



HMIS Open Forum

Session 5

Tuesday, April 19, 2022

Presenters

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Agenda

- Announcements and Reminders
- Latest Updates
- What we're working on
- Q&A

CT HMIS 
Measuring Success



Announcements and Reminders

Reminders

- Do you receive emails from CCEH via Constant Contact?
 - ***If not, have you unsubscribed?***
- Keep current with all the important release updates and announcements
- Email data@cceh.org if you want to get back on to our mailing list



**IT'S NOT THE SAME
WITHOUT YOU!**

Reminders

- **Fee for missed HMIS training**

- \$50 for first time
- \$150 for subsequent times

- Contact help@nutmegit.com at least 24 hours prior to training if you can't make it

- To review entire policy, see CT HMIS Policies and Procedures – page 28

https://www.cthmis.com/file_uploads/CTHMISPoliciesandProceduresv5.4rev_.7.1.21.pdf



Announcement

- Participating Agency MOUs Expire 6/30/2022
- CCEH has begun reaching out to all participating agencies via their Executives and HDCs to request renewals

Annual Training Institute – May 11, 2022

CONNECTICUT'S ROADMAP HOME

19th Annual Training Institute

May 11, 2022 | Hartford, CT

Connecticut's premier capacity building event for the Homeless Response System - The Annual Training Institute - will return to an in-person live event on May, 11 2022!

The ATI will feature a full day of workshops led by thought-leaders and policy experts. This year's theme, Connecticut's Roadmap Home, will focus on the tangible actions we can take to end homelessness in Connecticut.

Annual Training Institute – May 11, 2022

2022 ATI Workshops Will Include:

Race Equity and Homelessness: The Story the Data Tells | Lessons from the Pandemic: Innovative Practices | My Town Cares: Ending Homelessness Through Municipal Partnerships | Make Your Voice Heard! Effective Legislative Advocacy | Equal Access: Creating an Affirming Environment for LGBTQ Individuals | Exclusive Updates on the DOH Shelter Redesign and BNL V2 | And More!

With Cross-Sector Presentations On:

Affordable Housing | Domestic Violence | Workforce Development | Aging in Place / Older Adults | Successful Re-entry Pathways to Housing

Annual Training Institute – May 11, 2022

- Register Today!
- [CCEH.org/ati-2022](https://cceh.org/ati-2022)
- Special rates for CCEH members and students



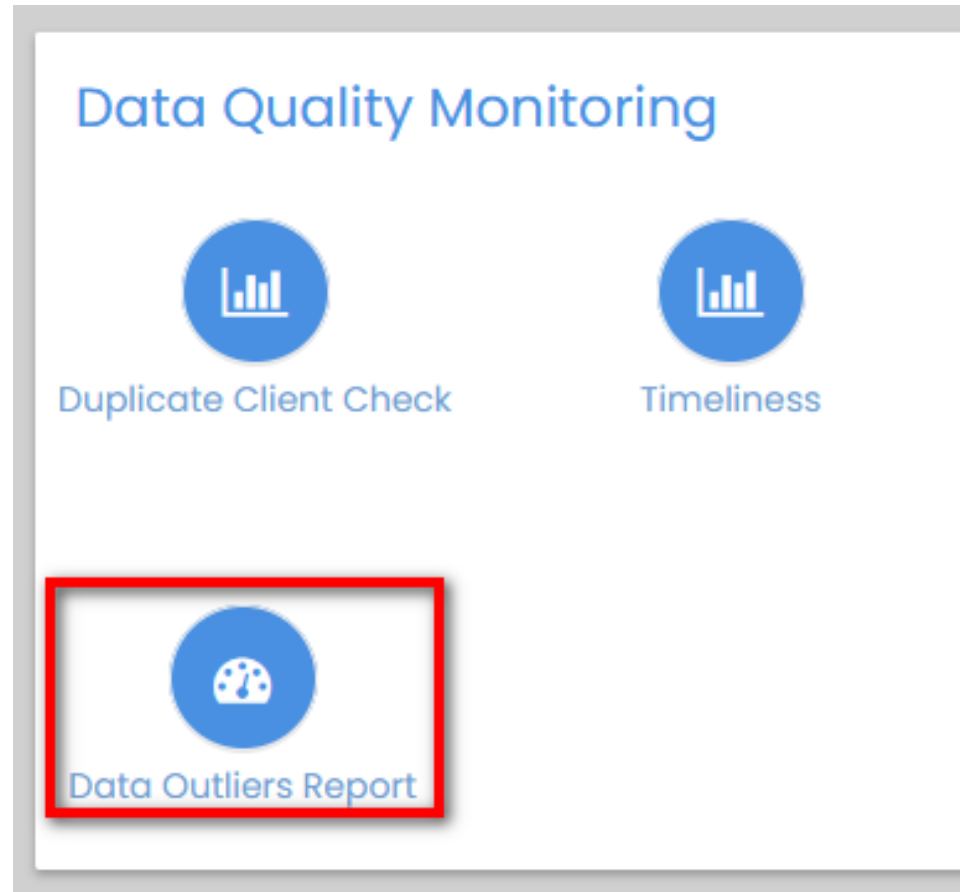
Latest Updates

New Report Available – Data Outliers Report

- Run for your organization's programs
- Provides information per client per program on outliers in key data elements in HMIS
- Many of the data elements have an impact on System Performance Measures and the report seeks to highlight elements that are missing data, have outliers in the data, or have data quality issues that programs should review for accuracy and update as needed.
- [Release Notes](#)


Data Outliers Report

Admin Tab > Reporting > Compliance Reports > Data Quality Monitoring (Section) > Data Outliers Report



Data Outliers Report

Save Report Parameters

 Select report criteria.

Start Date

End Date

Organizations

Program Type(s) All None Some

Project(s) All None Some

Outlier List All Some

Resources: cceh.org/data-quality/



SPM/APR Clean Up Guides

Guides for correcting HMIS data issues for Length of Stay, Date Homelessness Started, and Move-in Date.

- [Date Homelessness Started Clean Up Guide](#)
- [Emergency Shelter Length of Stay Clean Up Guide](#)
- [PSH RRH Move in Date Clean Up Guide](#)
- [TH SH Length of Stay Clean Up Guide](#)
- [Missing Exit Destination Clean Up Guide](#)

Data Quality Management Plan and Resource Guide

[2021 Data Quality Management Plan](#)

The CT HMIS Data Quality Management Plan provides information on the importance of data quality, roles and responsibilities of supporting partners, and data quality standards.


[Data Quality Management Plan Resource Guide](#)



The Data Quality Management Plan Resource Guide is a comprehensive guide with links to general HMIS data entry guidance as well as resources for correcting common data quality issues.

Homeless History View

- Updated version of the Homeless Episodes/Homeless Tracking workflow in CT HMIS
- The view combines data both from manual data entry for instances of homelessness that occur outside the CT HMIS system as well as data pulled from existing literally homeless program enrollments already in the system
- Gives a more comprehensive view of a client's housing history that can be used for prioritization purposes
- This is a beta version of the feature so that users can assess the functionality and calculations while the current version remains available
- [Release Notes](#)





Homeless History View

Emma Test 

 10/13/1976
 Female

Client ID: 28415
Family ID: 14163
Family Name: Test,Emma-1976-10-13

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- + CAN/211 Dashboard
-  CAN Assessments
- + Waitlist for CA Clients
-  Client Management
-  COVID-19
-  Homeless History
- + Homeless Episodes

Homeless History View

Homeless History

+ Add Manual Entry Edit Manual Entries Print Report

Filters

💡 This view combines a variety of data to create an overview of homeless episodes. Please See Documentation for full details.

⚠️ NOTE: Summary calculations and Emergency Shelter Checkins update every 24 hours.

# Months Homeless (Last Three Years)	3	# Days Homeless (Last Three Years)	69	# Months Homeless (All Time)	3	# Days Homeless (All Time)	69
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Homeless History View

Total Rows: 32 Refresh

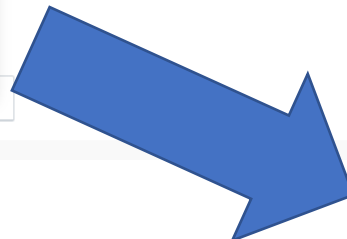
Created Date	ClientID	Program Name / Location	Program Type	Verification Type	Begin Date	End Date	Created By
9/1/2021	[REDACTED]	New London Hospitality Center - Emergency Shelter (ES)(IND)(DOH)	Emergency Shelter (ES)	System	8/17/2021	9/9/2021	[REDACTED]
3/26/2021	[REDACTED]	NLHHC-Warming Center Seasonal Shelter (ES)	Emergency Shelter (ES)	System	3/28/2021	4/1/2021	[REDACTED]
3/26/2021	[REDACTED]	NLHHC-Warming Center Seasonal Shelter (ES)	Emergency Shelter (ES)	System	3/11/2021	3/26/2021	[REDACTED]
3/26/2021	[REDACTED]	NLHHC-Warming Center Seasonal Shelter (ES)	Emergency Shelter (ES)	System	3/3/2021	3/9/2021	[REDACTED]

Update to Document Upload

Add New

Document Type *	Default Verification Method	Document Contents Verified *	Storage Location *	Upload File	Created Date	Expiration Date
<input checked="" type="checkbox"/> Homeless Verification	<input type="text"/>	<input type="text"/>	Electronic File	<input type="text"/> <input type="button" value="Browse"/> <input type="button" value="Attach Scanned Document"/>	08/25/2021	<input type="text"/>
Case Note <input type="button" value="Case Note"/>	Restriction <input type="text" value="Shared"/>	WF_UserCategory <input type="text" value="true"/>				

- Nothing--
-
- DMHAS Verified
- Incomplete
- Needs Review
- Verified



- Needs Review
- Incomplete
- Needs Review
- Verified
- DMHAS Verified - Disability
- Dedicated Plus Verified - Homelessness
- Chronic (Verified) - Homelessness
- Not Chronic (Verified) - Homelessness



What We're Working On

BNL v2

- Finalizing transition from static BNL form to dynamic data sources
- Working with stakeholders to ensure the youth and clients being served by CCADV are properly accounted for

Multi-Factor Authentication

- **New feature to strengthen system security**
 - Behind the scenes work in progress
 - Additional communication with users as roll out progresses



Questions?

