

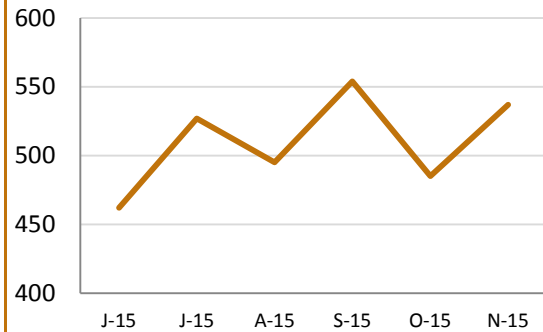
Litchfield/Waterbury Coordinated Entry Report



November-2015

Number of Calls to 211

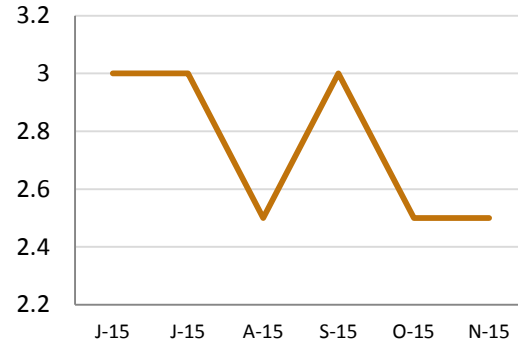
Total Calls This Month:	537
Total Calls Last Month:	485
Last 6 Months Average:	510



Data Source: 211

211 Call Wait Times (in Minutes)

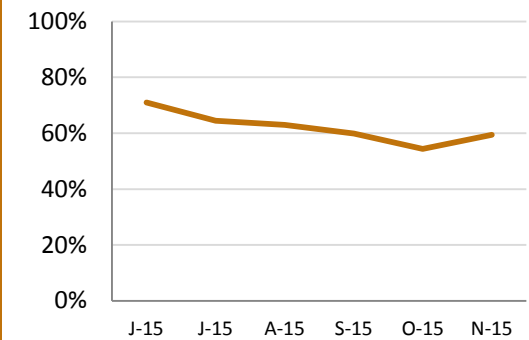
Average This Month:	2.5
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

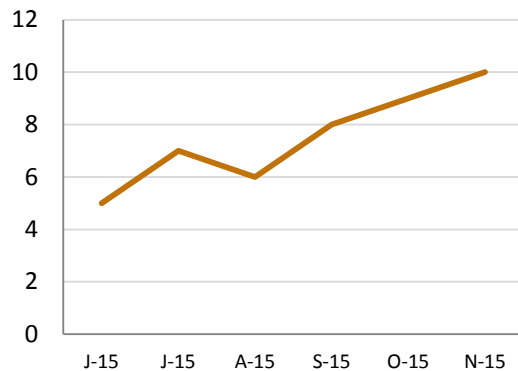
This Month:	59%
Last Month:	54%
Last 6 Months Average:	62%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

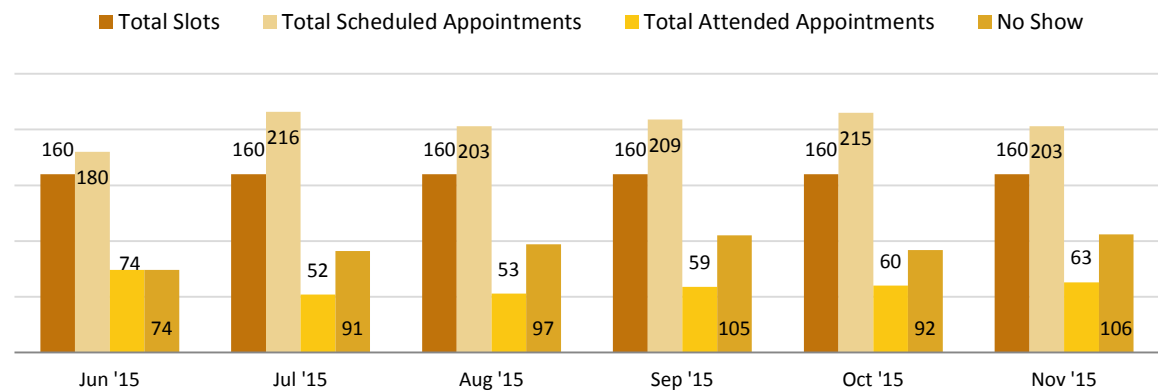
Average Days This Month:	10
Average Days Last Month:	9
Last 6 Months Average:	8



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	160	Total Number of No Shows:	106
Total Number of Scheduled Appointments:	203	Percent of Appointment Capacity Filled:	127%
Total Number of Attended Appointments:	63	Percent of Appointments Attended:	31%



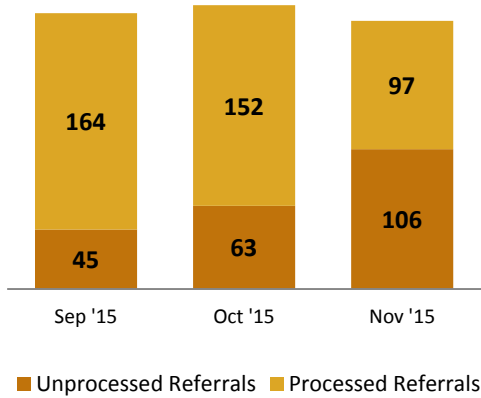
Data Source: CT HMIS

Litchfield/Waterbury Coordinated Entry Report

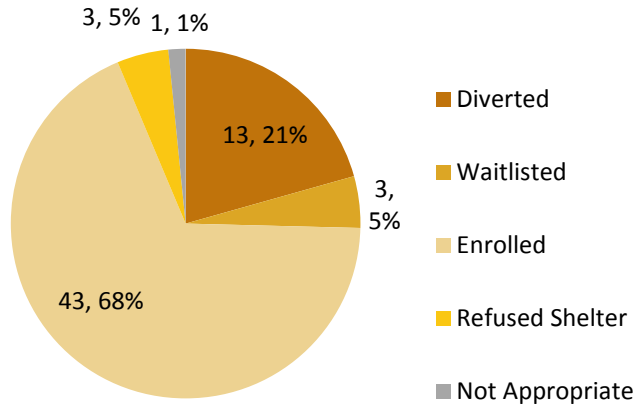


November-2015

Referral Data Completeness Last Three Months



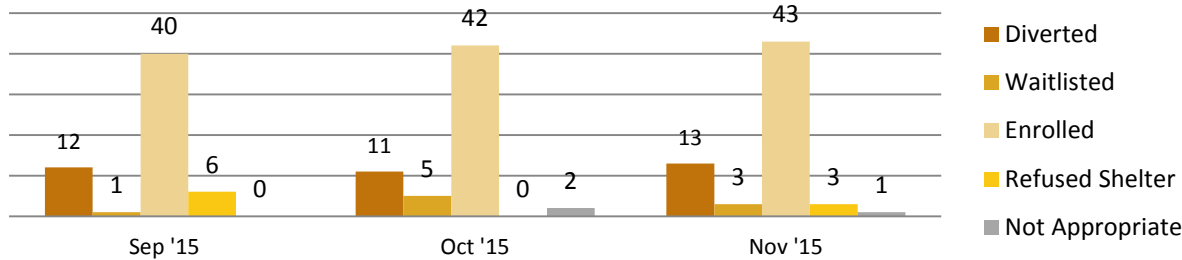
Outcomes of Attended Appointments November 2015



Data Source: CT HMIS

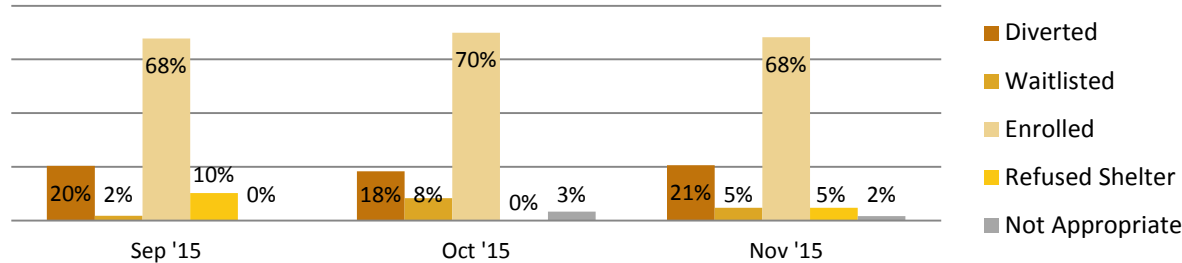
Data Source: CT HMIS

Last Three Months - By Number



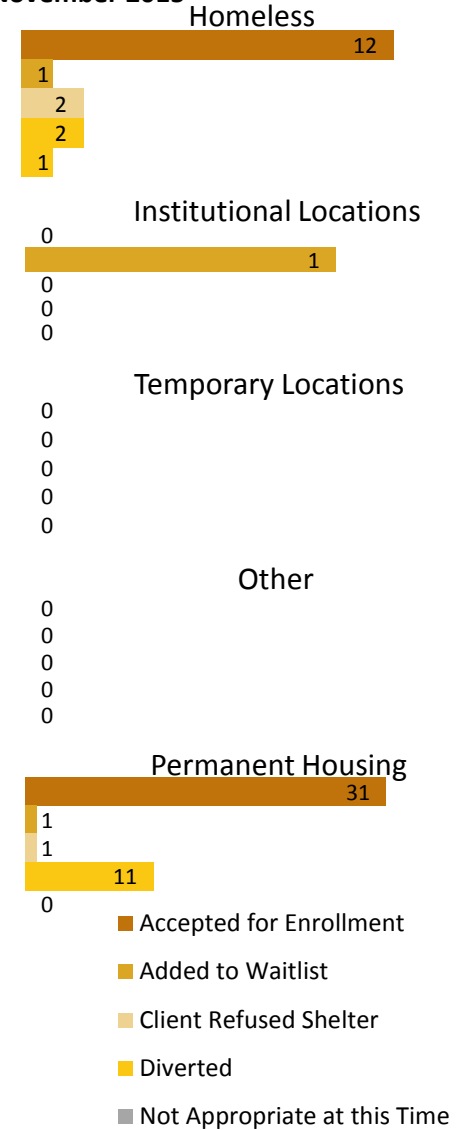
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation November 2015



Data Source: CT HMIS