

HMIS Release Notes

Updates to CAN Appointment Outcomes

February 17, 2022

What are the changes?

Beginning 02/17/2022 there will be updates to the values in the CAN Appointment Outcomes

The following values will be added/updated:

- Referred to Outreach Team
- Unable to Contact
- Referred to Warming Center
- Unsheltered – Housing Plan in Place
- Not Currently Appropriate
 - This value will also trigger additional dropdown options to provide more information about why the client is not appropriate for the services.

The following values will be removed:

- Client Refused Shelter
- Referral Cancelled

The following values will remain unchanged:

- Accepted for Enrollment
- Added to Waitlist
- Diverted -- At CAN appointment
- Diverted BEFORE CAN appointment
- Not Currently Appropriate
- No Show
- Referred

Additionally, CAN enrollment Exit outcomes will be updates to align with the above values

Which users are impacted?

Coordinated Access - Network

How does this help?

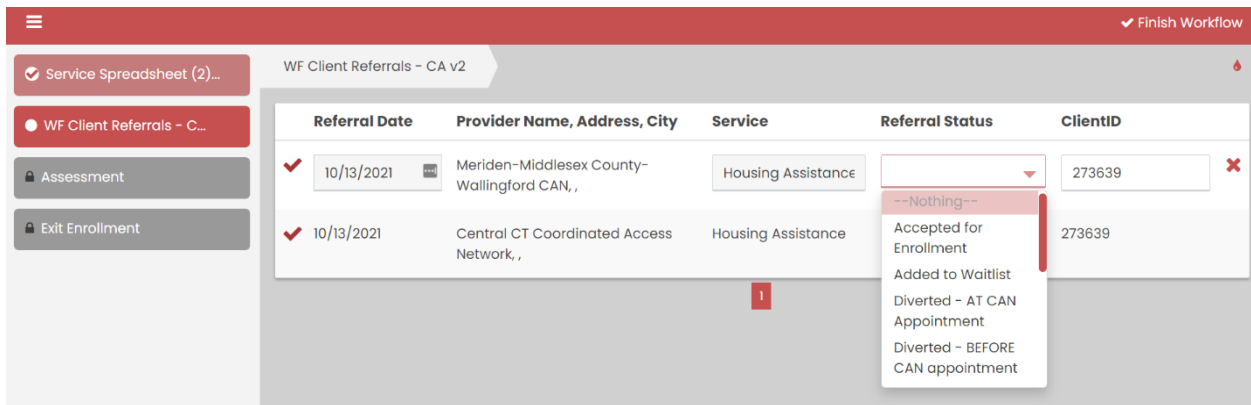
These updates are being made in conjunction with efforts to better define and standardize the outcomes from CAN appointments. Please see the document “CAN Appointment Policies and Outcomes” for additional information.

When will I see this change in HMIS?

This change is expected to be rolled out on February 17, 2022.

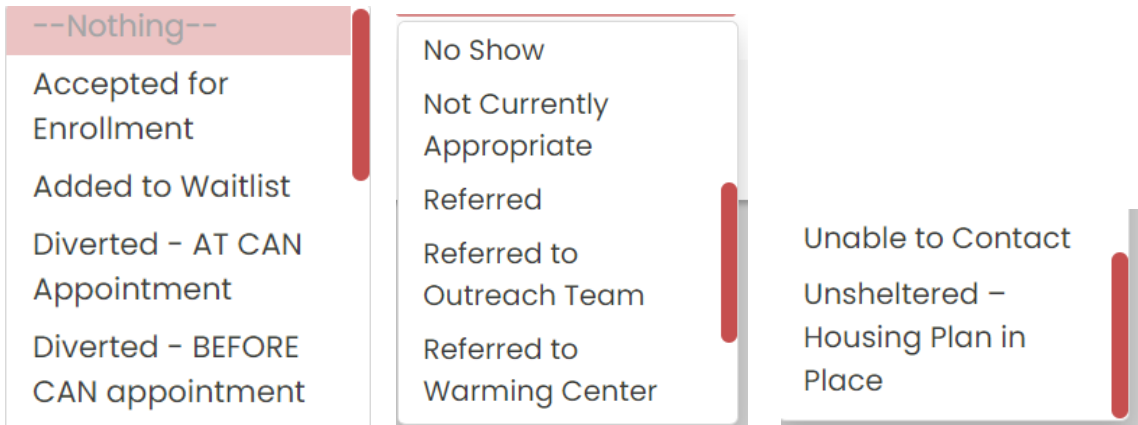
Screenshots of Changes

CAN Appointment Outcomes in CAN Appointment workflow



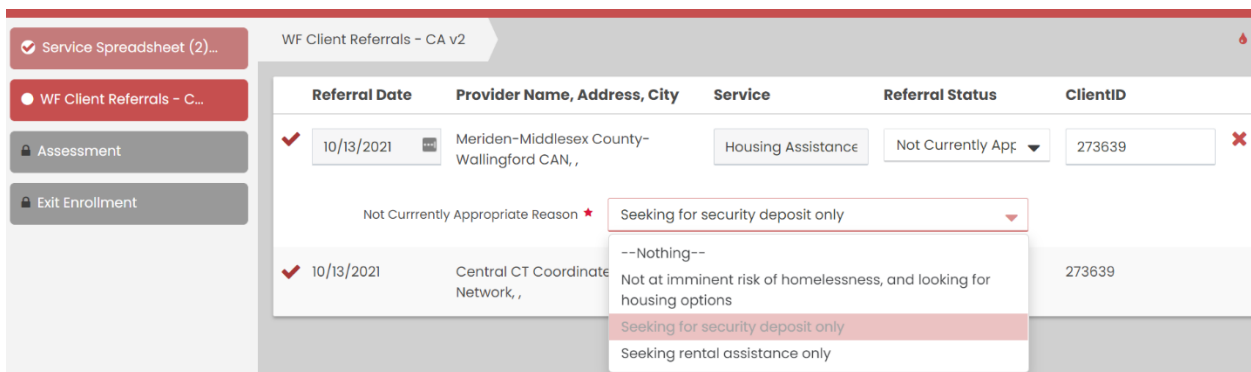
The screenshot shows the 'WF Client Referrals - CA v2' interface. On the left, there are navigation buttons: 'Service Spreadsheet (2)...', 'WF Client Referrals - C...', 'Assessment', and 'Exit Enrollment'. The main table has columns: 'Referral Date', 'Provider Name, Address, City', 'Service', 'Referral Status', and 'ClientID'. Two rows are visible, both with a referral date of 10/13/2021 and ClientID 273639. The first row's status dropdown is open, showing options: '--Nothing--', 'Accepted for Enrollment', 'Added to Waitlist', 'Diverted - AT CAN Appointment', 'Diverted - BEFORE CAN appointment', and 'Unable to Contact'.

All outcomes values



- Nothing--
- Accepted for Enrollment
- Added to Waitlist
- Diverted - AT CAN Appointment
- Diverted - BEFORE CAN appointment
- No Show
- Not Currently Appropriate
- Referred
- Referred to Outreach Team
- Referred to Warming Center
- Unable to Contact
- Unsheltered - Housing Plan in Place

Additional dropdown options when "Not Currently Appropriate" is selected



The screenshot shows the 'WF Client Referrals - CA v2' interface. The 'Referral Status' dropdown for the first row is set to 'Not Currently App'. Below the table, a 'Not Currently Appropriate Reason' dropdown is open, showing options: 'Seeking for security deposit only', '--Nothing--', 'Not at imminent risk of homelessness, and looking for housing options', 'Seeking for security deposit only', and 'Seeking rental assistance only'.

CAN Enrollment Exit Outcomes

Coordinated Access - Network Enr Assessment - Exit - Mozilla Firefox

https://home.ctmis.com/CaseWorthy_B_0/WorkflowContainer.aspx?WorkflowID=100000044&EnrollmentID=5292408&EnrollmentMemberID=567751&ClientID=270554&WorkflowRuntime=true&WFContextTypeID=1&WFContextID=100000044&

test test - Coordinated Access (input) - CA - CE2

Service Spreadsheet (2)...

WF Client Referrals - C...

Assessment

HUD Program Data - CE2

test test

Coordinated Access (inp...

test test

Exit Enrollment

Coordinated Access Intake Form

Assessment: 2/4/2022 - Fairfield County Coordinated Access Network - At Exit

Assessment Location: Emergency Shelter including hotel or mo... Assessment Type: In Person

Assessment Level: Crisis Needs Assessment Prioritization Status: Not yet determined (assessment in prog...

Exit Outcome (CA):

Local diversion type:

Received financial Assistance?:

- Added to waitlist
- Not currently appropriate
- Deceased
- Diverted AFTER CAN Appt
- No Show
- Referred to Warming Center
- Unsheltered - Housing Plan in Place

Finish Workflow