

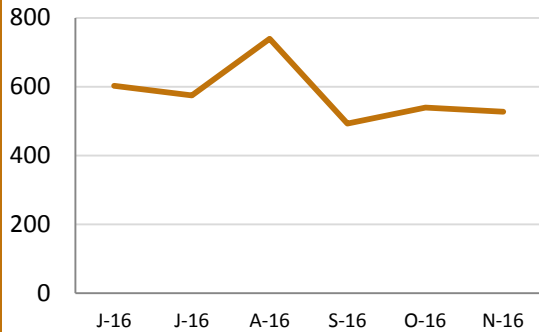
# Litchfield/Waterbury Coordinated Entry Report



November-2016

## Number of Calls to 211

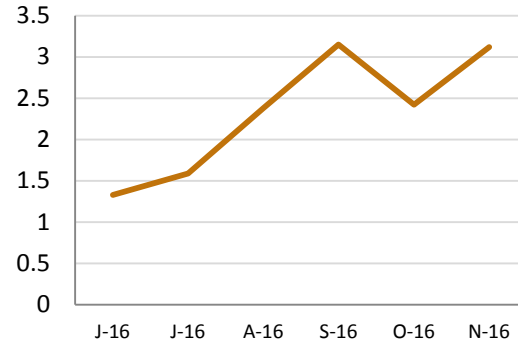
Total Calls This Month:	527
Total Calls Last Month:	539
Last 6 Months Average:	579



Data Source: 211

## 211 Call Wait Times (in Minutes)

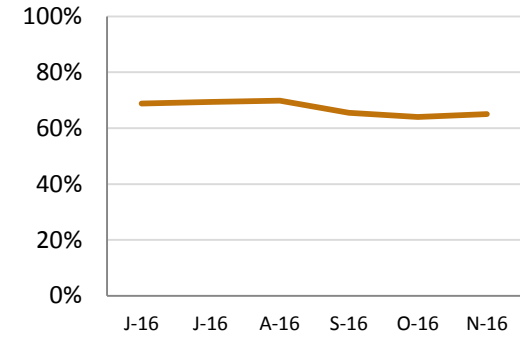
Average This Month:	3.12
Average Last Month:	2.42
Last 6 Months Average:	2
Longest Call Wait Time This Month:	44



Data Source: 211

## Percent Diverted by 211

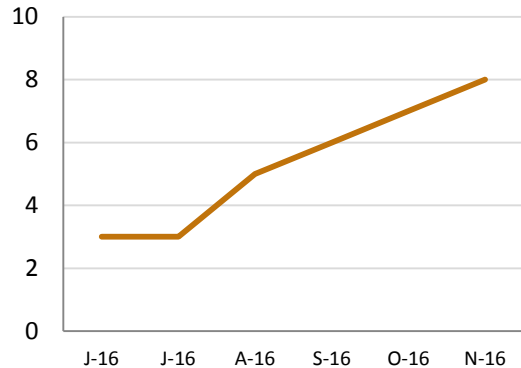
This Month:	65%
Last Month:	64%
Last 6 Months Average:	67%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

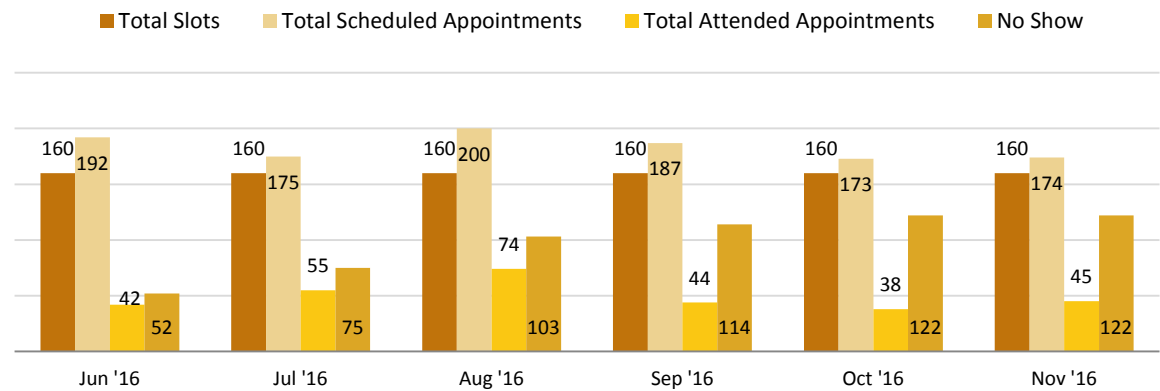
Average Days This Month:	8
Average Days Last Month:	7
Last 6 Months Average:	5



Data Source: CT HMIS

## Appointment Capacity

Total Number of Appointment Slots:	160	Total Number of No Shows:	122
Total Number of Scheduled Appointments:	174	Percent of Appointment Capacity Filled:	109%
Total Number of Attended Appointments:	45	Percent of Appointments Attended:	26%



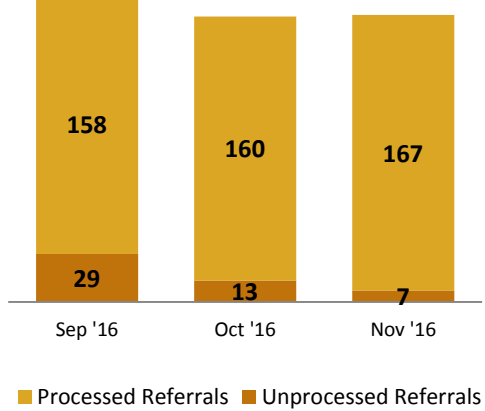
Data Source: CT HMIS

# Litchfield/Waterbury Coordinated Entry Report

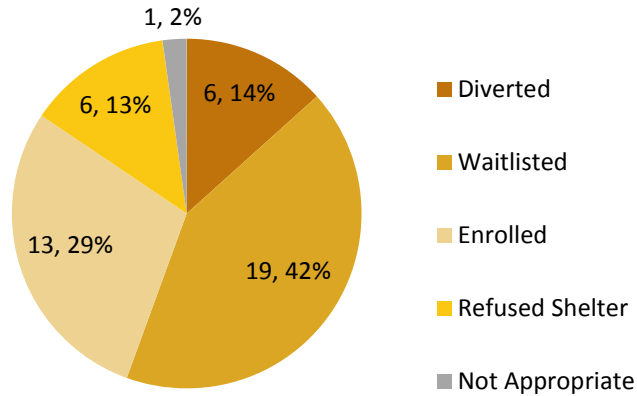


November-2016

## Referral Data Completeness Last Three Months



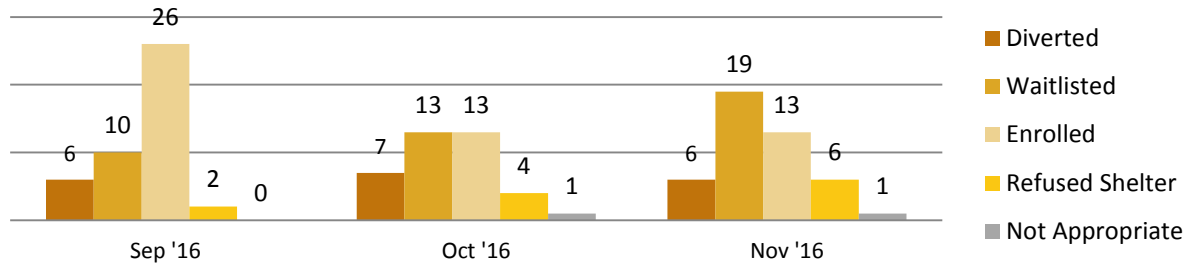
## Outcomes of Attended Appointments November 2016



Data Source: CT HMIS

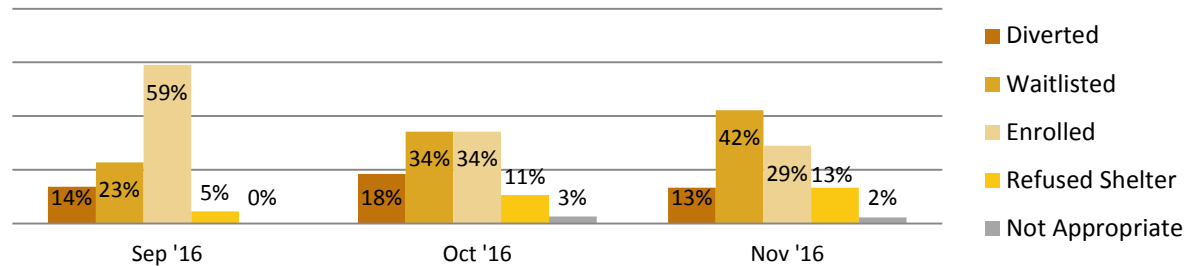
Data Source: CT HMIS

## Last Three Months - By Number



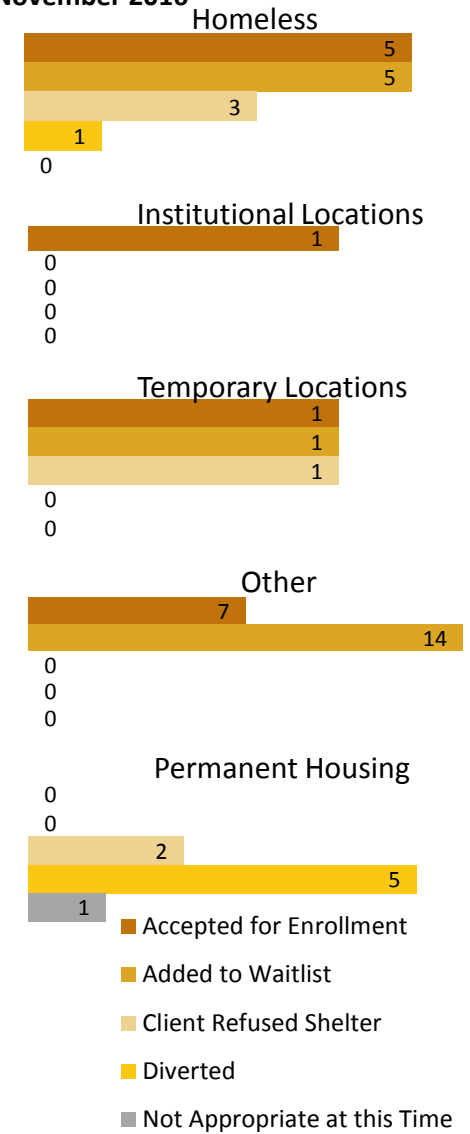
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation November 2016



Data Source: CT HMIS