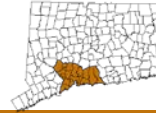


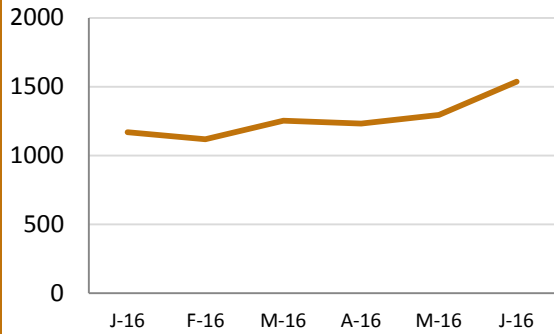
Greater New Haven Coordinated Entry Report



June-2016

Number of Calls to 211

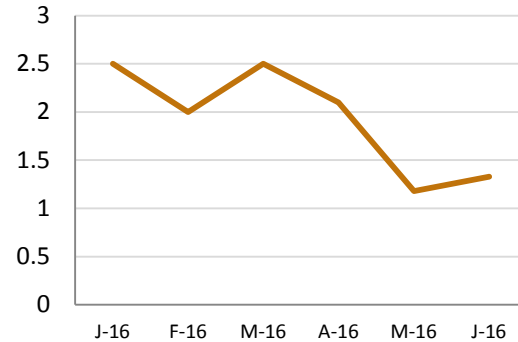
Total Calls This Month: 1,537
 Total Calls Last Month: 1,296
 Last 6 Months Average: 1,267



Data Source: 211

211 Call Wait Times (in Minutes)

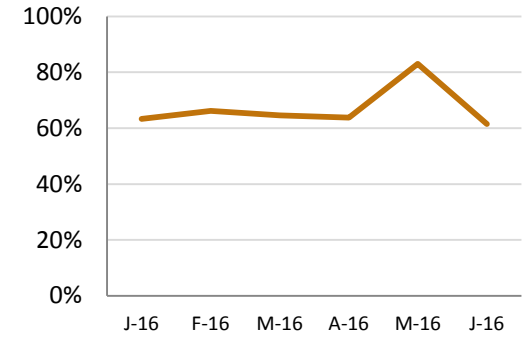
Average This Month: 1.33
 Average Last Month: 1.18
 Last 6 Months Average: 2
 Longest Call Wait Time This Month: 14



Data Source: 211

Percent Diverted by 211

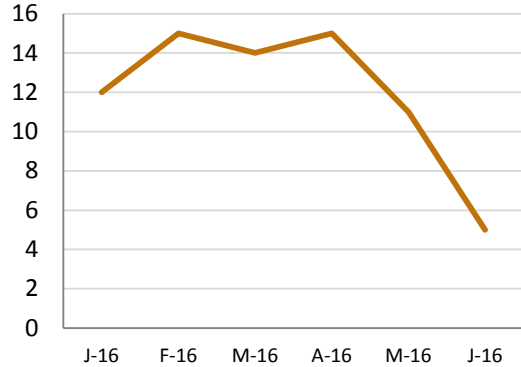
This Month: 61%
 Last Month: 83%
 Last 6 Months Average: 67%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

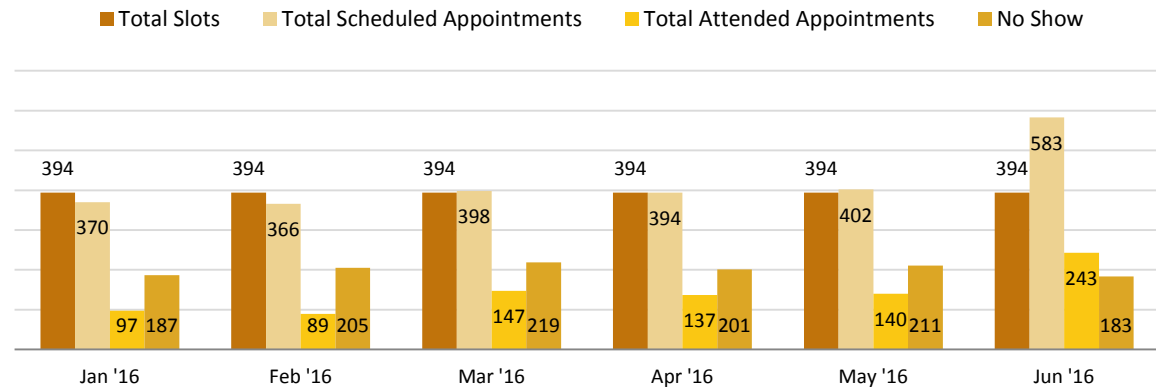
Average Days This Month: 5
 Average Days Last Month: 11
 Last 6 Months Average: 12



Data Source: CT HMIS

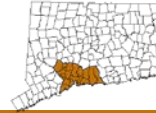
Appointment Capacity

Total Number of Appointment Slots: 394
 Total Number of Scheduled Appointments: 583
 Total Number of Attended Appointments: 243
 Total Number of No Shows: 183
 Percent of Appointment Capacity Filled: 148%
 Percent of Appointments Attended: 42%



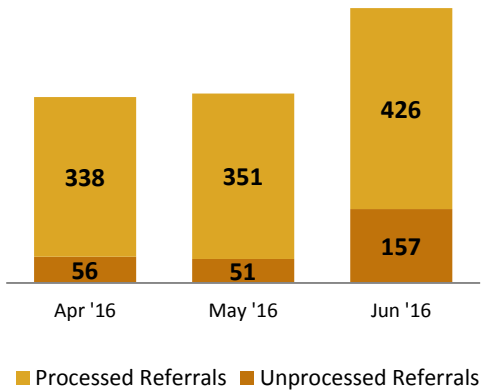
Data Source: CT HMIS

Greater New Haven Coordinated Entry Report



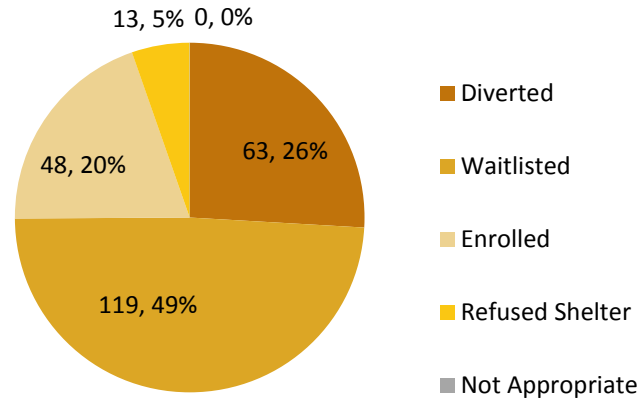
June-2016

Referral Data Completeness Last Three Months



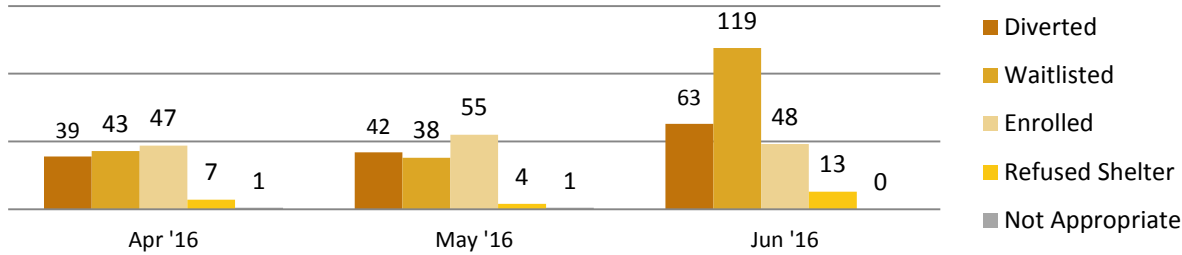
Data Source: CT HMIS

Outcomes of Attended Appointments June 2016



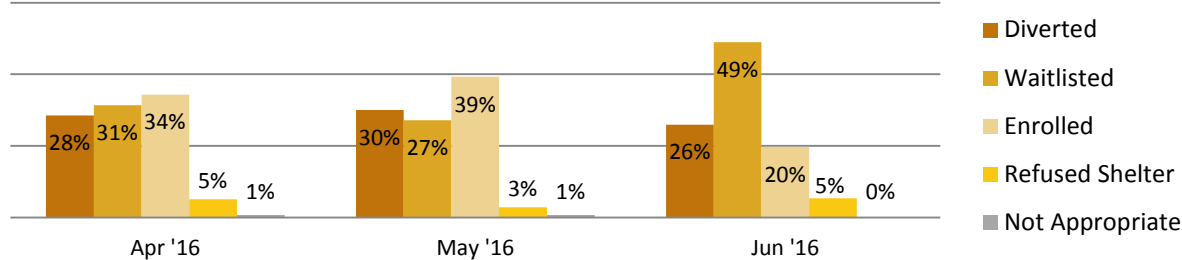
Data Source: CT HMIS

Last Three Months - By Number



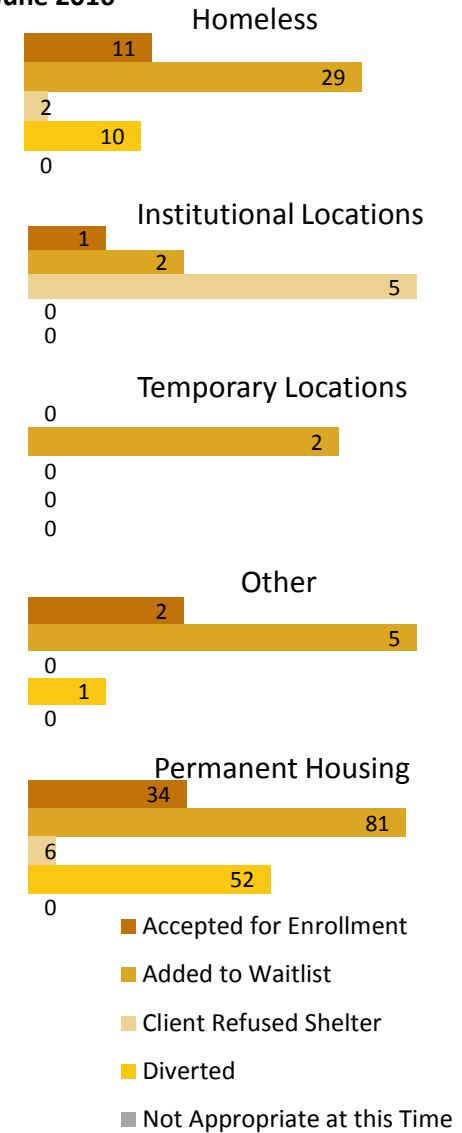
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation June 2016



Data Source: CT HMIS