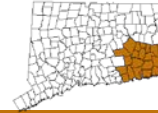


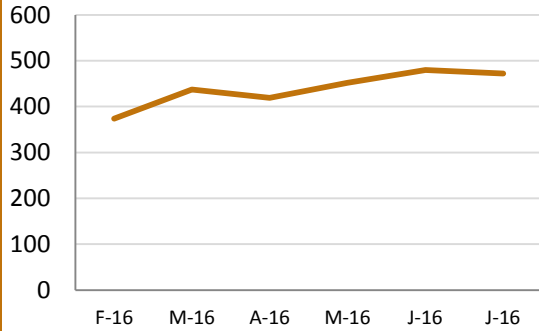
Southeastern CT Coordinated Entry Report



July-2016

Number of Calls to 211

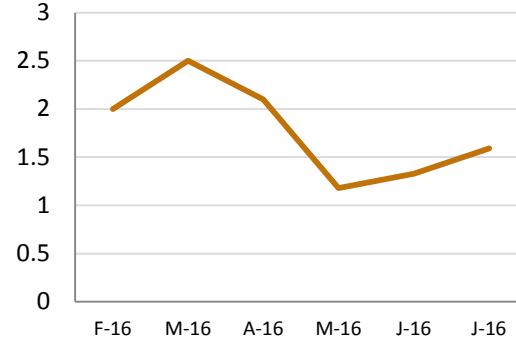
Total Calls This Month:	472
Total Calls Last Month:	480
Last 6 Months Average:	439



Data Source: 211

211 Call Wait Times (in Minutes)

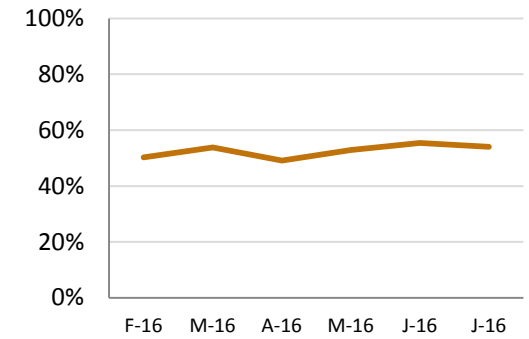
Average This Month:	1.59
Average Last Month:	1.33
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

Percent Diverted by 211

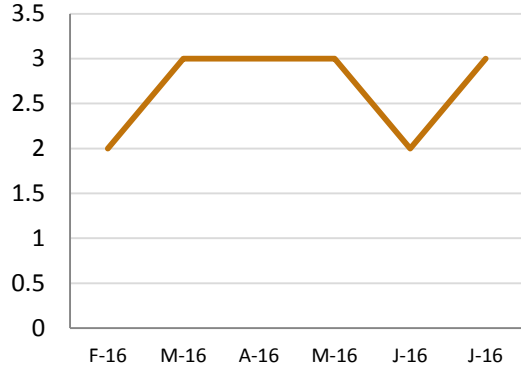
This Month:	54%
Last Month:	55%
Last 6 Months Average:	53%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

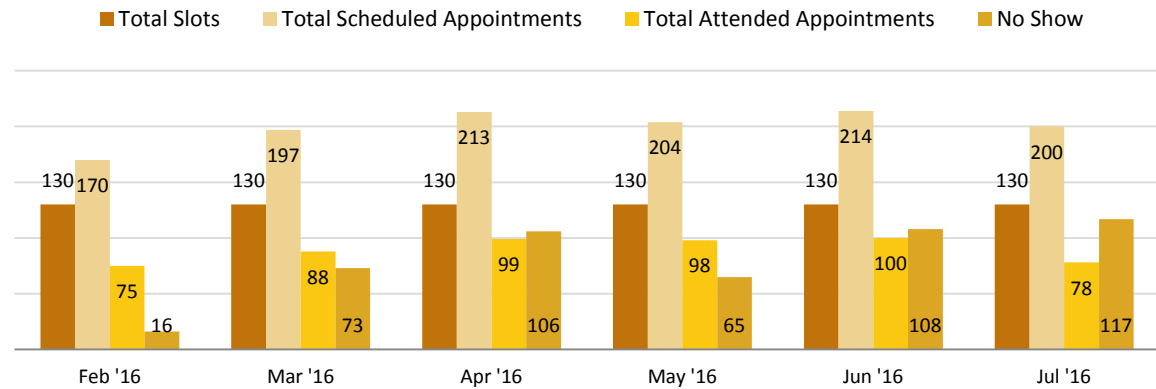
Average Days This Month:	3
Average Days Last Month:	2
Last 6 Months Average:	3



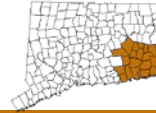
Data Source: CT HMIS

Appointment Capacity

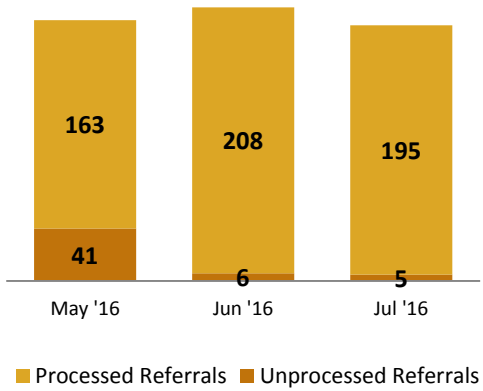
Total Number of Appointment Slots:	130	Total Number of No Shows:	117
Total Number of Scheduled Appointments:	200	Percent of Appointment Capacity Filled:	154%
Total Number of Attended Appointments:	78	Percent of Appointments Attended:	39%



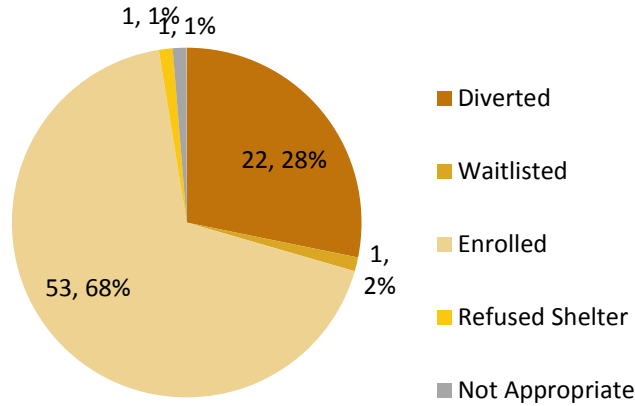
Data Source: CT HMIS



Referral Data Completeness Last Three Months



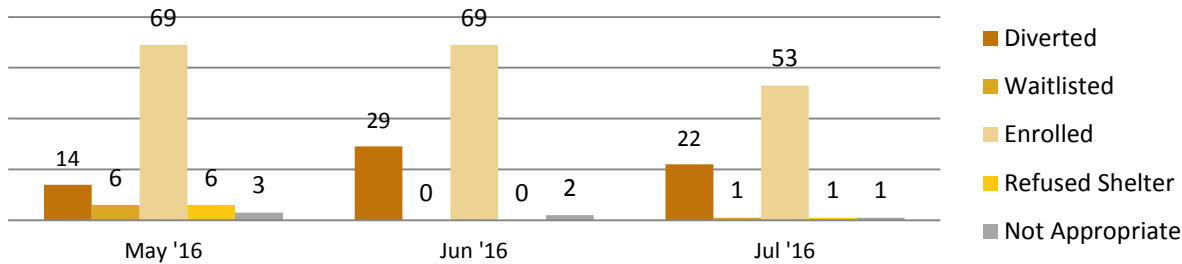
Outcomes of Attended Appointments July 2016



Data Source: CT HMIS

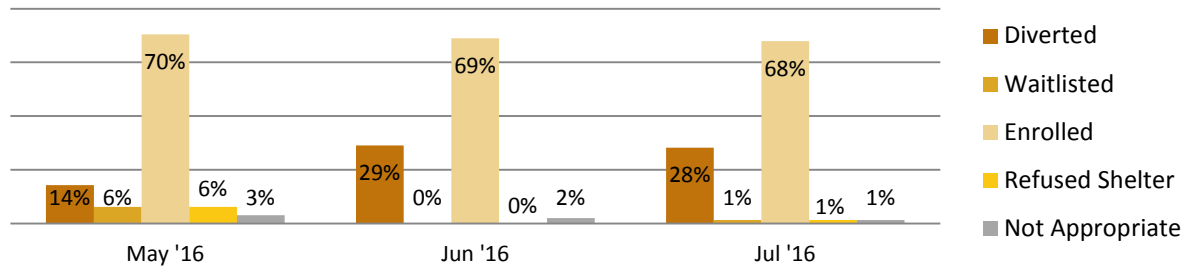
Data Source: CT HMIS

Last Three Months - By Number



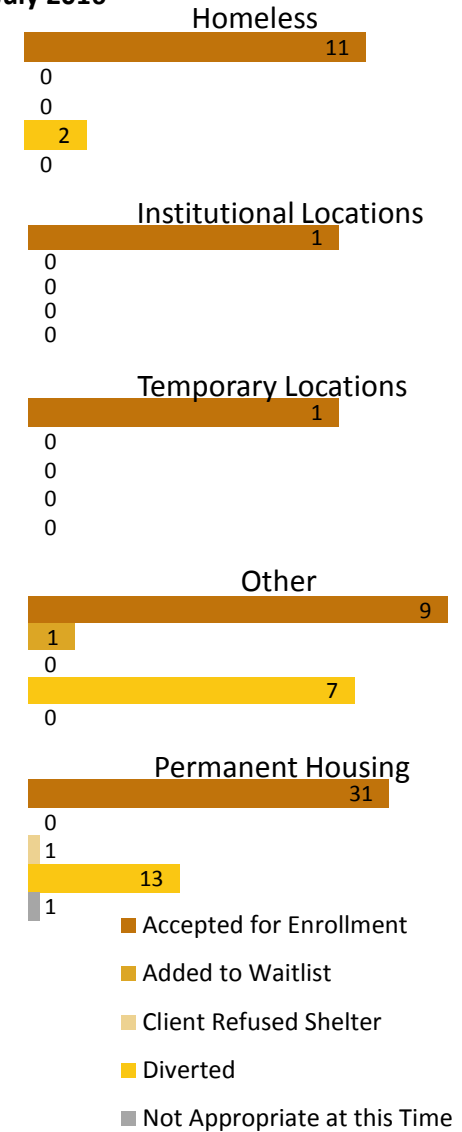
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation July 2016



Data Source: CT HMIS