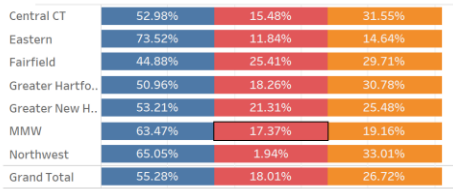


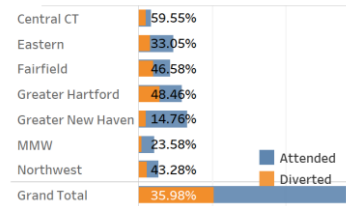
CAN Appt dashboard update notice:

Beginning February 17, 2022, the "CAN Appointment outcome" data elements will be updated in HMIS. The CT CAN Appointment Dashboard will show the update accordingly. The "Appointment Outcomes Overview," "# of Appointment Outcome," "Diversion Rates" metrics (charts) will reflect the update in data. The dashboard will keep the original/history "CAN Appointment outcome." by filtering the date before February 17, 2022, you can access the historical data.

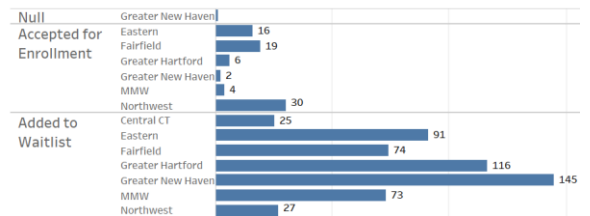
🔦 Appointment Outcomes Overview



🔦 Diversion Rates



of Appointment Outcomes



CAN Appointment outcome	Outcome Group	Update information on February 17, 2022
Diverted - AT CAN Appointment	Attended	No change on the dashboard
Added to Waitlist		No change on the dashboard
Accepted for Enrollment		No change on the dashboard
Diverted - BEFORE CAN appointment		No change on the dashboard
Referred to Outreach Team		New value added. Will be counted in the "Attended" group. The data will be effective on February 17, 2022
Referred to Warming Center		New value added. Will be counted in the "Attended" group. The data will be effective on February 17, 2022
Unsheltered – Housing Plan in Place		New value added. Will be counted in the "Attended" group. The data will be effective on February 17, 2022
Client Refused Shelter		Will be deleted from the "CAN appointment outcome" and will not be counted in the "Attended" group. Effective date: February 17, 2022. Filter data before February 17, 2022 to find the historical data.
Referral Cancelled		Will be deleted from the "CAN appointment outcome" and will not be counted in the "Attended" group. Effective date: February 17, 2022. Filter data before February 17, 2022 to find the historical data.
Not Currently Appropriate	Not Attended	No change on the dashboard
No Show		No change on the dashboard
Unable to Contact		New value added. Will be counted in the "Not Attended" group. The data will be effective on February 17, 2022
No Outcome Available(Null Value)	No Data	No change on the dashboard
Referred		No change on the dashboard