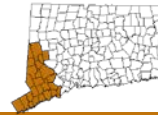


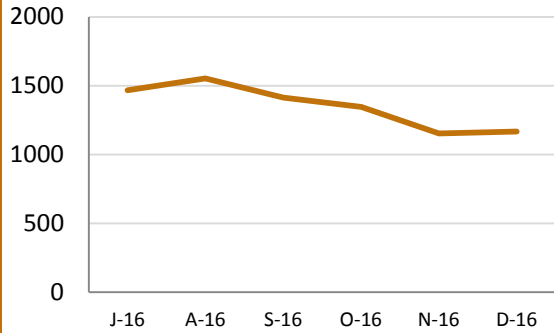
Fairfield County Coordinated Entry Report



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Number of Calls to 211

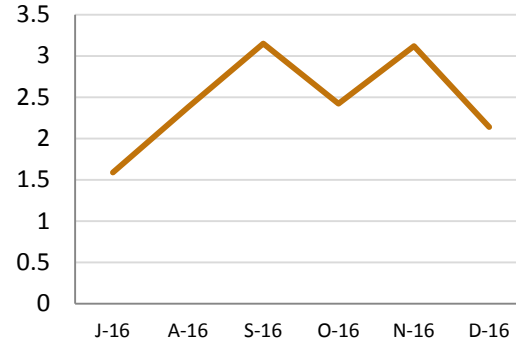
Total Calls This Month:	1,167
Total Calls Last Month:	1,153
Last 6 Months Average:	1,350



Data Source: 211

211 Call Wait Times (in Minutes)

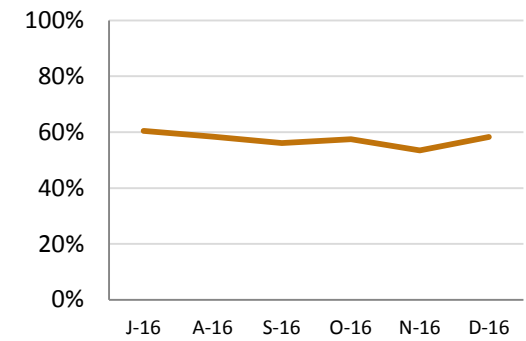
Average This Month:	2.14
Average Last Month:	3.12
Last 6 Months Average:	2
Longest Call Wait Time This Month:	21



Data Source: 211

Percent Diverted by 211

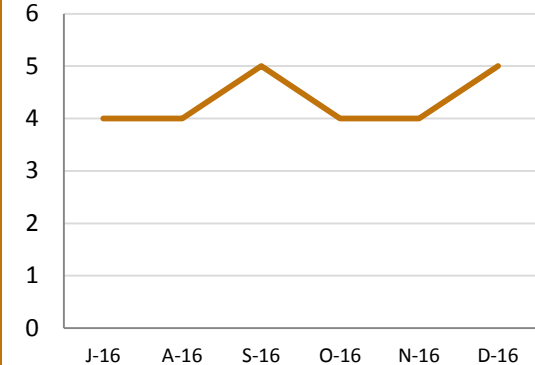
This Month:	58%
Last Month:	54%
Last 6 Months Average:	57%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

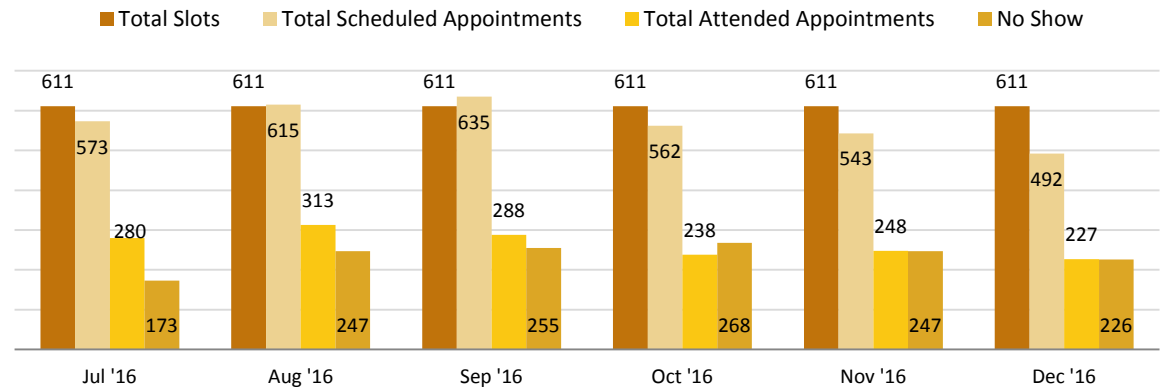
Average Days This Month:	5
Average Days Last Month:	4
Last 6 Months Average:	4



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	611	Total Number of No Shows:	226
Total Number of Scheduled Appointments:	492	Percent of Appointment Capacity Filled:	81%
Total Number of Attended Appointments:	227	Percent of Appointments Attended:	46%



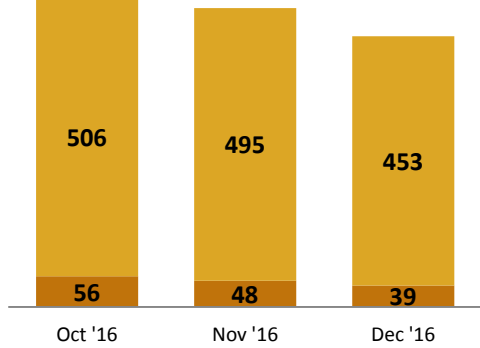
Data Source: CT HMIS

Fairfield County Coordinated Entry Report



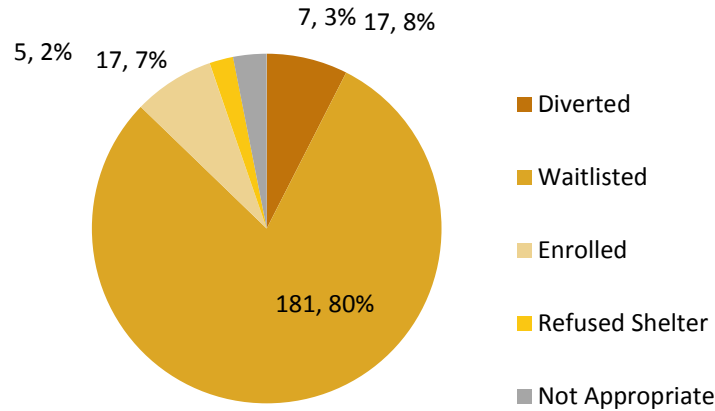
December-2016

Referral Data Completeness Last Three Months



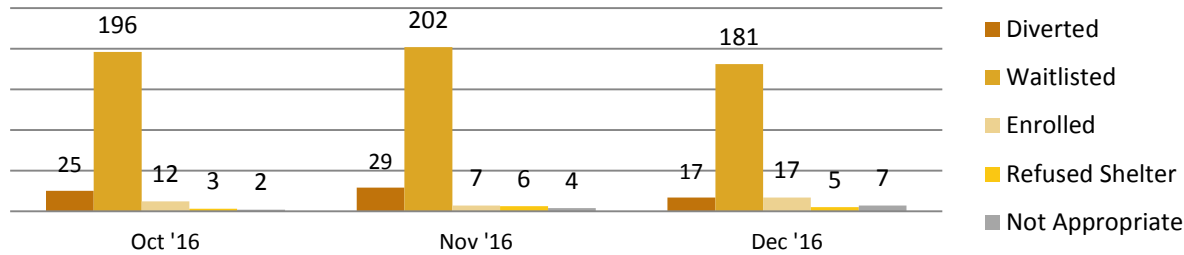
Data Source: CT HMIS

Outcomes of Attended Appointments December 2016



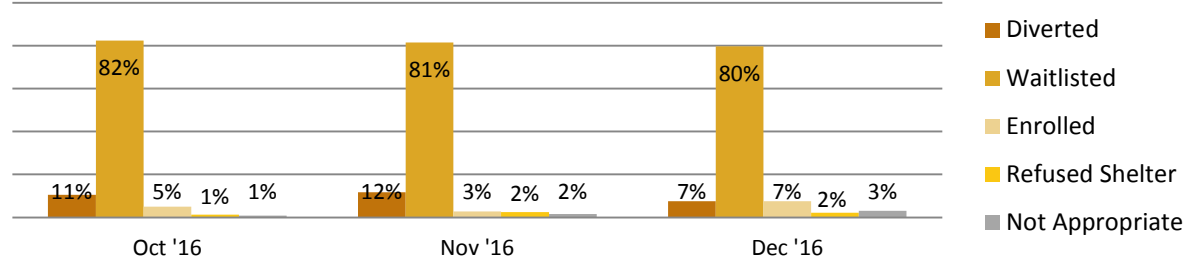
Data Source: CT HMIS

Last Three Months - By Number



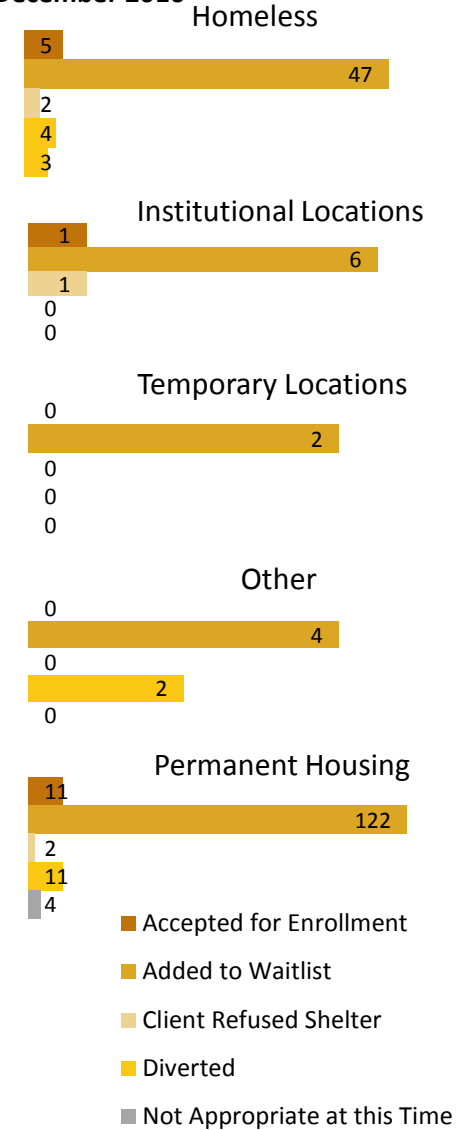
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2016



Data Source: CT HMIS