



# **Coordinated Exit: Expediting Housing Placements**

**May 12, 2016**

# Presenters



- Cindy Dubuque, Partnership for Strong Communities
- Leigh Shields-Church, Department of Housing
- Dave Pascua, Connecticut Coalition to End Homelessness
- Veronica Cruz, United Way of Greater New Haven
- Jessica Kubicki, Supportive Housing Works

# The Power of Collaboration



More than 200 participating organizations are working together through **Connecticut's Reaching Home Campaign** to develop public policies, grow community support, and secure the resources to end homelessness in Connecticut.



# Reaching Home Campaign and Zero: 2016



- The Reaching Home Campaign is a state-wide coordinated campaign to end all forms of homelessness in Connecticut.
- Implements the federal Opening Doors policy under HEARTH ACT.
- Zero: 2016 Connecticut is a state-wide coordinated initiative of Reaching Home to end chronic homelessness by end of 2016.
- Partnership with Community Solutions and 75 other communities nationwide.

# What is Our Aim?



- Aggressively pursue an end to chronic homelessness across the state by the end of 2016;
- Ensure that chronic homelessness is rare, brief and non-recurring;
- Identify each person experiencing homelessness by name and prioritize them based on need; and,
- Streamline a coordinated system capable of ending all homelessness.



# How Do We End Chronic Homelessness?

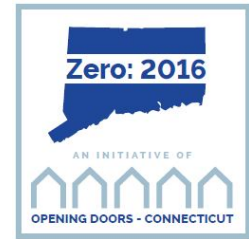
- Homeless resources are organized by community into the state's eight Coordinated Access Networks (CANs)
- Nonprofit providers, state, federal, and local agency partners are working to end chronic homelessness at the local level by improving coordination, prioritizing those most in need through a *data-driven system*
- Aligning housing and supportive service resources to ensure that everyone can ultimately have a safe, stable place to call home

# Efforts to End Chronic Homelessness are Working!!



- CT is first state to end chronic homelessness among veterans. In February 2016, CT functionally ended all homelessness amongst all veterans
- CT annual data shows a **57% reduction** in chronic homelessness over the last two years
- CT's 2016 Point-in-Time count shows significant declines in chronic homelessness (long term homelessness with a severe disability) — the number **dropped by 20%** since 2015
- Fewer veterans counted as homeless in CT's 2016 Point-in-Time count — only 45 veterans were found in emergency shelters, **nearly half** the number identified in 2015, most of whom are engaged in VA services and on their way to housing

# Efforts to End Chronic Homelessness are Working!!



## Decline in Chronic Homelessness

**Figure 4 – Total individual adults experiencing chronic homelessness**







**Leigh Shields-Church, Department of Housing**

# **Operationalizing Coordinated Exit Strategies**

# Statewide Efforts to Support CANS



- Updating the By Name List
- Tracking Housing Placements
- Training & Technical Assistance



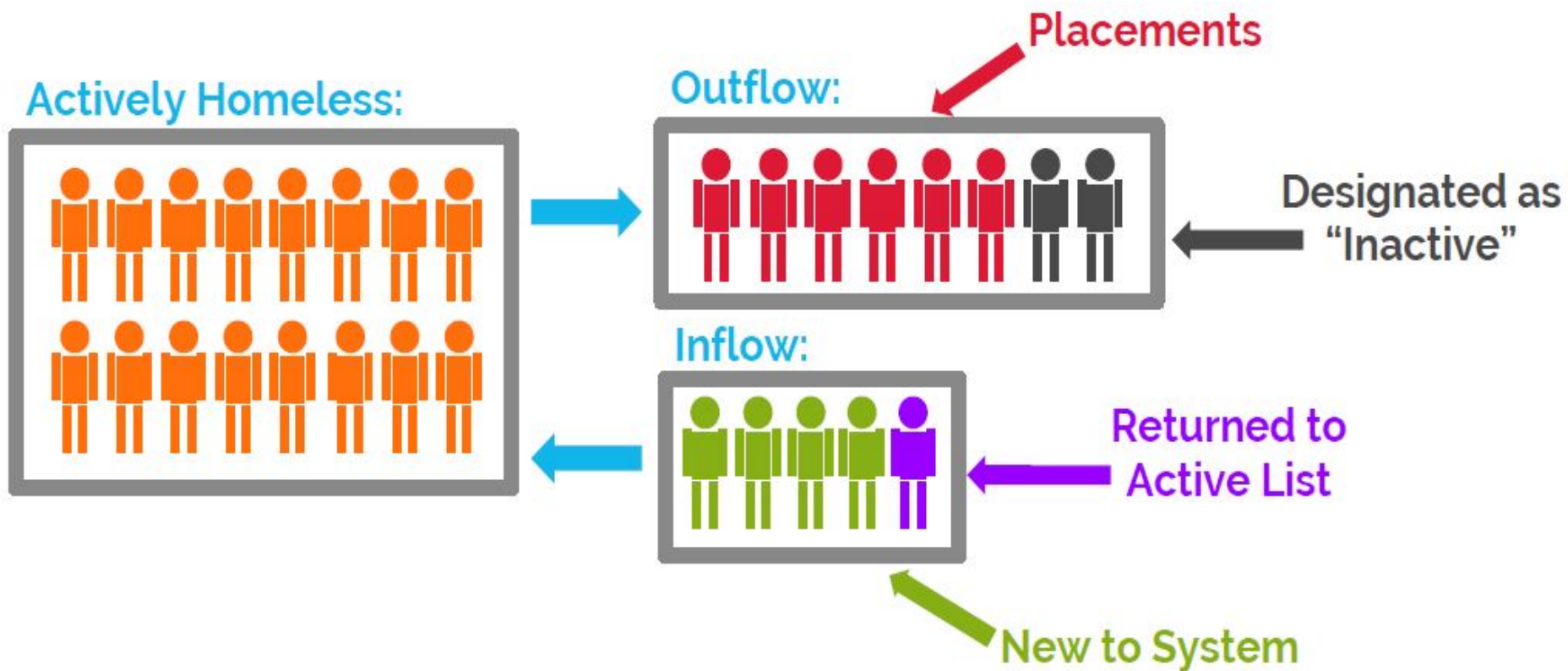
# Updating the By-Name-List

- Real-time data
- CANS will need to keep the list updated
- The count of active "Chronic (Verified)" and "Potentially Chronic" people on the BNL for each CAN (and statewide) will be used to estimate our progress toward zero

# Tracking Housing Placements



# There are two types of inflow/outflow.



# Training & Technical Assistance



- Diversion
- Restructuring CAN Assessments
- HMIS
- Documentation Requirements
- CAN System Development



**Dave Pascua, Connecticut Coalition to End Homelessness**

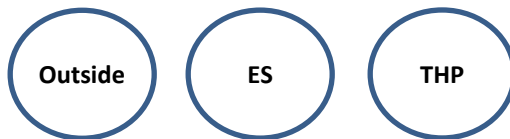
**Effective Practices for Managing By-Name-Lists**

# By-Name List Data Guidance

(Zero:2016 from Community Solutions)



## Populations



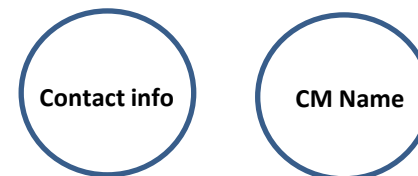
## Minimum Data Fields

- Date client entered system or assessed
- Total length of time homeless
- CH Status
- Veteran Status
- Homeless Status: Active/Inactive
- Housed-Date Housed
- HMIS ID #: De-duplicate

## Recommended Data Fields (Minimum Data Fields +)

- VI-Score
- Length of Current Homelessness
- Total # Episodes of Homelessness
- Disability Status
- Date Matched w/Resource
- Any unique housing eligibility modifiers relevant in your community. i.e HIV Positive, Sex Offender list, etc.
- Date of Last Contact

## Optional Data Fields

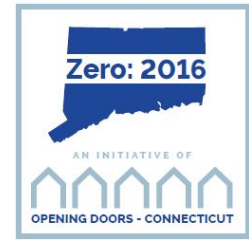




# SECT Registry-Singles



SECT REGISTRY - SINGLES										
<b>Reporting Period:</b>		Friday	04/15/16							
<b>Total # Persons on By-Name List</b>			124							
<b>Chronic Homeless Status</b>										
# Reported as Yes			25							
# Reported as No			51							
# New Referrals Checking CH Status			48							
		<b>Total</b>	124							
# Documentation Confirming CH			16							
<b>Linkage(s) to Housing/Homeless Resources</b>			66							
<b>Rapid Re-Housing</b>				<b>Permanent Supportive Housing</b>				<b>Transitional Housing Providers</b>		
<b>Advocate/Agency</b>	<b>Hsg. Resource</b>	<b># Clients</b>		<b>Advocate/Agency</b>	<b>Hsg. Resource</b>	<b># Clients</b>		<b>Advocate/Agency</b>	<b>Hsg. Resource</b>	<b># Clients</b>
Mark/Covenant	EHAF	4		Erik/SMHA Hsg	CT-BOS	4		Tatum/Bethsaida	KB	1
Mark/Covenant	NLCF	3		Ida/TVCCA	TVCCA PSH	2				
Marsha/NLHHC	NLCF	3		Mike/RH	CCR-RH	2				
Philip/RH ES	NHS	3		Alisa/RH	CCR-RH	1				
Julie/SVDPP	EHAF	2		Alisa/RH	RH NS	1				
Marsha/NLHHC	EHAF	2		David/NLHHC	SIF	1				
Marsha/NLHHC	NHS	2		Erik/SMHA Hsg	S+C	1				
Matt/NHS	NHS	2		Kate/Columbus H	VASH	1				
Dana/NLHHC	EHAF	1		Tambria/NL PATH	CCR-NLHHC	1				
Erik/SMHA Hsg.	EHAF	1								
Hattie/TRCS	NHS	1								
Julie/SVDPP	NHS	1								
Kate/Columbus H	SSVF	1								
Kendall/SMHA Hsg.	EHAF	1								
Kenton/RH CABHI	EHAF	1								
Philip/RH	EHAF	1								
Philip/RH ES	NHS	1								
Tambria/NL PATH	EHAF	1								
Tambria/NL PATH	NLCF	1								
<b>Total</b>		<b>32</b>		<b>Total</b>		<b>14</b>		<b>Total</b>		<b>1</b>
<b>Permanent Housing</b>				<b>Homeless Outreach Teams</b>						
<b>Advocate/Agency</b>	<b>Hsg. Resource</b>	<b># Clients</b>		<b>Advocate/Agency</b>	<b>Hsg. Resource</b>	<b># Clients</b>				
Mark/Covenant	Client-Self	4		RH OHP		6				
				SMHA HOAP		4				
				NLHHC PATH		4				
				Kenton/RH CABHI		1				
<b>Total</b>		<b>4</b>		<b>Total</b>		<b>15</b>				



# SECT Chronic Homeless Status

**# CH Confirmed** 16  
**# Scored appropriate for PSH** 12

- (10) are matched to PSH
- (1) Refusing PSH, but wants/is matched to RRH
- (1) Refusing Housing, but remains as Homeless Outreach Only

**# Scored appropriate for RRH** 4

- (1) Matched to PSH (CCR)
- (1) Matched to RRH
- (1) Refusing Housing, but remains Homeless Outreach Only
- (1) Whereabouts is Unknown

**# Persons Checking CH Status (Who Reported Yes)** 9

- # Scored appropriate for PSH 2
- (2) Matched to PSH
- (4) Eligible for RRH
- (2) Refusing to do VI
- (1) VI-Score is 2. Not eligible for housing resources

# SECT Housing Performance (Calendar Year 2016)

Month	# Persons Housed
Jan	19
Feb	17
Mar	57
Apr	12
<b>Total</b>	<b>105</b>

**Average # Persons Housed Per/Mos.** 26  
**Average length of time to be Housed** 69 Days



**Veronica Cruz, United Way of Greater New Haven**

## **CAN Housing Case Conferences**

# Purpose of Meeting



- Match Individuals
- Updates on Individuals in the Housing Pipeline
- Review Individuals Assigned to Housing Liaisons
- Assign Unattached Individuals on By Name Registry to Housing Liaison



# Who Attends the Meeting



- Housing Providers
- Housing Liaisons
- Shelter Case Managers
- Case Manager of clients who will be matched

# Frequency of Meetings



- In Person Meetings are held at the United Way the 2<sup>nd</sup> and 4<sup>th</sup> Thursday of the Month
- Matching Conference Calls opposite weeks of in-person meetings



# Matching Individuals



- Housing Inventory
- What Type of Housing Individuals Are Matched To





**Jessica Kubicki, Supportive Housing Works**

**Progressive Engagement**



# Progressive Engagement



- What is Progressive Engagement?
  - National Objectives from HEARTH & Opening Doors
  - Lowest cost intervention
  - Think creatively
  - Lightest touch possible
- How to implement Progressive Engagement?
  - Discussion at Housing Placement Meetings
  - Assessment of client's vulnerability
  - Community linkages

*“You can always add more, but you can't take it away”*

# Progressive Engagement



- When to utilize Progressive Engagement?
  - Client A versus Client B
- Have a back up plan, when applicable

# Progressive Engagement



**Focused Goal: to resolve the immediate crisis of homelessness**

- Utilizing already existing skills: Motivational Interviewing, Critical Time Intervention (CTI), strength based, and trauma informed case management
- For most, the small amount of assistance provided is enough for stabilization



# Questions?

# Contact Information



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