

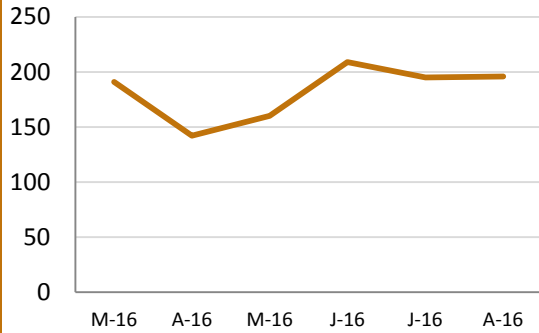
Northeastern CT Coordinated Entry Report



August-2016

Number of Calls to 211

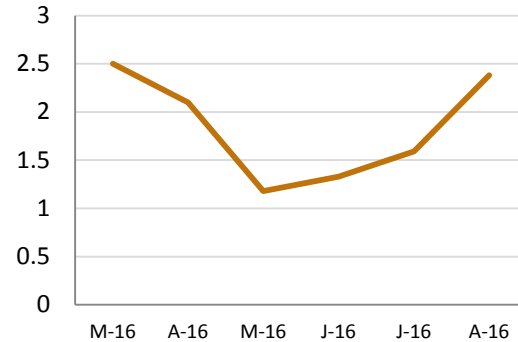
Total Calls This Month:	196
Total Calls Last Month:	195
Last 6 Months Average:	182



Data Source: 211

211 Call Wait Times (in Minutes)

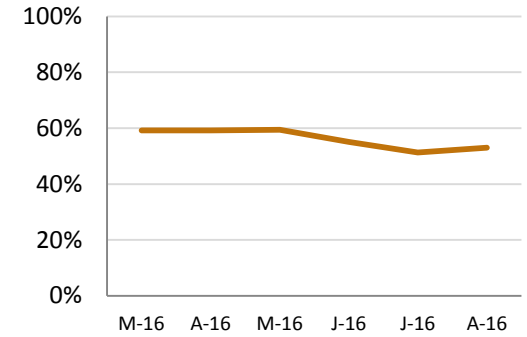
Average This Month:	2.38
Average Last Month:	1.59
Last 6 Months Average:	2
Longest Call Wait Time This Month:	26



Data Source: 211

Percent Diverted by 211

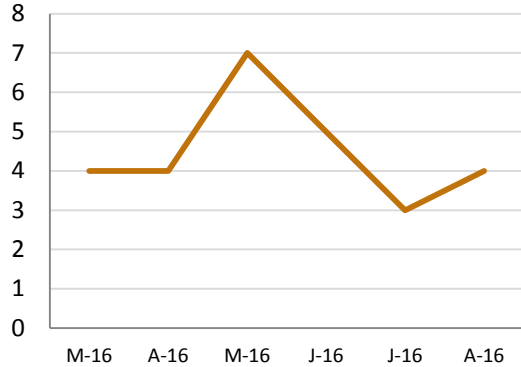
This Month:	53%
Last Month:	51%
Last 6 Months Average:	56%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

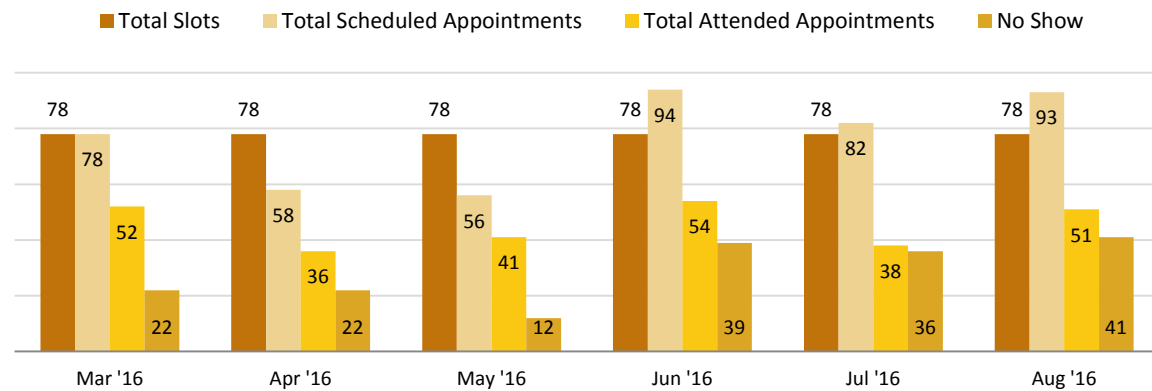
Average Days This Month:	4
Average Days Last Month:	3
Last 6 Months Average:	5



Data Source: CT HMIS

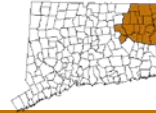
Appointment Capacity

Total Number of Appointment Slots:	78	Total Number of No Shows:	41
Total Number of Scheduled Appointments:	93	Percent of Appointment Capacity Filled:	119%
Total Number of Attended Appointments:	51	Percent of Appointments Attended:	55%



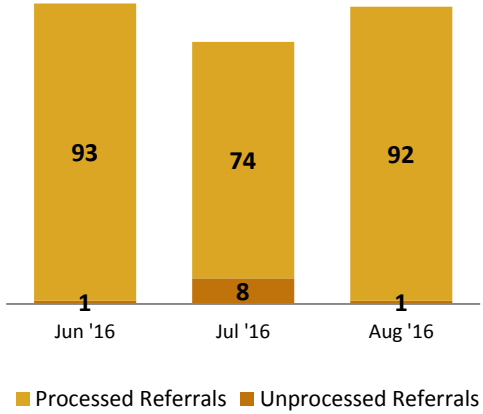
Data Source: CT HMIS

Northeastern CT Coordinated Entry Report

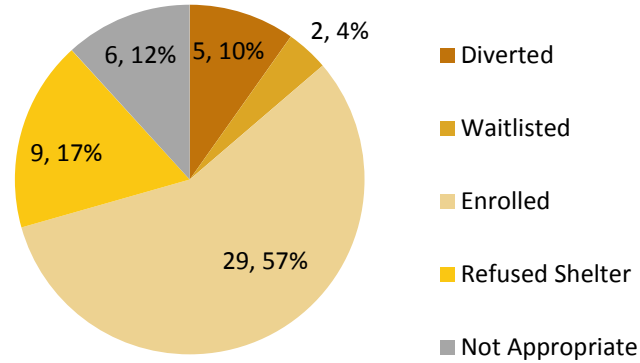


August-2016

Referral Data Completeness Last Three Months



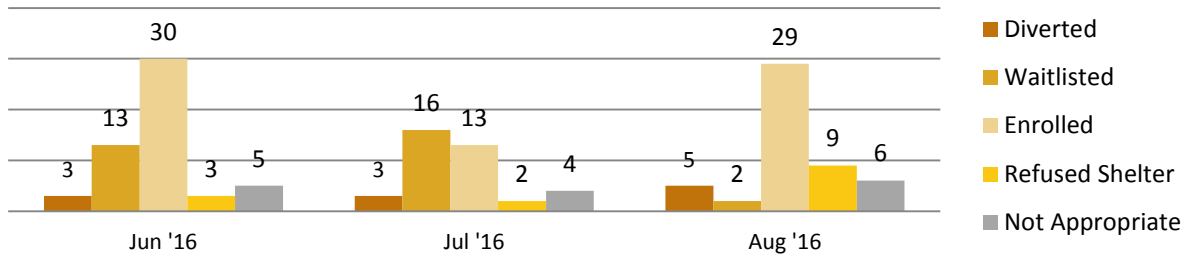
Outcomes of Attended Appointments August 2016



Data Source: CT HMIS

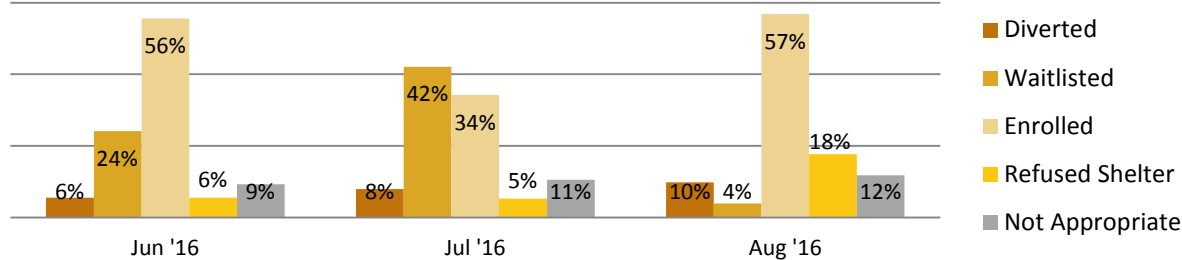
Data Source: CT HMIS

Last Three Months - By Number



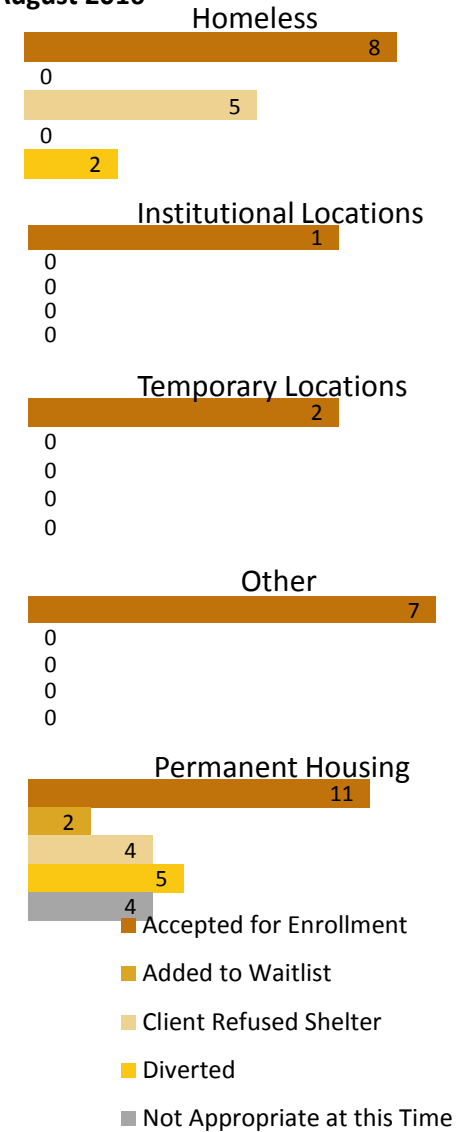
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation August 2016



Data Source: CT HMIS