

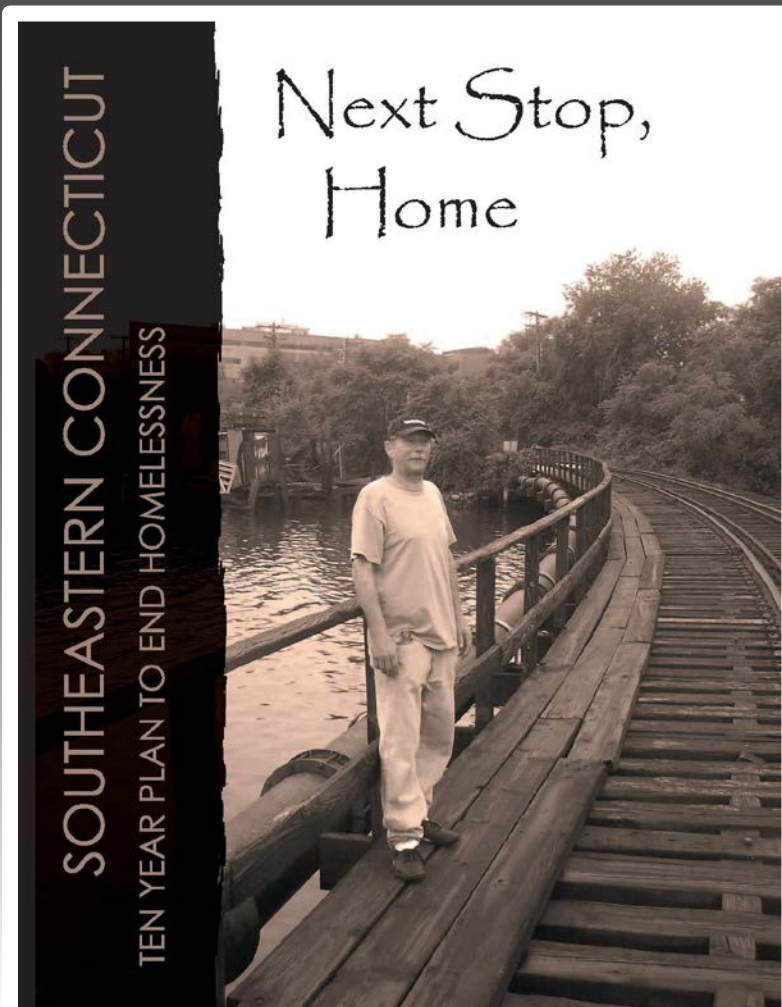


Closing Beds, Opening Doors

TVCCA Home Again Project



**Thames Valley Council
for Community Action, Inc.**



**Thames Valley Council
for Community Action, Inc.**

Needed to change shelter model

- Continually increasing length of stay



**Thames Valley Council
for Community Action, Inc.**

Needed to change shelter model

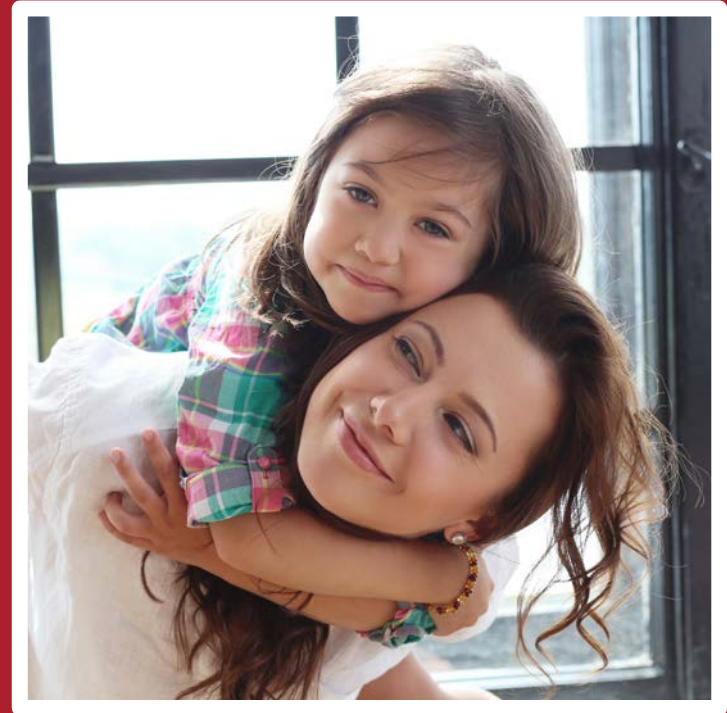
- Lack of resources & impact of welfare reform on families made finding permanent housing difficult
 - Discharged to other shelters instead of housing



**Thames Valley Council
for Community Action, Inc.**

Needed to change shelter model

- Parents in shelter had been in shelter as children



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Path to change

- American Recovery and Reinvestment Act of 2009—Homelessness Prevention and Rapid Rehousing Program (HPRP)



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Reaction from peers



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Reaction from peers



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Support for change

- Department of Social Services
- TVCCA Administration
- Friends and Family



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Resistors to change

- Other providers
- Other TVCCA staff
- Many outside the shelter community



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Implementation

- Reduction in shelter capacity
- Budget amendment
- Name change
- Shelter staff laid off
- New job descriptions
- New staff hired
- New intake process



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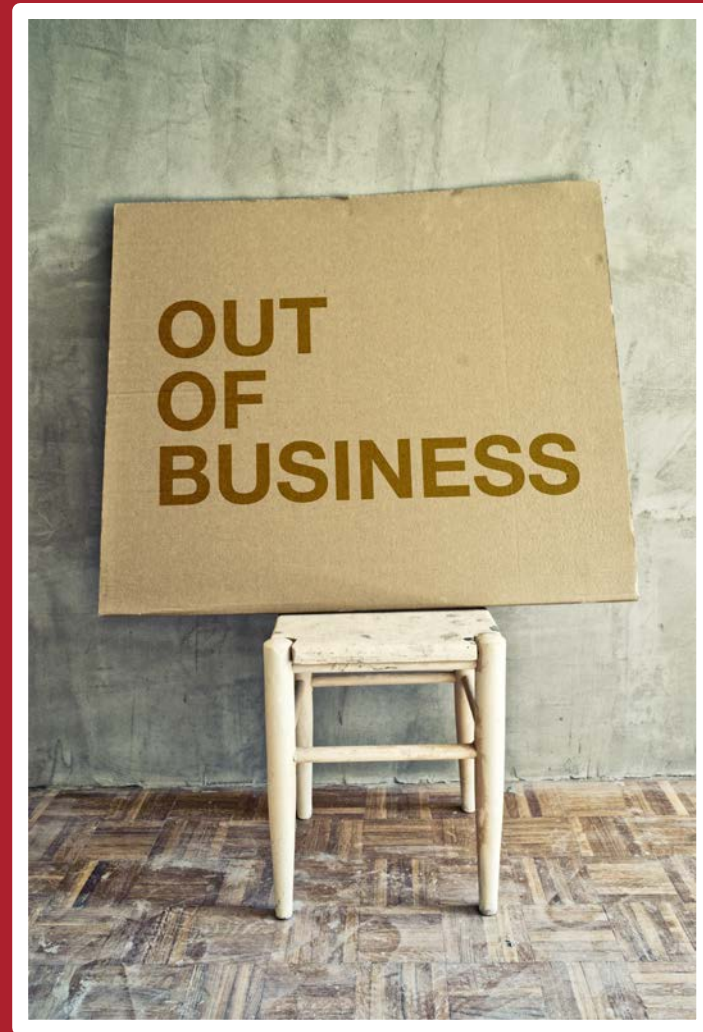
Lessons learned from implementation

- Education
- CT Rapid Rehousing
- Coordinated Access Network



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Next step



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