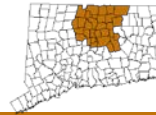


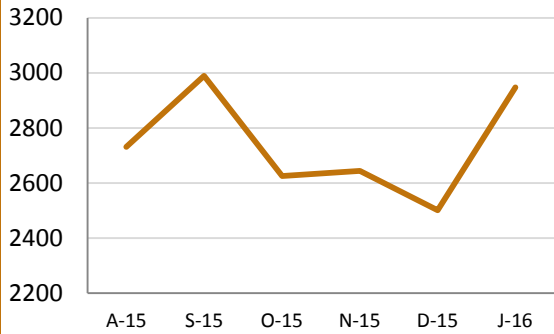
Greater Hartford Coordinated Entry Report



January-2016

Number of Calls to 211

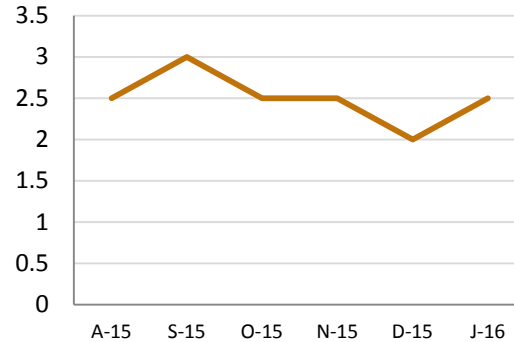
Total Calls This Month:	2,947
Total Calls Last Month:	2,501
Last 6 Months Average:	2,740



Data Source: 211

211 Call Wait Times (in Minutes)

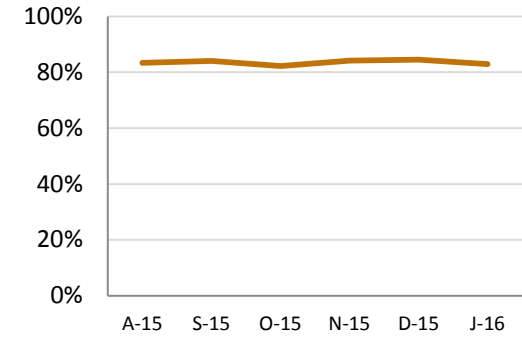
Average This Month:	2.5
Average Last Month:	2
Last 6 Months Average:	3
Longest Call Wait Time This Month:	22



Data Source: 211

Percent Diverted by 211

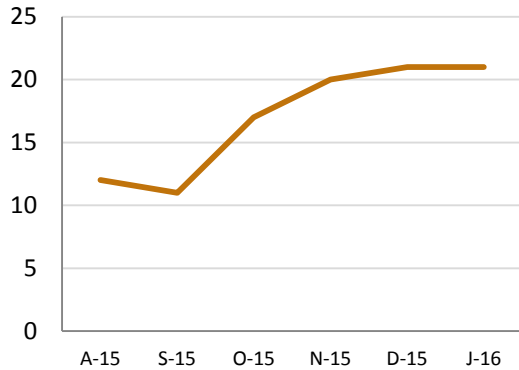
This Month:	83%
Last Month:	85%
Last 6 Months Average:	84%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

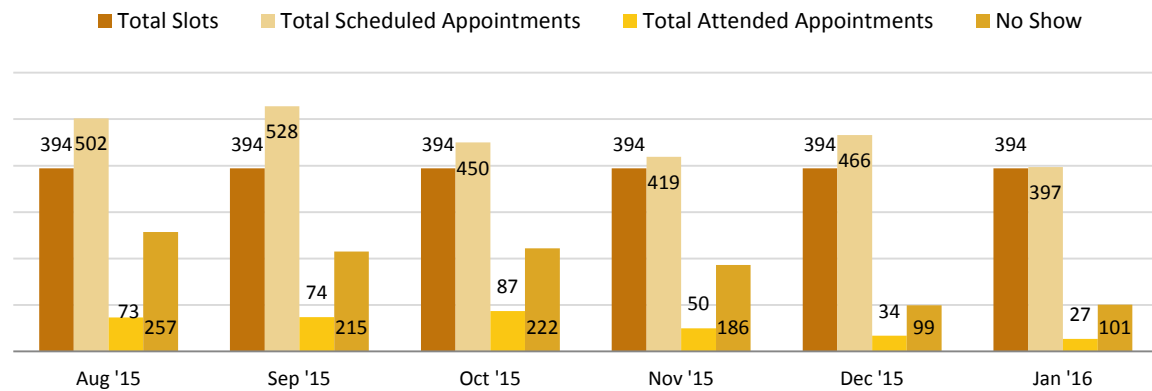
Average Days This Month:	21
Average Days Last Month:	21
Last 6 Months Average:	17



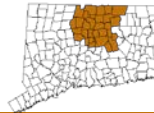
Data Source: CT HMIS

Appointment Capacity

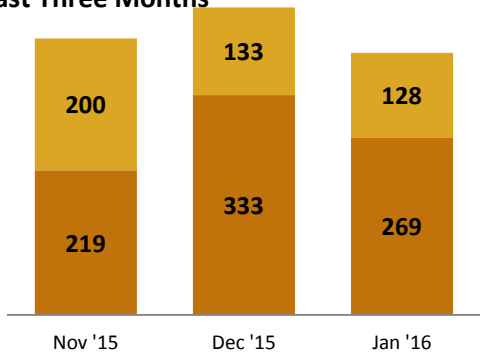
Total Number of Appointment Slots:	394	Total Number of No Shows:	101
Total Number of Scheduled Appointments:	397	Percent of Appointment Capacity Filled:	101%
Total Number of Attended Appointments:	27	Percent of Appointments Attended:	7%



Data Source: CT HMIS

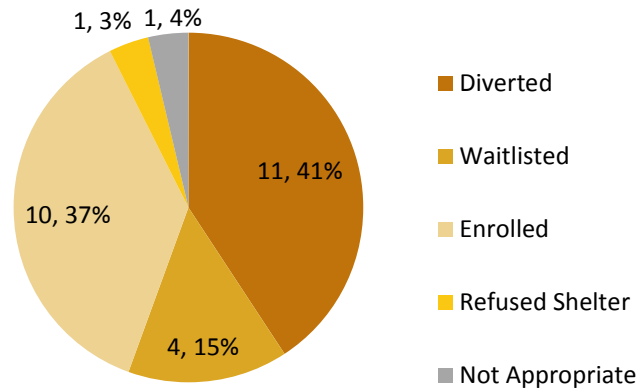


Referral Data Completeness Last Three Months



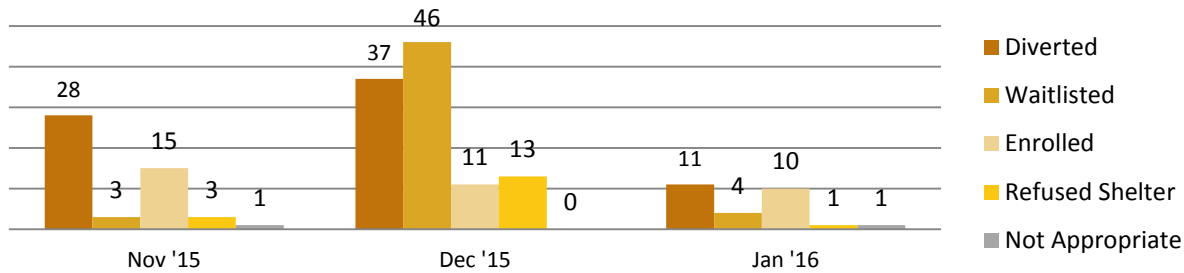
Data Source: CT HMIS

Outcomes of Attended Appointments January 2016



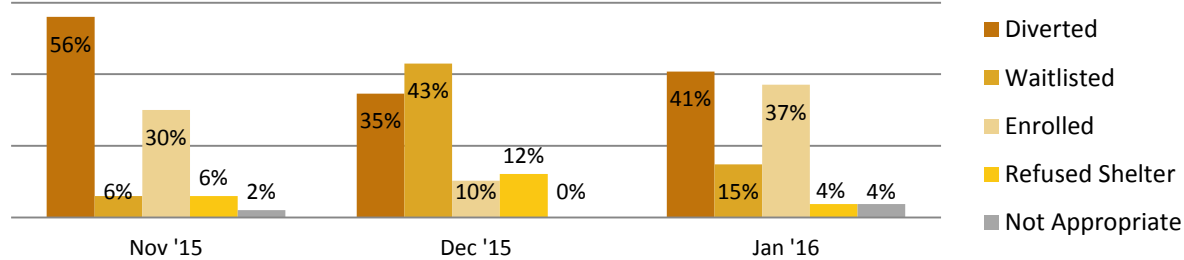
Data Source: CT HMIS

Last Three Months - By Number



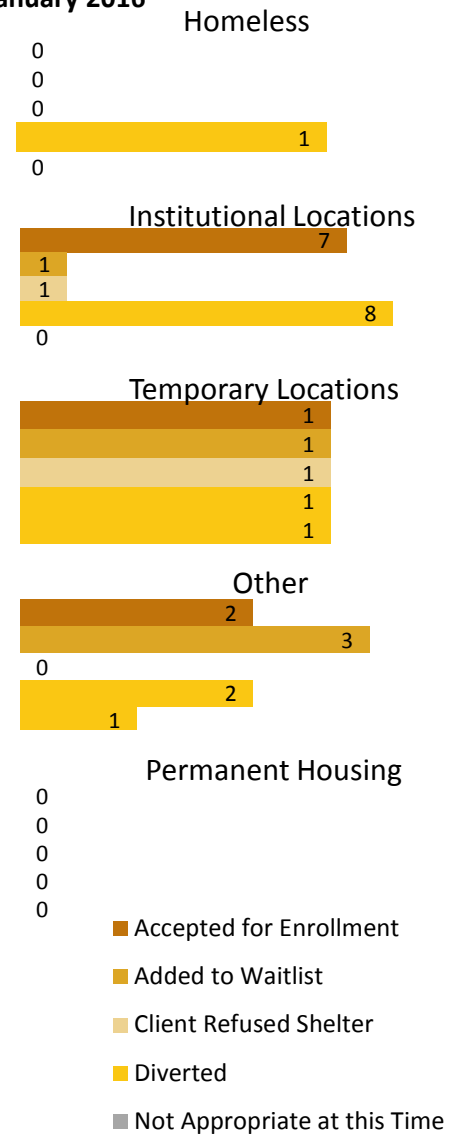
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation January 2016



Data Source: CT HMIS