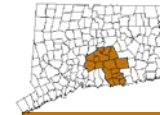


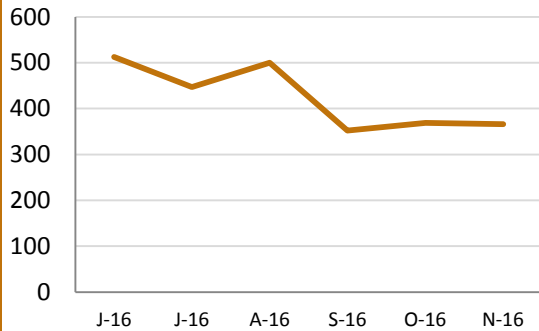
Meriden, Middletown, Wallingford Coordinated Entry Report



November-2016

Number of Calls to 211

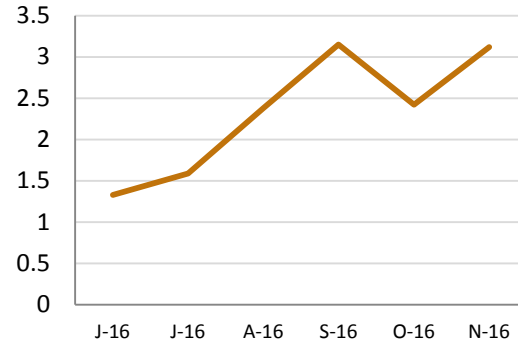
Total Calls This Month:	366
Total Calls Last Month:	369
Last 6 Months Average:	425



Data Source: 211

211 Call Wait Times (in Minutes)

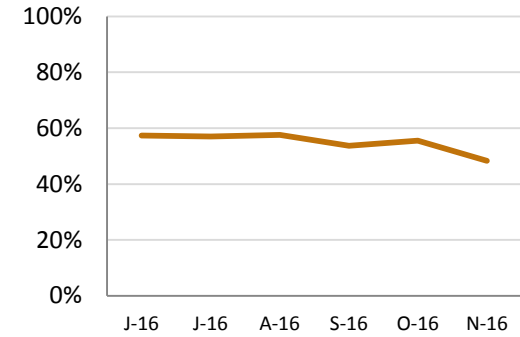
Average This Month:	3.12
Average Last Month:	2.42
Last 6 Months Average:	2
Longest Call Wait Time This Month:	44



Data Source: 211

Percent Diverted by 211

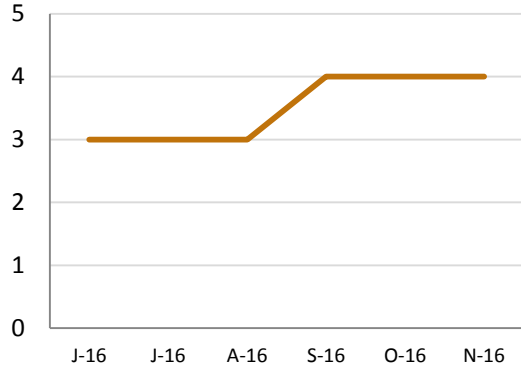
This Month:	48%
Last Month:	56%
Last 6 Months Average:	55%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

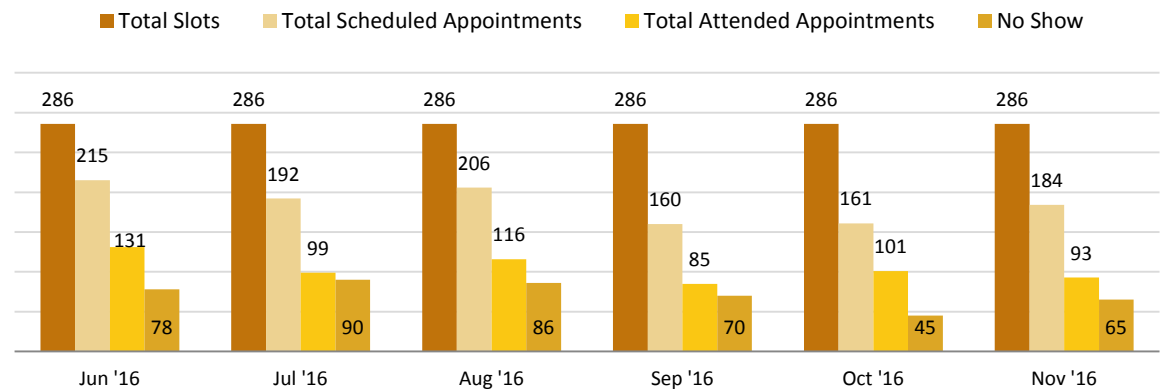
Average Days This Month:	4
Average Days Last Month:	4
Last 6 Months Average:	4



Data Source: CT HMIS

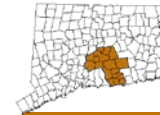
Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	65
Total Number of Scheduled Appointments:	184	Percent of Appointment Capacity Filled:	64%
Total Number of Attended Appointments:	93	Percent of Appointments Attended:	51%



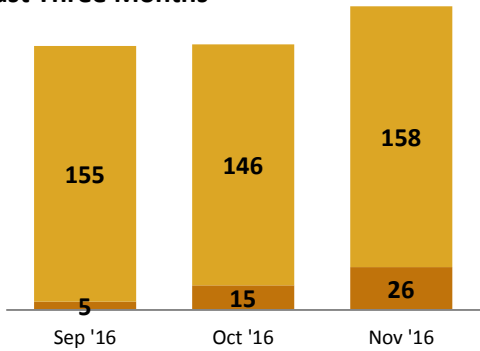
Data Source: CT HMIS

Meriden, Middletown, Wallingford Coordinated Entry Report



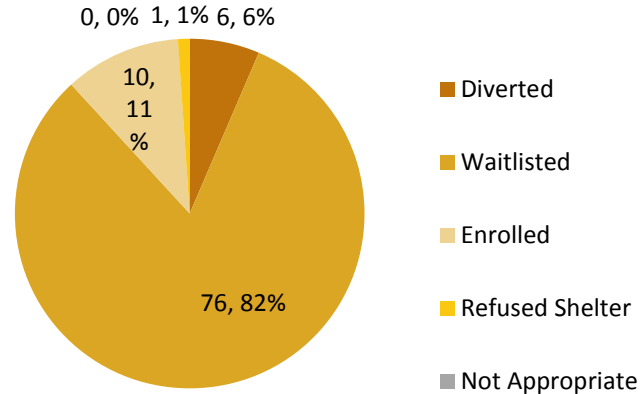
November-2016

Referral Data Completeness Last Three Months



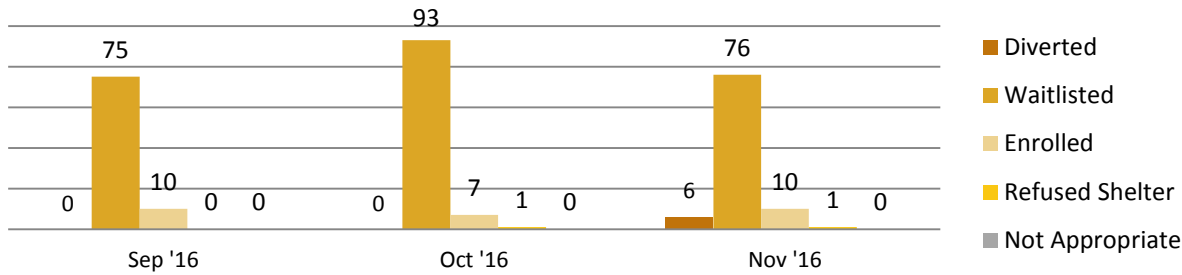
Data Source: CT HMIS

Outcomes of Attended Appointments November 2016



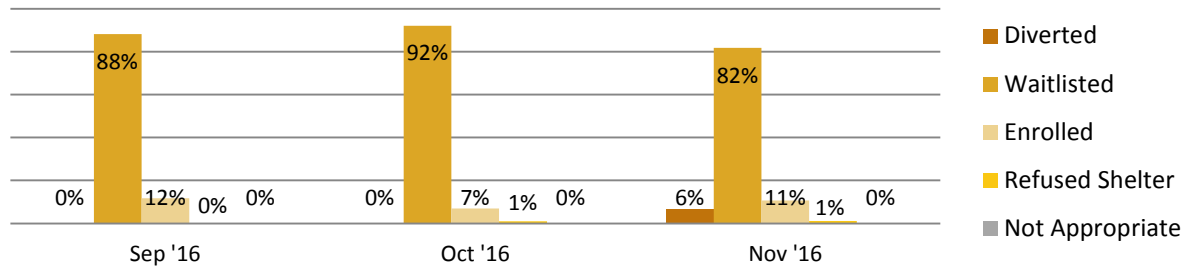
Data Source: CT HMIS

Last Three Months - By Number



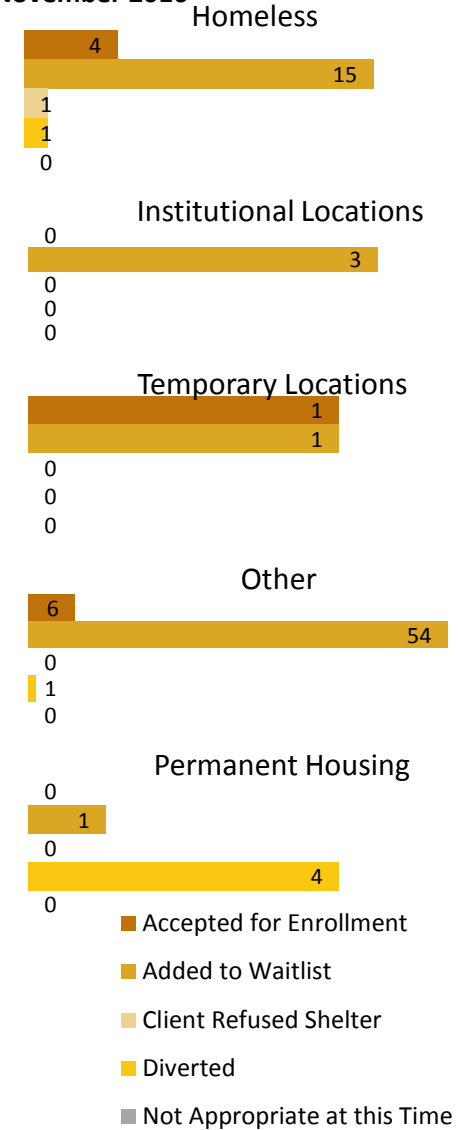
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation November 2016



Data Source: CT HMIS