

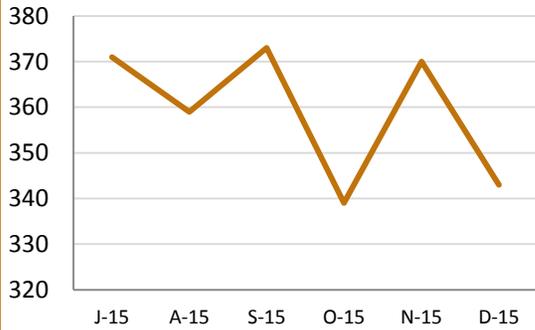
# Meriden, Middletown, Wallingford Coordinated Entry Report



December-2015

## Number of Calls to 211

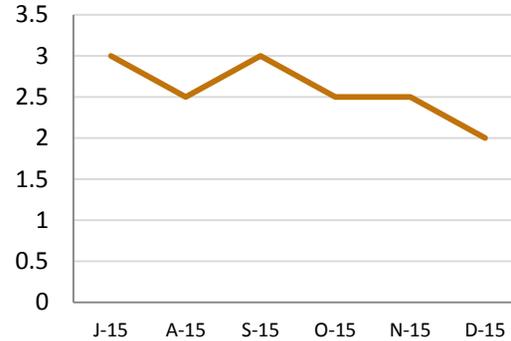
Total Calls This Month:	343
Total Calls Last Month:	370
Last 6 Months Average:	359



Data Source: 211

## 211 Call Wait Times (in Minutes)

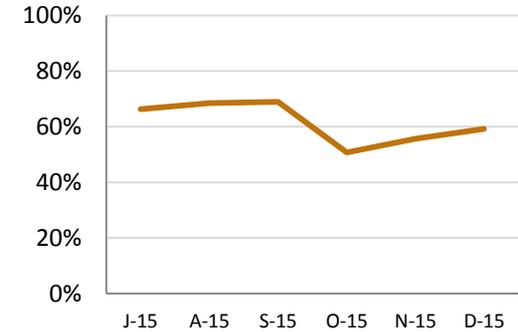
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	27



Data Source: 211

## Percent Diverted by 211

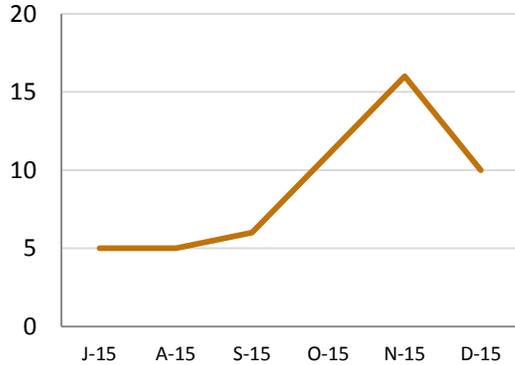
This Month:	59%
Last Month:	56%
Last 6 Months Average:	62%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

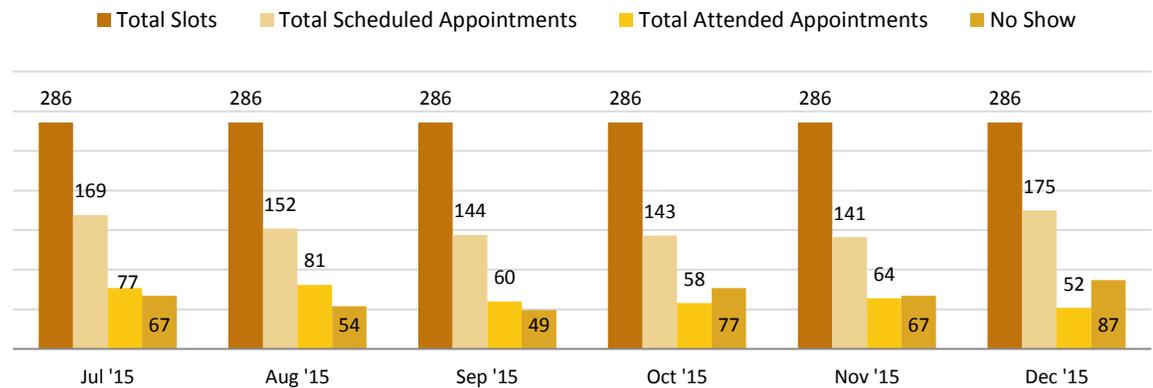
Average Days This Month:	10
Average Days Last Month:	16
Last 6 Months Average:	9



Data Source: CT HMIS

## Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	87
Total Number of Scheduled Appointments:	175	Percent of Appointment Capacity Filled:	61%
Total Number of Attended Appointments:	52	Percent of Appointments Attended:	30%



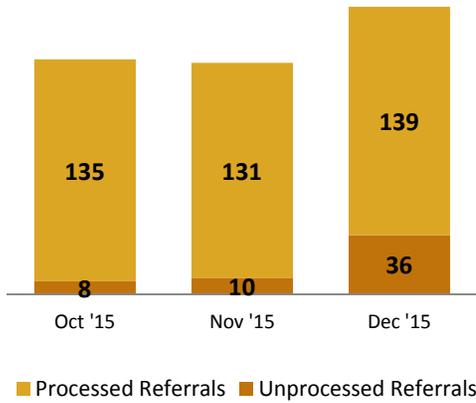
Data Source: CT HMIS

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December-2015

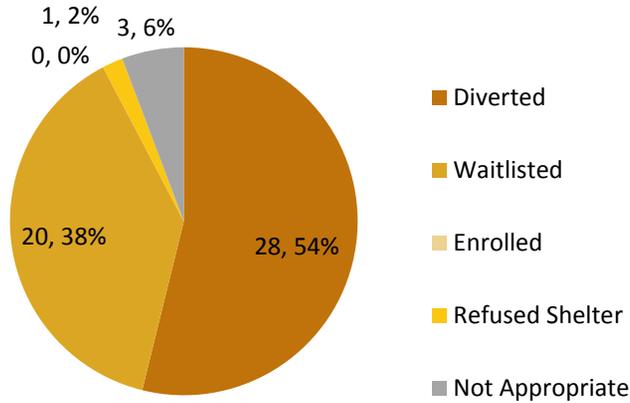


## Referral Data Completeness Last Three Months



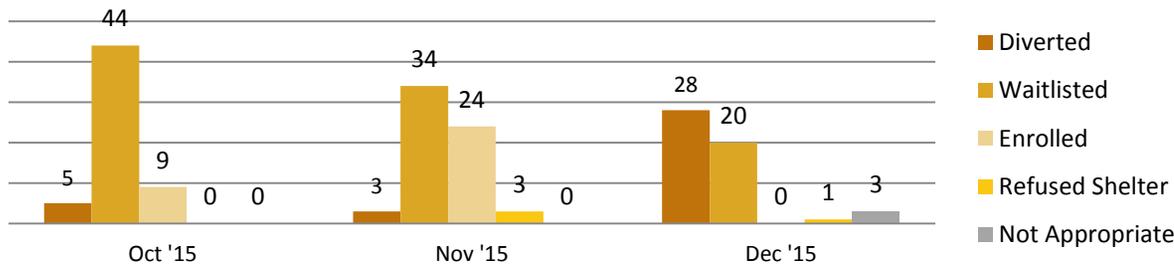
Data Source: CT HMIS

## Outcomes of Attended Appointments December 2015



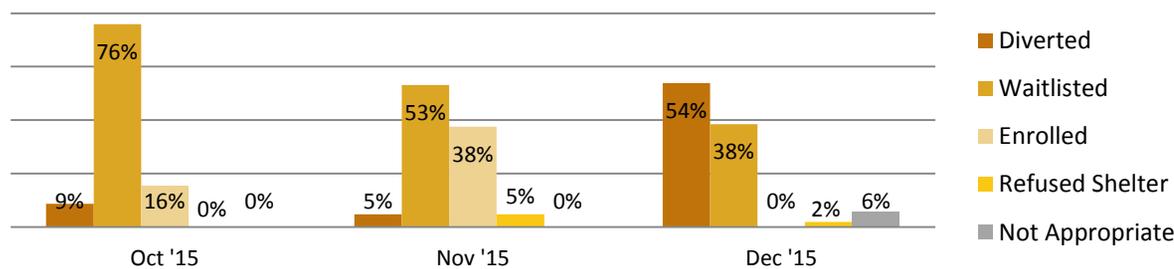
Data Source: CT HMIS

## Last Three Months - By Number



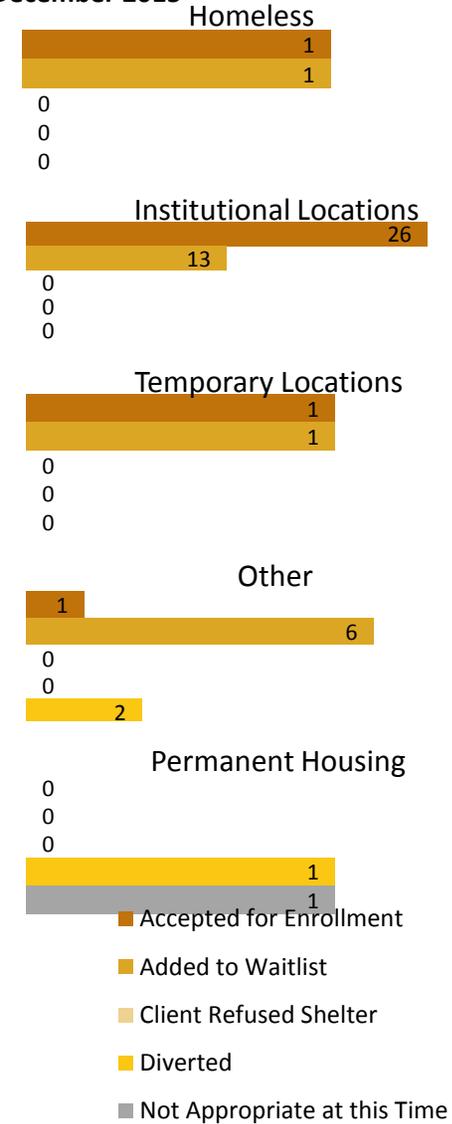
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation December 2015



Data Source: CT HMIS