

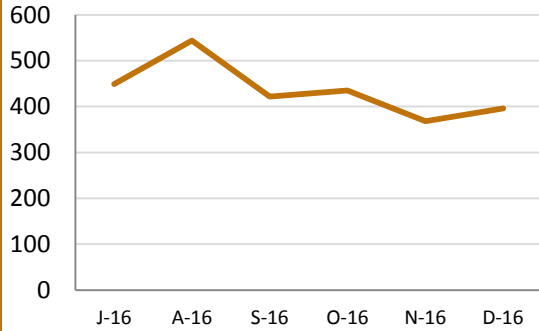
Central CT Coordinated Entry Report



December-2016

Number of Calls to 211

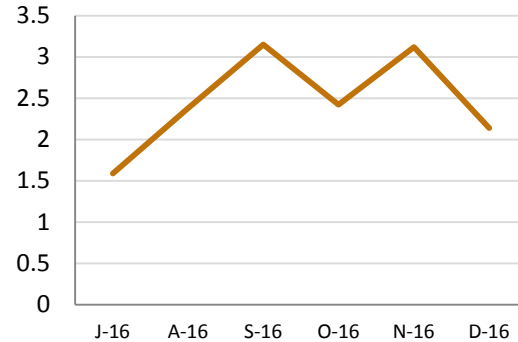
| | |
|-------------------------|-----|
| Total Calls This Month: | 396 |
| Total Calls Last Month: | 368 |
| Last 6 Months Average: | 436 |



Data Source: 211

211 Call Wait Times (in Minutes)

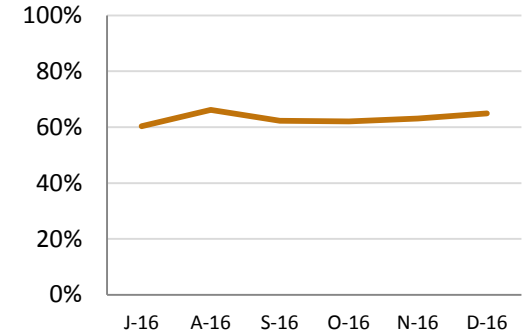
| | |
|------------------------------------|------|
| Average This Month: | 2.14 |
| Average Last Month: | 3.12 |
| Last 6 Months Average: | 2 |
| Longest Call Wait Time This Month: | 21 |



Data Source: 211

Percent Diverted by 211

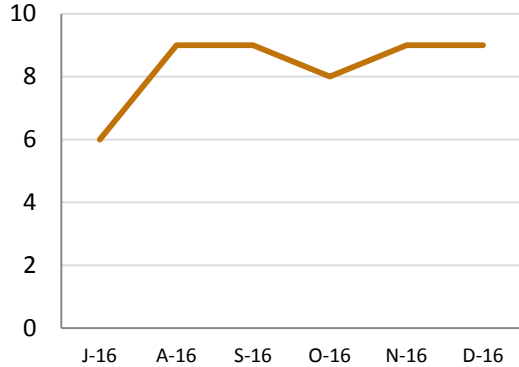
| | |
|------------------------|-----|
| This Month: | 65% |
| Last Month: | 63% |
| Last 6 Months Average: | 63% |



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

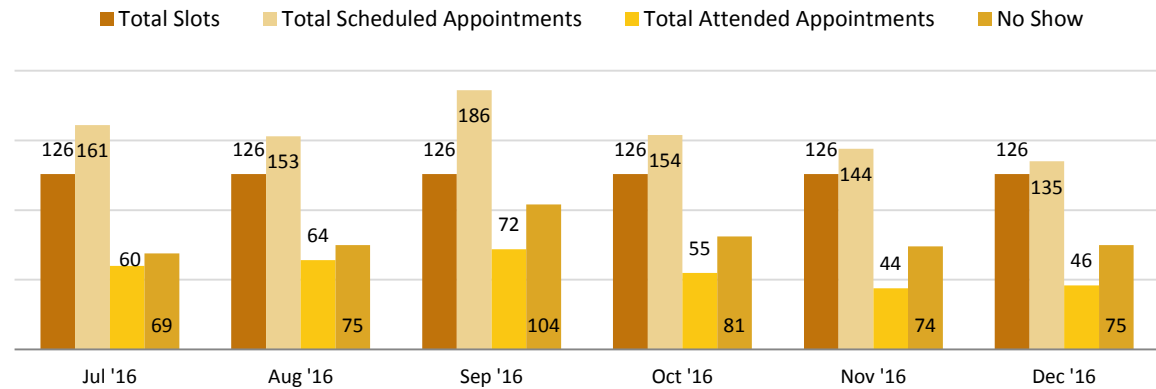
| | |
|--------------------------|---|
| Average Days This Month: | 9 |
| Average Days Last Month: | 9 |
| Last 6 Months Average: | 8 |



Data Source: CT HMIS

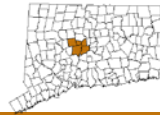
Appointment Capacity

| | | | |
|---|-----|---|------|
| Total Number of Appointment Slots: | 126 | Total Number of No Shows: | 75 |
| Total Number of Scheduled Appointments: | 135 | Percent of Appointment Capacity Filled: | 107% |
| Total Number of Attended Appointments: | 46 | Percent of Appointments Attended: | 34% |



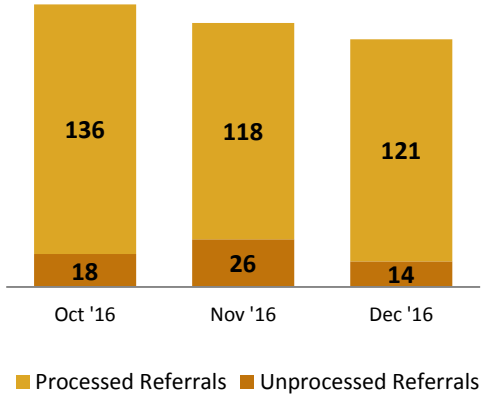
Data Source: CT HMIS

Central CT Coordinated Entry Report

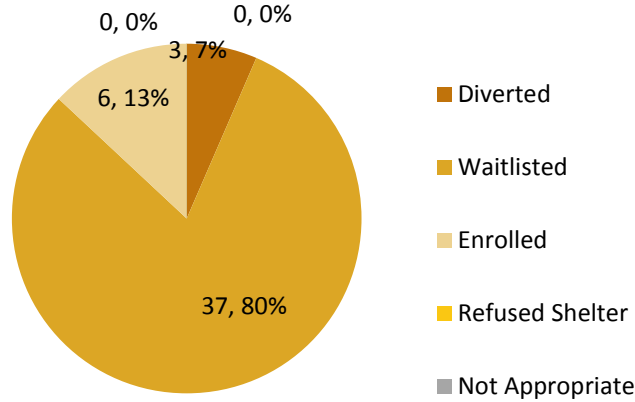


December-2016

Referral Data Completeness Last Three Months



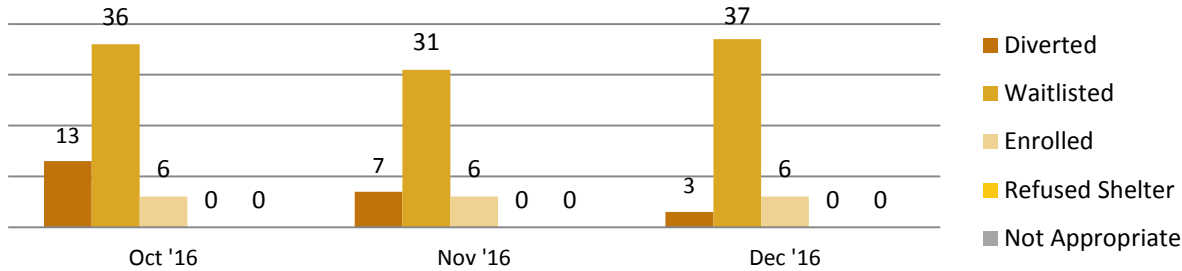
Outcomes of Attended Appointments December 2016



Data Source: CT HMIS

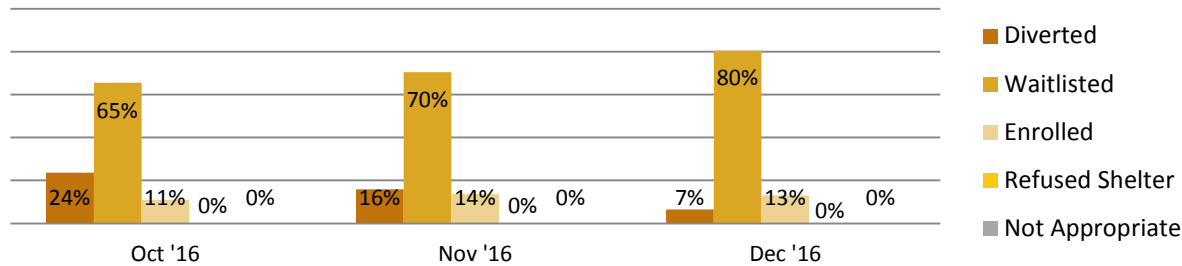
Data Source: CT HMIS

Last Three Months - By Number



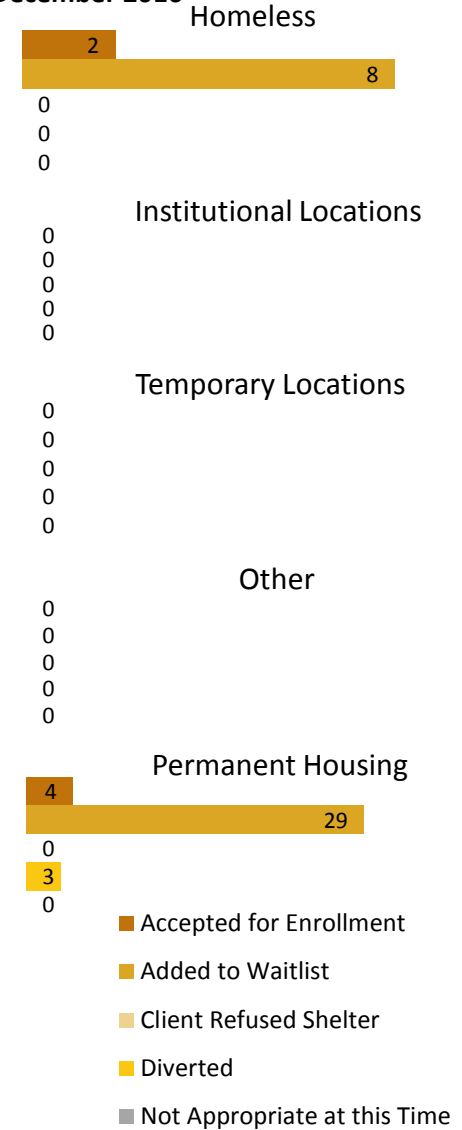
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2016



Data Source: CT HMIS