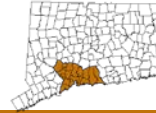


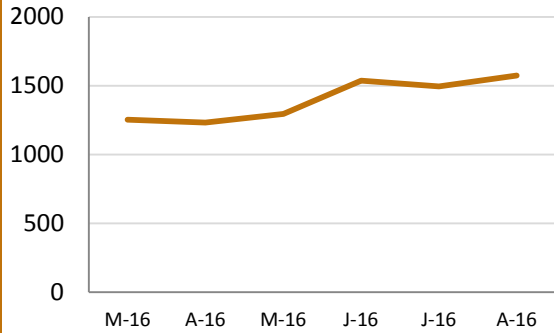
Greater New Haven Coordinated Entry Report



August-2016

Number of Calls to 211

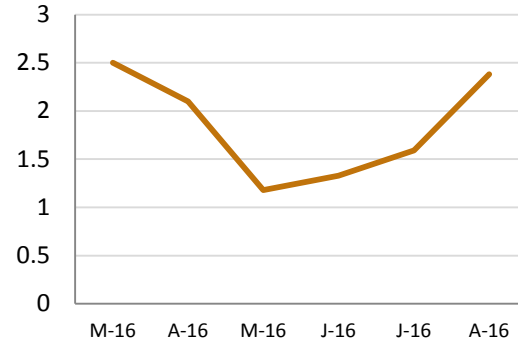
Total Calls This Month: 1,574
 Total Calls Last Month: 1,495
 Last 6 Months Average: 1,398



Data Source: 211

211 Call Wait Times (in Minutes)

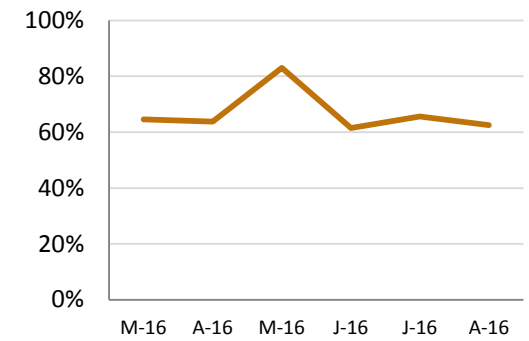
Average This Month: 2.38
 Average Last Month: 1.59
 Last 6 Months Average: 2
 Longest Call Wait Time This Month: 26



Data Source: 211

Percent Diverted by 211

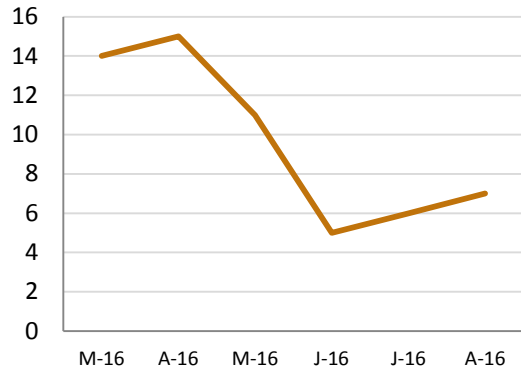
This Month: 63%
 Last Month: 66%
 Last 6 Months Average: 67%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

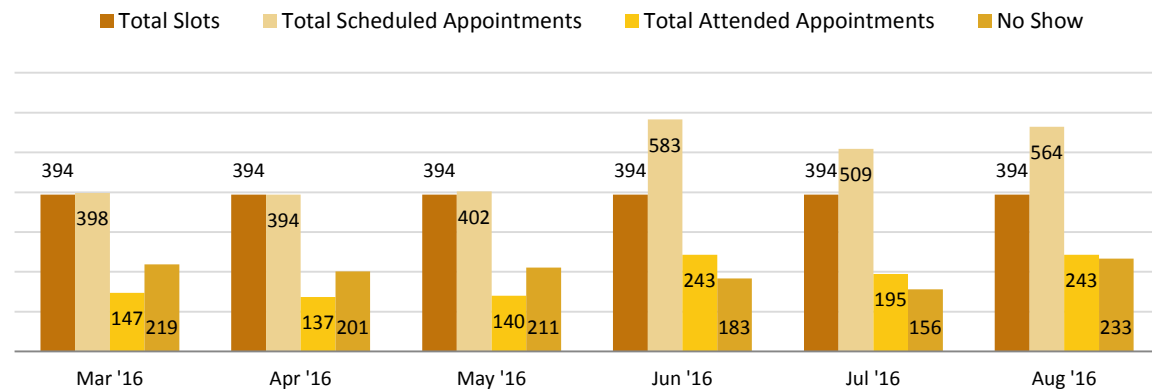
Average Days This Month: 7
 Average Days Last Month: 6
 Last 6 Months Average: 10



Data Source: CT HMIS

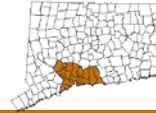
Appointment Capacity

Total Number of Appointment Slots: 394
 Total Number of Scheduled Appointments: 564
 Total Number of Attended Appointments: 243
 Total Number of No Shows: 233
 Percent of Appointment Capacity Filled: 143%
 Percent of Appointments Attended: 43%



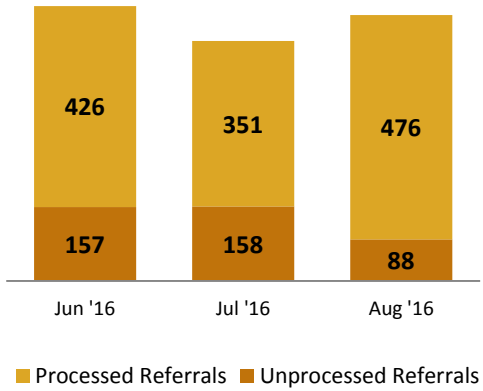
Data Source: CT HMIS

Greater New Haven Coordinated Entry Report

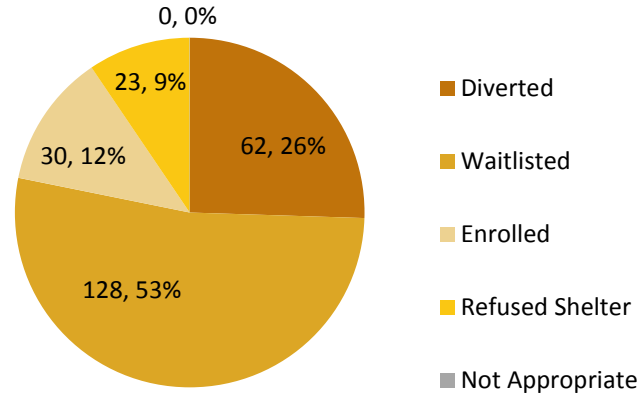


August-2016

Referral Data Completeness Last Three Months



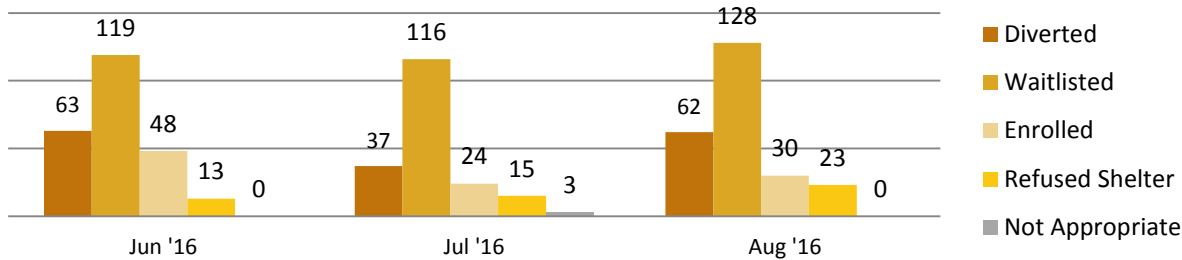
Outcomes of Attended Appointments August 2016



Data Source: CT HMIS

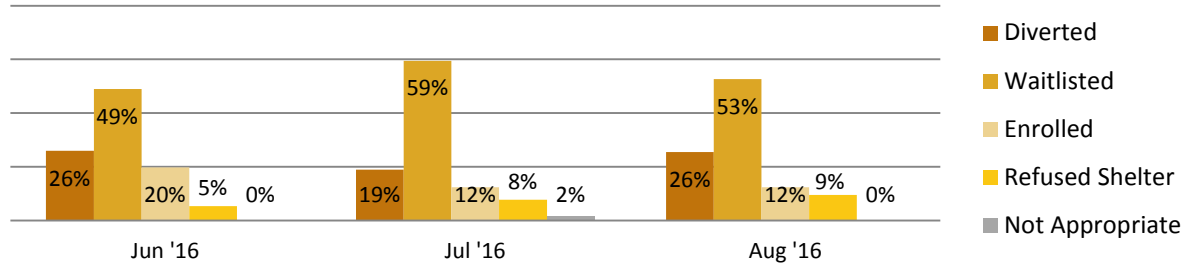
Data Source: CT HMIS

Last Three Months - By Number



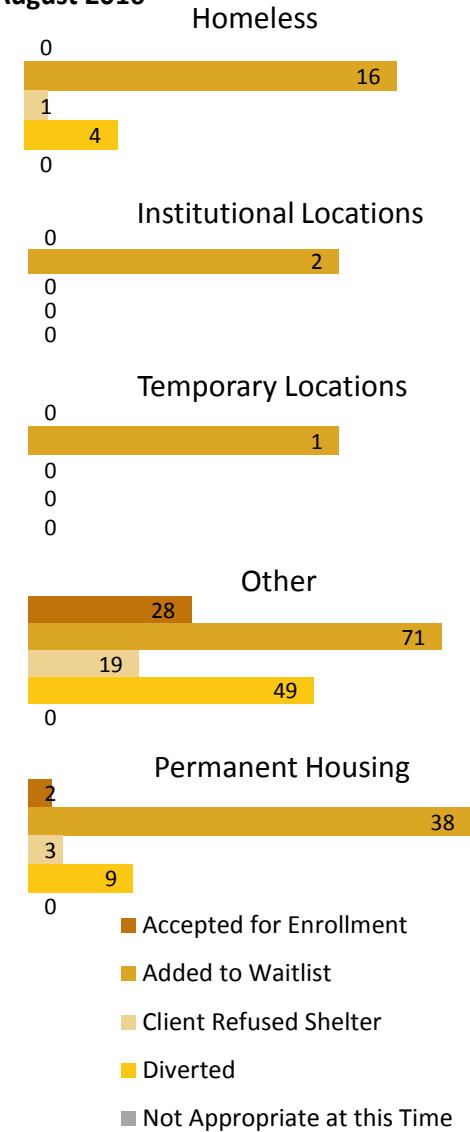
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation August 2016



Data Source: CT HMIS