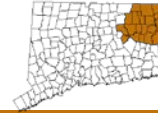


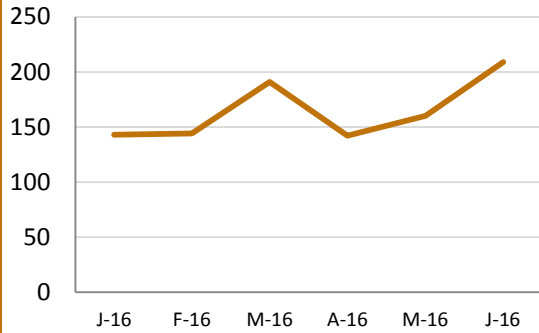
# Northeastern CT Coordinated Entry Report



June-2016

## Number of Calls to 211

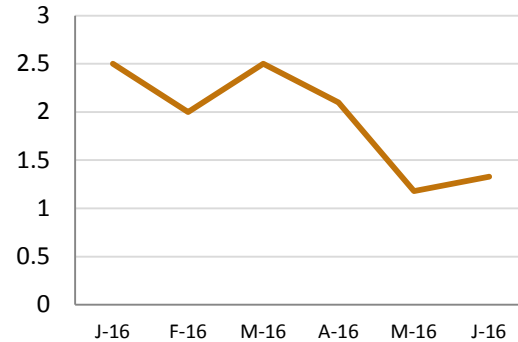
Total Calls This Month: 209  
 Total Calls Last Month: 160  
 Last 6 Months Average: 165



Data Source: 211

## 211 Call Wait Times (in Minutes)

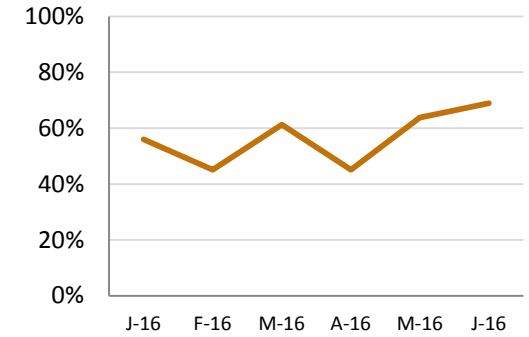
Average This Month: 1.33  
 Average Last Month: 1.18  
 Last 6 Months Average: 2  
 Longest Call Wait Time This Month: 14



Data Source: 211

## Percent Diverted by 211

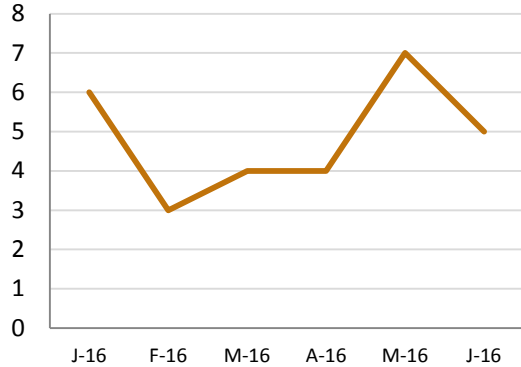
This Month: 69%  
 Last Month: 64%  
 Last 6 Months Average: 57%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

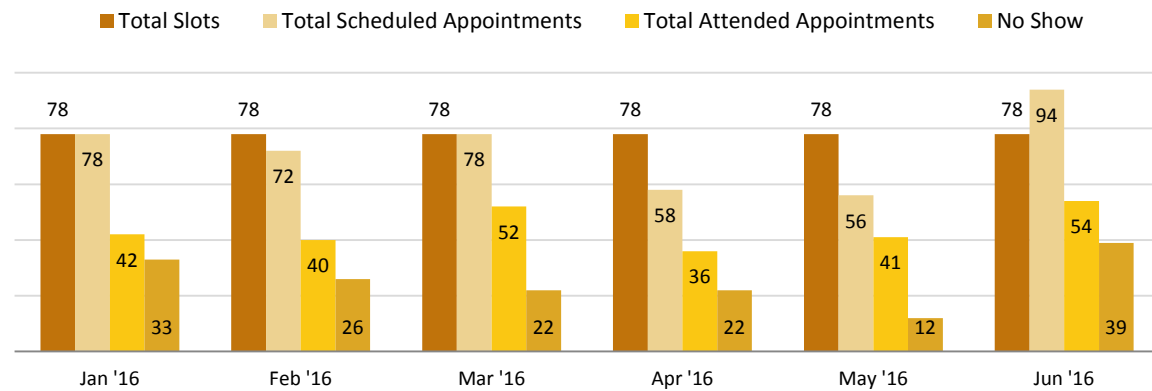
Average Days This Month: 5  
 Average Days Last Month: 7  
 Last 6 Months Average: 5



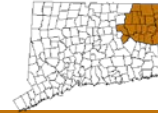
Data Source: CT HMIS

## Appointment Capacity

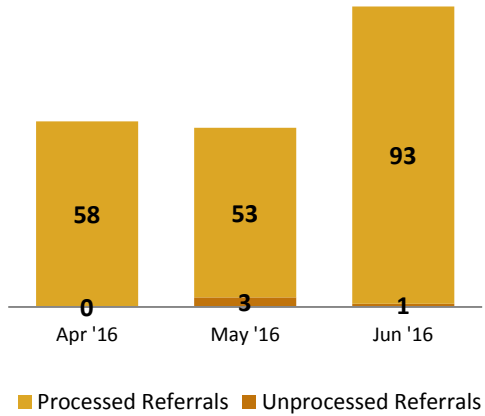
Total Number of Appointment Slots: 78  
 Total Number of Scheduled Appointments: 94  
 Total Number of Attended Appointments: 54  
 Total Number of No Shows: 39  
 Percent of Appointment Capacity Filled: 121%  
 Percent of Appointments Attended: 57%



Data Source: CT HMIS

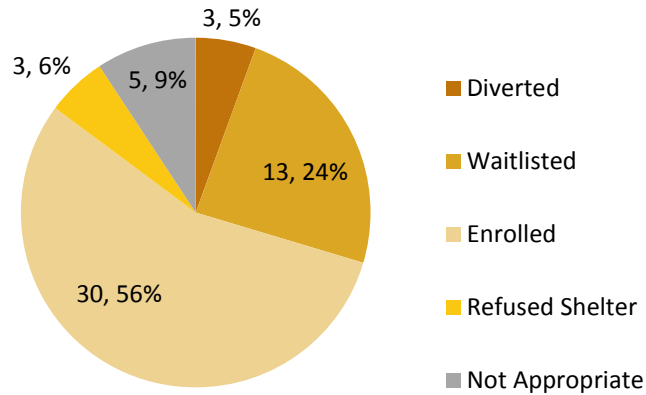


## Referral Data Completeness Last Three Months



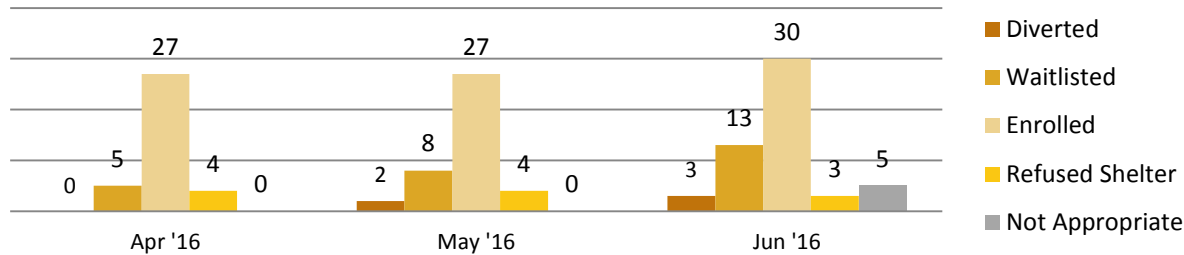
Data Source: CT HMIS

## Outcomes of Attended Appointments June 2016



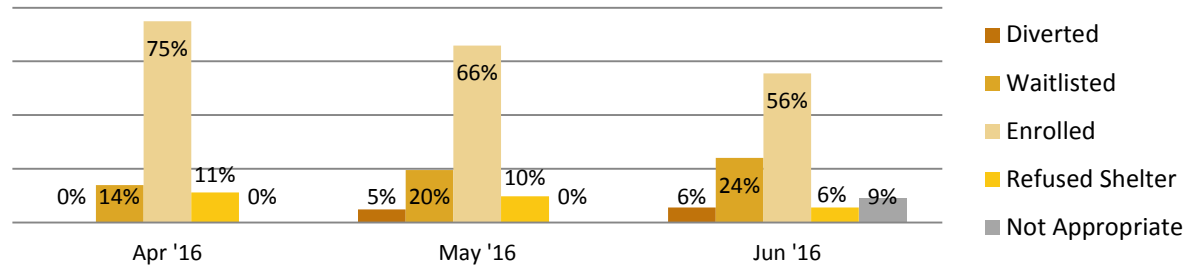
Data Source: CT HMIS

## Last Three Months - By Number



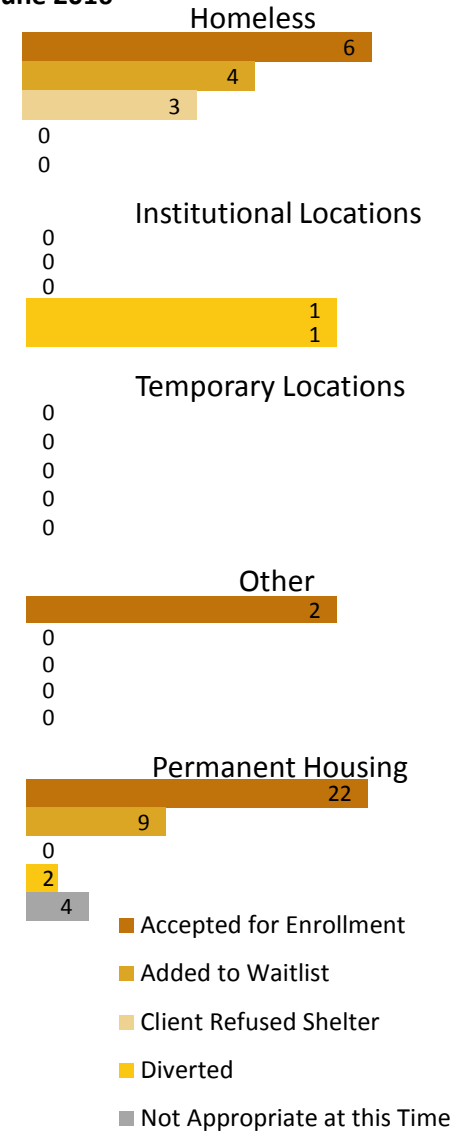
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation June 2016



Data Source: CT HMIS