



# CCEH Annual Training Institute October 6, 2020



# Today's goals

- Overview and Introductions
- Action Development Process
- Proposed Homelessness Prevention Actions for Municipalities
- Next Steps

# Overview and Introductions

# What is CCM?

- CCM is the state's largest, nonpartisan organization of municipal leaders, representing towns and cities of all sizes from all corners of the state, with 169 member municipalities.
- We come together for one common mission — to improve everyday life for every resident of Connecticut. We share best practices and objective research to help our local leaders govern wisely. We advocate at the state level for issues affecting local taxpayers. And we pool our buying power to negotiate more cost-effective services for our communities.

# What is CCEH?

A bit about our history. We were founded in 1982 in response to the closure of mental institutions because our agencies saw a need for a strategic, collaborative approach to confronting the homelessness crisis that was sweeping our state and our country.

- State-wide Hartford-based 501c3
- Coalition of more than 100 members – emergency shelter providers, transitional housing providers, community and business leaders, and strategic partners – who share the goal of ending homelessness
- **Collective mission is to prevent and end homelessness in Connecticut**
- **Goal is to make homelessness rare, brief, and non-recurring.**

# What is Sustainable CT?



## Road Map

A menu of coordinated, voluntary actions to promote sustainability



## Resources

Support – including technical and financial – to help communities implement actions



## Certification

Recognizing communities for their sustainability achievements



## Flexibility

Meeting the needs of *all* communities – urban and rural, big and small



## Livability

More sustainable, efficient, healthy, safe, resilient, thriving communities

# Goal

**To help develop and refine a menu of homelessness prevention actions for all Connecticut communities to address homelessness.**

# Action Development Process

# Homeless Prevention Action Development Process

**2019**

CCM  
Homelessness  
Prevention Task  
Force sets  
vision



**2020**

Working  
Group(WG)  
meeting #1:  
Action selection



SCT + CCEH work  
on action draft  
development



SCT staff refine  
drafts with  
CCEH feedback



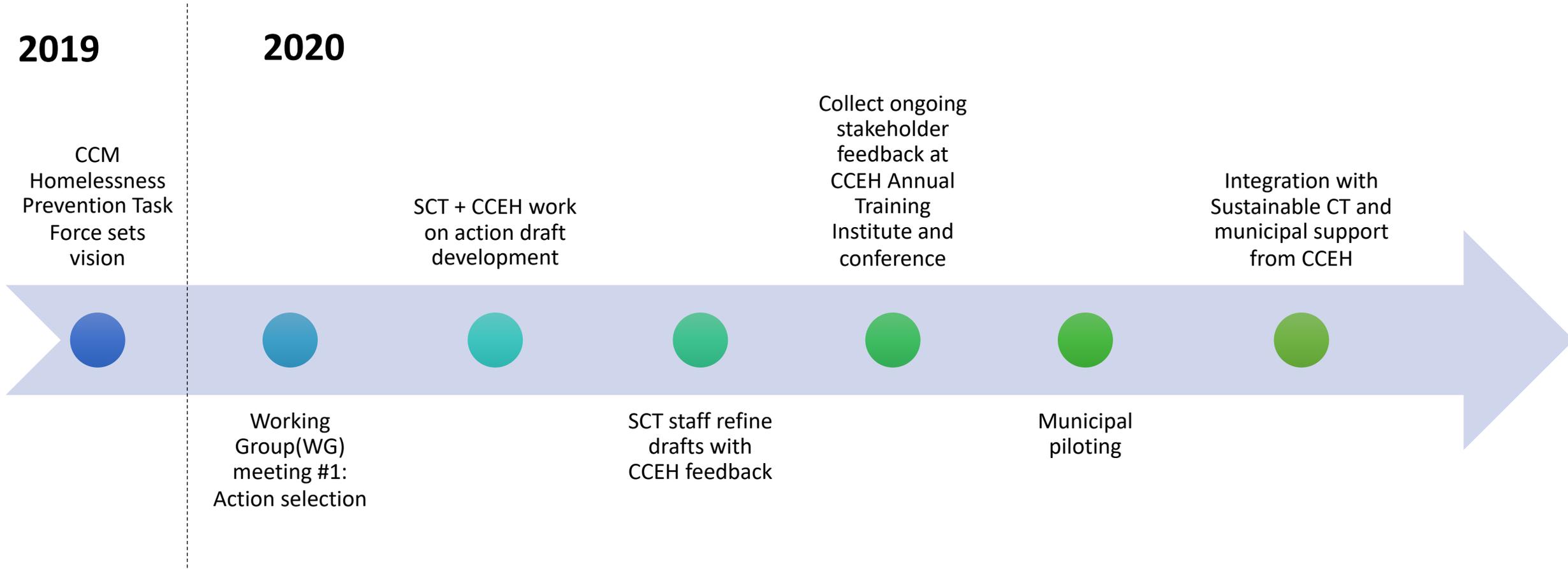
Collect ongoing  
stakeholder  
feedback at  
CCEH Annual  
Training  
Institute and  
conference



Municipal  
piloting



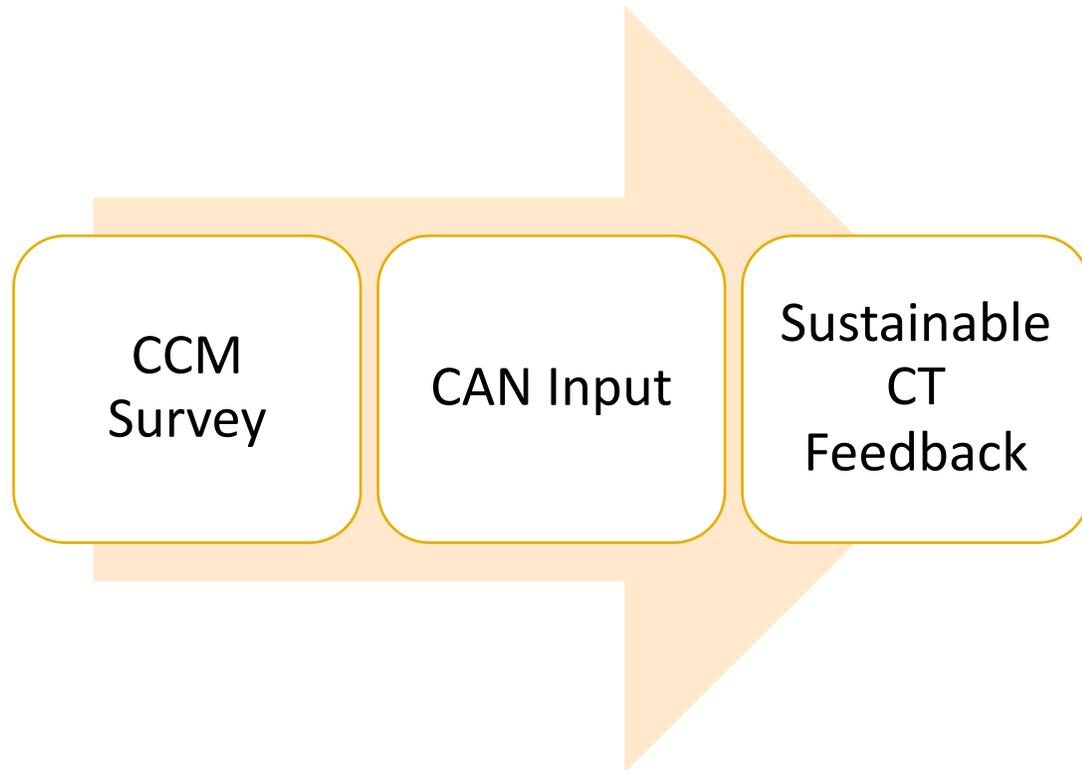
Integration with  
Sustainable CT and  
municipal support  
from CCEH





# Process and Key Themes

## Feedback Process



## Proposed Actions

Public awareness and support

Service Coordination

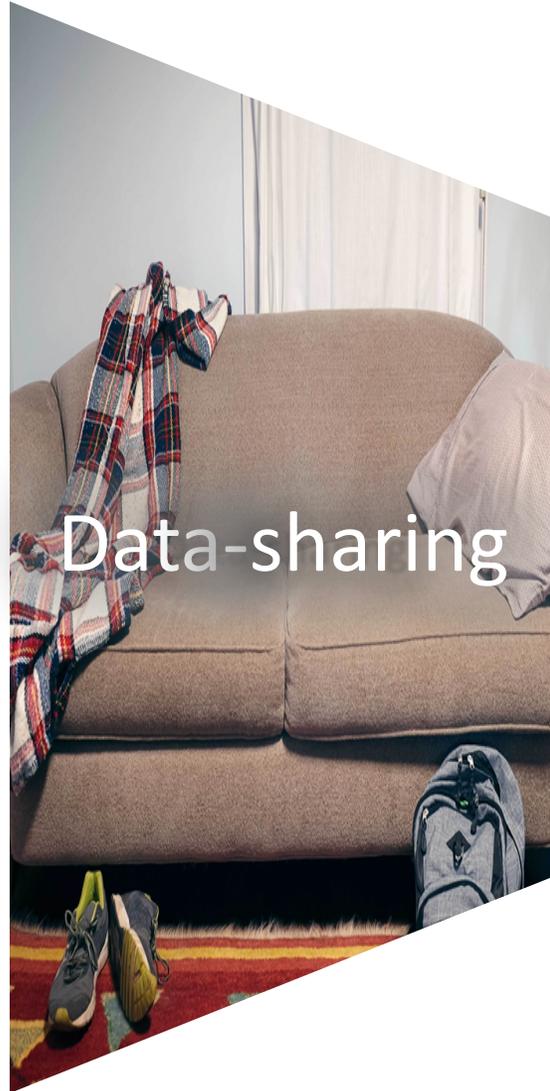
Shared Data

Better Outcomes

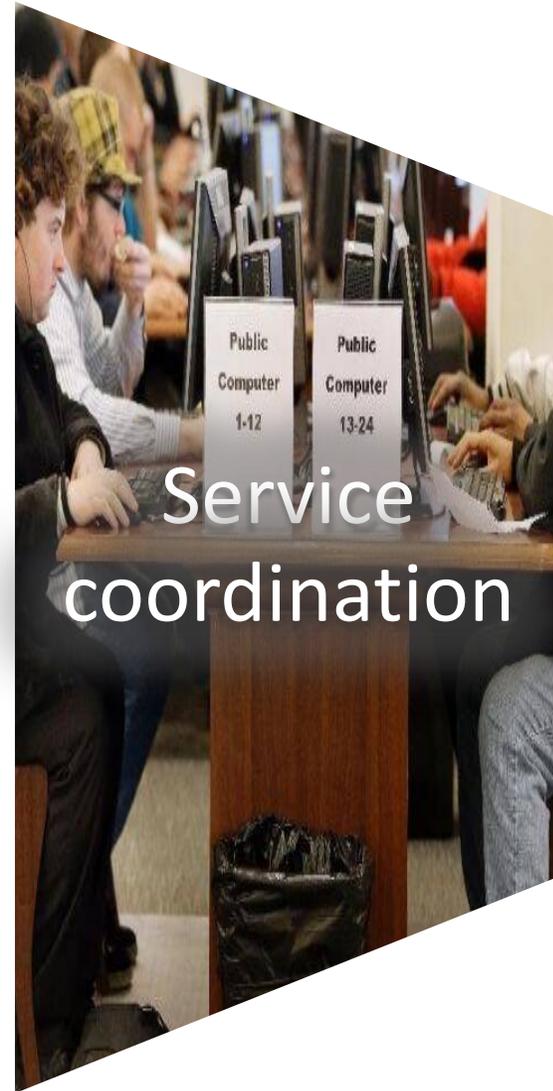
# Proposed Homelessness Prevention Actions for Municipalities



Awareness  
and support



Data-sharing



Service  
coordination



Better  
outcomes



Action 1: Increase Public Awareness & Support

# Increase Public Awareness and Support for Efforts to End Homelessness

- **Public Awareness.** Build awareness of homelessness in your community, organize and hold community conversations, and increase education.
- **Funding.** Identify and help coordinate funding support to end homelessness.
- **Support.** Provide locations to serve as warming centers and/or fund staffing in warming centers and overflow shelters.
- **Designated Public Housing.** Work with your local public housing authority to designate public housing units, Housing Choice Vouchers, or other units for referrals from Coordinated Access Network (CAN).



## Action 2: Collect and Share Data

# Collect and Share Homelessness Data

- **Outreach.** Mobilize volunteers, including municipal employees and local citizens, to participate in annual Point-in-Time and Youth Outreach and Counts.
- **Reporting.** Participate in regional coordination on homelessness reporting and data, such as reporting into Connecticut's Homeless Management Information System.
- **Analyzing.** Determine overlap between users of municipal services and homeless services.
- **Transparency.** Post data on individuals experiencing homelessness, especially students and other populations.



Action 3: Coordinate Municipal Services

# Coordinate Municipal Services with Homeless Response System

- **Alignment with National and State Initiatives and Best Practices.** For example, ensure that regional and local initiatives employ a “housing first” framework.
- **Regional Coordination.** Participate in your Coordinated Access Network (CAN) to enable a standardized assessment and referral process to connect people experiencing a housing crisis or homelessness with community resources.
- **Intramunicipal Collaboration.** Bring police, fire, EMS, library services, and social/human services together to coordinate its response to homelessness.
- **Local Training.** Train municipal elected officials and/or staff members and/or commission members in the issues and solutions to homelessness (e.g., training on Connecticut’s CAN system).



Action 4: Improve Outcomes

# Improve Outcomes for People Experiencing Homelessness

- **Reduce Criminalization and Increase Support Services.** Review local laws, plans, policies, and ordinances to reduce criminalization of homelessness and ensure alignment with civil rights protections, equity goals, and homelessness prevention supports
- **Minimize Hospitalization and Incarceration.** Partner with state agencies, hospitals, and community health centers to create Community Care Teams to minimize hospitalizations and incarceration of people experiencing homelessness

Next Steps

# Next Steps

- **Jamboard.** Through week's end, continue to provide input on the Jamboard: <https://jamboard.google.com/d/1Ok6ID0gddmmpyXlqSJXw6xXTUfb2Q1DgH-Jl1Umz37M/viewer?f=7>
- **RIGHT NOW.** Have more to say now? Continue the conversation in a face-to-face Zoom meeting, as soon as this webinar ends: <https://zoom.us/j/94246093792>
- **Working Group.** If you're not already on it. Join the homelessness prevention working group! In 2-3 tightly facilitated sessions, you will help finalize drafts of the homelessness prevention municipal roadmap. Leave your contact information on the last slide of the Jamboard, or e-mail Alyssa Norwood at [norwooda@easternct.edu](mailto:norwooda@easternct.edu) to share your interest in joining.
- **E-mail.** Other input? E-mail [actioninput@sustainablect.org](mailto:actioninput@sustainablect.org).