



HMIS Open Forum

Session 3

Tuesday, December 14, 2021

Presenters

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Agenda

- Announcements and Reminders
- Latest Updates
- What we're working on
- User Input
- Q&A

CT HMIS 
Measuring Success



Announcements and Reminders

Reminders

- Do you receive emails from CCEH via Constant Contact?
 - ***If not, have you unsubscribed?***
- Keep current with all the important release updates and announcements
- Email data@cceh.org if you want to get back on to our mailing list



**IT'S NOT THE SAME
WITHOUT YOU!**

Announcements

- **SPM/APR Data Clean-Up Effort is underway**
 - HDCs are main POCs, but it's everyone's job to ensure quality data in HMIS
 - Webinars to guide through 4 key data elements
 - Recordings available at <https://cceh.org/provider-resources/webinars/>
 - Clean up deadline was 12/8
 - CCEH will follow up on outstanding data errors

APR/SPM Data Clean-Up Effort



Length of Stay

- Enrollment start and end dates



Length of time clients have been homeless

- Approximate Date Homelessness Started



Successful placements to permanent housing

- Exit Destination



Quickly moving clients into stable housing

- Move-in Date

Resources: cceh.org/data-quality/



SPM/APR Data Clean Up List

Click on the link to download the Excel spreadsheet, filter for your program and review the data issues indicated. Make corrections to the client record if needed.

[SPM APR Data Clean Up List 10.28.21 \(Excel File Download\)](#)

SPM/APR Clean Up Guides

Guides for correcting HMIS data issues for Length of Stay, Date Homelessness Started, and Move-in Date.

[Date Homelessness Started Clean Up Guide](#)
[Emergency Shelter Length of Stay Clean Up Guide](#)
[PSH RRH Move in Date Clean Up Guide](#)
[TH SH Length of Stay Clean Up Guide](#)
[Missing Exit Destination Clean Up Guide](#)

Data Quality Management Plan and Resource Guide

[2021 Data Quality Management Plan](#)

The CT HMIS Data Quality Management Plan provides information on the importance of data quality, roles and responsibilities of supporting partners, and data quality standards.

[Data Quality Management Plan Resource Guide](#)

The Data Quality Management Plan Resource Guide is a comprehensive guide with links to general HMIS data entry guidance as well as resources for correcting common data quality issues.

Questions or Suggestions?

- Questions about the APR/SPM Clean Up
- Suggestions for improvement of the process?
- Additional support needed for data quality?



Latest Updates



Enter COVID-19 Data into HMIS

Reminder to enter all COVID Testing and Vaccination Data into HMIS **as soon as possible!**

- ***Why is this important?***
 - The only way to see what's happening in the state and by CAN
 - HMIS is state's centralized database
 - COVID dashboard will reflect changes
 - See impact on your shelter/program
 - Can help alert other shelters in the area of an outbreak

New Report Available

- Service Request Summary Report
- Available under the “DOH Emergency Solutions (ESG)” role
- Report location: Administration > Reporting > Operational Reports > Service Request Summary Report
- See release notes for additional details: <https://cceh.org/wp-content/uploads/2021/12/2021-12.2-Release-Notes-RRH-Funds-Report.pdf>

New Data View Available

- Key CAN metric data view
 - Includes information on CAN appointment outcomes and client length of stay in various project types
 - Used by CAN/Homeless Delivery System workgroup to review system effectiveness
- Report location: Administration > Reports > Operational Reports > Coordinated Access
- See release notes for additional details:
<https://cceh.org/wp-content/uploads/2021/12/2021-12.2-Release-Notes-Key-CAN-Metrics.pdf>



What We're Working On

Updates to LOTH Calculation

- # of Months Homeless (Last Three Years)
- # of Months Homeless (All Time)
- # of Days Homeless (Last Three Years)
- # of Days Homeless (All Time)

- 🔍 Find Client
- + Add Client
- + Homeless Episodes
- + Coordinated Entry Events

▼ Filters

💡 This view combines a variety of data to create an overview of homeless episodes. Please See Documentation for full details.

⚠️ NOTE: Summary calculations and Emergency Shelter Checkins update every 24 hours.

# of Months Homeless (Last Three Years)	<input type="text"/>	# of Months Homeless (All Time)	<input type="text"/>	# Literal Days Homeless	<input type="text"/>	# Literal Days Homeless (Last 3 Years)	<input type="text"/>
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Updates to BNL

- BNL v2
 - New BNL that has ALL clients experiencing literal homelessness, not just those with VI
- Goal is to use LOTH to replace VI for one of prioritization methods
- New sources for data that is currently being pulled from static form



User Input

Reporting Needs

- List of available reports and their use
 1. CAN Wide Reports
 2. DMHAS Ddap and HUD Annual Reports on time by Case Manager
 3. Number of case notes entered each month by Case Manager
 4. Enrollment Report by Case Manager
 5. Zip Code at Exit

Questions?

