



# CareerConneCT

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[portal.ct.gov/careerconnect](https://portal.ct.gov/careerconnect)

Office of Workforce Strategy  
OWS.CareerConneCT@ct.gov

# What is Career ConneCT?

Empowering & Supporting People into Pathways that Lead to Meaningful Careers

**CT is investing \$70 Million to help people create a new future with:**

- 1) New work with improved income
- 2) New job skills & training
- 3) New career pathways with sustaining wages.

**No Cost Training & Placement in these growing CT industries:**

| <u>Category</u>                    | <u>Success Opportunities</u>   |
|------------------------------------|--|
| • <b>Healthcare</b>                | *CNA *PCT *Med/Dental Asst *Health Revenue Cycle/ Coding *Many others              |
| • <b>Clean Energy/Construction</b> | *BPI & Solar * Weatherization *HVAC Training *Construction Skills *Apprenticeships |
| • <b>Manufacturing</b>             | *Entry, Mid-Level & Advanced Manufacturing Skills                                  |
| • <b>Commercial Driving</b>        | *Tractor Trailer & Light Truck Drivers   |
| • <b>Human Services</b>            | * Social/ Human Services *Personal Care Aides *Hospitality *Food Service           |
| • <b>Information Technology</b>    | *MS Office & Google IT Support *Network *Cybersecurity *A+ Certification           |
| • <b>Many Other Industries</b>     | *Bio-Lab Research *Remote Work *Work Readiness                                     |

# CareerConneCT is for everyone and is focused on supporting historically marginalized communities

Targets those most affected by the pandemic and those who have been historically underrepresented in the workforce.

**BIPOC:** IT, Construction, Green Energy, Healthcare, Manufacturing

**People with Disabilities:** Pre-requisite skills training prior to specific skills training, remote customer services, data management and internal supports in various industries

**Re-Entry and Justice Involved:** Healthcare, Manufacturing, IT, Construction, Green Energy, and CDL licenses

**Youth:** Defining career goals and aligning with employability and technical skills training including but not limited to, Digital life skills, Software Engineering, and web-development

**Veterans:** IT, Construction, Green Energy, Healthcare, Manufacturing

**Refugee and Immigrant Women:** Multiple Industries

This equity lens is embedded throughout CareerConneCT's program philosophy

# CareerConneCT Program Goals

**Implement a statewide, best practice, short-term workforce training systems approach**

Empower, support and train 6,000 individuals in career pathways that lead to **industry-recognized credential** attainment, **living wages** and **career advancement**

Provide access to programs through a **single statewide recruitment portal**

Launch a comprehensive **marketing campaign to reach historically marginalized communities**

**Track participant outcomes** up to 12 quarters post-completion

# Program Components

- **Skills inventory/assessment** required for every applicant to inform providers to **help participants where they need it**
- **Short-term certificate program** curriculum ( 4 to 24 weeks) designed with employer input
- Providers will deliver **full supportive services as needed** – Stipends, Transportation, Childcare, Housing, Technology, Accommodations, etc.
- **Employability skills training** embedded into all programs
- Program completers earn an **industry-recognized credentials**
- **Employer commitments to hire** = Job placement services and placements in entry to mid-level positions with career ladders for advancement

# Eligibility and Documentation



## Eligibility

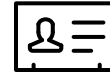
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Prospective participants *must* be legally allowed to work in the United States

**Unemployed:** Without a paid job but available to work.

**Underemployed:** Not currently connected to a full-time job that pays at the same level of your education, skills, or wage and/or salary earned previously, or you have obtained only episodic, short-term, or part-time employment.

- May also include individuals currently employed but are seeking training for a job that provides better opportunities for career advancement and increased wages



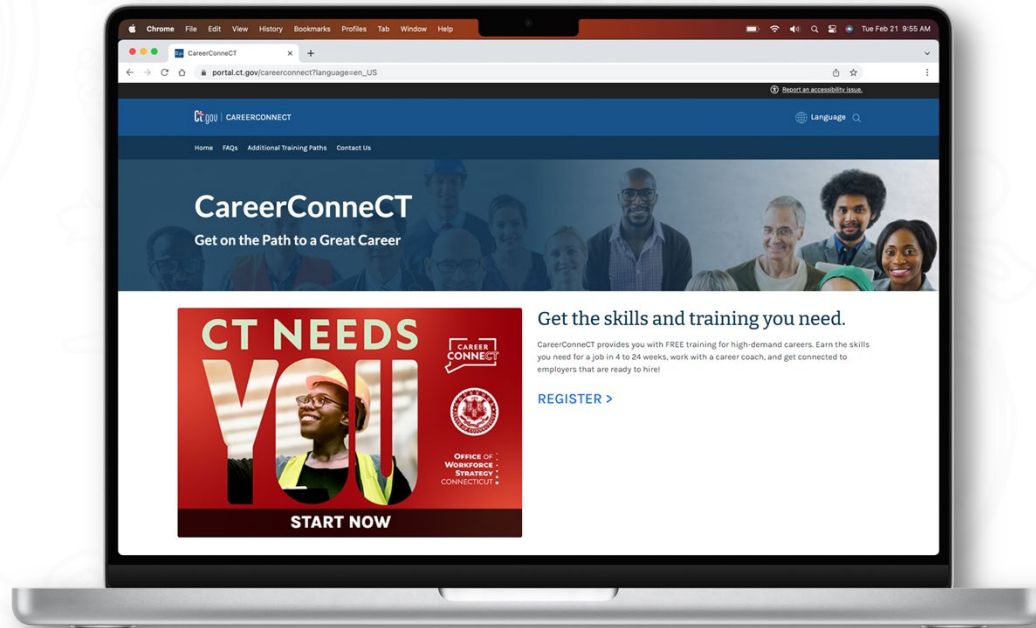
## Documentation

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Prospective participants *must* be able to hold one of the following pieces of identification:

- Photo ID, such as a driver's license
- Proof of address, such as a piece of mail
- Social Security card
- Birth certificate
- Passport
- Green card
- Working papers

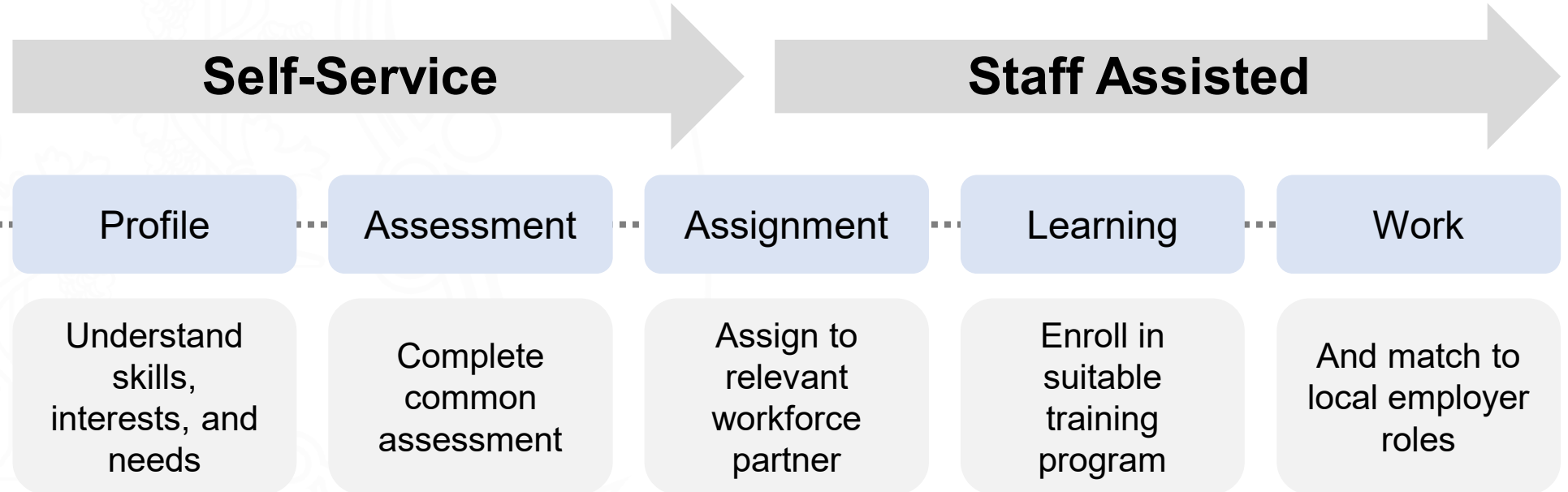
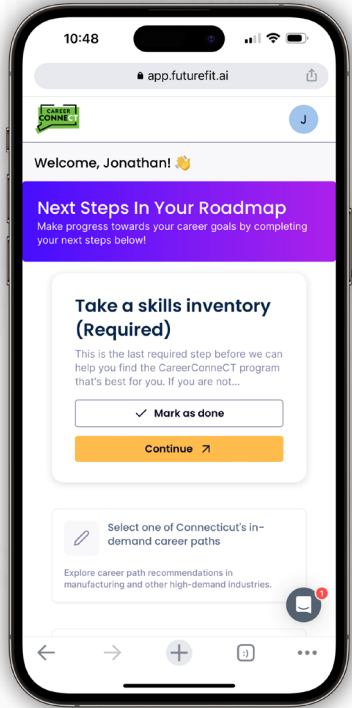
# Our CareerConneCT splash-page (ct.gov/careerconnect) is the user's first introduction to our program



<https://ct.gov/CareerConneCT>

- Built collaboratively with the Department of Administrative Services
- Area for eligibility information, answers to frequently asked questions, and links to other state resources
- The point of intersection for both the “You” and “Hearts and Minds” marketing campaigns between the Office of Workforce Strategy and the Office of Manufacturing
- Visitors can submit a question through our “Contact Us” page

# The CareerConneCT portal helps job seekers across Connecticut get connected to the most useful resources, training programs, and jobs







## Nice to meet you!

Let's start building your profile so we can match you with careers, jobs, resources, and more!

First name

Last name

Location

 x v

This helps us recommend local jobs and support.

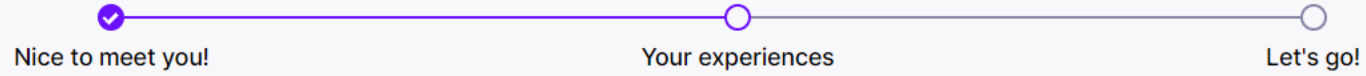
Zip/postal code

Phone number

Your zip/postal code and phone number help us recommend local jobs and support. We will never sell your information.


**Next**






## Let's set up your profile!


Pick an option below so we can guide you through how to get the most out of your experience!



**Upload a resume**  
Use an updated resume to streamline your profile setup.



**Add my experience**  
Enter in your experience, and we'll infer your skills.



**No experience**  
We'll infer basic skills and guide you through career discovery.

[Back](#)   [Next](#)

[Do this later →](#)





## Your skills profile

Below we've identified skills you might have based on the work and education experience you've shared. Update your skills profile to get relevant career and learning recommendations.

### Technical

[Sales](#) ×

### Foundational

[Building Effective Relationships](#) ×

[Communication Skills](#) ×

[Detail-Oriented](#) ×

[Organizational Skills](#) ×

[Problem Solving](#) ×

[Self-Motivation](#) ×

[Teamwork / Collaboration](#) ×

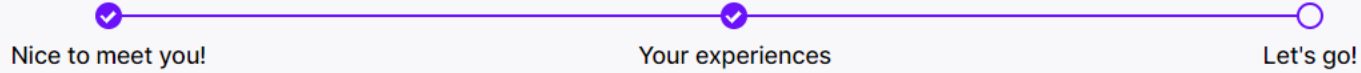
[Time Management](#) ×

**Tip:** You can always update your skill levels in your Career Passport.

Back

Next





### CareerConneCT Registration



Before getting started, make sure to review the CareerConneCT eligibility requirements on the program website: <https://portal.ct.gov/careerconnect>. If you are not eligible, the state offers many other resources that you may be eligible for. You can find those on the CareerConneCT program website.

May we text you at the phone number you provided during registration?

Yes

What is your preferred industry? (The CareerConneCT program supports training opportunities in the industries listed below. If you are interested in another industry or are undecided, we will connect you with your local workforce board to help you find an industry and/or identify relevant training opportunities.) \*

I'm not sure

How do you currently identify your gender? \*

Woman



What is your current employment status? (Check all that apply) \*

- Working full-time
- Working part-time
- Not employed
- Underemployed (employed, but job does not match former wages or education/skill level or job is per diem, temporary, or interim or job is on-and-off or unstable)**
- Displaced due to COVID
- Unable to seek a better opportunity as a result of COVID

If you are currently working, what is your hourly wage?

If you are not currently working, what was your hourly wage in your most recent job?

If you are not currently working, how many hours per week (on average), were you working in your most recent job?

Do you identify as a member of the following populations? (Check all that apply) \*

- People with disabilities
- Formerly incarcerated people
- Veterans



What is the highest degree or level of school you have completed?

Bachelor's degree 

Please list any certifications, certificates, and/or licenses you have earned (for example: Certified Nursing Assistant)

Were you referred to the CareerConneCT website by an employer?

No 

If yes, what employer referred you (for example: Electric Boat)?

Were you referred to the CareerConneCT website by an agency or community organization?

No 

If yes, what agency or community organization referred you?



# CareerConneCT Skills Inventory

## CareerConneCT Skills Inventory

Congratulations on completing the CareerConneCT intake form!

The next step in your journey is completing a brief skills inventory that will help help us get you to the CareerConneCT training and career pathway that is the best fit for you.

The skills inventory is made up of 16 interactive, multiple-choice questions.

You can expect the skills inventory to take approximately 15-30 minutes to complete. Please complete this at a time and place that works for you **in the next 7 days**. After you are done, someone from the CareerConneCT team will review your responses and reach out to you to discuss the next steps.

We look forward to learning more about you!

The CareerConneCT Team

I agree to the [Terms and Conditions](#)



Welcome, **Karen!** 🙌



**Next Steps In Your Roadmap**  
 Make progress towards your career goals by completing your next steps below!

📄 My Career Passport

🏠 Home

📍 Careers

📖 Learning

💡 Resources

📁 Work

**Select one of Connecticut's in-demand career paths**

Explore career path recommendations in manufacturing and other high-demand industries.

**Take a skills inventory (Required)**

This is the last required step before we can help you find the CareerConneCT program that's best for you.

**Explore free rapid job training programs that...**

View your recommended learning opportunities to start making progress on the skills you need for your selected career path.

[See all steps →](#)

**How can we help today?**

**Update your Career Passport**  
 Keep your profile information up to date to get personalized recommendations.

**Explore Careers**  
 View recommended careers that match your skills and select a career to pursue.

**Find Learning**  
 Develop new skills through our curated learning library.

**Browse Resources**  
 Set yourself up for success with career

**Apply to Work**  
 Find job opportunities that match your skills

**Navigate your Roadmap**  
 Visit your Roadman to get step-by-step

Powered by FutureFit AI







# My Career Passport



My Career Passport

Home

Careers

Learning

Resources

Work

My next steps 1/4

Select one of Connecticut's in-demand career

Powered by FutureFit AI

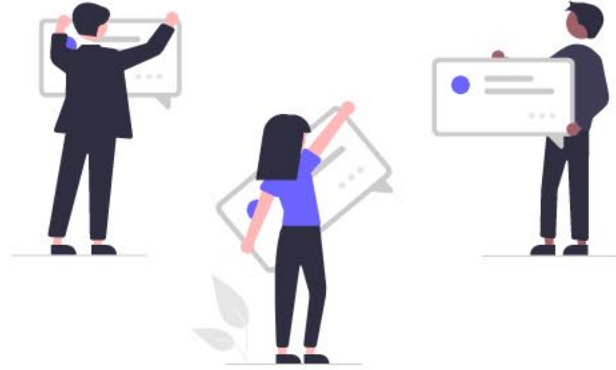
**K**  
**Karen Quesnel**  
 Hartford, CT, USA

Experience

Skills profile

Interests

## Work Experience



+ Add work experience

## My resume



We'll use your resume to automatically update your profile.

Add resume

## Education





My Career Passport

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Select one of Connecticut's in-demand career

Powered by FutureFit AI

## Careers



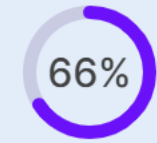
### My career path

[Browse other careers →](#)

**K**  
Karen Quesnel



**Sales Representative**  
[Learn more](#)



SKILLS OVERLAP

### My skills gap for Sales Representative

Based on your profile

[Update my skills](#)

#### Skills required

Click on any skill tag to view more details on the skill level required for this position.

##### TECHNICAL

- Sales
- Customer Service
- Outside Sales
- Sales Goals
- Prospective Clients
- Product Sales
- Inside Sales
- Customer Contact
- Business Development
- Retail Industry Knowledge

##### FOUNDATIONAL





My Career Passport

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Select one of Connecticut's in-demand career

Powered by FutureFit AI

# Learning



Browse Learning My Learning

Search by course, skill or keyword

- Free
- Online
- In Person

View all courses

### Recommended for you

Recommended learning based on your profile and career path

#### Customer Service and Sales Certification

|                                |         |
|--------------------------------|---------|
| CT Retail Merchant Association | 4 weeks |
|--------------------------------|---------|

Free

[View course](#) [Save](#)



My Career Passport

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My next steps 1/4

Take a skills inventory (Required)

Powered by FutureFit AI

## Resources

Browse Resources My Resources

Search by resource or keyword



[View all resources](#)

### Recommended resources for you

Recommended resources based on your profile



#### American Job Centers

One-stop workforce assistance for job seekers and employers

Free

[See more](#)

[Save](#)

#### SkillUp CT

6,000+ online courses covering industry-validated skills

Free

[See more](#)

[Save](#)

#### Northwestern Connecticut

Advancing Connecticut's talent pool since 1962.

Free

[See more](#)

[Save](#)



My Career Passport

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My next steps 1/4

Take a skills inventory (Required)

Powered by FutureFit AI

Work



## Find Jobs

Job tracker →

Search by keyword

Hartford, CT



Job Type

50 miles

Remote

Clear all

56386 results

### Sterile Processor

Host Healthcare Farmington

Discounts to your favorite activities, restaurants, health & beauty, shopping, and hotels. Host Healthcare is an award-winning travel healthcare company with an...

[See more](#)

Posted 3 hours ago

Save

### Front Desk Dental Receptionist

NE Dental Hartford

experience in the dental field is a plus. Answering phones with a pleasant demeanor. working knowledge of MS Word, MS Excel, MS Outlook, and Internet.

[See more](#)

Posted 2 hours ago

Save



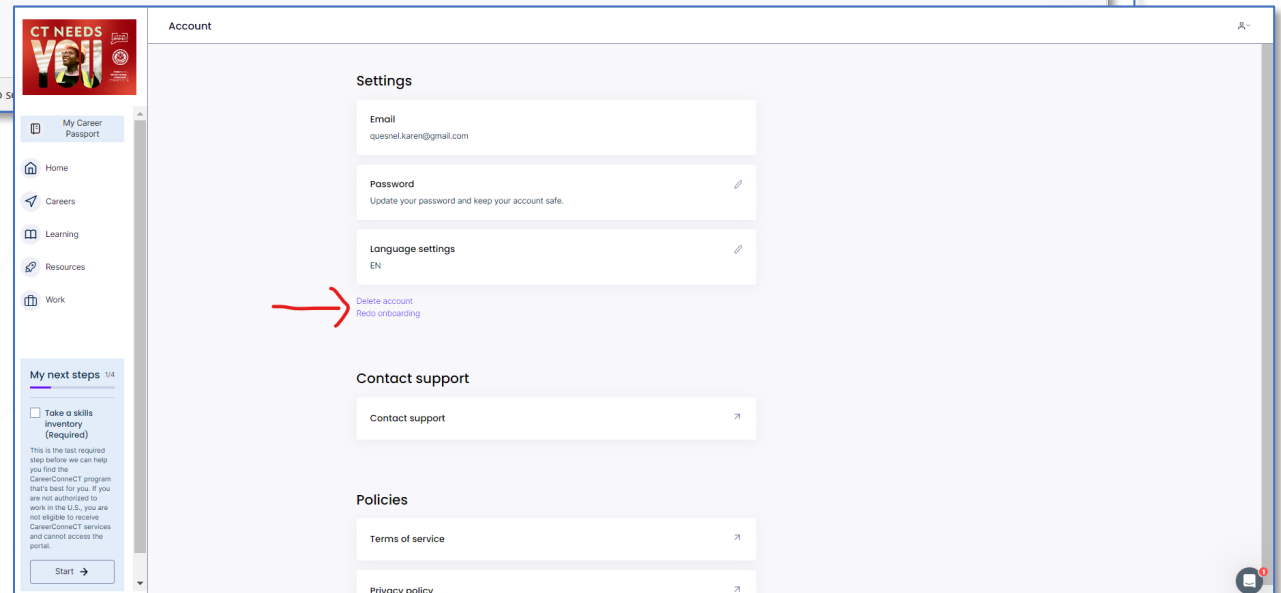
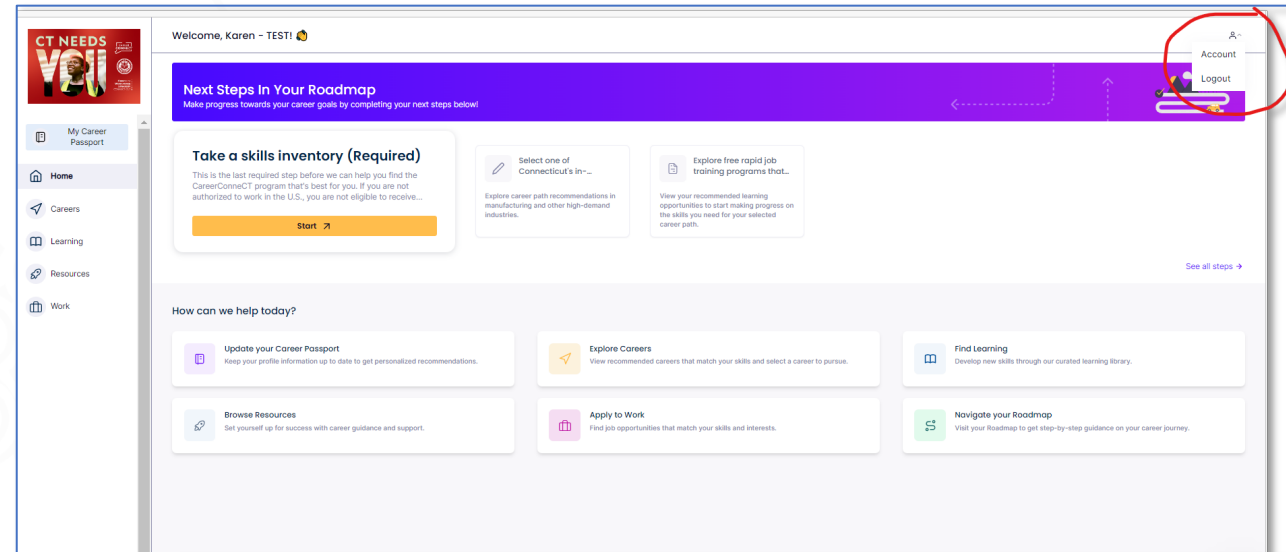
# Create a Demonstration Account

- Access Portal from the Landing Page:  
[portal.ct.gov/CareerConneCT](http://portal.ct.gov/CareerConneCT)
- Create an Account using the word “TEST” after your first and last name
- Add a résumé or add your own experience and education.  
Explore!
- You can start over again! Re-do your registration information to demonstrate the registration process with someone else in 3 easy steps.

# Reset your Registration Information in 3 Easy Steps

1. Sign in and access your Account from the drop down list
2. Click on “Redo Onboarding”
3. Complete your new Profile Information and explore Careers, Learning, Resources and Work.

Your login information remains the same but all other profile information resets



# Subscribe to CareerConneCT News

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## CAREERCONNECT NEWS

Quarterly Newsletter from the Office of Workforce Strategy

Vol. 1, Issue 2

April 2023



Kelli-Marie Vallieres, Ph.D.  
Chief Workforce Officer

### Greetings from the Chief Workforce Officer, Dr. Kelli-Marie Vallieres

I am delighted to present our second issue of CareerConneCT News! Another quarter has come to a close, with more than 4,000 individuals registered in the CareerConneCT portal, and Grantees hard at work connecting people to programs, providing individualized case management, supportive services, critical workforce training and job placements in a range of in-demand industries.

CareerConneCT is a unique program and partnership, created and operated by a talented group of leaders from Connecticut's workforce development boards and community-based organizations. Together, we are building a statewide, best practice, short-term workforce training systems approach to support thousands of Connecticut residents to earn industry-recognized credentials, land good jobs and earn livable wages. Our best wishes to the hundreds of CareerConneCT participants enrolled in programs right now!

Please visit the [CareerConneCT](#) page to learn more about program eligibility, available training programs, additional training paths, and how to get started on the CareerConneCT Portal.

### 2nd Grantee Convening

In February, more than 40 program directors and managers gathered at Tunxis Community College for the 2nd CareerConneCT Convening. The 9am-12pm event included a report-out of 1<sup>st</sup> and 2<sup>nd</sup> program quarter outcomes and a selection of participant success stories. Shannon Marinón and Nailah Abdul-Rahman from [BeadyCT](#), presented on the Student 5.0 program. Student 5.0 is a career exploration and preparation program for high school seniors in the Greater Hartford and New Britain areas that assist students with career research, college or training program enrollment, financial aid, career readiness, personal budgeting and more. Nailah discussed current collaboration efforts and opportunities for future collaboration with fellow CareerConneCT Grantees.

Guest speaker Kim Spanier from the CT Diaper Bank provided eye-opening statistics on the effect a lack of access to clean diapers can have on a family's health.



Anthony Barnett, Chief Diversity, Equity and Inclusion Officer, Office of Workforce Strategy



Jonathan Richter, Research Analyst



(L) Tracy Ariel and (R) Karen Quesnel

### Outreach at the 42nd Annual CAACE Conference

The Connecticut Association of Adult and Continuing Education held their 42nd Annual Conference in Groton, CT in March. Director of Workforce Programs, Tracy Ariel and Program Coordinator Karen Quesnel met with dozens of interested professionals over the two-day event to discuss the exciting training opportunities available through the program.

### CareerConneCT Spotlight

#### Efficiency For All Graduate Success

Efficiency For All (EFA) has trained nearly 30 individuals to date in their M=POWER energy efficiency program, including Ofelia who completed her program in January, earning several Building Performance Institute (BPI) certifications. Ofelia made the decision to split her on-the-job training between two companies to gain more office experience. She did so well, she was offered employment at both companies and to date is one of EFA's most highly-paid graduates! Ofelia notes, "this career will allow me to help save energy, save lives, and extend the home's longevity by maximizing the lifespan of the building materials. It will improve the market value of the homes and the best part is that I will help the planet, our planet, our home."



Ofelia E.  
Image credit: Efficiency For All



Boone Synakom, CEO  
Better Building Performance  
Image credit: Efficiency For All

#### Employer Testimonial for Efficiency For All

Boone Synakom, CEO of Better Building Performance, LLC is happy to be working with EFA providing on-the-job training opportunities for program participants through CareerConneCT. "The Efficiency For All M=POWER program helps contractors by connecting them to workers and it is helping Connecticut residents get back to work post-pandemic," he says. "Many young people have lost direction. I can attest that this program provides direction and inspires them to keep going and never give up. I, myself, was an entry technician in 2009. Now, I own my own business and have the joy of providing employment to other Connecticut Residents. This is a win for small business, our economy, our energy stability, and our environment."

#### Ability Beyond Celebrates 70 Years Serving Individuals with Disabilities

We are excited to celebrate with CareerConneCT Grantee Ability Beyond of Bethel, CT as they mark 70 years assisting people with disabilities. Congratulations to everyone at Ability Beyond for this remarkable achievement!



Jane Davis, CEO, Ability Beyond  
Image credit: Erik Treatment/Hears

[Ability Beyond marks 70 years helping adults with disabilities \(ctinsider.com\)](#)

### CareerConneCT Resources

CareerConneCT programs offer a wide range of services to support participants as they complete their training, earn credentials, and embark on new careers. [CareerConneCT News](#) highlights the following resources that can help Grantees stretch their supportive services dollars and promote overall awareness of assistance available for Connecticut residents in need.



#### The Diaper Bank of Connecticut

The Diaper Bank increases the collective power and reach of more than 700 social services organizations that help Connecticut's most vulnerable families. Learn about programs available, eligibility and how to access services: [The Diaper Bank - The Diaper Bank](#)



#### Connecticut Foodshare

Connecticut Foodshare's mission is "to deliver an informed and equitable response to hunger by mobilizing community partners, volunteers, and supporters." They are a member of the nationwide feeding America network of foodbanks. Visit their website to find help, locate a food pantry, and learn about programs: [Home | Connecticut Foodshare \(foodshare.org\)](#)

### CareerConneCT Data



\*During Q3, a total of 414 participants were in training (between January 1 through March 31, 2023). By the end of the quarter, of the 414 in training, 334 had finished their program and of those completing, 75% are employed. The remaining participants will continue to work with their case managers and will receive supportive and job placement services.

### Subscribe and Share

Has your program been in the news? Do you have an upcoming event, graduation, resource, or a success story to share? Tell us about it! Share the details in an email to [OWS.CareerConneCT@ct.gov](mailto:OWS.CareerConneCT@ct.gov) with the subject heading "Newsletter Ideas."

Share CareerConneCT News with friends and colleagues!

[Click to Subscribe](#)





# Flyer – CareerConneCT

## Contact Us



### BUILD A NEW CAREER THROUGH CAREERCONNECT

*CAREERCONNECT IS HELPING CONNECTICUT RESIDENTS GET THE SKILLS AND TRAINING THEY NEED FOR HIGH-DEMAND, HIGH-QUALITY CAREERS.*

Opportunities include tuition-free, short-term certificate training programs where job-seekers of all ages can earn industry recognized credentials in as little as 5 to 12 weeks; and get connected to employers ready to hire you right away!

CAREERCONNECT is for everyone. Whether you're looking to get back into the workforce or get your first job, CAREERCONNECT offers reskilling and upskilling in:

- MANUFACTURING
- HEALTHCARE
- IT
- CDL LICENSING
- GREEN JOBS
- INFRASTRUCTURE/CONSTRUCTION
- LIFE SCIENCES
- BUSINESS SERVICES

### THE BEST PART?

You will be connected with a case manager to help you every step of the way and set you up for success. Support services are available based on eligibility and include:

- EQUIPMENT & SUPPLIES
- CHILD CARE & TRANSPORTATION
- HOTSPOT & LAPTOP
- HOUSING
- & MORE!

[PORTAL.CT.GOV/CAREERCONNECT](https://portal.ct.gov/careerconnect)

Brought to you by the Office of Workforce Strategy in collaboration with the Office of the Governor.



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# Q&A

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