

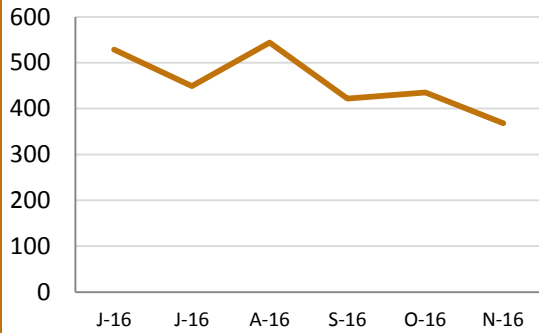
Central CT Coordinated Entry Report



November-2016

Number of Calls to 211

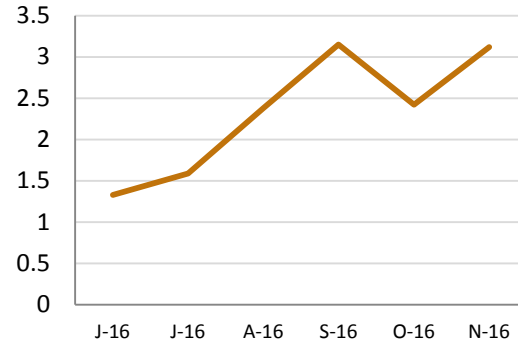
Total Calls This Month:	368
Total Calls Last Month:	435
Last 6 Months Average:	458



Data Source: 211

211 Call Wait Times (in Minutes)

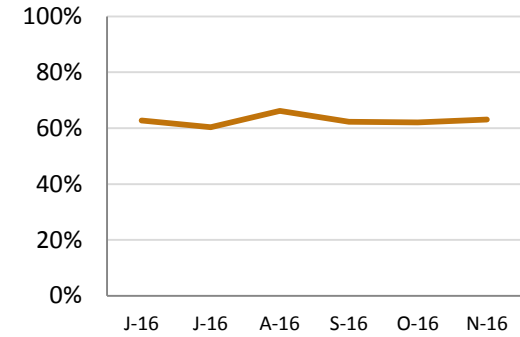
Average This Month:	3.12
Average Last Month:	2.42
Last 6 Months Average:	2
Longest Call Wait Time This Month:	44



Data Source: 211

Percent Diverted by 211

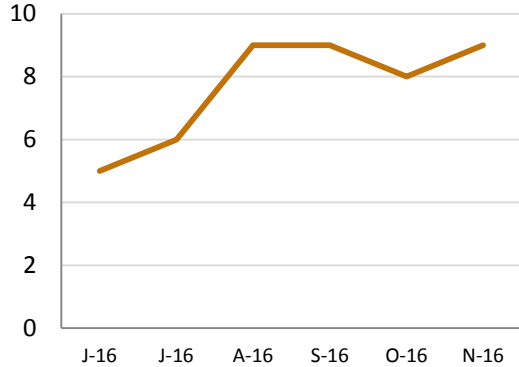
This Month:	63%
Last Month:	62%
Last 6 Months Average:	63%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

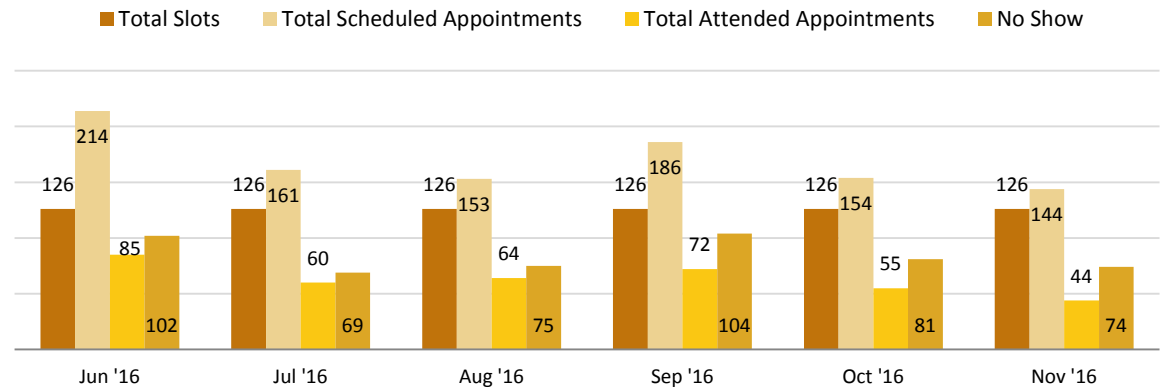
Average Days This Month:	9
Average Days Last Month:	8
Last 6 Months Average:	8



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	126	Total Number of No Shows:	74
Total Number of Scheduled Appointments:	144	Percent of Appointment Capacity Filled:	114%
Total Number of Attended Appointments:	44	Percent of Appointments Attended:	31%



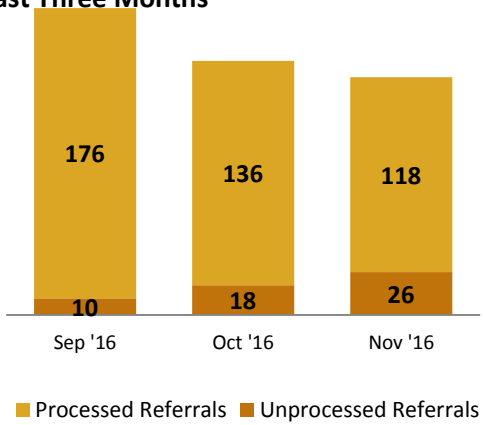
Data Source: CT HMIS

Central CT Coordinated Entry Report

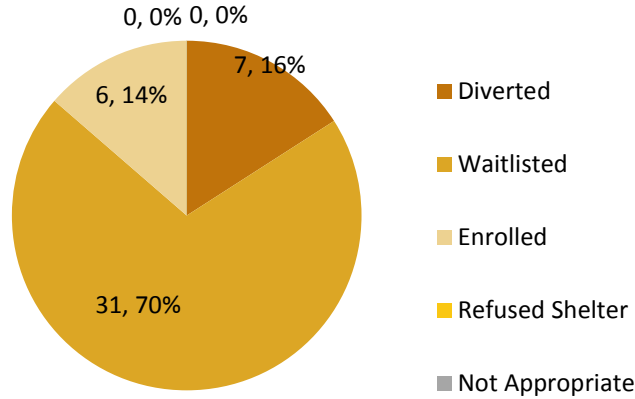


November-2016

Referral Data Completeness Last Three Months



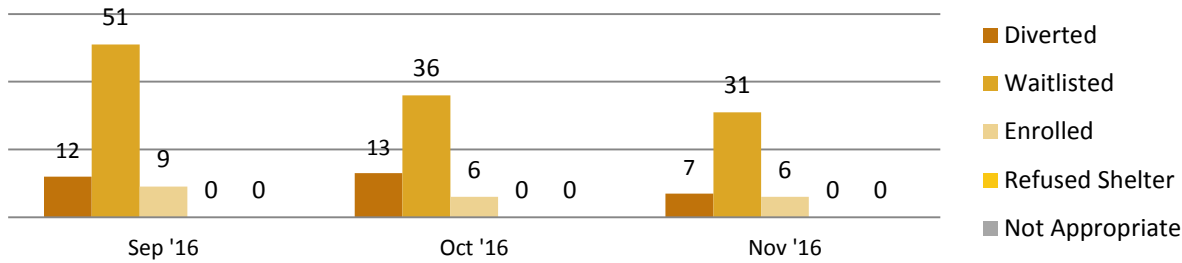
Outcomes of Attended Appointments November 2016



Data Source: CT HMIS

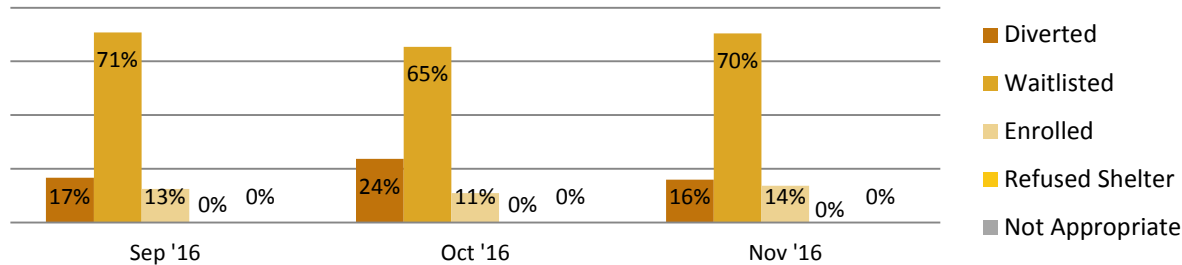
Data Source: CT HMIS

Last Three Months - By Number



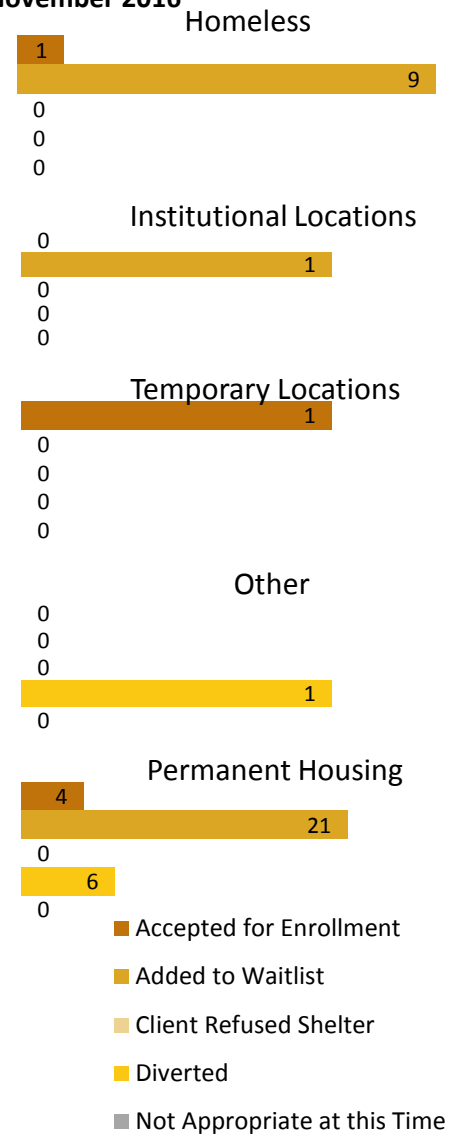
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation November 2016



Data Source: CT HMIS