

HMIS Release Notes

Annual Assessment Reminders, BNL Income, Potentially Dedicated Plus and Past Reservation

March 11, 2021

What are the changes?

NEW FEATURE

1. Yearly Assessment Reminder Alerts

A new automatic client alert has been released that informs staff when a client is due for a yearly assessment update. The alert will show on any dashboards that currently display client alerts, such as the CAN/211 Dashboard, and will appear 30 days before the enrollment annual assessment is due and will look at the last 3 year's enrollment records when deciding to display an alert. The alert will automatically disappear within 24 hours of a yearly assessment being completed. Please note, the alert will only be viewable under the organization the program enrollment belongs to.

Enrollments associated with the below project types will see these alerts.

- 2 - Transitional Housing (TH)
- 3 - PH - Permanent Supportive Housing (disability required for entry)
- 9 - PH – Housing Only
- 10 - PH - Housing with Services (no disability required)
- 14 - PATH
- 15 - PH - Rapid Re-Housing

This change is visible on all case management roles.

UPDATES

2. Additional Income Data on By Name List Registry views

Columns have been added for “Latest SSI Amount” and “Latest SSDI Amount” and are visible on the Excel Export when running either the Single Score Summary (Registry) or Family Score Summary (Registry).

This change is visible on any role with access to these views.

PATH to Views: Left Menu > VI-SPDAT v2 > VI-SPDAT – Dashboard (Current) > Single Score Summary (Registry) or Family Score Summary (Registry)

3. “Referral Created By” column added to Past Reservations Schedule View

A “Referral Created by” column has been added to the Appointment Schedule views located on the Coordinated Access – 211 and Coordinated Access – Network roles, documenting who created the referral/appointment.

PATH to View: Left Menu > Appointment Schedule > CA – Appointment Schedule / EP – Appointment Schedule > Action Gear > View PAST Reservations

4. “Age” column added to Upcoming Reservations Schedule View

An “Age” column has been added to the Appointment Schedule views located on the Coordinated Access – 211 and Coordinated Access – Network roles

PATH to View: Left Menu > Appointment Schedule > CA – Appointment Schedule / EP – Appointment Schedule > Action Gear > View UPCOMING Reservations

5. “Potentially Dedicated Plus” added to “Has Chronic Homelessness been Verified by a person?”

The “Client Status on By Name List (BNL)” forms “Has Chronic Homelessness been Verified by a person?” question has been updated to add “Potentially Dedicated Plus” as an option.

ROLE: Coordinated Access – Network

PATH to View: Left Menu > CAN Assessments > Client Status on By Name List (BNL)

Which users are impacted?

- 1. Yearly Assessment Reminder Alerts**
 - Case Managers and data entry staff for the previously mentioned program types.
- 2. Additional Income Data on By Name List Registry Export**
 - Users of the By Name List Registry
- 3. “Referral Created By” column added to Past Reservations Schedule View**
 - 211 and Coordinated Access Network staff
- 4. “Age” column added to Upcoming Reservations Schedule Export**
 - 211 and Coordinated Access Network staff
- 5. “Potentially Dedicated Plus” added to “Has Chronic Homelessness been Verified by a person?”**
 - Coordinated Access Network staff

How does this help?

1. **Yearly Assessment Reminder Alerts**
 - This feature helps avoid last-minute data entry for reporting on the APR and other funder reports, which require a yearly assessment.
2. **Additional Income Data on By Name List Registry Export**
 - Provides additional context to types of income the client is receiving.
3. **“Referral Created By” column added to Past Reservations Schedule View**
 - This additional data ties a referral to a specific staff person.
4. **“Age” column added to Upcoming Reservations Schedule Export**
 - This additional data allows CAN navigators to quickly assess referrals for youths when exporting the upcoming reservations list.
5. **“Potentially Dedicated Plus” added to “Has Chronic Homelessness been Verified by a person?”**

This field is similar to “Potentially Chronic” as it indicates clients who potentially are ‘Dedicated Plus (Verified)’ but are missing the disabling condition documentation. While potentially chronic is only for clients that have the twelve consecutive months homelessness or twelve months across 4 episodes of homelessness, ‘Potentially Dedicated Plus’ is for clients who have twelve months in the last three years and are lacking disabling condition documentation.

When will I see these changes in HMIS?

Thursday, March 11, 2021

Summary of the changes:

1. **Yearly Assessment Reminder Alerts** – Added as an automatic client alert to 211/CAN dashboard
2. **Additional Income Data on By Name List Registry Export**
 - Columns have been added for “Latest SSI Amount” and “Latest SSDI Amount” on the Individual and Family BNL lists.
3. **“Referral Created By” column added to Past Reservations Schedule View**
 - A “Referral Created by” column has been added to the Appointment Schedule views for past reservations.

4. **“Age” column added to Upcoming Reservations Schedule Export**
 – An “Age” column has been added to the Appointment Schedule view Excel Export located on the Coordinated Access – 211 and Coordinated Access – Network roles

5. **“Potentially Dedicated Plus” added to “Has Chronic Homelessness been Verified by a person?”**
 – The “Client Status on By Name List (BNL)” form’s “Has Chronic Homelessness been Verified by a person?” question has been updated to add “Potentially Dedicated Plus” as an option.

Screenshots of Changes

1. Yearly Assessment Reminder Alerts

Client Alerts (3)				
Date	Summary	Severity	First Name	Last Name
	This client has no current Release of Information	Important	administrator	administrator
12/06/2018	Annual Assessment Due: 12/06/18, Enrollment: 3867, Program: Safe Futures Inc. - Flora O'Neil (SHP)(CT0087)	Informational	administrator	administrator
12/06/2019	Annual Assessment Due: 12/06/19, Enrollment: 3867, Program: Safe Futures Inc. - Flora O'Neil (SHP)(CT0087)	Informational	administrator	administrator

2. Additional Income Data on By Name List Registry views

BQ	BR
Latest SSDI Amount	Latest SSI Amount
\$0.00	\$0.00
\$0.00	\$0.00
\$0.00	\$0.00

3. “Referral Created By” column added to Past Reservations Schedule View

Usage	Usage ID
Central CT CAN	1628
Eastern - Families	1837
Eastern - Individuals	1838
+ Step 1: Add Client to Network	1730
+ Step 2: Make Appointment - 7.2	1734
View UPCOMING Reservations	1742
View PAST Reservations	1742
Greater New Haven CAN - Individuals	1742

Referral ID	Referral Status	Referral Created By	Referral Last Modified By	Referral Last Modified Date
251600	Referred	Avery255509	Avery255509	2/3/2021

4. "Age" column added to Upcoming Reservations Schedule Export

Age	BNL Status
39	
52	
39	
40	

5. "Potentially Dedicated Plus" added to "Has Chronic Homelessness been Verified by a person?"

Chronic Homelessness Information

Has Chronic Homelessness been Verified by a person? *

Please use the space below the By Name List, if applicable

Notes

- Nothing--
- Unknown
- Chronic (Verified)
- Not Chronic (Verified)
- Potentially Chronic
- Potentially Dedicated Plus**
- Dedicated Plus (Verified)