Central CT Coordinated Entry Report

Number of Calls to 211

Total Calls This Month:	341
Total Calls Last Month:	343
Last 6 Months Average:	359

Data Source: 211

211 Call Wait Times (in Minutes)

Average This Month:	3
Average Last Month:	4
Last 6 Months Average:	7
Longest Call Wait Time This Month:	47

Data Source: 211

Percent Diverted by 211

This Month:	75%
Last Month:	72%
Last 6 Months Average:	71%

Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

Average Days This Month:	8
Average Days Last Month:	14
Last 6 Months Average:	18

Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	126	Total Number of No Shows:	64
Total Number of Scheduled Appointments:	135	Percent of Appointment Capacity Filled:	107%
Total Number of Attended Appointments:	63	Percent of Appointments Attended:	47%

Legend: Total Slots · Total Scheduled Appointments · Total Attended Appointments · No Show

Data Source: CT HMIS

CONNECTICUT COALITION to END HOMELESSNESS

Referral Data Completeness
Last Three Months

Apr '15	May '15	Jun '15
125	104	127
5	8	8

■ Processed Referrals ■ Unprocessed Referrals

Data Source: CT HMIS

Outcomes of Attended Appointments
June 2015

3, 5%   3, 5%
22, 35%
35, 55%

■ Diverted
■ Waitlisted
■ Enrolled
■ Refused Shelter
■ Not Appropriate

Data Source: CT HMIS

Last Three Months - By Number

	Apr '15	May '15	Jun '15
Diverted	11	6	3
Waitlisted	26	27	35
Enrolled	21	12	22
Refused Shelter	0	1	3
Not Appropriate	0	0	0

Data Source: CT HMIS

Last Three Months - By Percentage

	Apr '15	May '15	Jun '15
Diverted	19%	13%	5%
Waitlisted	45%	59%	56%
Enrolled	36%	26%	35%
Refused Shelter	0%	2%	5%
Not Appropriate	0%	0%	0%

Data Source: CT HMIS

Appointment Outcome By Living Situation
June 2015

Homeless
- 11
- 13
- 0
- 0
- 0

Institutional Locations
- 2
- 3
- 0
- 1
- 0

Temporary Locations
- 3
- 18
- 2
- 2
- 0

Other
- 6
- 1
- 1
- 0
- 0

Permanent Housing
- 0
- 0
- 0
- 0

■ Accepted for Enrollment
■ Added to Waitlist
■ Client Refused Shelter
■ Diverted
■ Not Appropriate at this Time

Data Source: CT HMIS

CONNECTICUT COALITION to
END HOMELESSNESS