

# HMIS Release Notes

## Eviction Prevention Program

November 3rd, 2020

### What are the changes?

The Coordinated Entry – 211 and Coordinated Access Network roles have been updated to support a new Eviction Prevention program, including scheduling of appointments, services, and custom assessment questions.

### Which users are impacted?

The following staff will see changes in their CT HMIS interface.

- 211 Housing Staff
- Eviction Prevention Staff (CAN and ESG Programs Users)

### How does this help?

Allows the scheduling of appointment for Eviction Prevention appointments at local Continuums of Care

### When will I see this change in HMIS?

**The new providers, programs and accounts will be live in HMIS by 11/3/2020**

### Summary of the changes:

- **For the Role “Coordinated Access - 211” the following changes have been made**
  - Case Management Tab > Left Menu > “Intake Client – Eviction Prev.” has been added to launch the new Eviction Prevention Workflow and screens. New workflow has been added to address intake of Eviction Prevention clients.

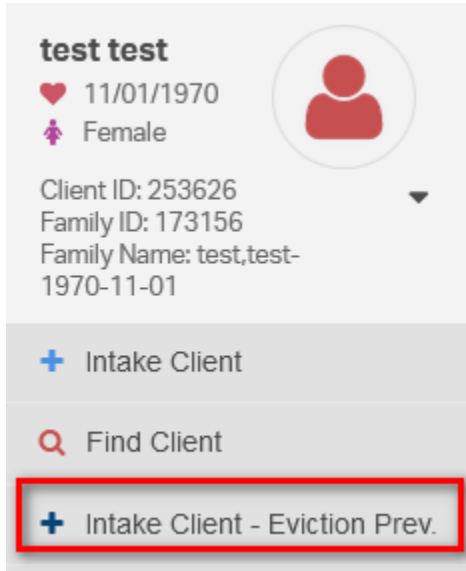
The following data elements have been added:

- HP Score
- Eviction Prevention Eligible
- Case Management Tab > Left Menu > “CW Workflow Issues” has been changed to “Workflow Issues” and two sub-menus are now available instead of the main menu link.
  - “CA Workflow Issues” has been added
  - “EP Workflow Issues” has been added

- Case Management Tab > Left Menu > “Appointment Schedule” has updated options:
  - “Appointment Schedule” has been renamed to “CA – Appointment Schedule”
  - “EP – Appointment Schedule” has been added
  
- Case Management Tab > Left Menu > Client Management > “211 Eviction Prevention Assessment” has been added
  
- **For the Role “Coordinated Access - Network” the following changes have been made**
  - New Providers Created for the CAN Eviction Prevention Enrollment – Users will need to be assigned to the new CAN Eviction Prevention provider
  - Case Management Tab > Left Menu > “Appointment Schedule” has had its options updated
    - “Appointment Schedule” has been renamed to “CA – Appointment Schedule”
    - “EP – Appointment Schedule” has been added
  
  - Case Management Tab > Left Menu > CAN Assessments > “211 Eviction Prevention Assessment” has been added
  
- **For the Role “DOH Emergency Solutions (ESG)” the following changes have been made**
  - New Providers Created for the DOH Eviction Prevention Enrollment – Users will need to be assigned to the new Eviction Prevention Provider
  - Case Management Tab > Left Menu > Program Assessments > “211 Eviction Prevention Assessment” has been added
  - The following new services are now available
    - Landlord Mediation
    - Legal Services

## Screenshots of Changes

### Coordinated Access – 211 Role Changes



**test test**  
♥ 11/01/1970  
♀ Female

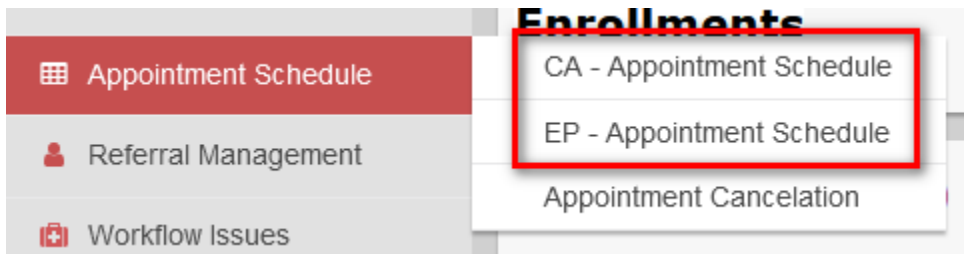
Client ID: 253626  
Family ID: 173156  
Family Name: test,test-1970-11-01

- + Intake Client
- 🔍 Find Client
- + Intake Client - Eviction Prev.**



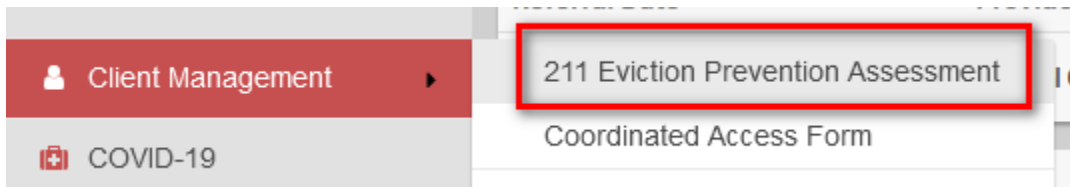
**Workflow Issues**

- CA Workflow Issues
- EP Workflow Issues



**Appointment Schedule**

- CA - Appointment Schedule
- EP - Appointment Schedule
- Appointment Cancellation





**Client Management**

- 211 Eviction Prevention Assessment**
- Coordinated Access Form

HP Score ★



Eviction Prevention Eligible? ★


### Coordinated Access – Network Role Changes

-  CAN Assessments
-  Waitlist for CA Clients

- 211 Eviction Prevention Assessment**
- Coordinated Entry Events

### DOH Emergency Solutions (ESG) Role Changes

-  Program Assessments
-  Secure Jobs

- 211 Eviction Prevention Assessment**
-  HUD Assessments Dashboard