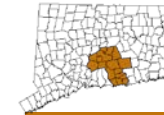


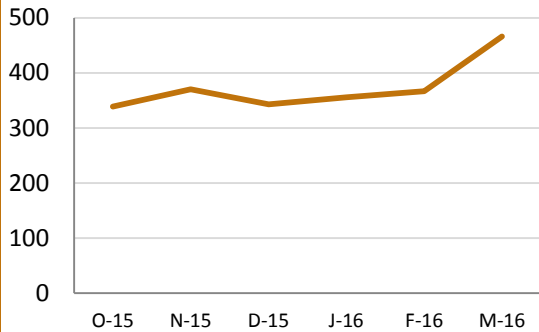
Meriden, Middletown, Wallingford Coordinated Entry Report



March-2016

Number of Calls to 211

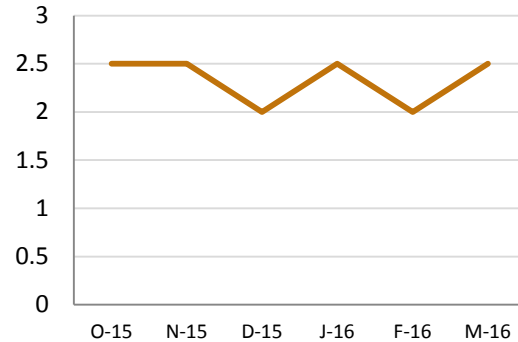
Total Calls This Month:	466
Total Calls Last Month:	367
Last 6 Months Average:	374



Data Source: 211

211 Call Wait Times (in Minutes)

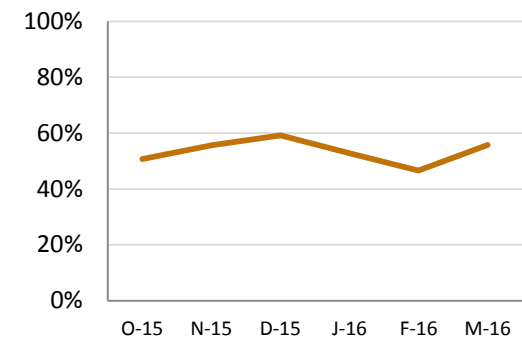
Average This Month:	2.5
Average Last Month:	2
Last 6 Months Average:	2
Longest Call Wait Time This Month:	27



Data Source: 211

Percent Diverted by 211

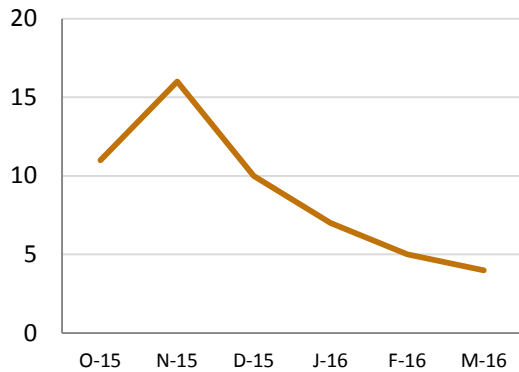
This Month:	56%
Last Month:	47%
Last 6 Months Average:	53%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

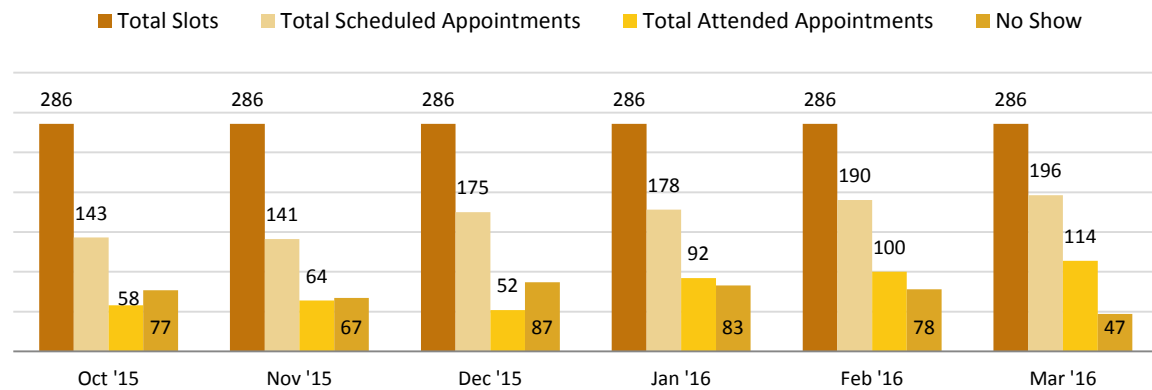
Average Days This Month:	4
Average Days Last Month:	5
Last 6 Months Average:	9



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	47
Total Number of Scheduled Appointments:	196	Percent of Appointment Capacity Filled:	69%
Total Number of Attended Appointments:	114	Percent of Appointments Attended:	58%



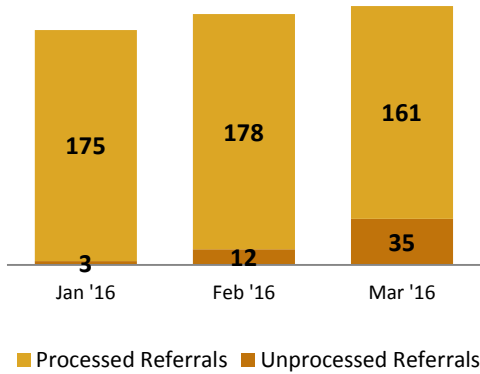
Data Source: CT HMIS

Meriden, Middletown, Wallingford Coordinated Entry Report

March-2016

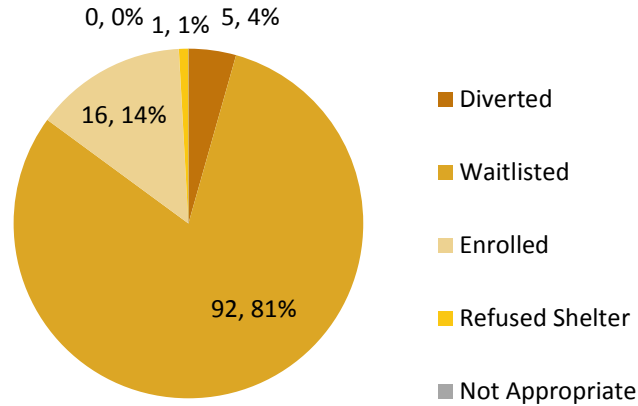


Referral Data Completeness Last Three Months



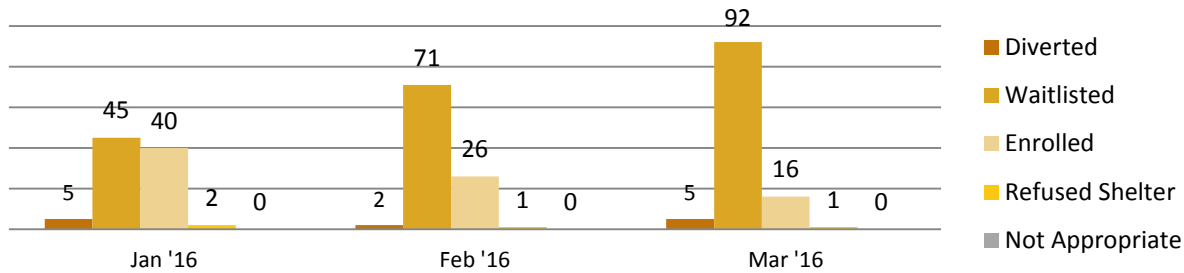
Data Source: CT HMIS

Outcomes of Attended Appointments March 2016



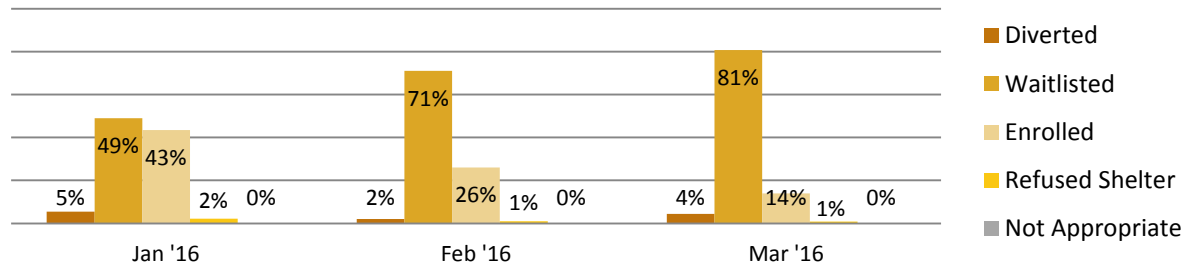
Data Source: CT HMIS

Last Three Months - By Number



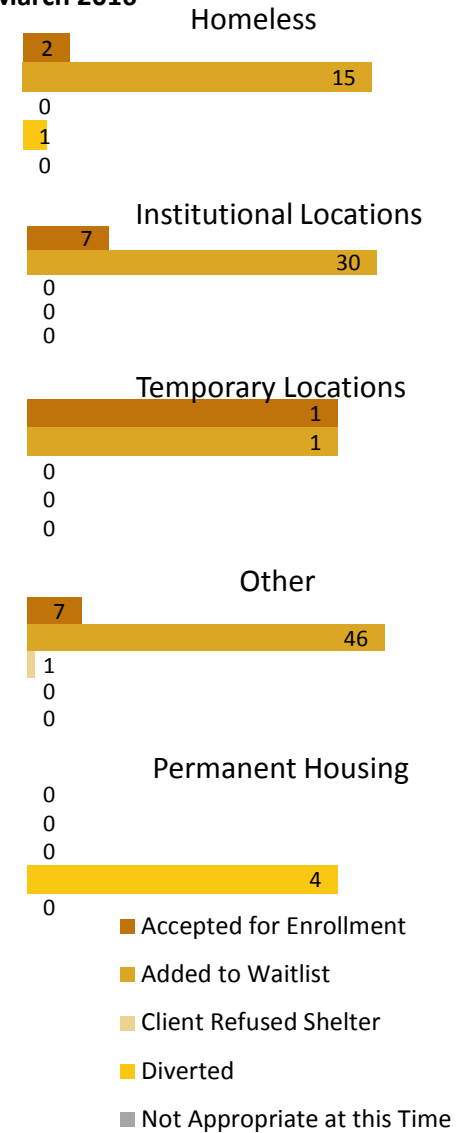
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation March 2016



Data Source: CT HMIS