

# Installing the *We Count* App on iOS

## Device Requirements

- iPhone or iPad with cellular data or wifi
- Location services on
- iOS 7 or above
- Email must be accessible on device.
- Must be invited to receive app. Send Request for invite to [casikainen@cceh.org](mailto:casikainen@cceh.org).

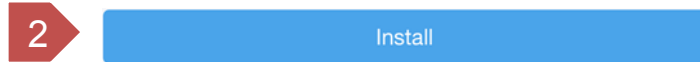
1. Open Safari – <http://install.hockeyapp.net> (HockeyApp is an app that allow us to build and install apps that are not yet available through the official Apple app store).
2. Click the blue install button.

This will open the settings page.

Click the **Install** button on the top right of the screen to proceed

If you are asked for a passcode, you should enter the same passcode you use to unlock your phone

When the process is complete, click **Done** on the top right of the screen



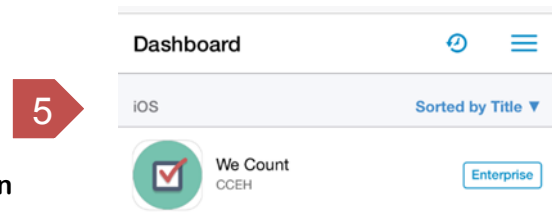
3. Once you have completed the steps above a HockeyApp icon will appear on your phone – find it on your home screen and open the app.



4. Sign In to HockeyApp using the same account you used when you received the HockeyApp invitation.

5. Once logged in, you should see the We Count App – select that.

If you are currently on an iPad, you first need to select the Private Page link under Download & Feedback before you can access the Install button.



6. On the next screen, select **Install**, if prompted again select **Install**.

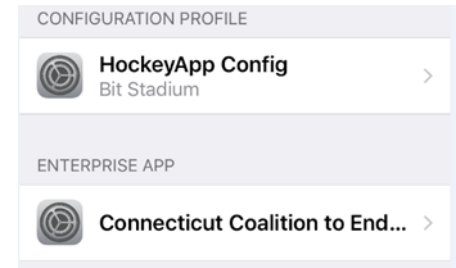
# Installing the *We Count* App on iOS (cont.)

7. Press the Home button to go back to the Home page. You will see the We Count app icon appear. Wait for installation to complete.

If you attempt to launch the app now, you will get an error message stating "Untrusted Enterprise Developer: iPhone Distribution: Connecticut Coalition to End Homelessness" has not been trusted on this iPhone/iPad. Until this developer has been trusted, their enterprise apps will not be available for use. Click Cancel.

8. Open the Settings app, navigate to the **General** section, and select **Profile & Device Management**.

9. Under Enterprise App, select Connecticut Coalition to End Homelessness, then select the Trust button.



10. Select Trust when prompted.

11. You can now press the Home button on your device and launch the We Count app the same way you would open any other app on your device.

If you are still having trouble installing the application, please email Carl Asikainen at [casikainen@cceh.org](mailto:casikainen@cceh.org) or call 860-721-7876.