

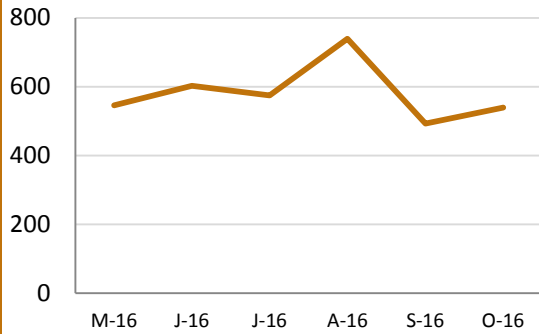
# Litchfield/Waterbury Coordinated Entry Report



October-2016

## Number of Calls to 211

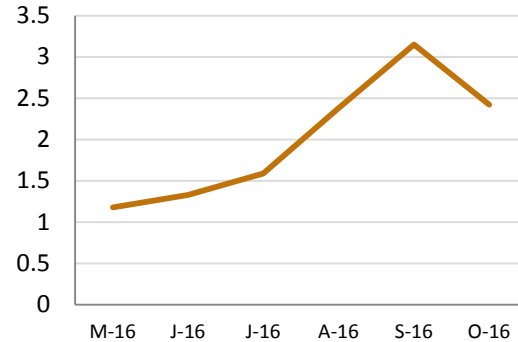
Total Calls This Month:	539
Total Calls Last Month:	493
Last 6 Months Average:	583



Data Source: 211

## 211 Call Wait Times (in Minutes)

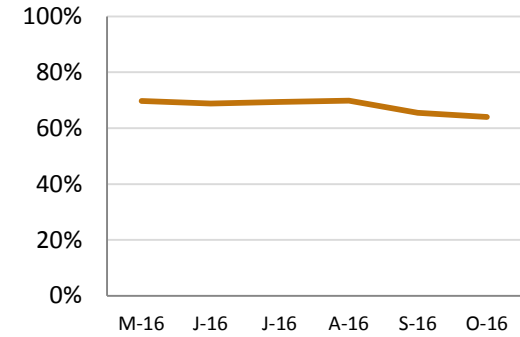
Average This Month:	2.42
Average Last Month:	3.15
Last 6 Months Average:	2
Longest Call Wait Time This Month:	29



Data Source: 211

## Percent Diverted by 211

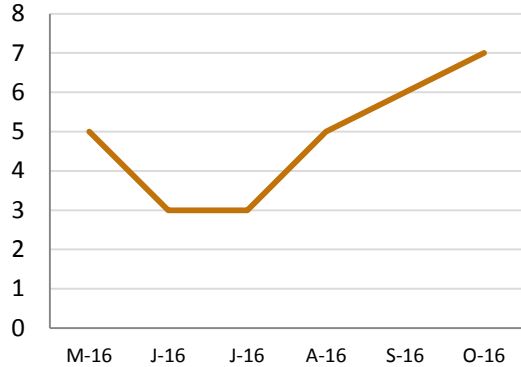
This Month:	64%
Last Month:	66%
Last 6 Months Average:	68%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

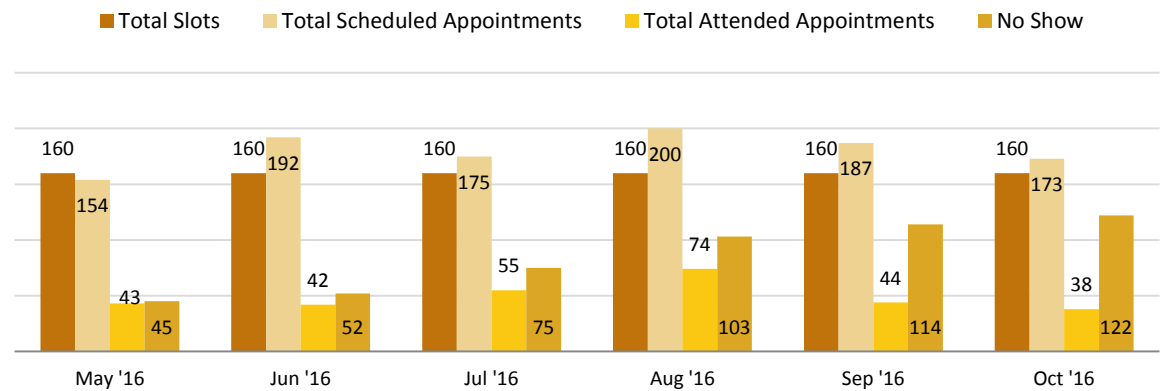
Average Days This Month:	7
Average Days Last Month:	6
Last 6 Months Average:	5



Data Source: CT HMIS

## Appointment Capacity

Total Number of Appointment Slots:	160	Total Number of No Shows:	122
Total Number of Scheduled Appointments:	173	Percent of Appointment Capacity Filled:	108%
Total Number of Attended Appointments:	38	Percent of Appointments Attended:	22%



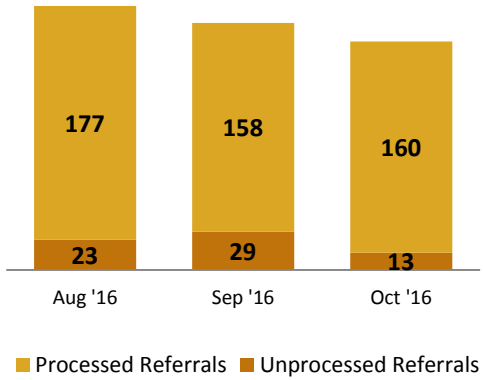
Data Source: CT HMIS

# Litchfield/Waterbury Coordinated Entry Report

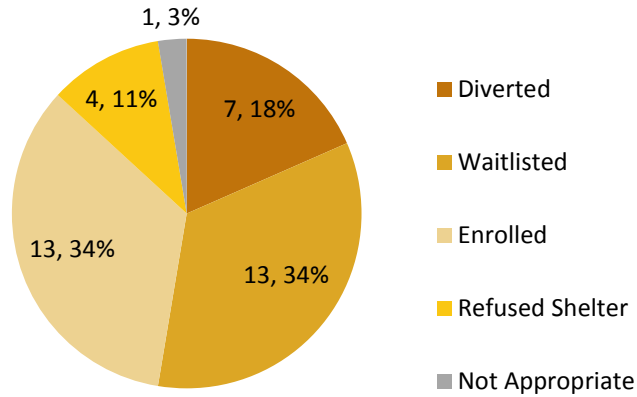


October-2016

## Referral Data Completeness Last Three Months



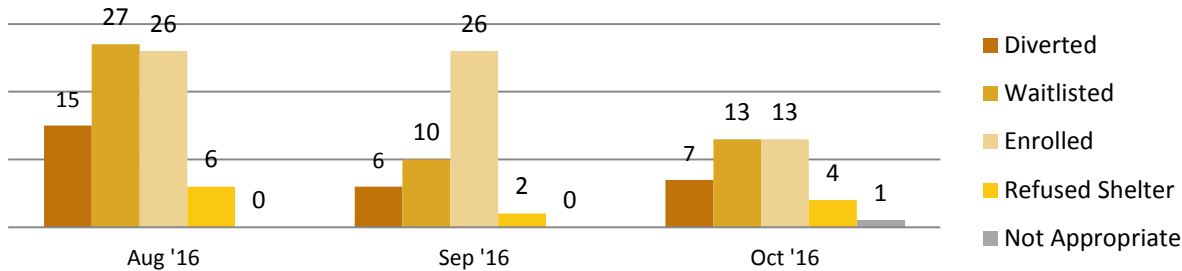
## Outcomes of Attended Appointments October 2016



Data Source: CT HMIS

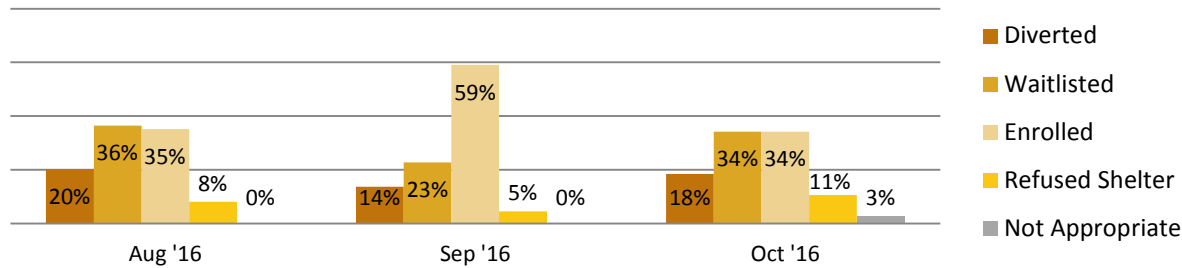
Data Source: CT HMIS

## Last Three Months - By Number



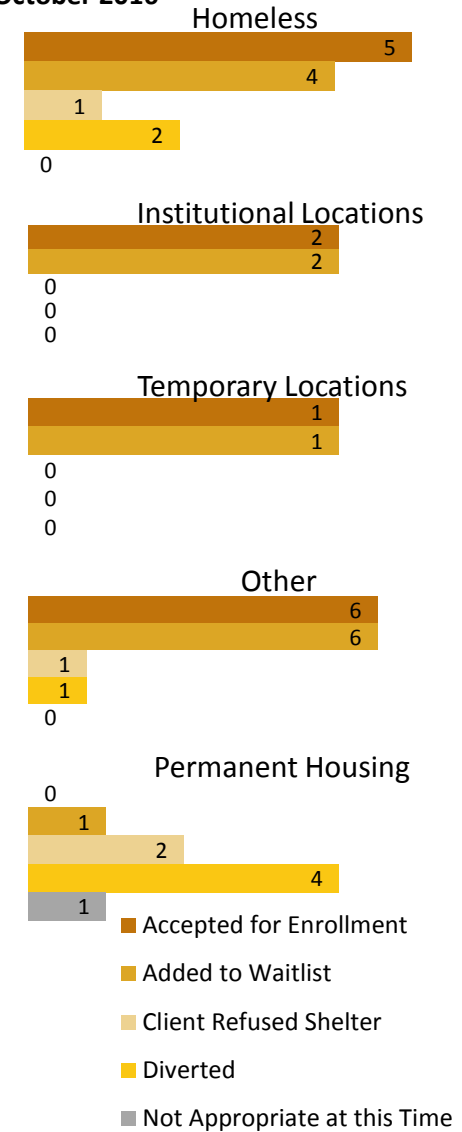
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation October 2016



Data Source: CT HMIS