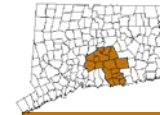


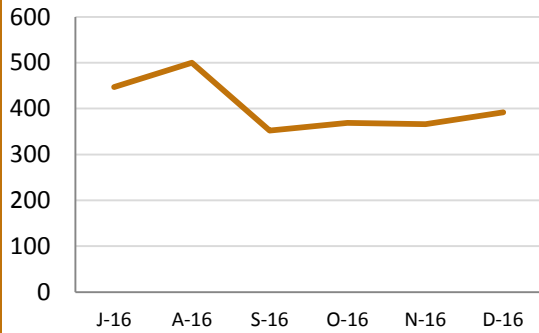
Meriden, Middletown, Wallingford Coordinated Entry Report



December-2016

Number of Calls to 211

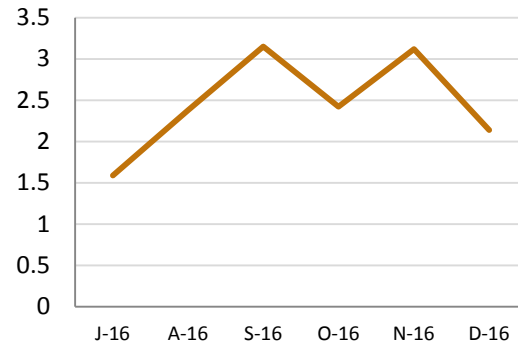
Total Calls This Month:	392
Total Calls Last Month:	366
Last 6 Months Average:	404



Data Source: 211

211 Call Wait Times (in Minutes)

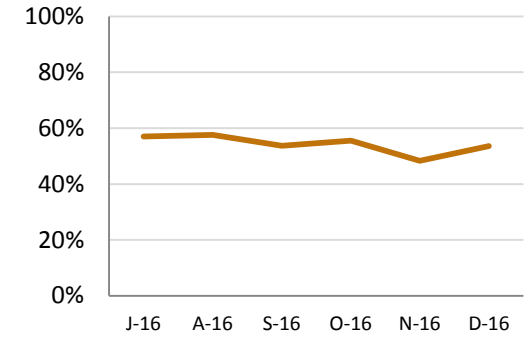
Average This Month:	2.14
Average Last Month:	3.12
Last 6 Months Average:	2
Longest Call Wait Time This Month:	21



Data Source: 211

Percent Diverted by 211

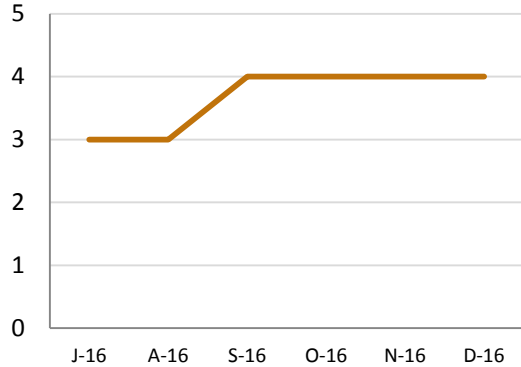
This Month:	54%
Last Month:	48%
Last 6 Months Average:	54%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

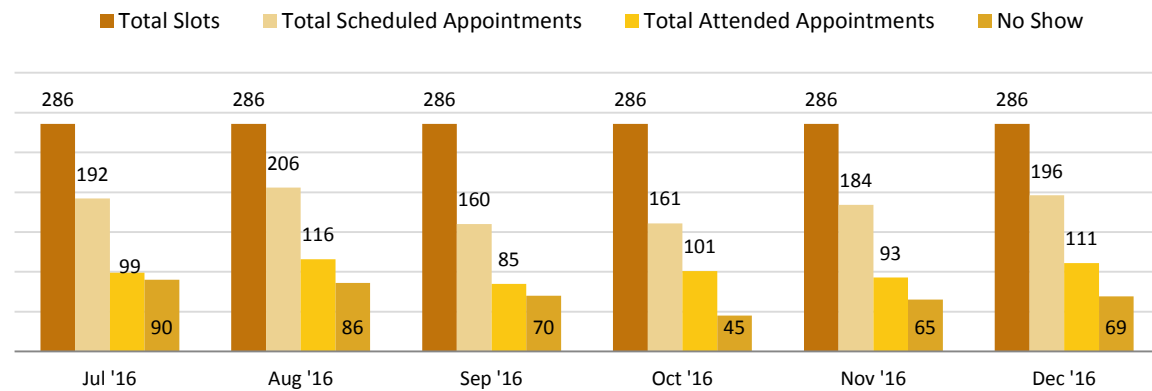
Average Days This Month:	4
Average Days Last Month:	4
Last 6 Months Average:	4



Data Source: CT HMIS

Appointment Capacity

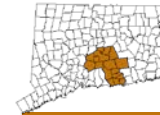
Total Number of Appointment Slots:	286	Total Number of No Shows:	69
Total Number of Scheduled Appointments:	196	Percent of Appointment Capacity Filled:	69%
Total Number of Attended Appointments:	111	Percent of Appointments Attended:	57%



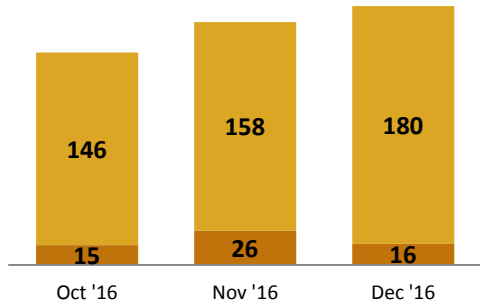
Data Source: CT HMIS

Meriden, Middletown, Wallingford Coordinated Entry Report

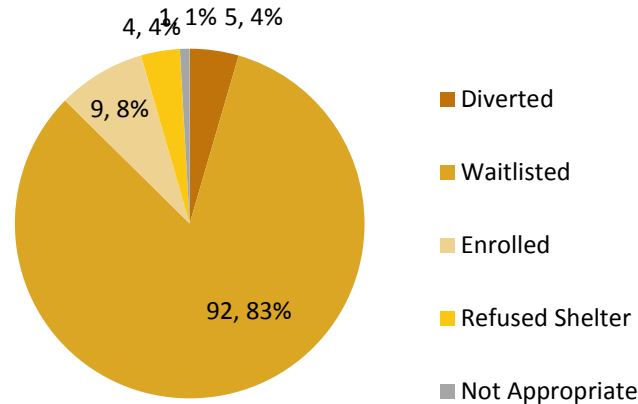
December-2016



Referral Data Completeness Last Three Months



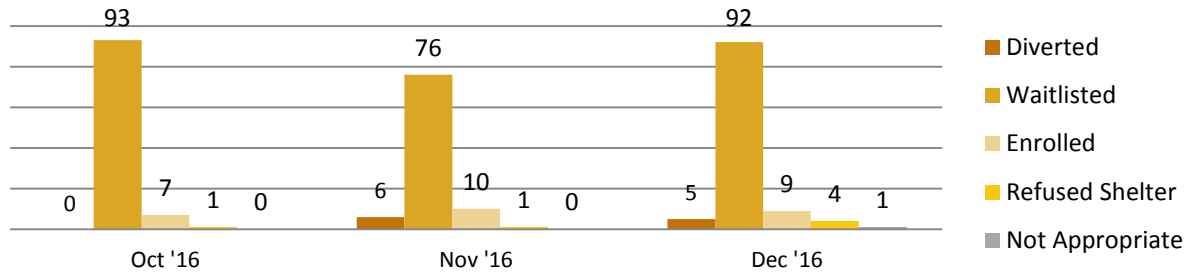
Outcomes of Attended Appointments December 2016



Data Source: CT HMIS

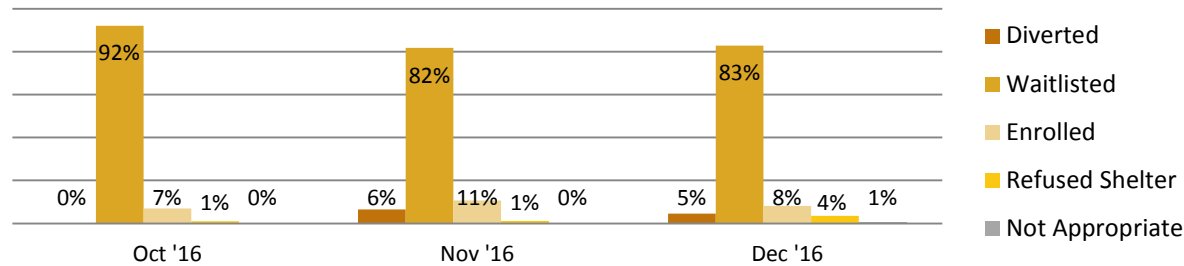
Data Source: CT HMIS

Last Three Months - By Number



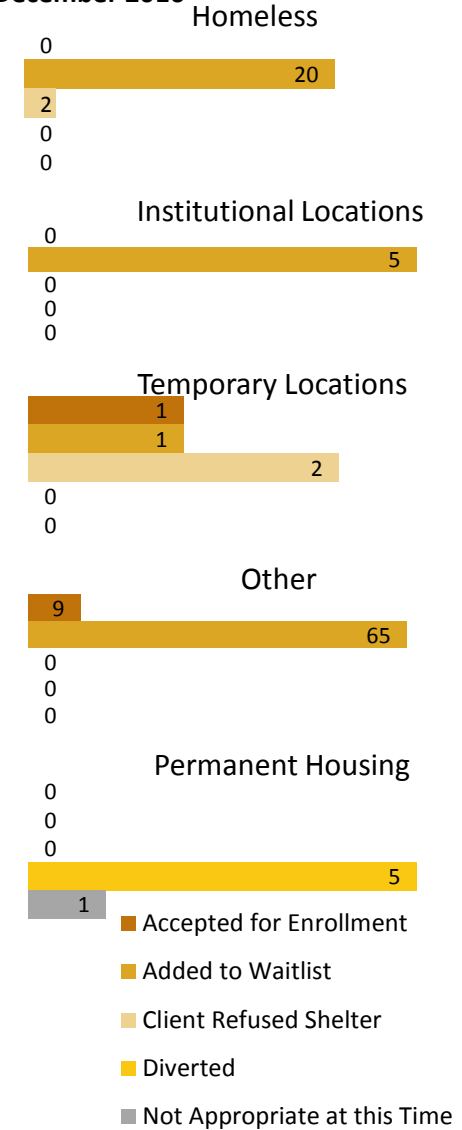
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2016



Data Source: CT HMIS