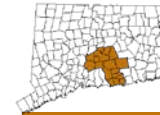


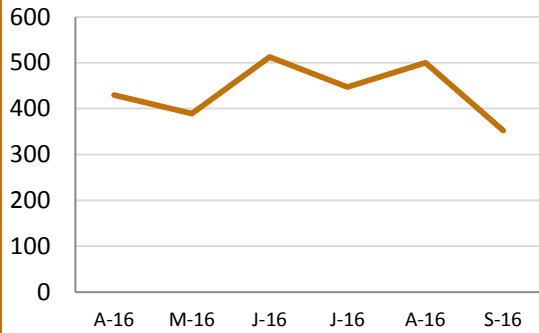
Meriden, Middletown, Wallingford Coordinated Entry Report



September-2016

Number of Calls to 211

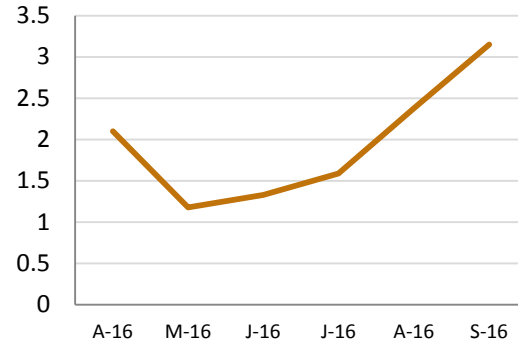
Total Calls This Month:	352
Total Calls Last Month:	500
Last 6 Months Average:	439



Data Source: 211

211 Call Wait Times (in Minutes)

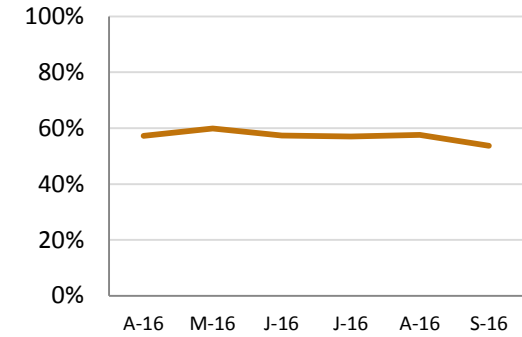
Average This Month:	3.15
Average Last Month:	2.38
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

Percent Diverted by 211

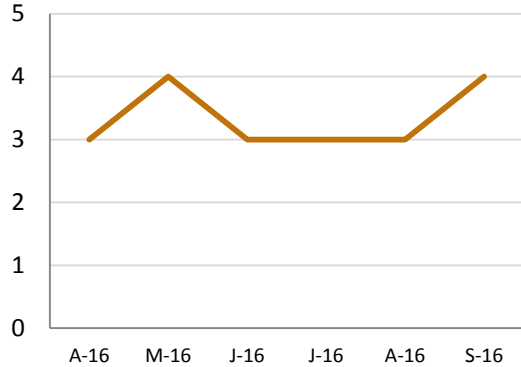
This Month:	54%
Last Month:	58%
Last 6 Months Average:	57%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

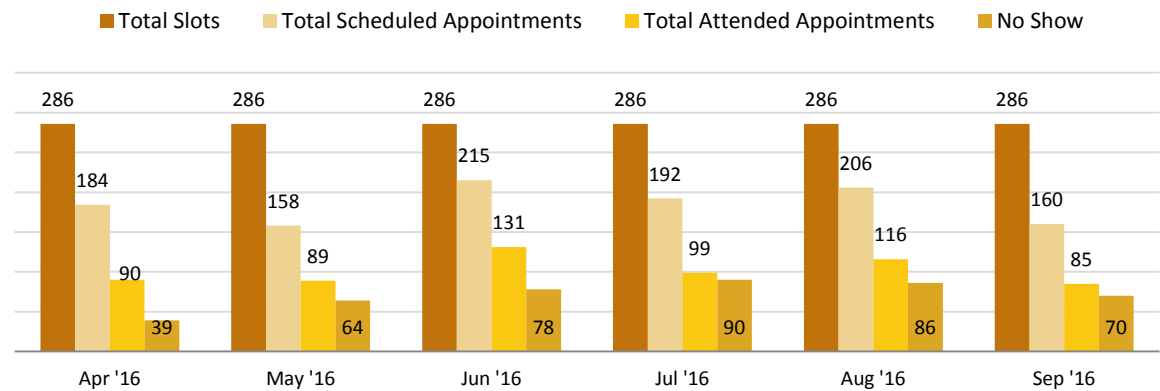
Average Days This Month:	4
Average Days Last Month:	3
Last 6 Months Average:	3



Data Source: CT HMIS

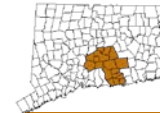
Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	70
Total Number of Scheduled Appointments:	160	Percent of Appointment Capacity Filled:	56%
Total Number of Attended Appointments:	85	Percent of Appointments Attended:	53%



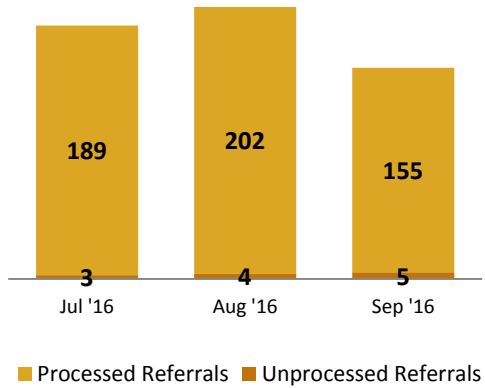
Data Source: CT HMIS

Meriden, Middletown, Wallingford Coordinated Entry Report



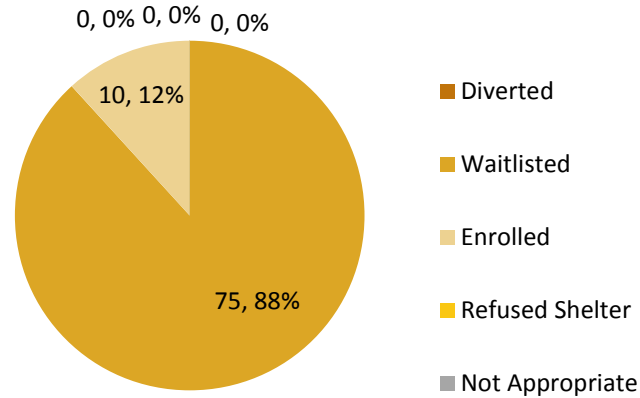
September-2016

Referral Data Completeness Last Three Months



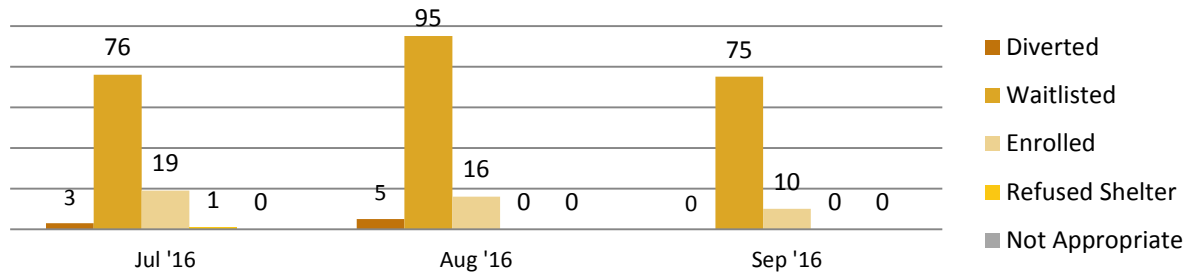
Data Source: CT HMIS

Outcomes of Attended Appointments September 2016



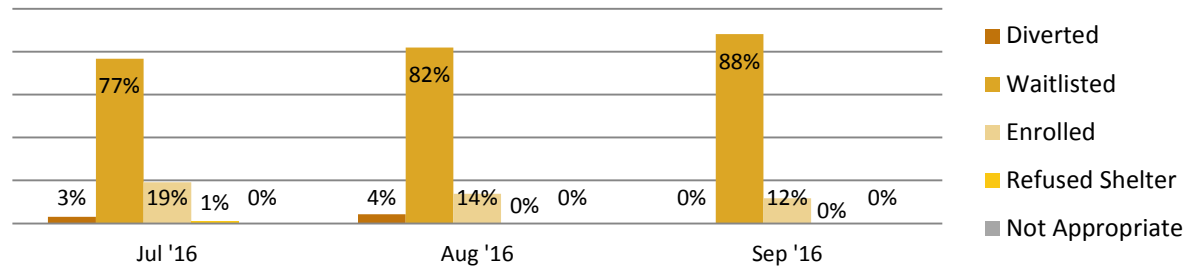
Data Source: CT HMIS

Last Three Months - By Number



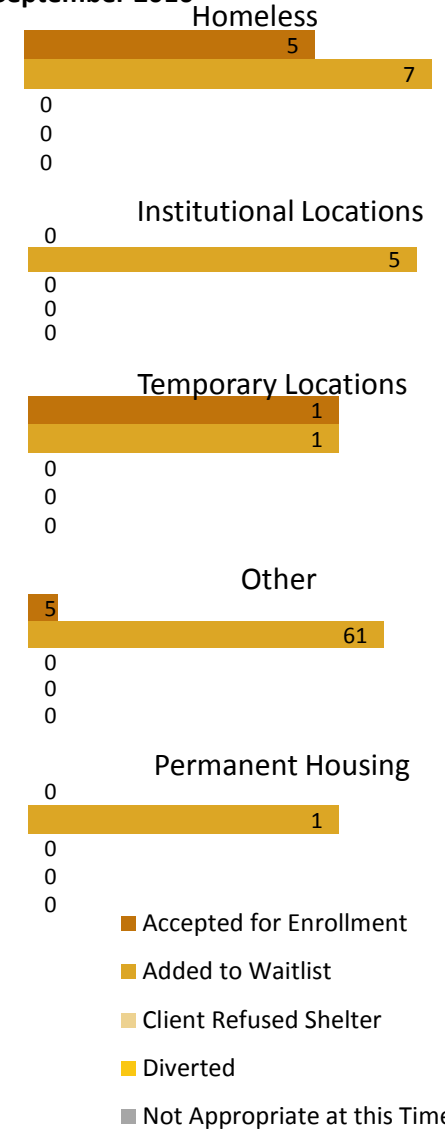
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation September 2016



Data Source: CT HMIS