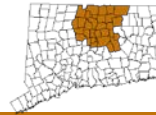


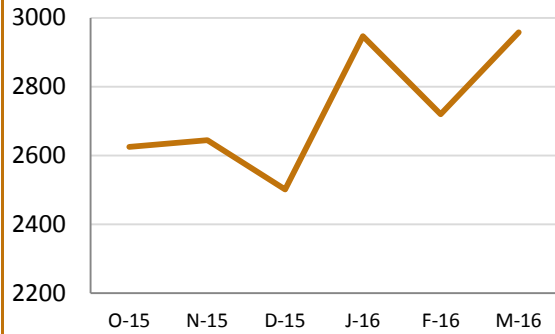
Greater Hartford Coordinated Entry Report



March-2016

Number of Calls to 211

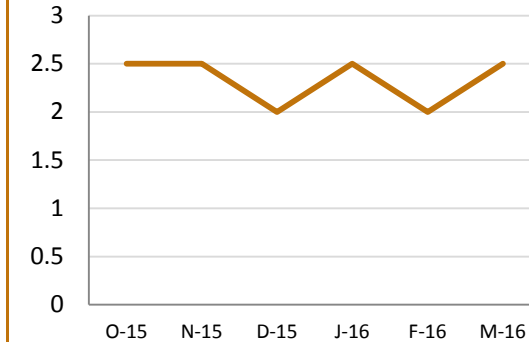
Total Calls This Month: 2,958
 Total Calls Last Month: 2,720
 Last 6 Months Average: 2,733



Data Source: 211

211 Call Wait Times (in Minutes)

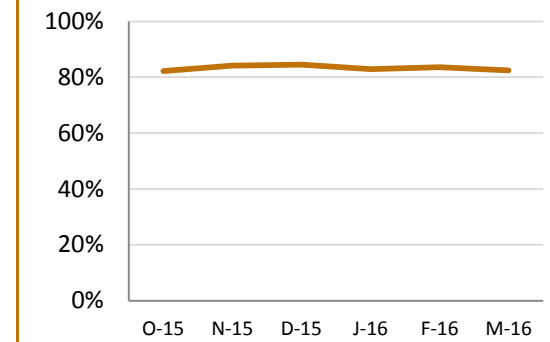
Average This Month: 2.5
 Average Last Month: 2
 Last 6 Months Average: 2
 Longest Call Wait Time This Month: 27



Data Source: 211

Percent Diverted by 211

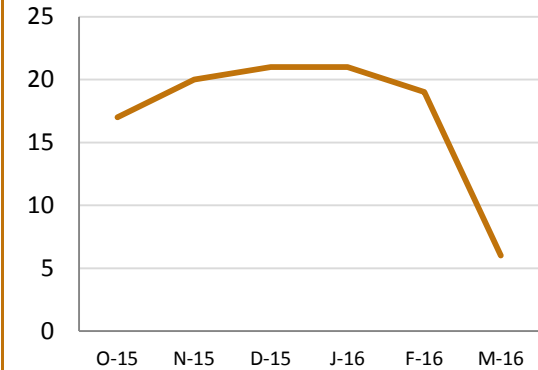
This Month: 82%
 Last Month: 84%
 Last 6 Months Average: 83%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

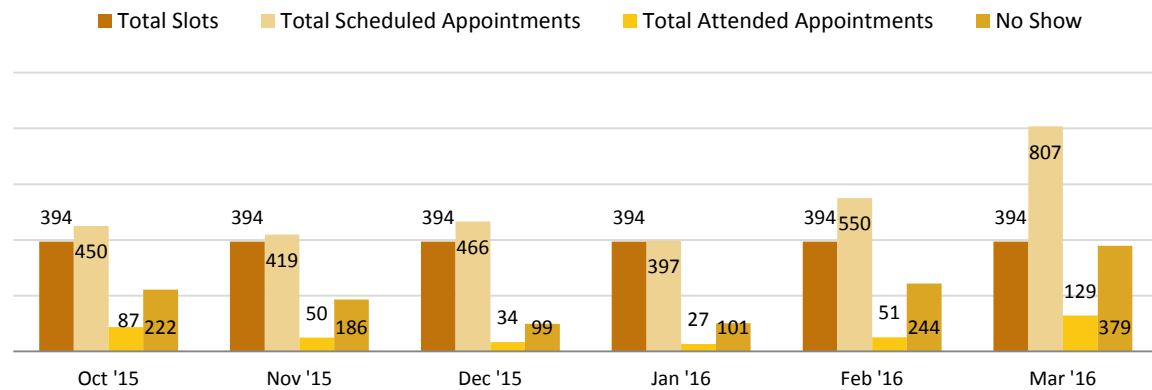
Average Days This Month: 6
 Average Days Last Month: 19
 Last 6 Months Average: 17



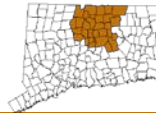
Data Source: CT HMIS

Appointment Capacity

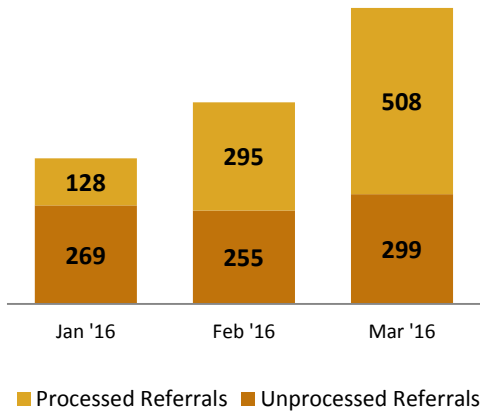
Total Number of Appointment Slots: 394
 Total Number of Scheduled Appointments: 807
 Total Number of Attended Appointments: 129
 Total Number of No Shows: 379
 Percent of Appointment Capacity Filled: 205%
 Percent of Appointments Attended: 16%



Data Source: CT HMIS

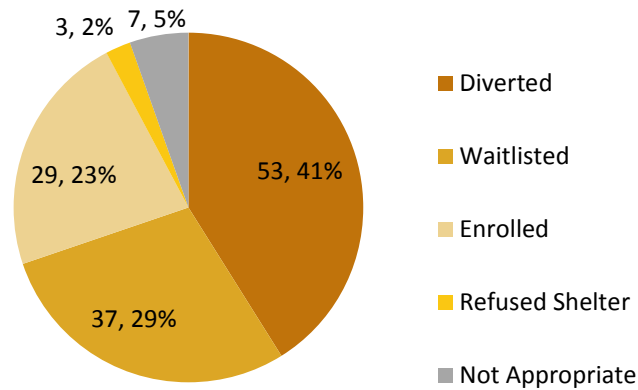


Referral Data Completeness Last Three Months



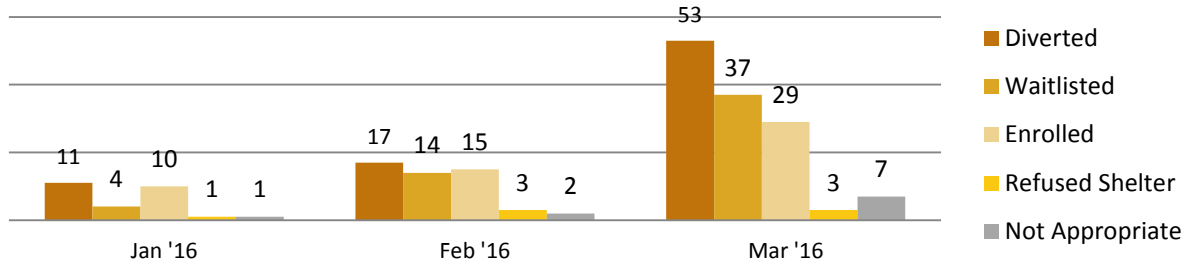
Data Source: CT HMIS

Outcomes of Attended Appointments March 2016



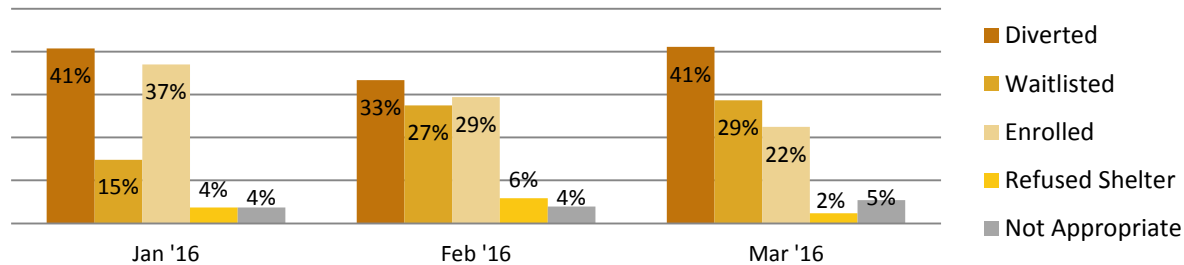
Data Source: CT HMIS

Last Three Months - By Number



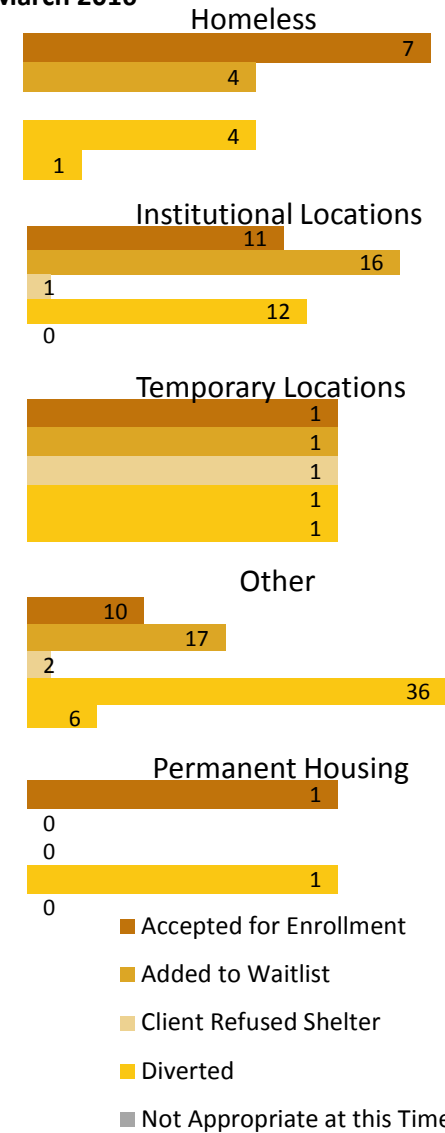
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation March 2016



Data Source: CT HMIS