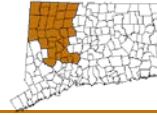


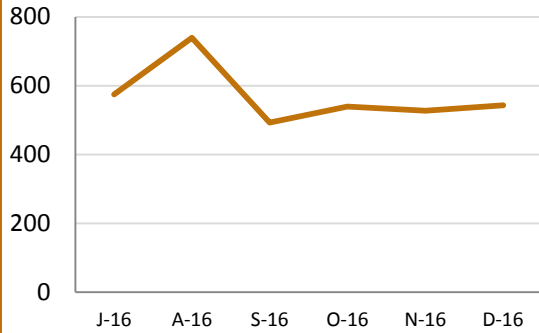
Litchfield/Waterbury Coordinated Entry Report



December-2016

Number of Calls to 211

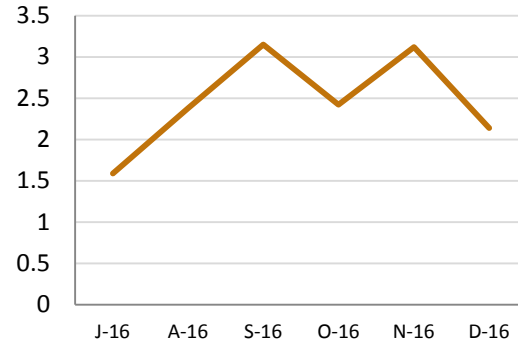
Total Calls This Month:	543
Total Calls Last Month:	527
Last 6 Months Average:	569



Data Source: 211

211 Call Wait Times (in Minutes)

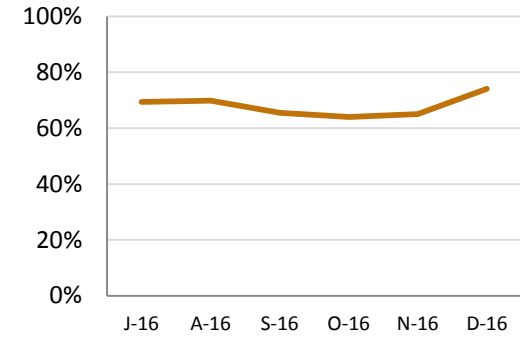
Average This Month:	2.14
Average Last Month:	3.12
Last 6 Months Average:	2
Longest Call Wait Time This Month:	21



Data Source: 211

Percent Diverted by 211

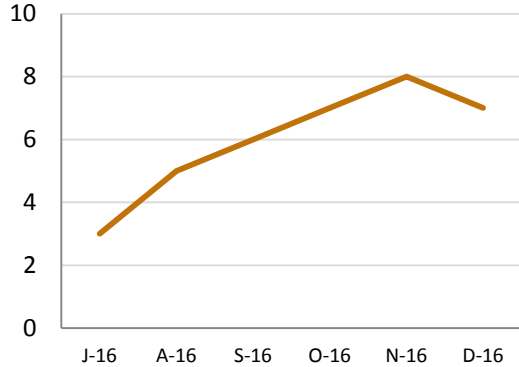
This Month:	74%
Last Month:	65%
Last 6 Months Average:	68%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

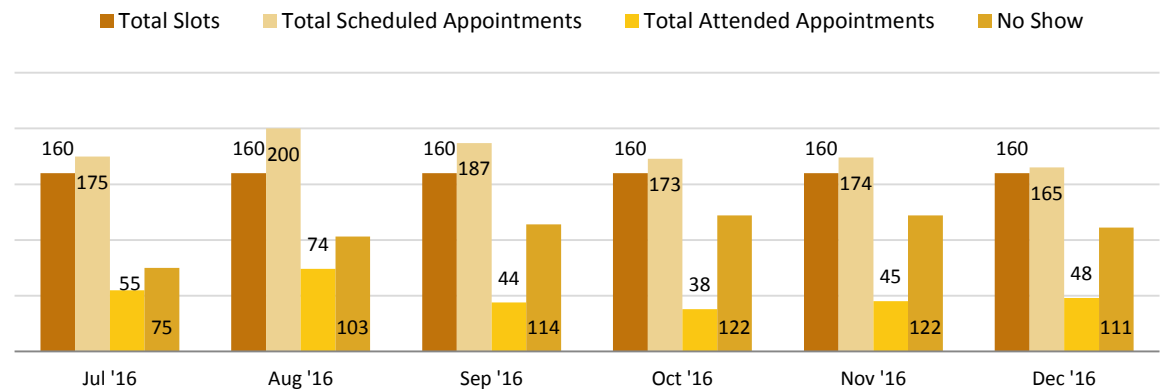
Average Days This Month:	7
Average Days Last Month:	8
Last 6 Months Average:	6



Data Source: CT HMIS

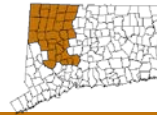
Appointment Capacity

Total Number of Appointment Slots:	160	Total Number of No Shows:	111
Total Number of Scheduled Appointments:	165	Percent of Appointment Capacity Filled:	103%
Total Number of Attended Appointments:	48	Percent of Appointments Attended:	29%



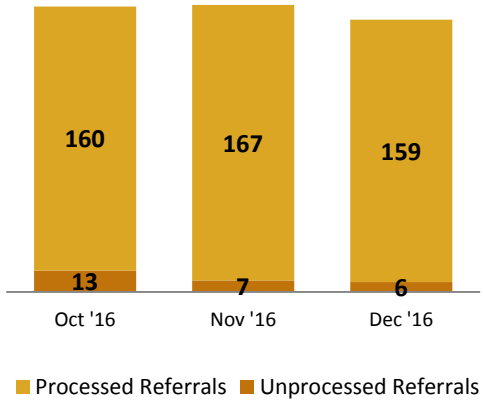
Data Source: CT HMIS

Litchfield/Waterbury Coordinated Entry Report

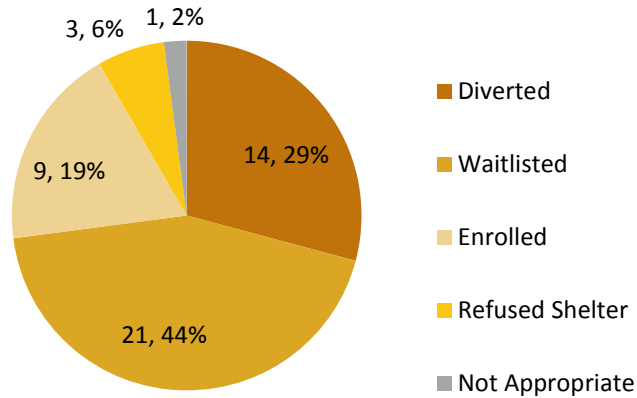


December-2016

Referral Data Completeness Last Three Months



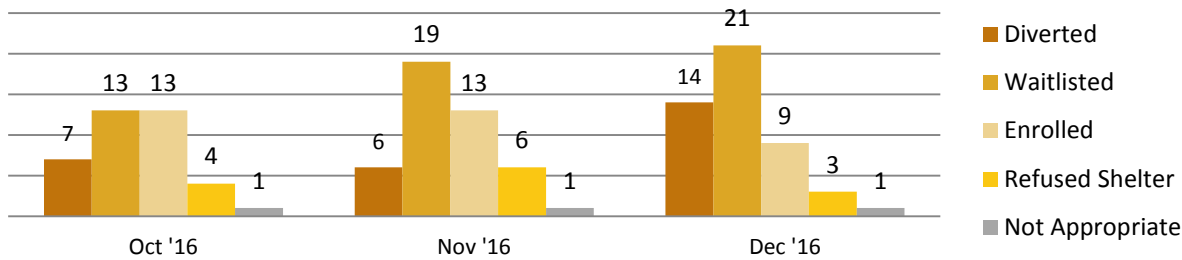
Outcomes of Attended Appointments December 2016



Data Source: CT HMIS

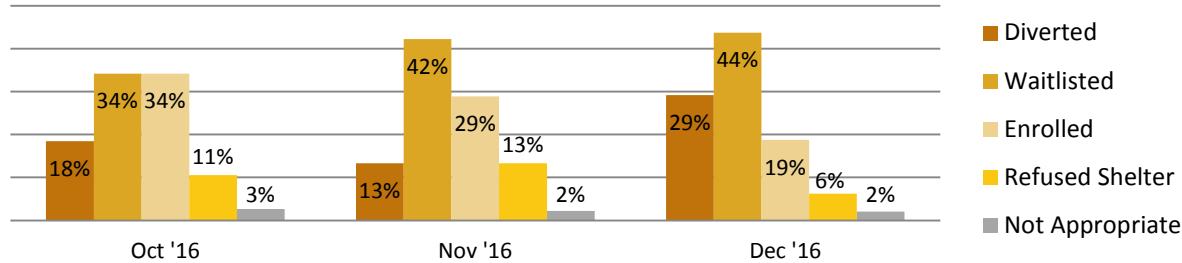
Data Source: CT HMIS

Last Three Months - By Number



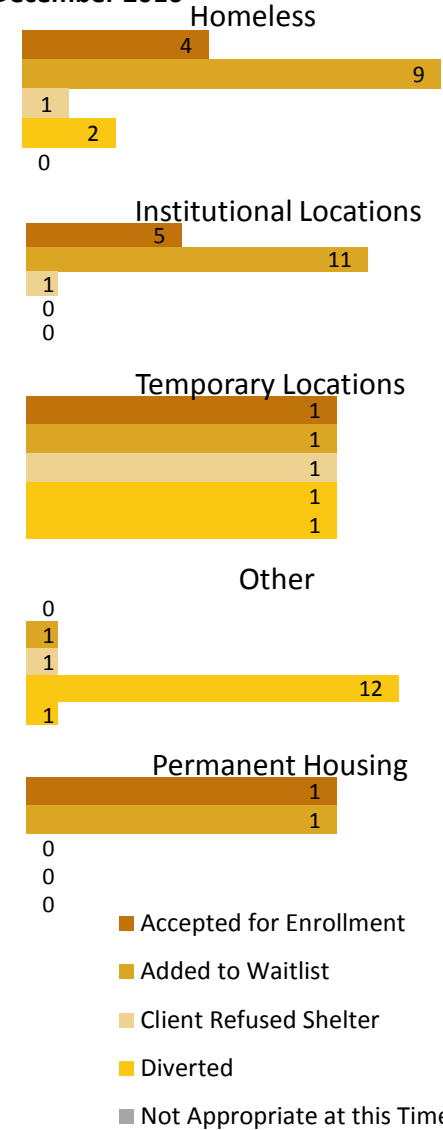
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2016



Data Source: CT HMIS