

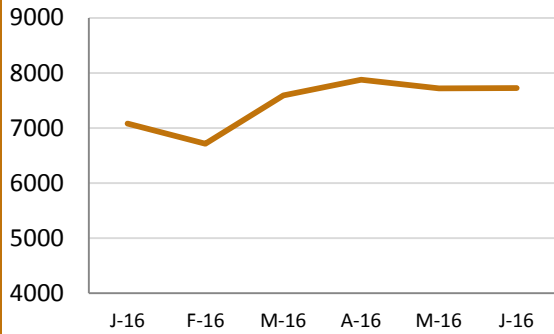
Statewide Coordinated Entry Report



June-2016

Number of Calls to 211

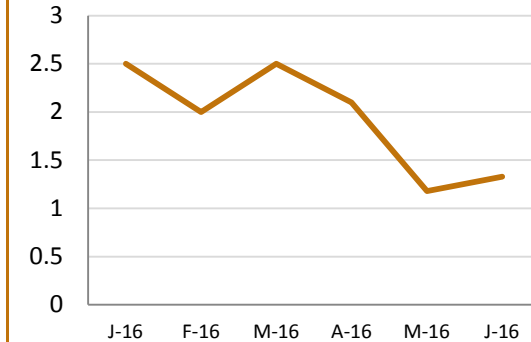
Total Calls This Month: 7,725
 Total Calls Last Month: 7,722
 Last 6 Months Average: 7,452



Data Source: 211

211 Call Wait Times (in Minutes)

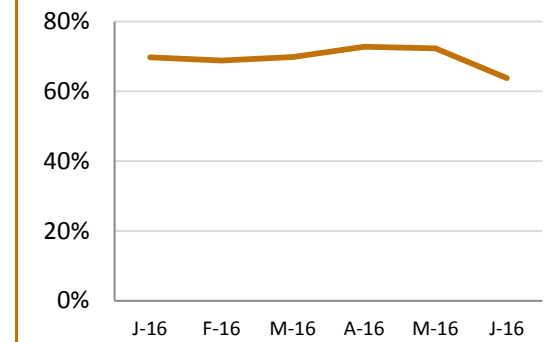
Average This Month: 1.33
 Average Last Month: 1.18
 Last 6 Months Average: 2
 Longest Call Wait Time This Month: 14



Data Source: 211

Percent Diverted by 211

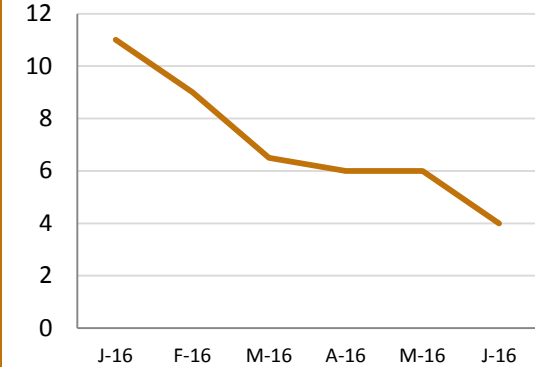
This Month: 64%
 Last Month: 72%
 Last 6 Months Average: 70%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

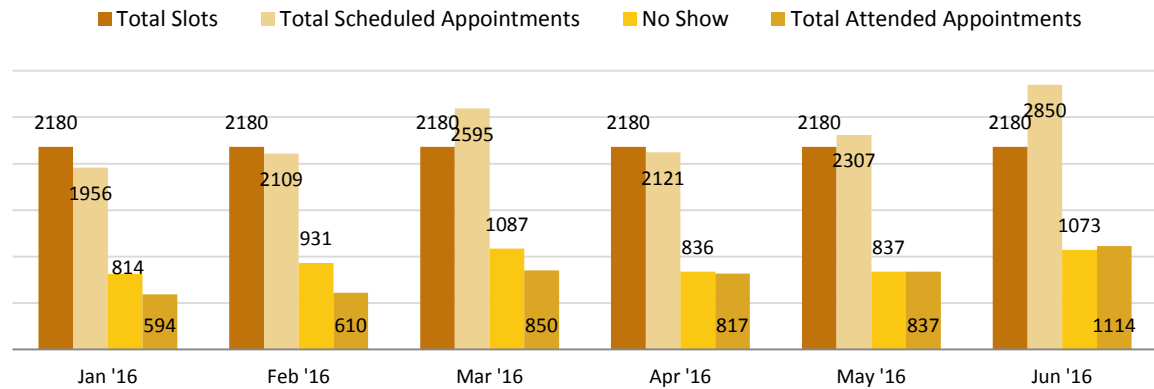
Average Days This Month: 4
 Average Days Last Month: 6
 Last 6 Months Average: 7



Data Source: CT HMIS

Appointment Capacity

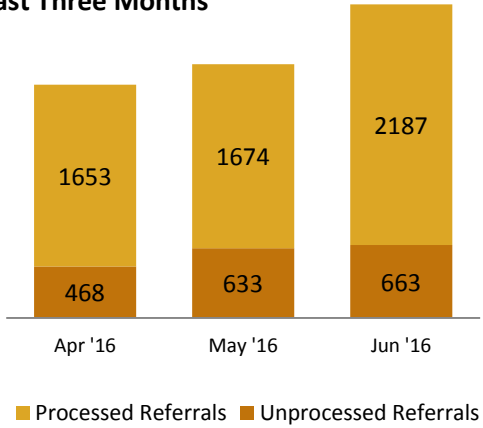
Total Number of Appointment Slots: 2,180
 Total Number of Scheduled Appointments: 2,850
 Total Number of Attended Appointments: 1,114
 Total Number of No Shows: 1073
 Percent of Appointment Capacity Filled: 131%
 Percent of Appointments Attended: 39%



Data Source: CT HMIS

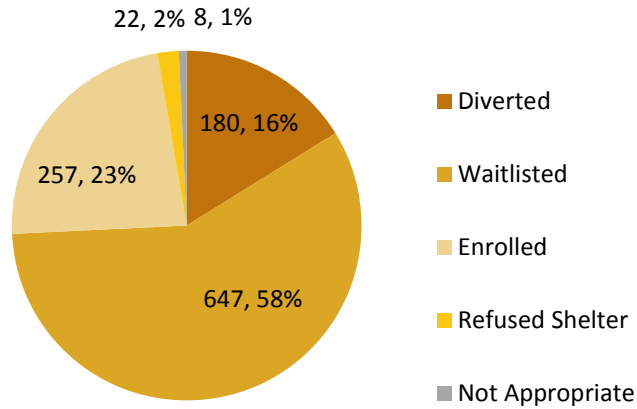


Referral Data Completeness Last Three Months



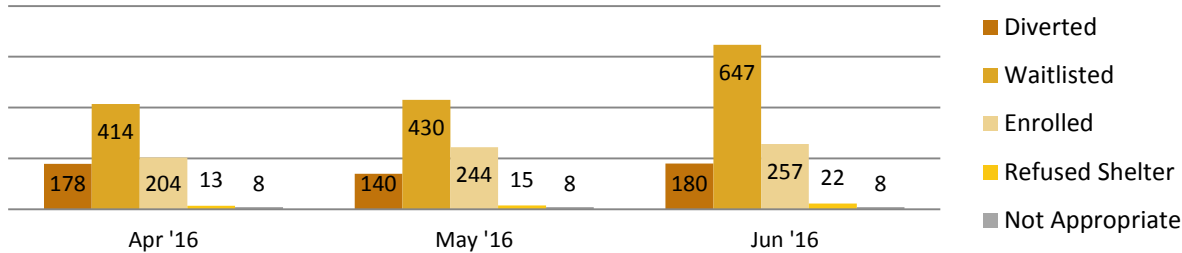
Data Source: CT HMIS

Outcomes of Attended Appointments June 2016



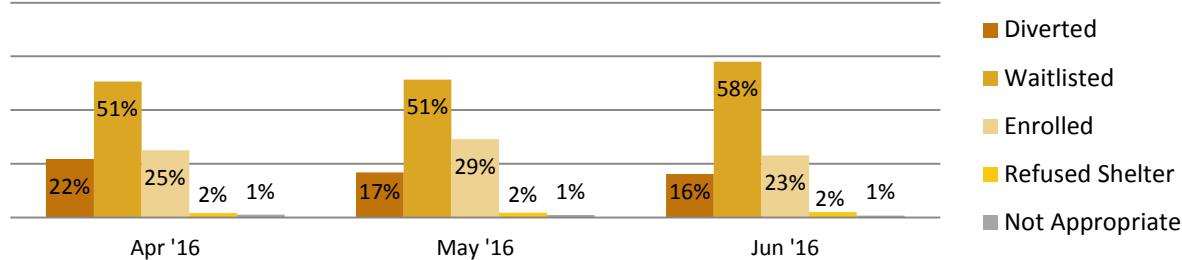
Data Source: CT HMIS

Last Three Months - By Number



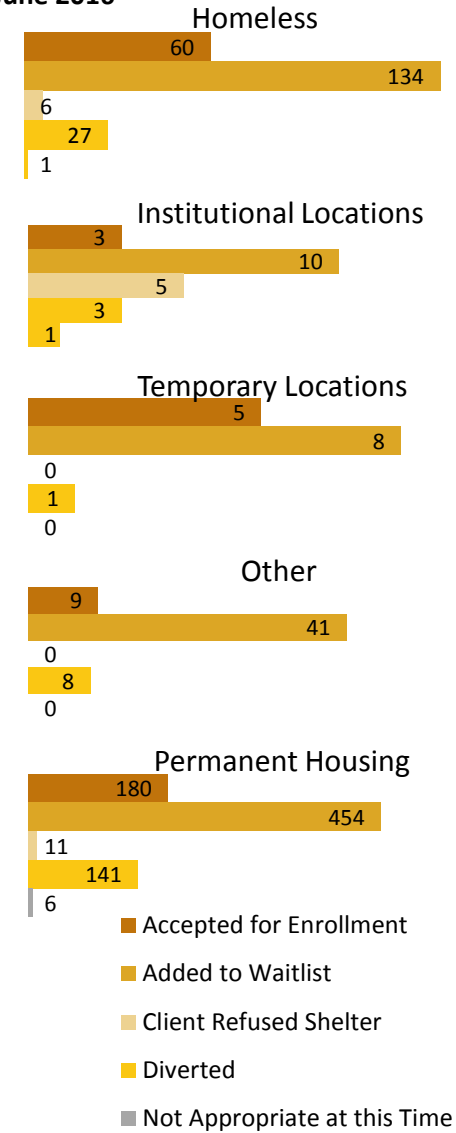
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation June 2016



Data Source: CT HMIS