

The Disaster Assistance Process

Sources of financial help after a disaster:

1 Voluntary Agencies

- Emergency food, shelter, clothing and medical needs, immediately after a disaster.

2 Insurance

- File a claim if you have insurance (flood, homeowner's, renter's, auto, etc.).

Call FEMA at any point to talk through your situation:

800-621-3362 (711 or Video Relay Service)
800-462-7585 (TTY)
www.disasterassistance.gov

For losses not fully covered by insurance, register for disaster assistance:

3 Disaster grant from FEMA

- You don't need to wait for an insurance settlement to register.

Can cover:

- Temporary rental costs.
- Repairs to your home to make it safe to live in.
- Medical, dental, child care or funeral expenses.

4 Disaster loan from the Small Business Administration

- Complete the application to be fully considered for all types of grants from FEMA.
- You don't have to accept a loan if offered one.
- You don't need to wait for an insurance settlement to apply.

Can cover:

- Repairs to damaged primary residence.
- Clothing, furniture, appliances, vehicles.

Additional services:

If you've been through the FEMA application process and still have unmet needs, you may be referred to voluntary agencies.

If you don't qualify for a loan, you might be eligible for other grants:

5 Other needs grant from FEMA

- Personal property.
- Moving and storage.
- Transportation.