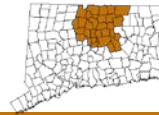


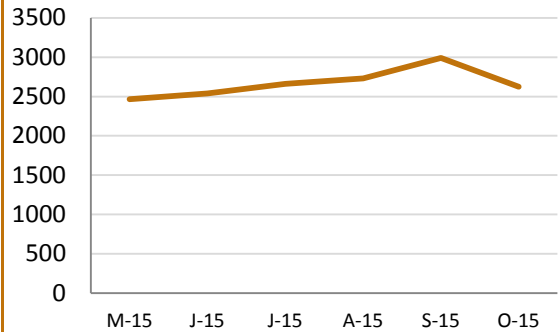
Greater Hartford Coordinated Entry Report



October-2015

Number of Calls to 211

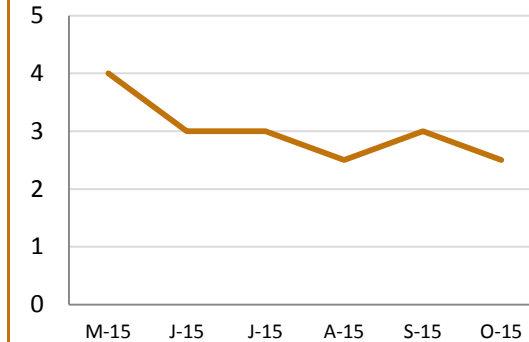
Total Calls This Month:	2,625
Total Calls Last Month:	2,989
Last 6 Months Average:	2,668



Data Source: 211

211 Call Wait Times (in Minutes)

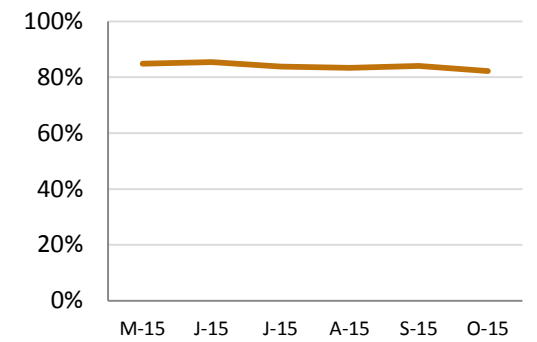
Average This Month:	2.5
Average Last Month:	3
Last 6 Months Average:	3
Longest Call Wait Time This Month:	39



Data Source: 211

Percent Diverted by 211

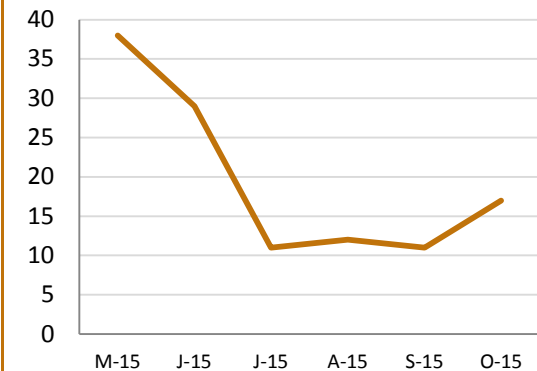
This Month:	82%
Last Month:	84%
Last 6 Months Average:	84%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

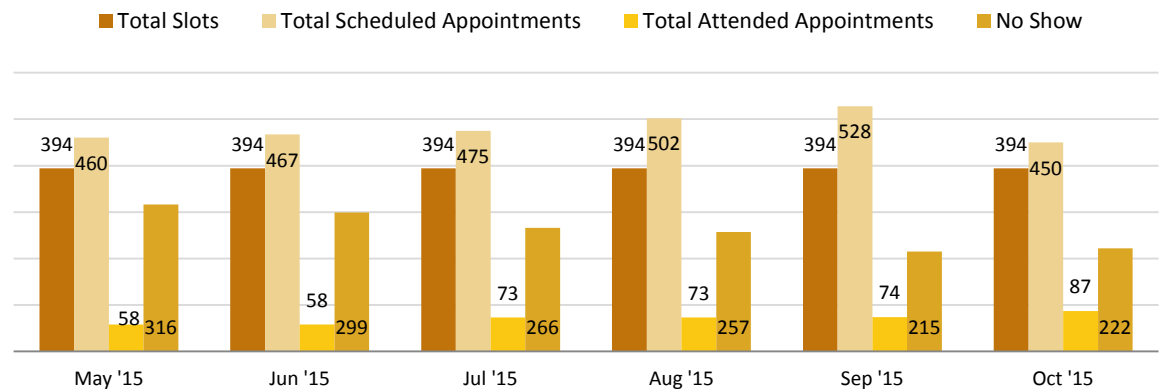
Average Days This Month:	17
Average Days Last Month:	11
Last 6 Months Average:	20



Data Source: CT HMIS

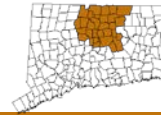
Appointment Capacity

Total Number of Appointment Slots:	394	Total Number of No Shows:	222
Total Number of Scheduled Appointments:	450	Percent of Appointment Capacity Filled:	114%
Total Number of Attended Appointments:	87	Percent of Appointments Attended:	19%

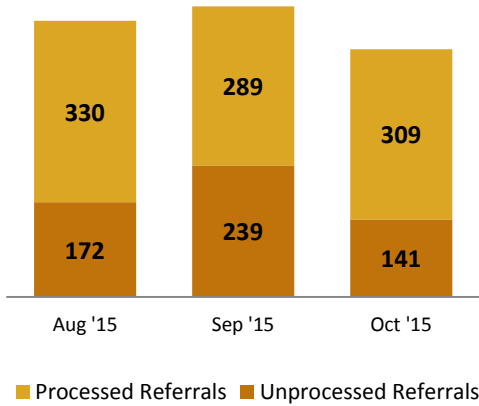


Data Source: CT HMIS



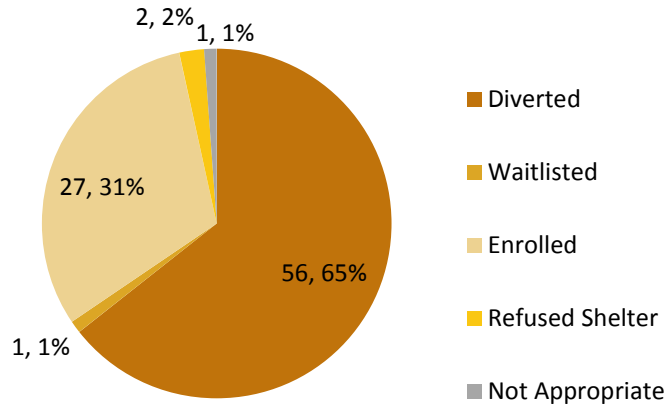


Referral Data Completeness Last Three Months



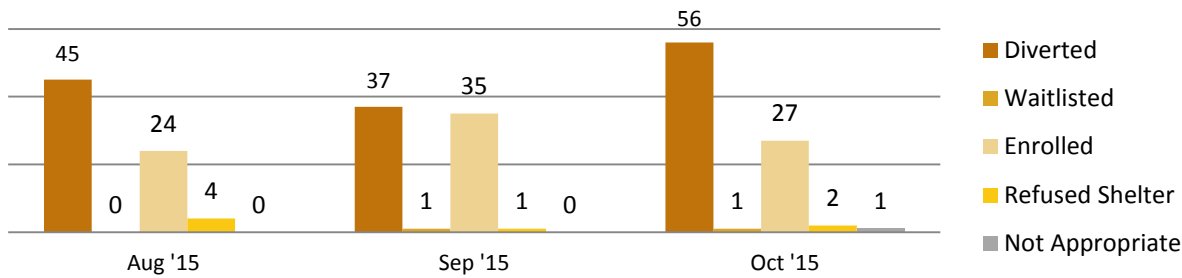
Data Source: CT HMIS

Outcomes of Attended Appointments October 2015



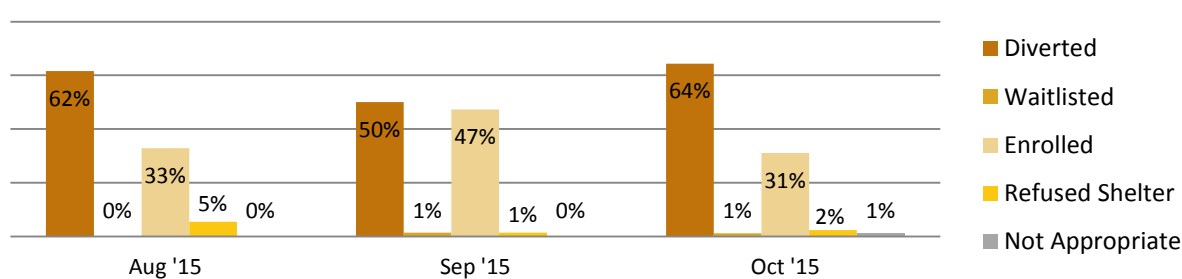
Data Source: CT HMIS

Last Three Months - By Number



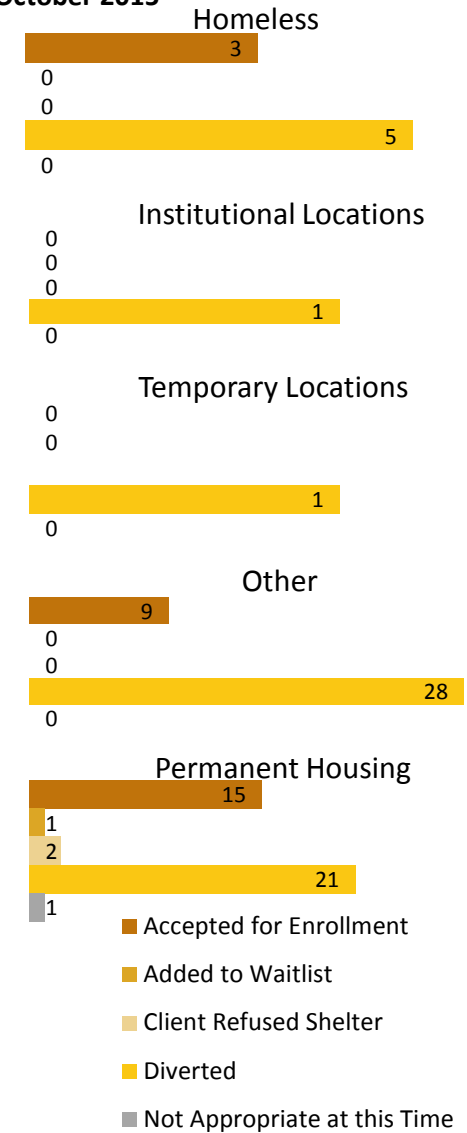
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation October 2015



Data Source: CT HMIS