

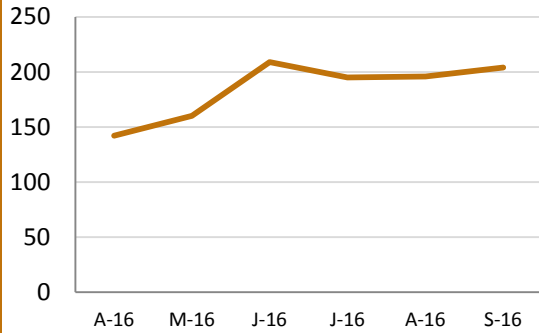
# Northeastern CT Coordinated Entry Report



September-2016

## Number of Calls to 211

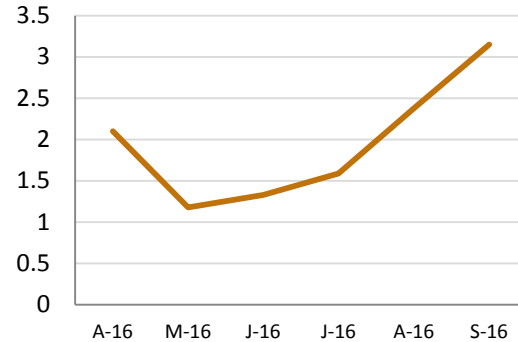
Total Calls This Month:	204
Total Calls Last Month:	196
Last 6 Months Average:	184



Data Source: 211

## 211 Call Wait Times (in Minutes)

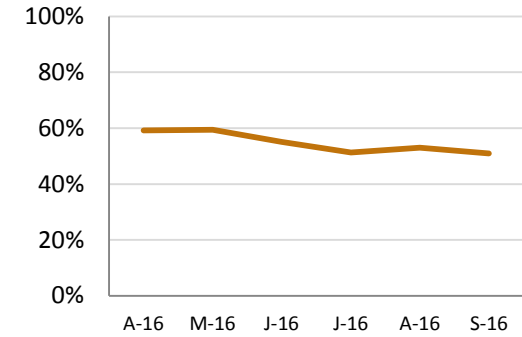
Average This Month:	3.15
Average Last Month:	2.38
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

## Percent Diverted by 211

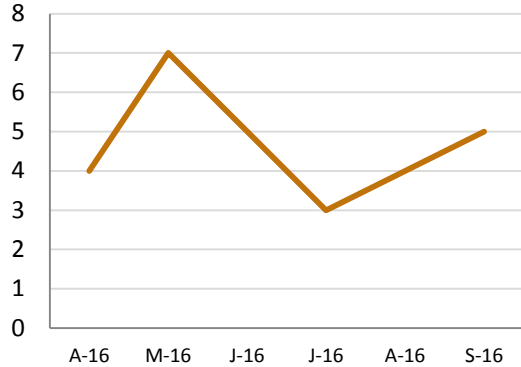
This Month:	51%
Last Month:	53%
Last 6 Months Average:	55%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

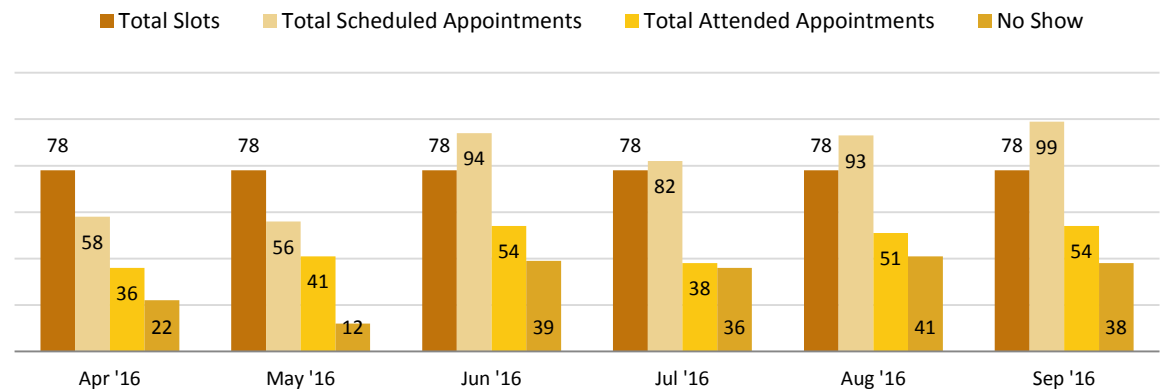
Average Days This Month:	5
Average Days Last Month:	4
Last 6 Months Average:	5



Data Source: CT HMIS

## Appointment Capacity

Total Number of Appointment Slots:	78	Total Number of No Shows:	38
Total Number of Scheduled Appointments:	99	Percent of Appointment Capacity Filled:	127%
Total Number of Attended Appointments:	54	Percent of Appointments Attended:	55%



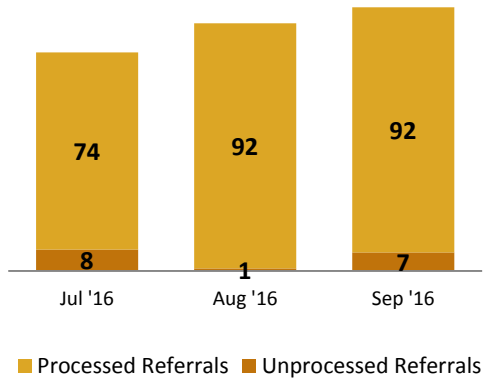
Data Source: CT HMIS

# Northeastern CT Coordinated Entry Report



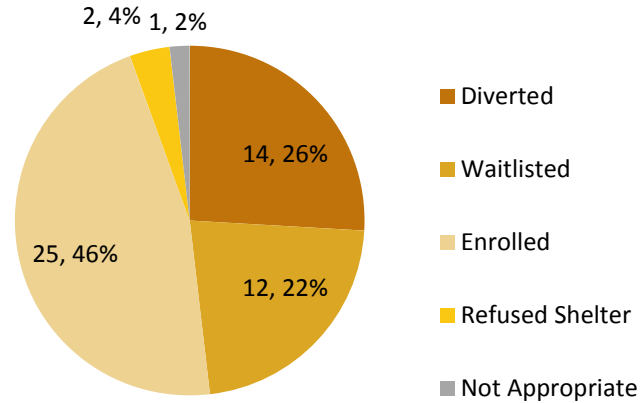
September-2016

## Referral Data Completeness Last Three Months



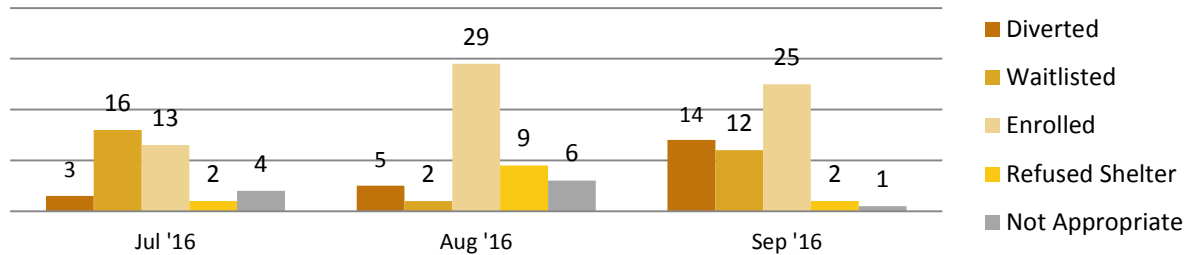
Data Source: CT HMIS

## Outcomes of Attended Appointments September 2016



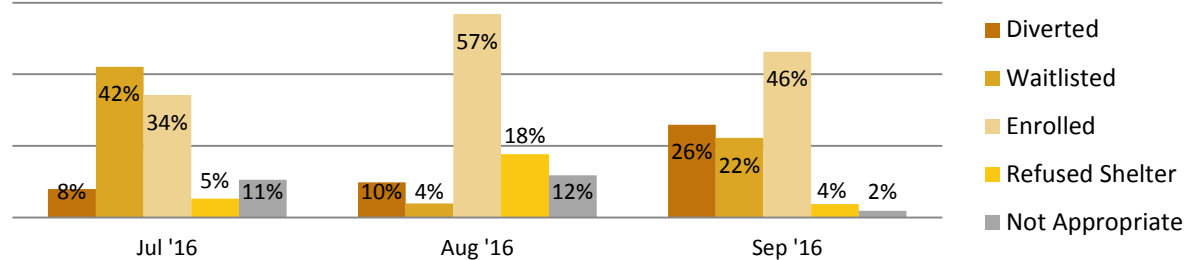
Data Source: CT HMIS

## Last Three Months - By Number



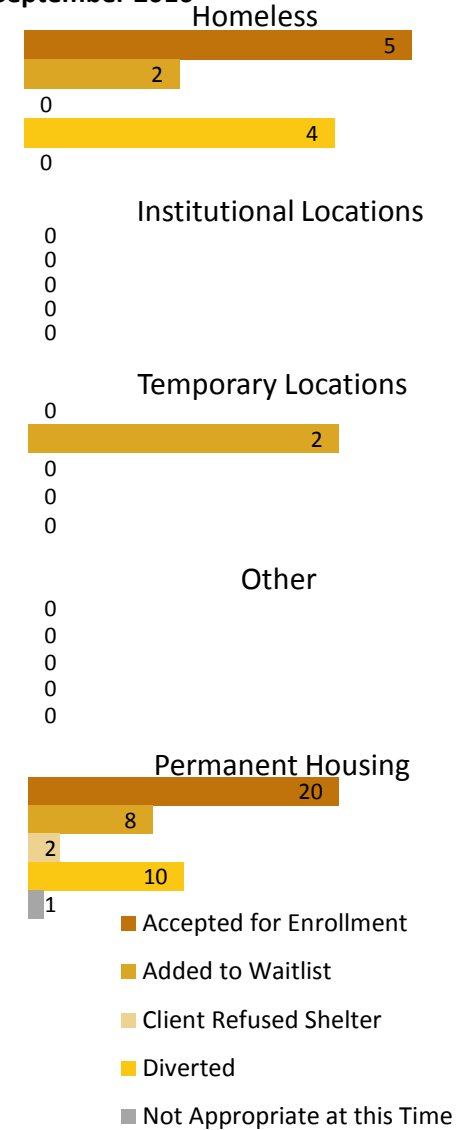
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation September 2016



Data Source: CT HMIS