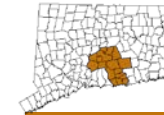


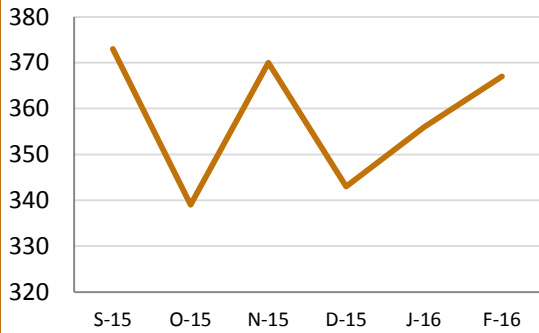
Meriden, Middletown, Wallingford Coordinated Entry Report



February-2016

Number of Calls to 211

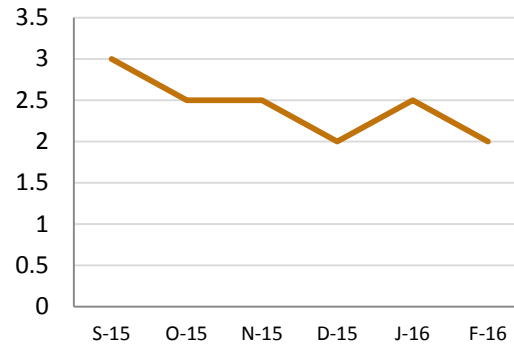
Total Calls This Month:	367
Total Calls Last Month:	356
Last 6 Months Average:	358



Data Source: 211

211 Call Wait Times (in Minutes)

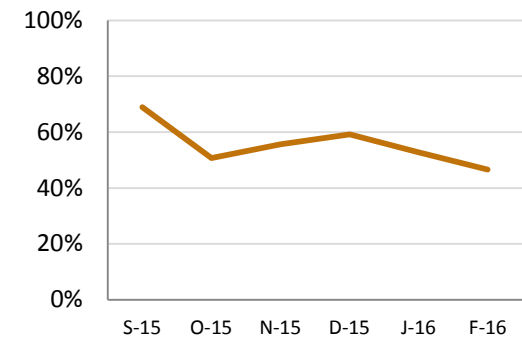
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	2
Longest Call Wait Time This Month:	10



Data Source: 211

Percent Diverted by 211

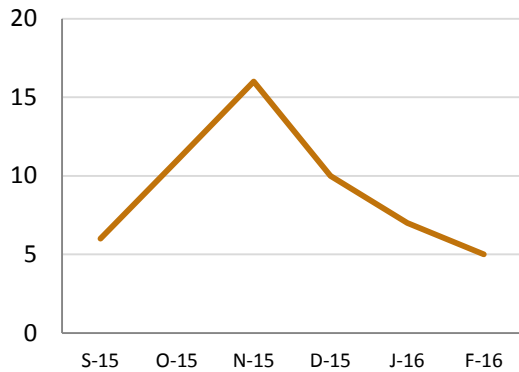
This Month:	47%
Last Month:	53%
Last 6 Months Average:	56%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

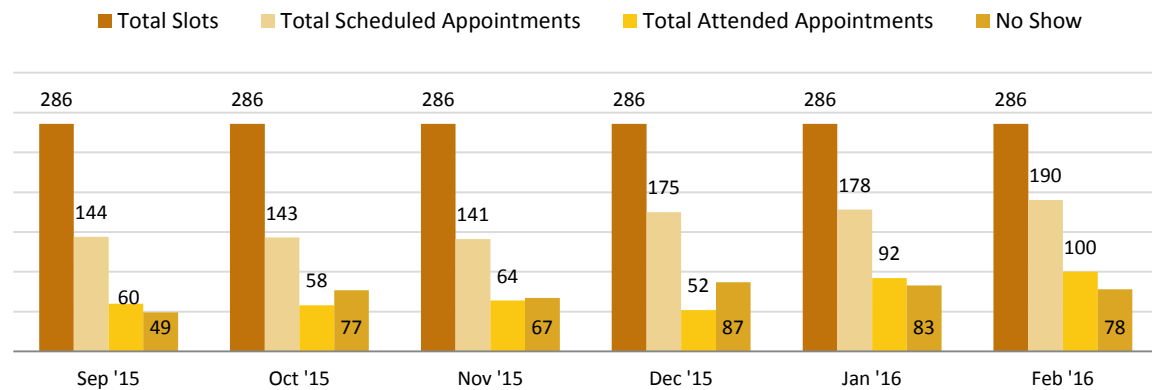
Average Days This Month:	5
Average Days Last Month:	7
Last 6 Months Average:	9



Data Source: CT HMIS

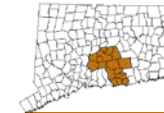
Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	78
Total Number of Scheduled Appointments:	190	Percent of Appointment Capacity Filled:	66%
Total Number of Attended Appointments:	100	Percent of Appointments Attended:	53%



Data Source: CT HMIS

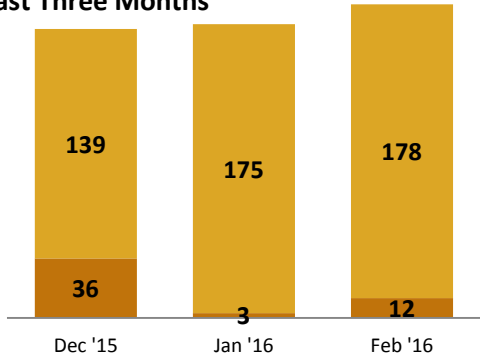
Meriden, Middletown, Wallingford Coordinated Entry Report



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Referral Data Completeness

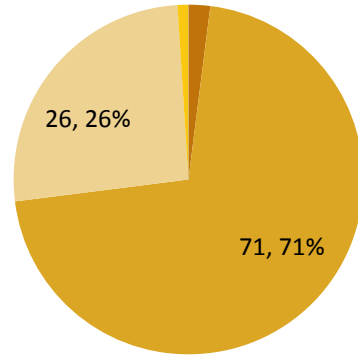
Last Three Months



Outcomes of Attended Appointments

February 2016

1, 1% 0, 0% 2, 2%

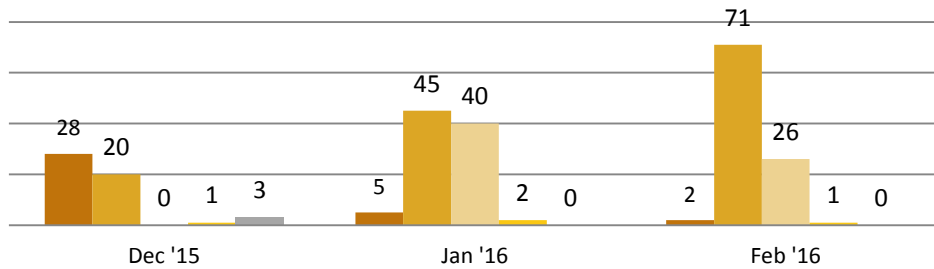


- Diverted
- Waitlisted
- Enrolled
- Refused Shelter
- Not Appropriate

Data Source: CT HMIS

Data Source: CT HMIS

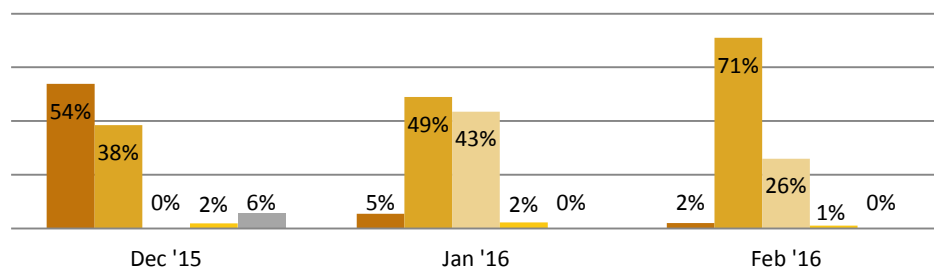
Last Three Months - By Number



Data Source: CT HMIS

- Diverted
- Waitlisted
- Enrolled
- Refused Shelter
- Not Appropriate

Last Three Months - By Percentage

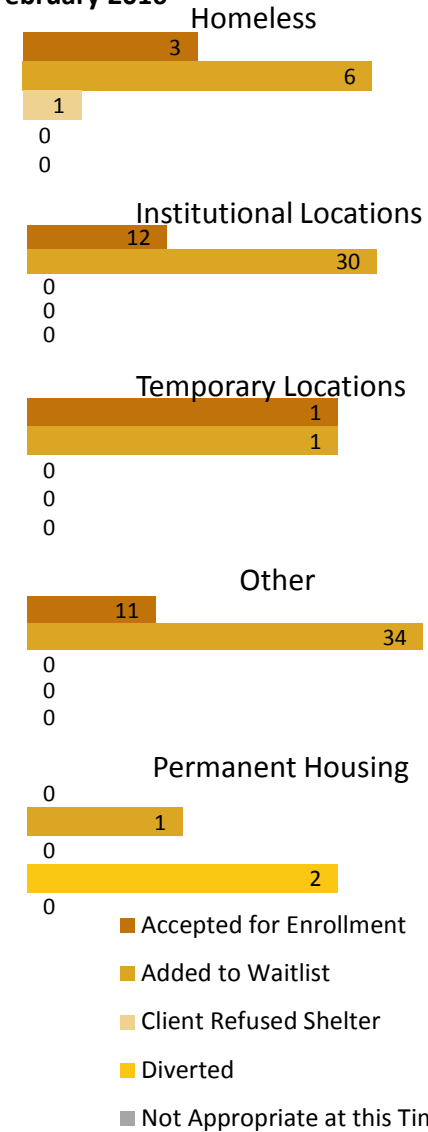


Data Source: CT HMIS

- Diverted
- Waitlisted
- Enrolled
- Refused Shelter
- Not Appropriate

Appointment Outcome By Living Situation

February 2016



Data Source: CT HMIS