

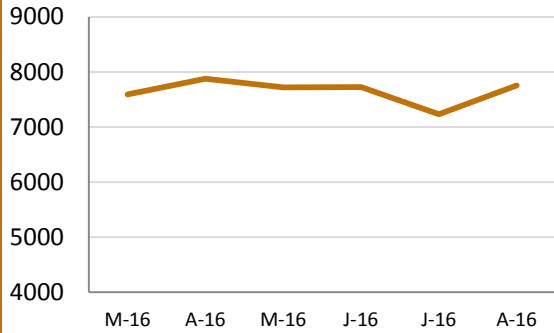
Statewide Coordinated Entry Report



August-2016

Number of Calls to 211

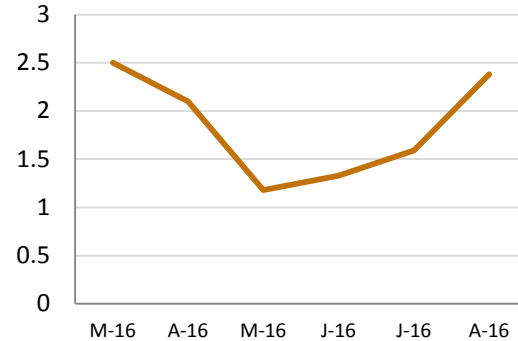
Total Calls This Month: 7,755
 Total Calls Last Month: 7,231
 Last 6 Months Average: 7,650



Data Source: 211

211 Call Wait Times (in Minutes)

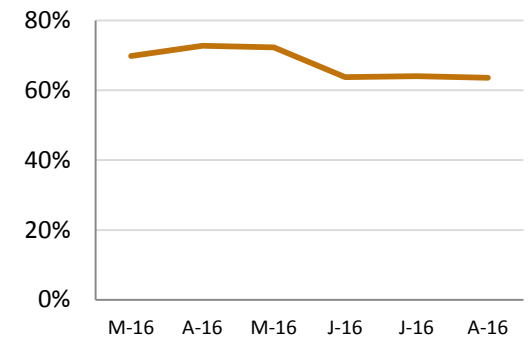
Average This Month: 2.38
 Average Last Month: 1.59
 Last 6 Months Average: 2
 Longest Call Wait Time This Month: 26



Data Source: 211

Percent Diverted by 211

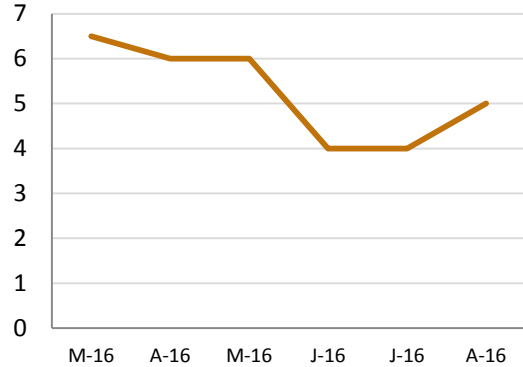
This Month: 64%
 Last Month: 64%
 Last 6 Months Average: 68%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

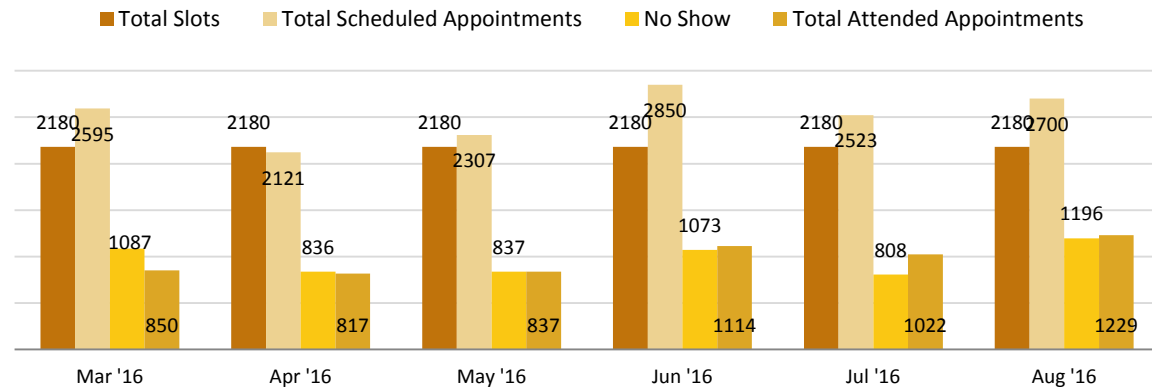
Average Days This Month: 5
 Average Days Last Month: 4
 Last 6 Months Average: 5



Data Source: CT HMIS

Appointment Capacity

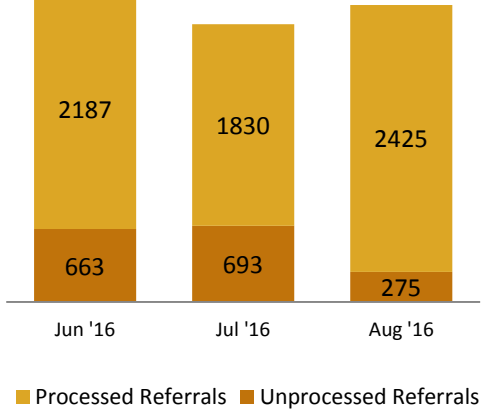
Total Number of Appointment Slots: 2,180
 Total Number of Scheduled Appointments: 2,700
 Total Number of Attended Appointments: 1,229
 Total Number of No Shows: 1196
 Percent of Appointment Capacity Filled: 124%
 Percent of Appointments Attended: 46%



Data Source: CT HMIS

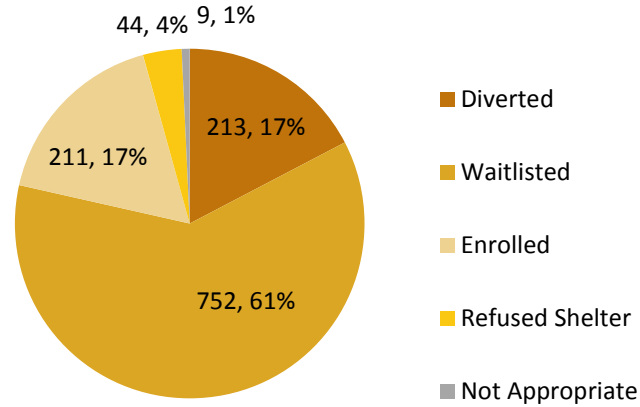


Referral Data Completeness Last Three Months



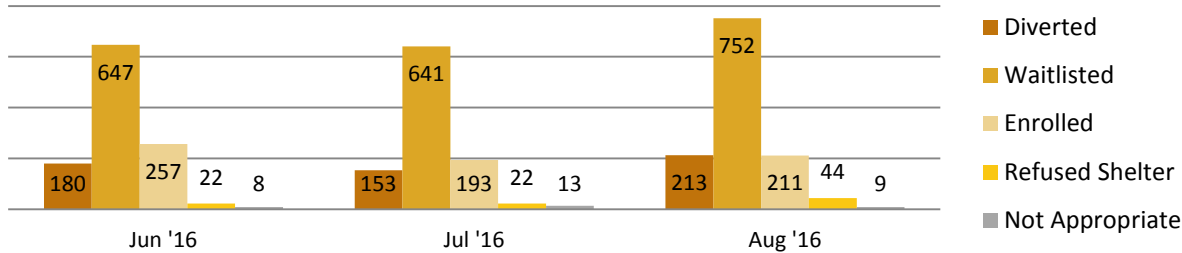
Data Source: CT HMIS

Outcomes of Attended Appointments August 2016



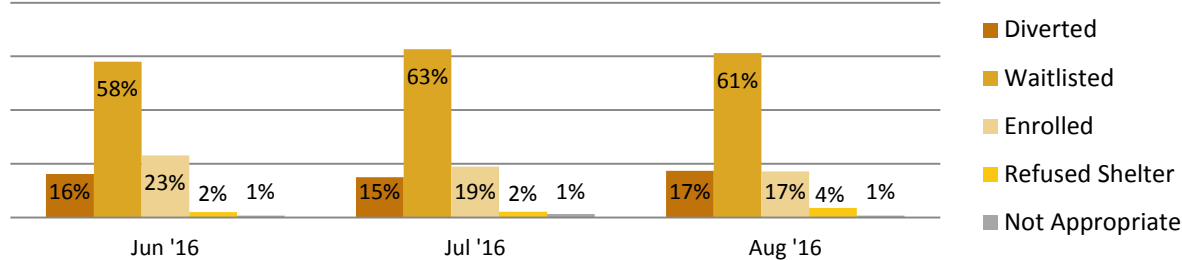
Data Source: CT HMIS

Last Three Months - By Number



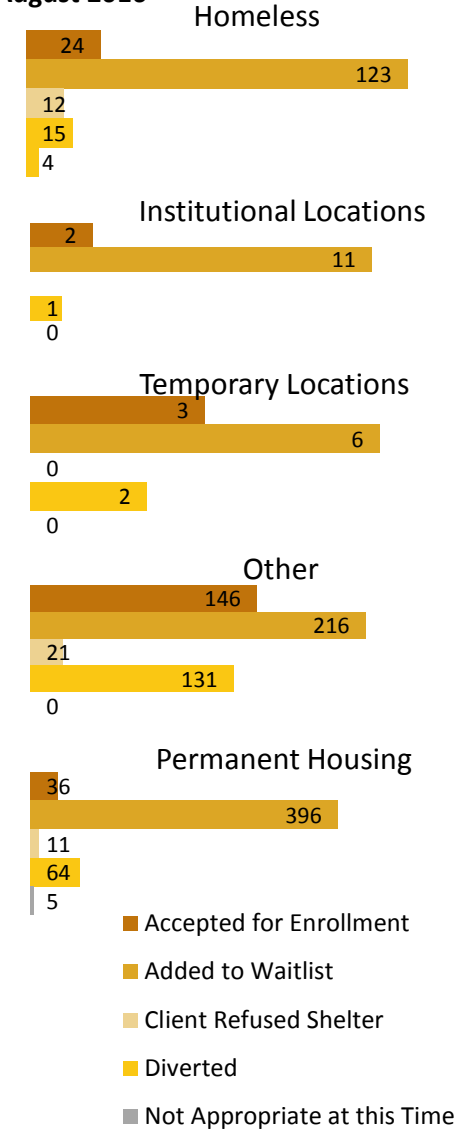
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation August 2016



Data Source: CT HMIS