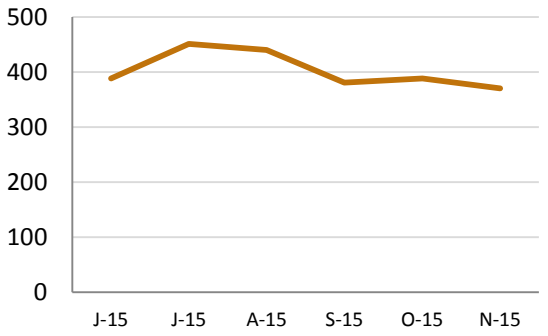
Southeastern CT Coordinated Entry Report

November-2015

Number of Calls to 211

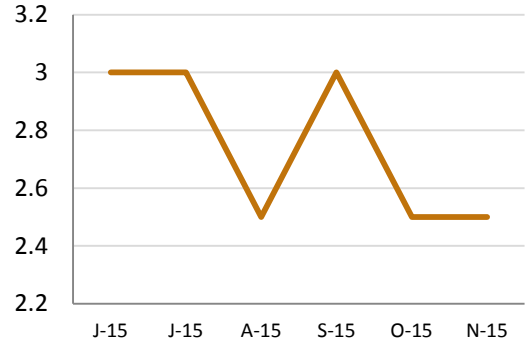
Total Calls This Month:	370
Total Calls Last Month:	388
Last 6 Months Average:	403



Data Source: 211

211 Call Wait Times (in Minutes)

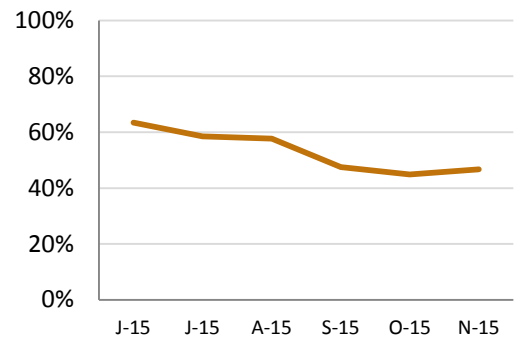
Average This Month:	2.5
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

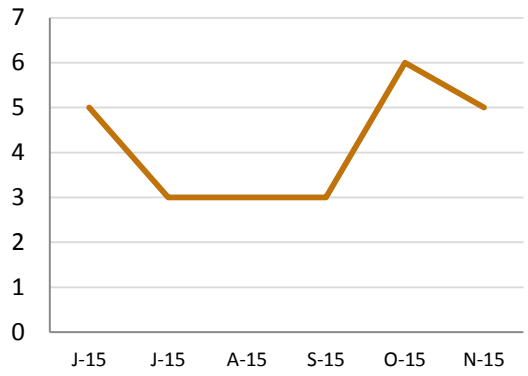
This Month:	47%
Last Month:	45%
Last 6 Months Average:	53%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

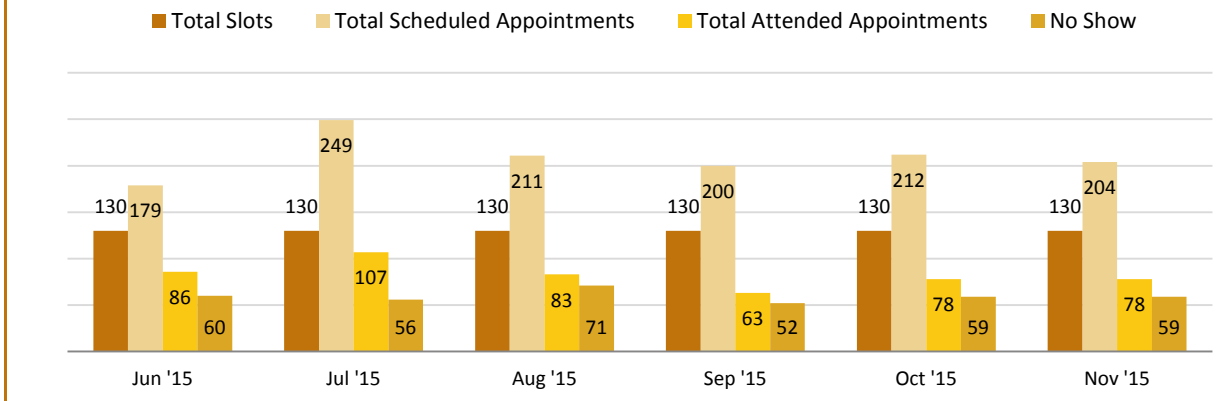
Average Days This Month:	5
Average Days Last Month:	6
Last 6 Months Average:	4



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	130	Total Number of No Shows:	59
Total Number of Scheduled Appointments:	204	Percent of Appointment Capacity Filled:	157%
Total Number of Attended Appointments:	71	Percent of Appointments Attended:	35%



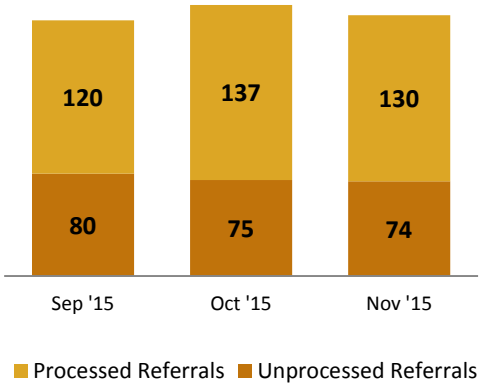
Data Source: CT HMIS

CONNECTICUT COALITION to END HOMELESSNESS

Southeastern CT Coordinated Entry Report

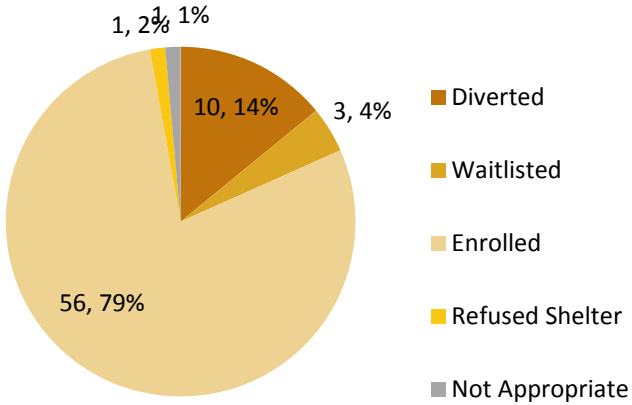
November-2015

Referral Data Completeness
Last Three Months



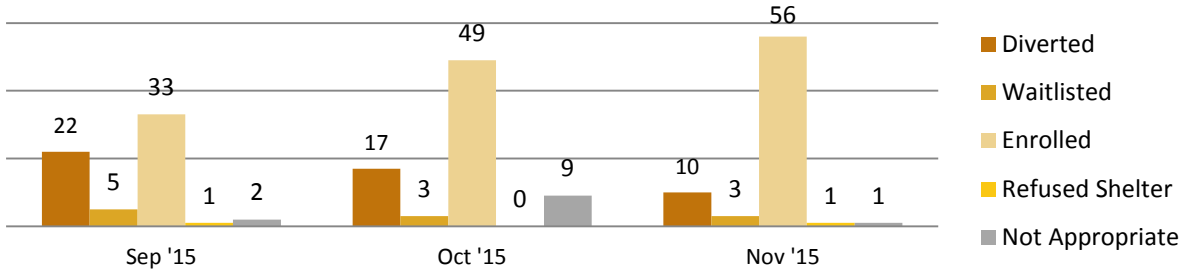
Data Source: CT HMIS

Outcomes of Attended Appointments
November 2015



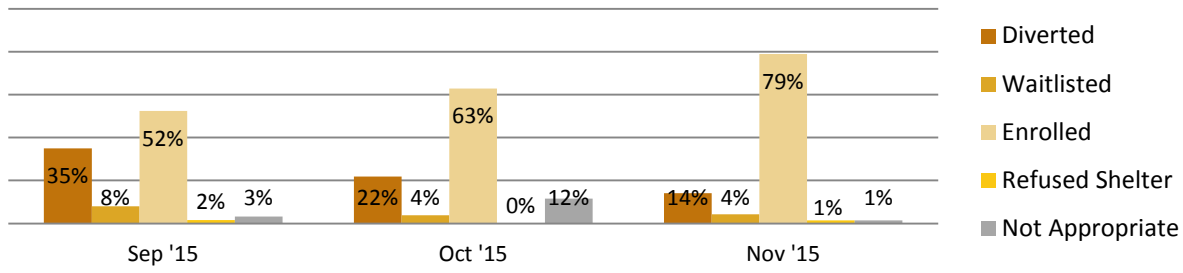
Data Source: CT HMIS

Last Three Months - By Number



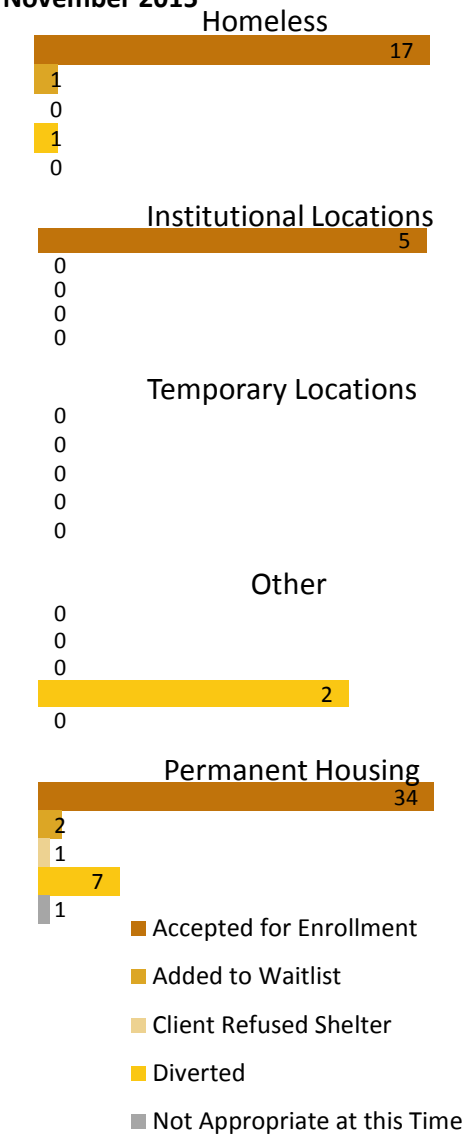
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation
November 2015



Data Source: CT HMIS

CONNECTICUT COALITION to END HOMELESSNESS