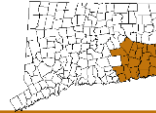


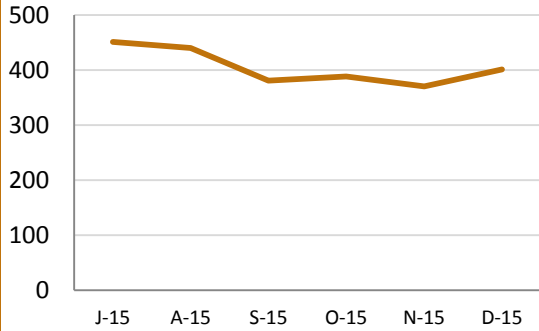
Southeastern CT Coordinated Entry Report



December-2015

Number of Calls to 211

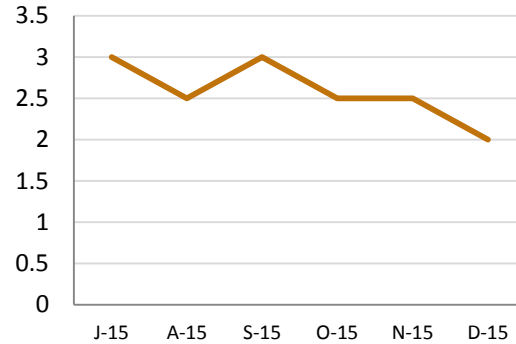
Total Calls This Month:	401
Total Calls Last Month:	370
Last 6 Months Average:	405



Data Source: 211

211 Call Wait Times (in Minutes)

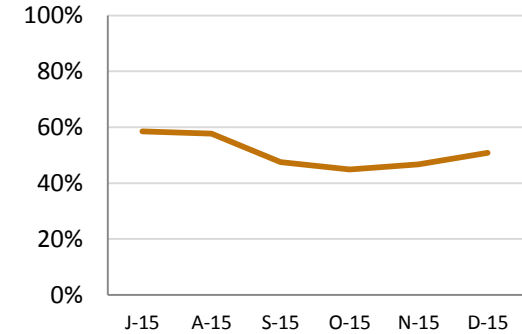
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	27



Data Source: 211

Percent Diverted by 211

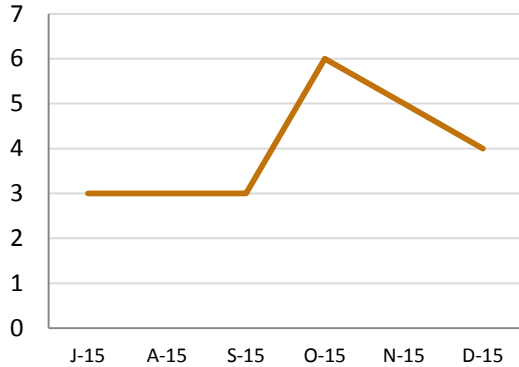
This Month:	51%
Last Month:	47%
Last 6 Months Average:	51%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

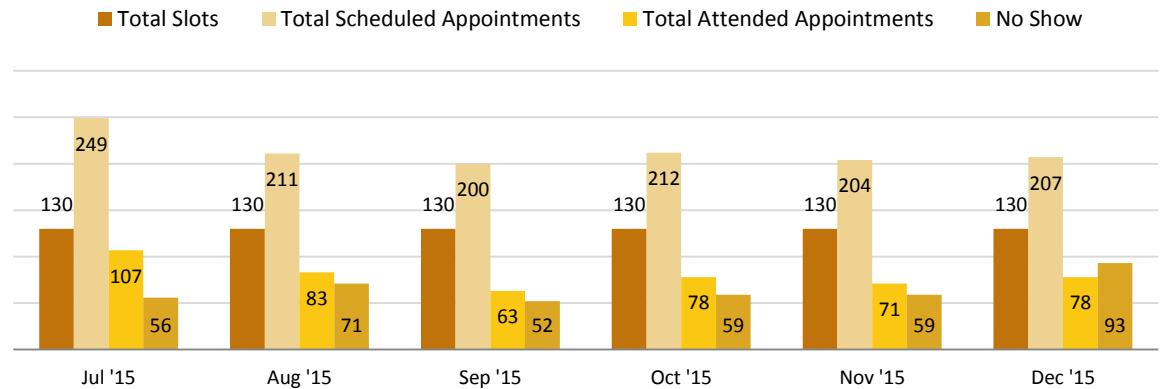
Average Days This Month:	4
Average Days Last Month:	5
Last 6 Months Average:	4



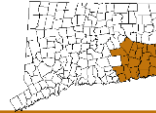
Data Source: CT HMIS

Appointment Capacity

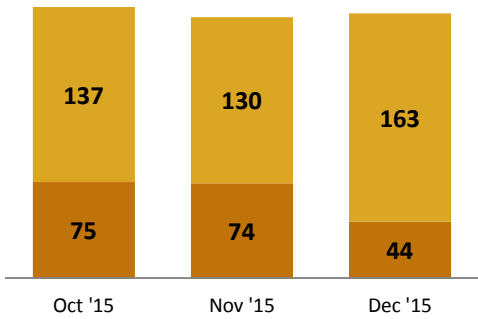
Total Number of Appointment Slots:	130	Total Number of No Shows:	93
Total Number of Scheduled Appointments:	207	Percent of Appointment Capacity Filled:	159%
Total Number of Attended Appointments:	70	Percent of Appointments Attended:	34%



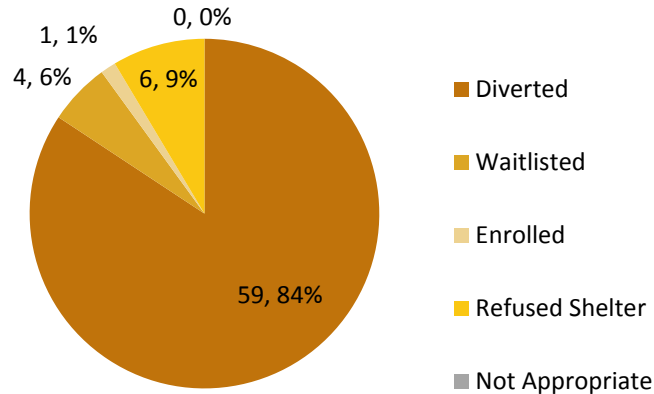
Data Source: CT HMIS



Referral Data Completeness Last Three Months



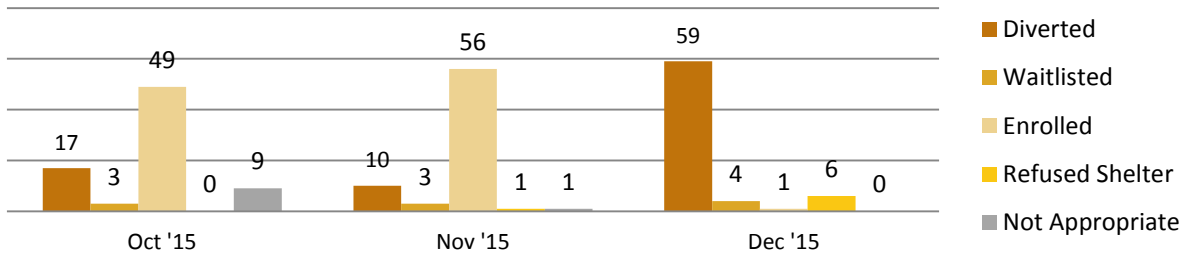
Outcomes of Attended Appointments December 2015



Data Source: CT HMIS

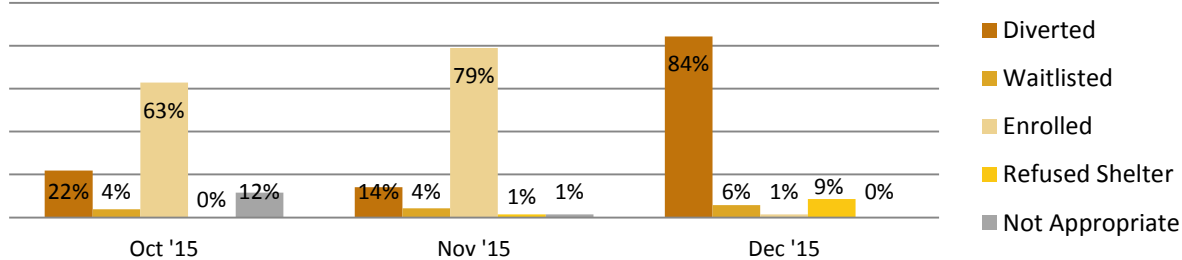
Data Source: CT HMIS

Last Three Months - By Number



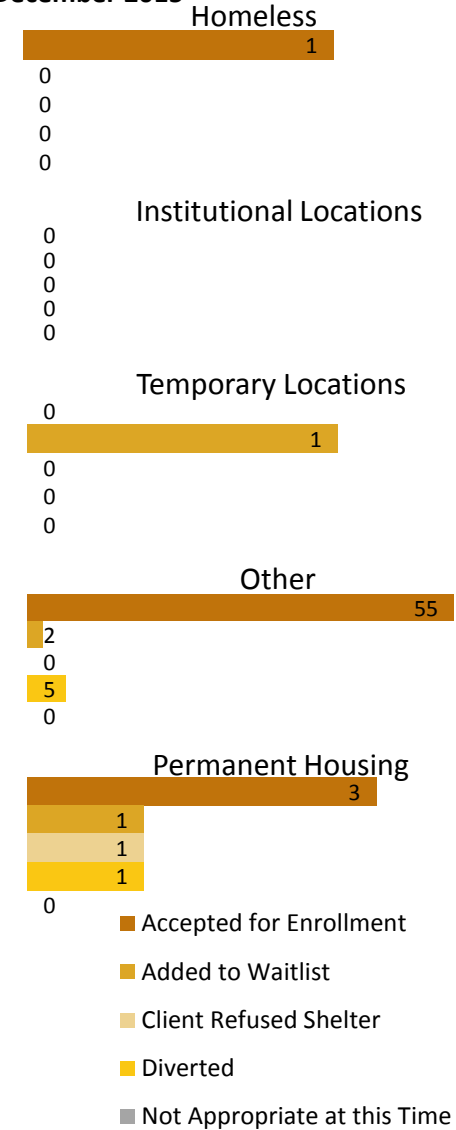
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2015



Data Source: CT HMIS