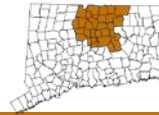


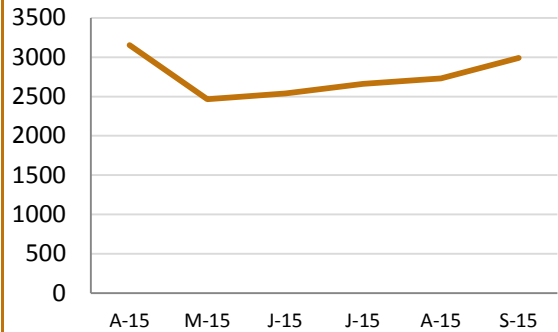
Greater Hartford Coordinated Entry Report



September-2015

Number of Calls to 211

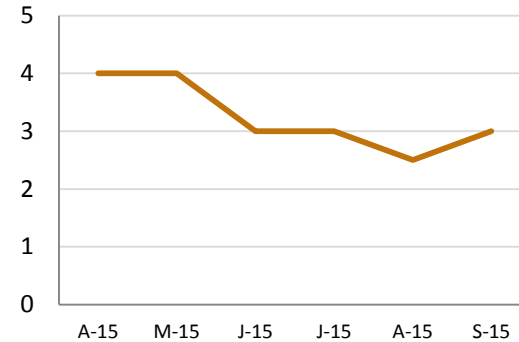
Total Calls This Month:	2,989
Total Calls Last Month:	2,731
Last 6 Months Average:	2,756



Data Source: 211

211 Call Wait Times (in Minutes)

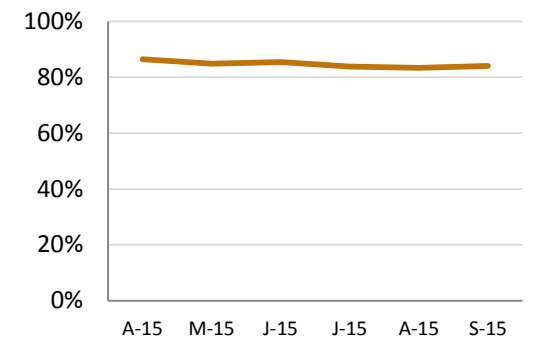
Average This Month:	3
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

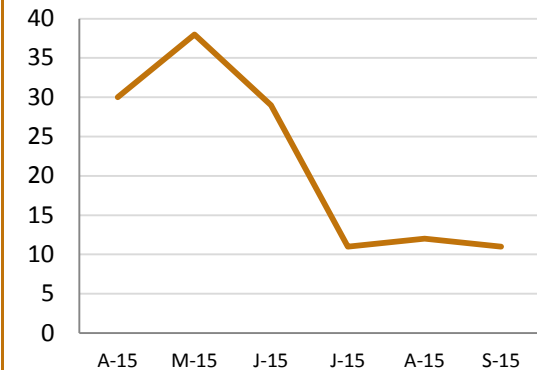
This Month:	84%
Last Month:	83%
Last 6 Months Average:	85%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

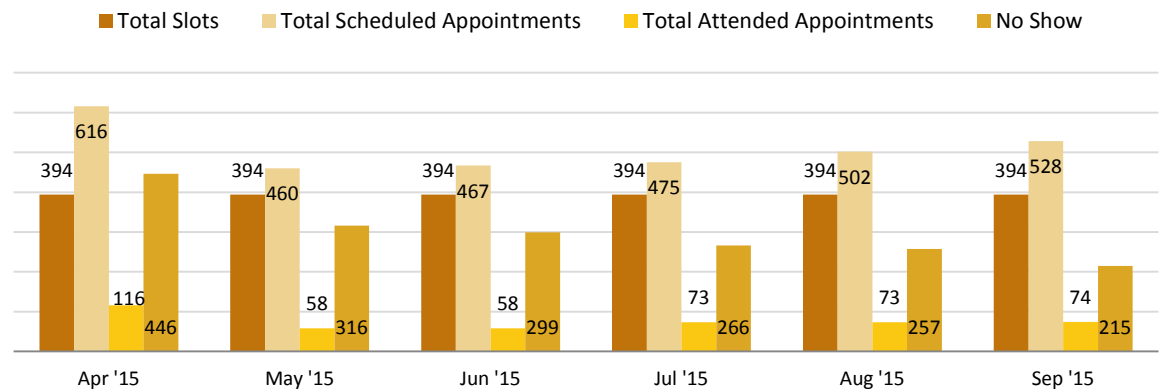
Average Days This Month:	11
Average Days Last Month:	12
Last 6 Months Average:	22



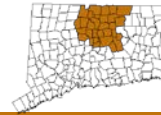
Data Source: CT HMIS

Appointment Capacity

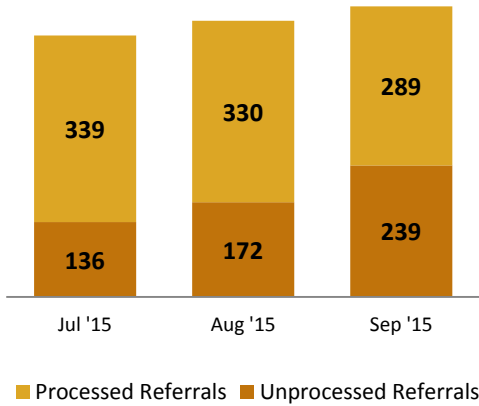
Total Number of Appointment Slots:	394	Total Number of No Shows:	215
Total Number of Scheduled Appointments:	528	Percent of Appointment Capacity Filled:	134%
Total Number of Attended Appointments:	74	Percent of Appointments Attended:	14%



Data Source: CT HMIS

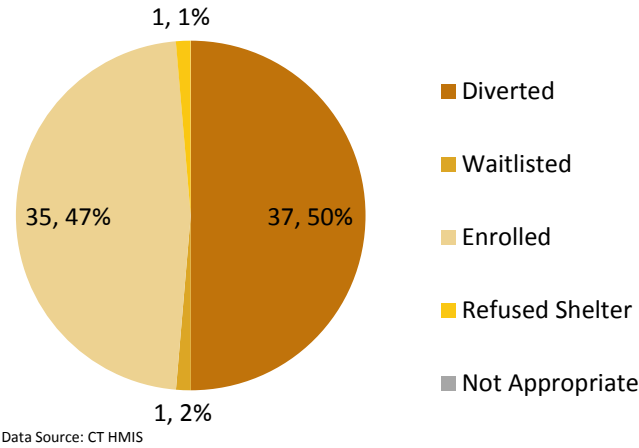


Referral Data Completeness Last Three Months



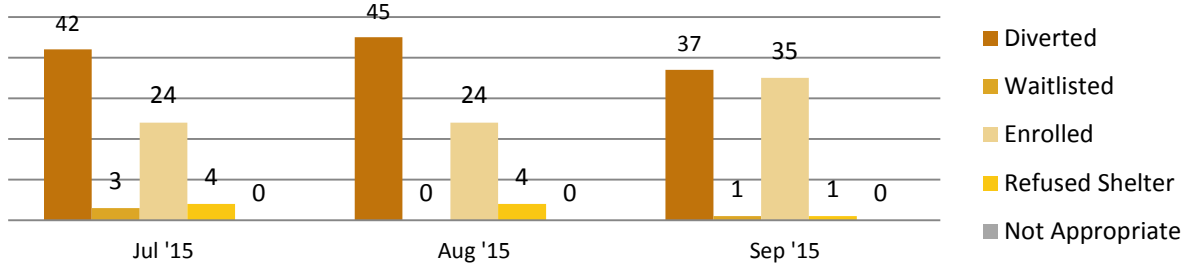
Data Source: CT HMIS

Outcomes of Attended Appointments September 2015



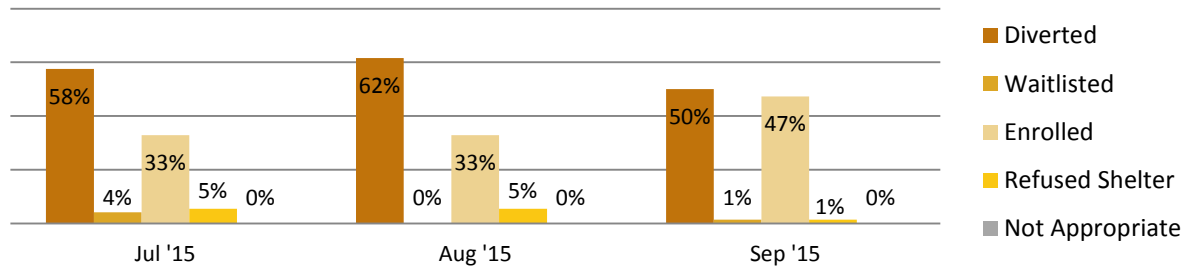
Data Source: CT HMIS

Last Three Months - By Number



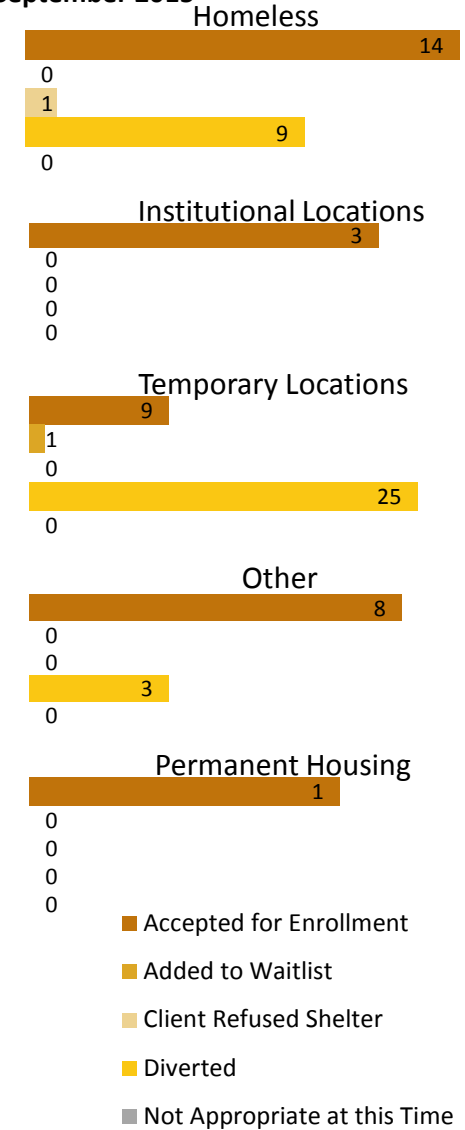
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation September 2015



Data Source: CT HMIS