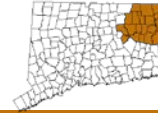


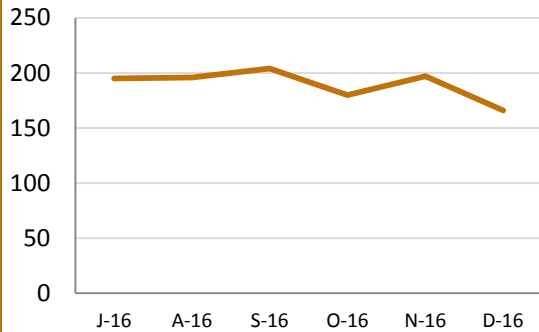
Northeastern CT Coordinated Entry Report



December-2016

Number of Calls to 211

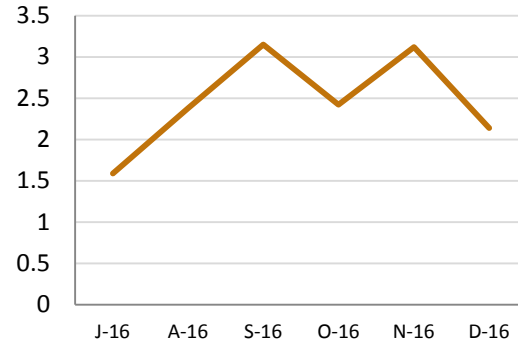
Total Calls This Month:	166
Total Calls Last Month:	197
Last 6 Months Average:	190



Data Source: 211

211 Call Wait Times (in Minutes)

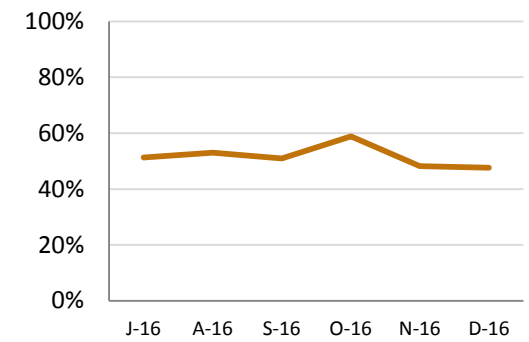
Average This Month:	2.14
Average Last Month:	3.12
Last 6 Months Average:	2
Longest Call Wait Time This Month:	21



Data Source: 211

Percent Diverted by 211

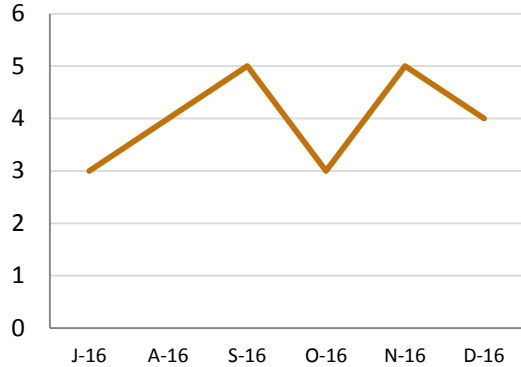
This Month:	48%
Last Month:	48%
Last 6 Months Average:	52%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

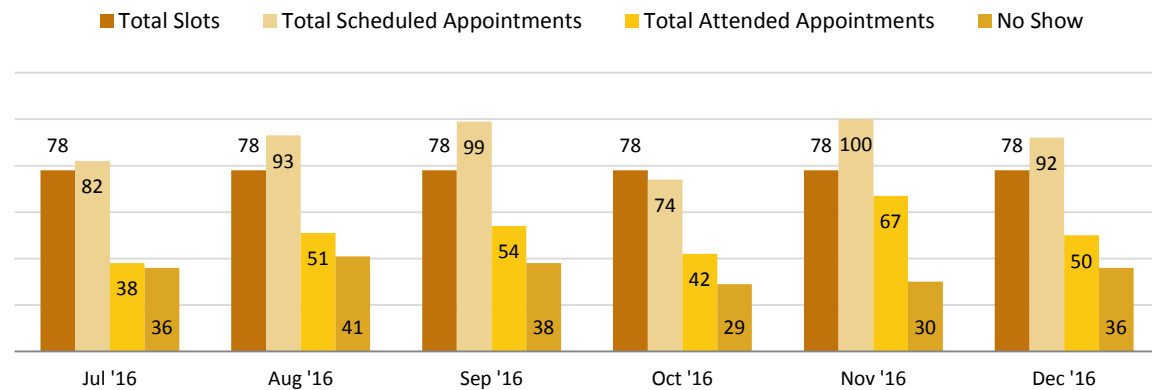
Average Days This Month:	4
Average Days Last Month:	5
Last 6 Months Average:	4



Data Source: CT HMIS

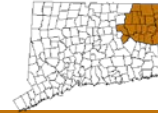
Appointment Capacity

Total Number of Appointment Slots:	78	Total Number of No Shows:	36
Total Number of Scheduled Appointments:	92	Percent of Appointment Capacity Filled:	118%
Total Number of Attended Appointments:	50	Percent of Appointments Attended:	54%



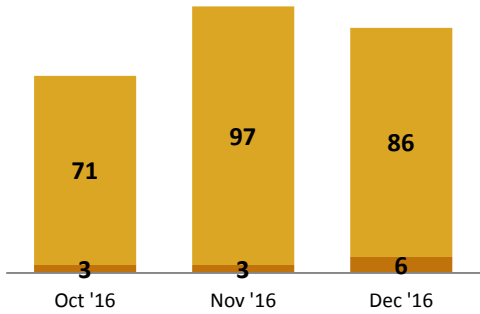
Data Source: CT HMIS

Northeastern CT Coordinated Entry Report

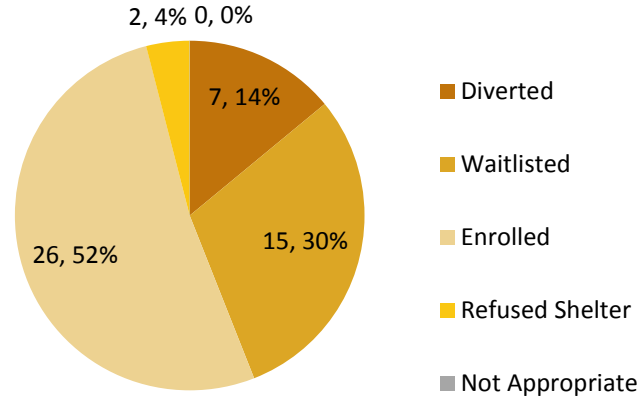


December-2016

Referral Data Completeness Last Three Months



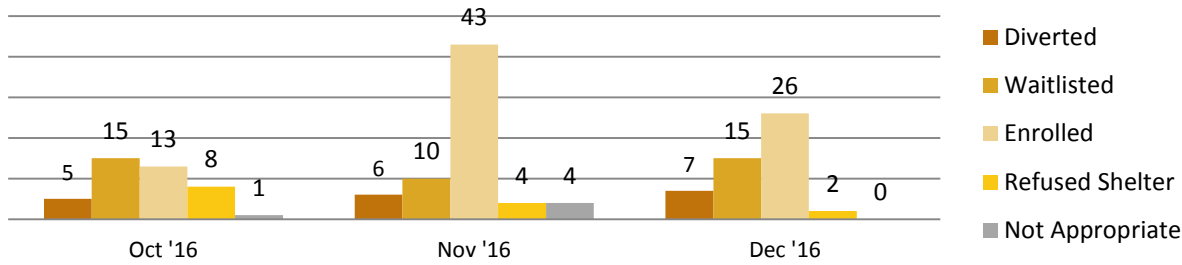
Outcomes of Attended Appointments December 2016



Data Source: CT HMIS

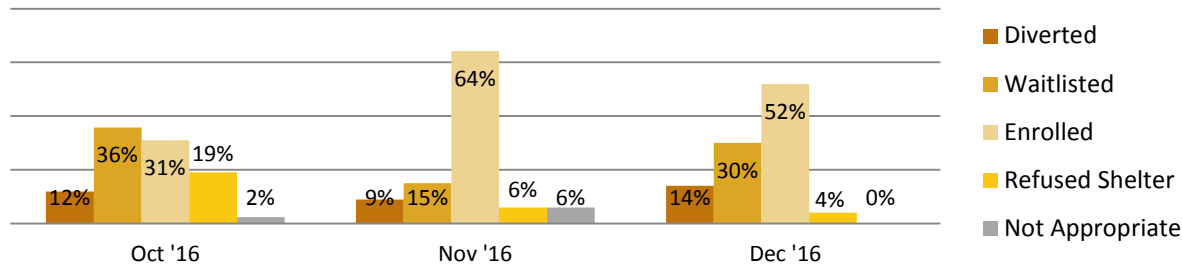
Data Source: CT HMIS

Last Three Months - By Number



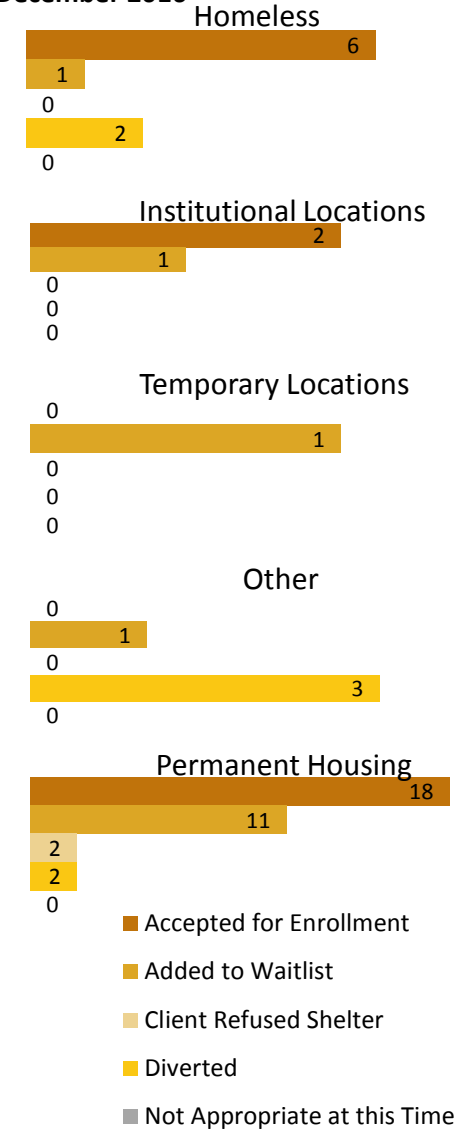
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2016



Data Source: CT HMIS