

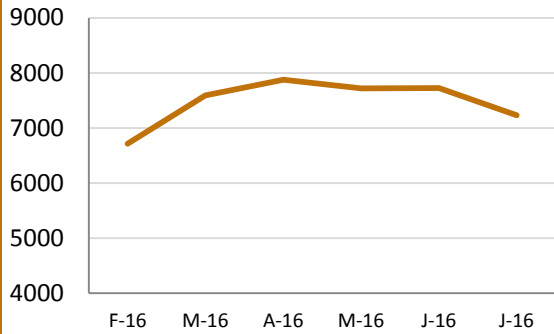
Statewide Coordinated Entry Report



July-2016

Number of Calls to 211

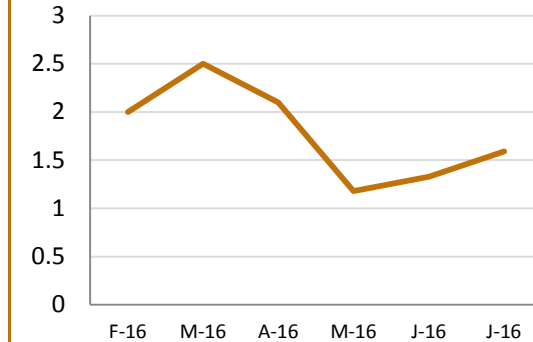
Total Calls This Month:	7,231
Total Calls Last Month:	7,725
Last 6 Months Average:	7,477



Data Source: 211

211 Call Wait Times (in Minutes)

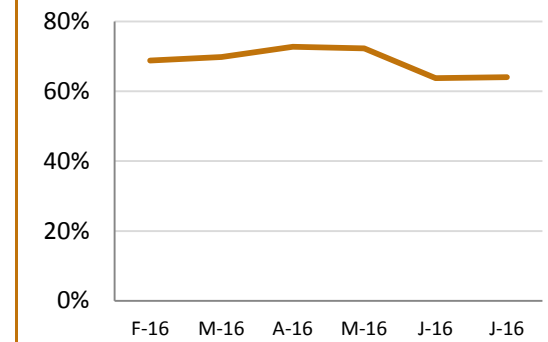
Average This Month:	1.59
Average Last Month:	1.33
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

Percent Diverted by 211

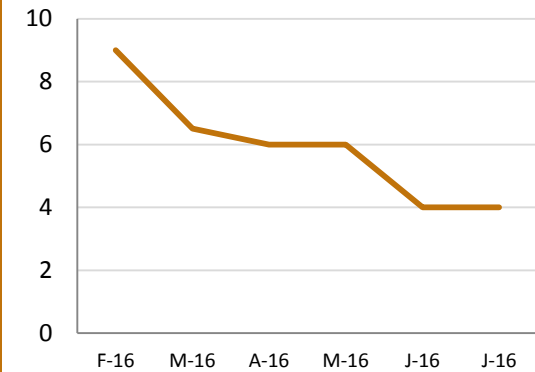
This Month:	64%
Last Month:	64%
Last 6 Months Average:	69%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

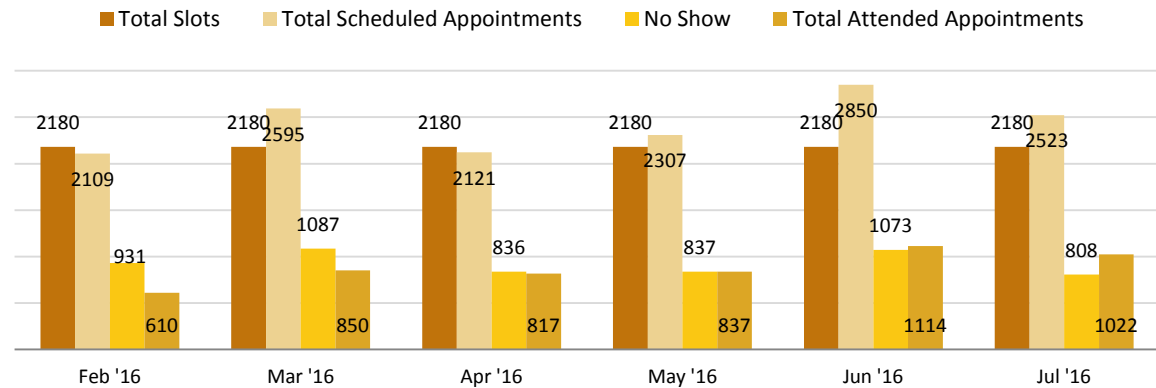
Average Days This Month:	4
Average Days Last Month:	4
Last 6 Months Average:	6



Data Source: CT HMIS

Appointment Capacity

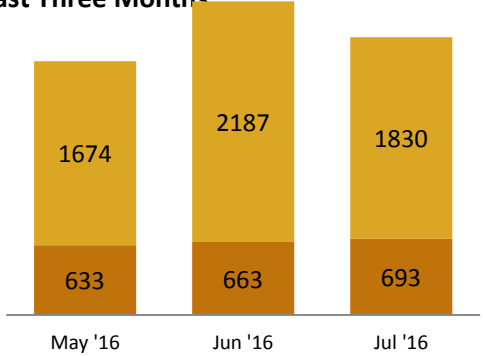
Total Number of Appointment Slots:	2,180	Total Number of No Shows:	808
Total Number of Scheduled Appointments:	2,523	Percent of Appointment Capacity Filled:	116%
Total Number of Attended Appointments:	1,022	Percent of Appointments Attended:	41%



Data Source: CT HMIS

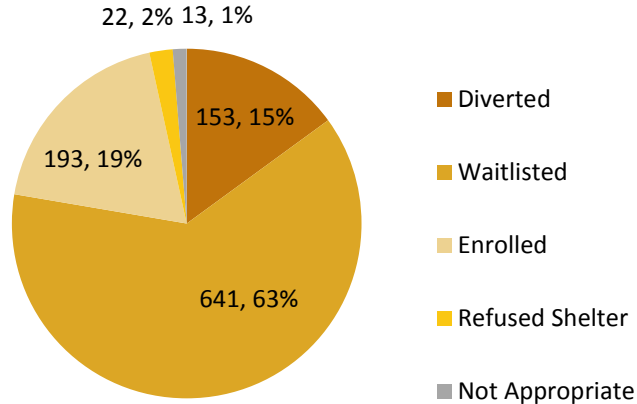


Referral Data Completeness Last Three Months



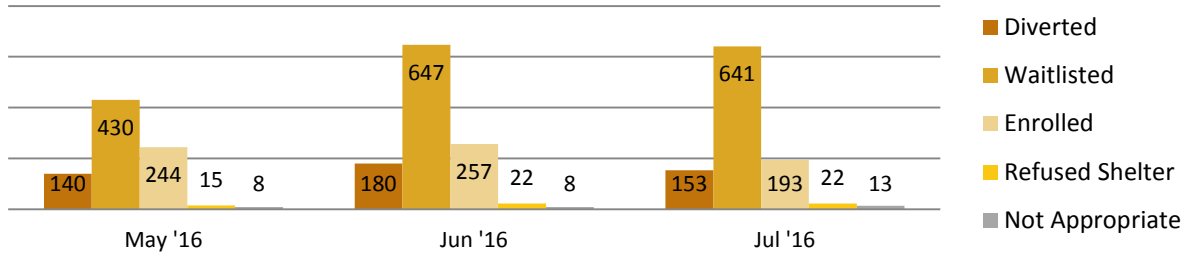
Data Source: CT HMIS

Outcomes of Attended Appointments July 2016



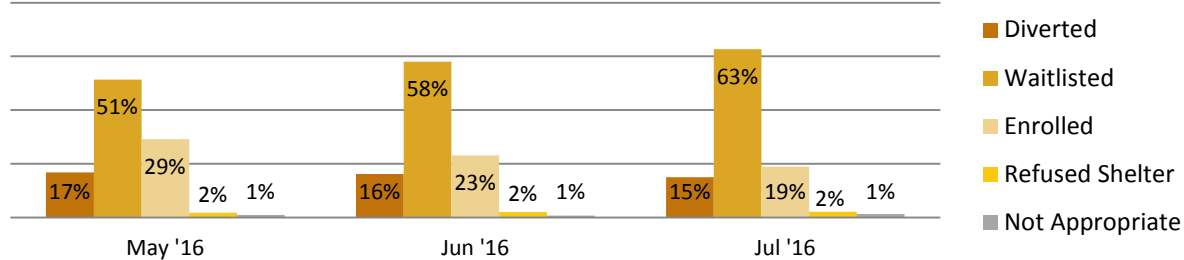
Data Source: CT HMIS

Last Three Months - By Number



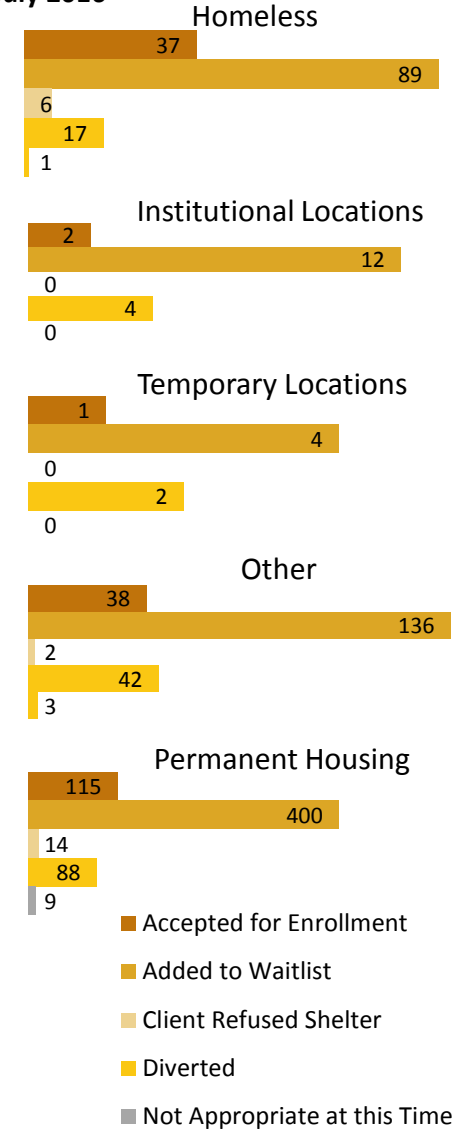
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation July 2016



Data Source: CT HMIS