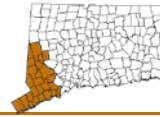


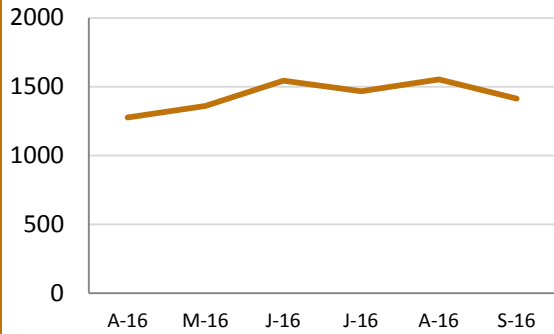
Fairfield County Coordinated Entry Report



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Number of Calls to 211

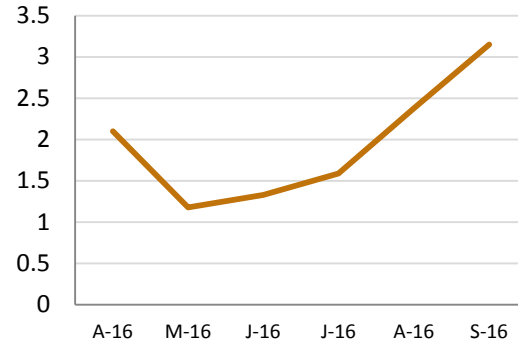
Total Calls This Month:	1,413
Total Calls Last Month:	1,554
Last 6 Months Average:	1,436



Data Source: 211

211 Call Wait Times (in Minutes)

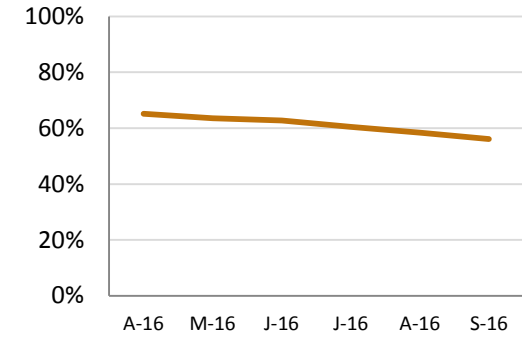
Average This Month:	3.15
Average Last Month:	2.38
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

Percent Diverted by 211

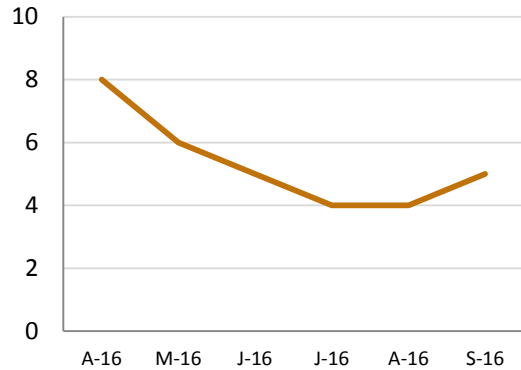
This Month:	56%
Last Month:	58%
Last 6 Months Average:	61%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

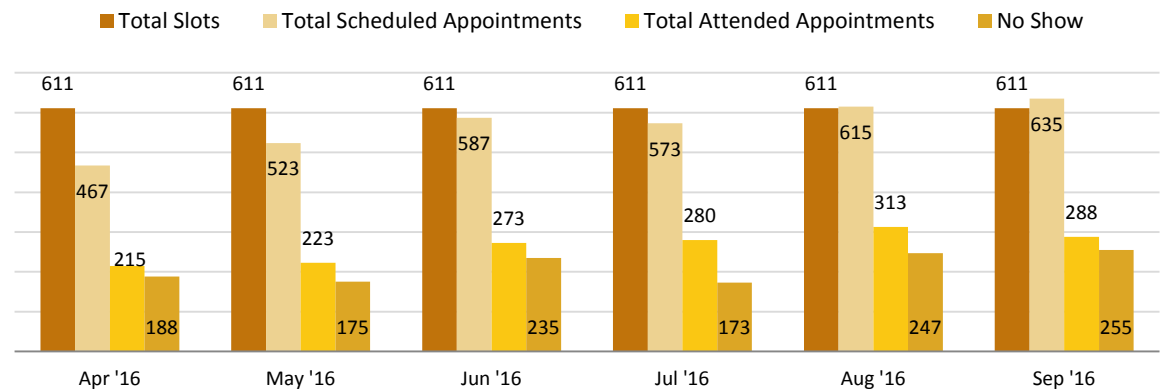
Average Days This Month:	5
Average Days Last Month:	4
Last 6 Months Average:	5



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	611	Total Number of No Shows:	255
Total Number of Scheduled Appointments:	635	Percent of Appointment Capacity Filled:	104%
Total Number of Attended Appointments:	288	Percent of Appointments Attended:	45%



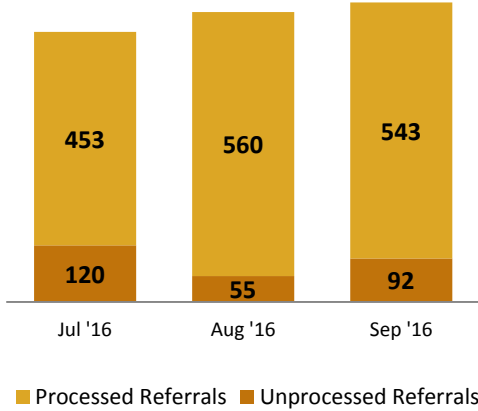
Data Source: CT HMIS

Fairfield County Coordinated Entry Report



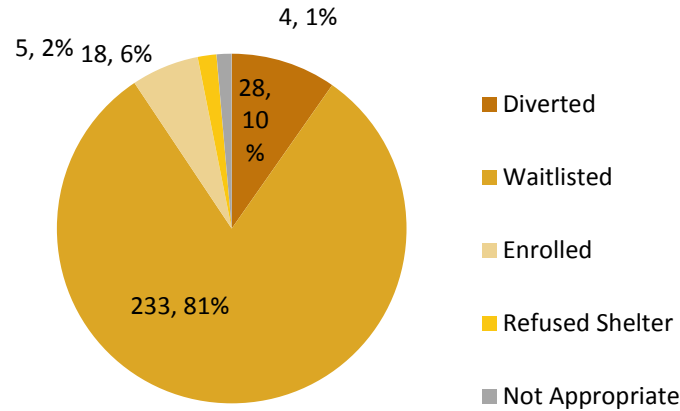
September-2016

Referral Data Completeness Last Three Months



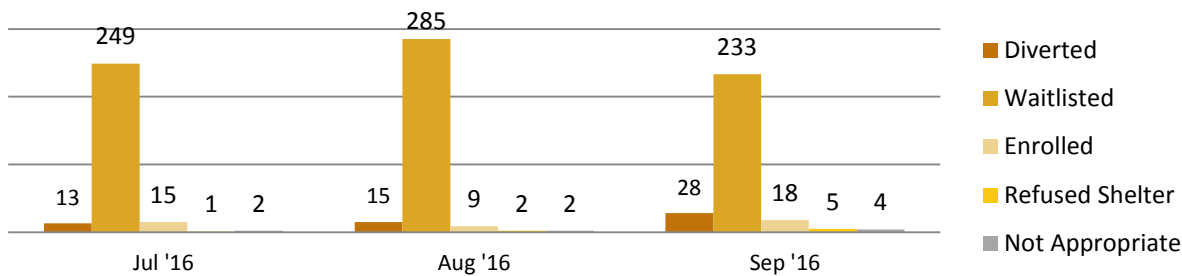
Data Source: CT HMIS

Outcomes of Attended Appointments September 2016



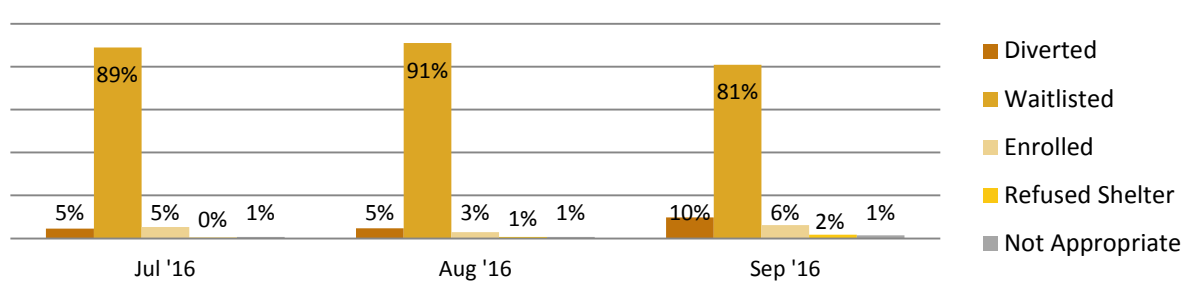
Data Source: CT HMIS

Last Three Months - By Number



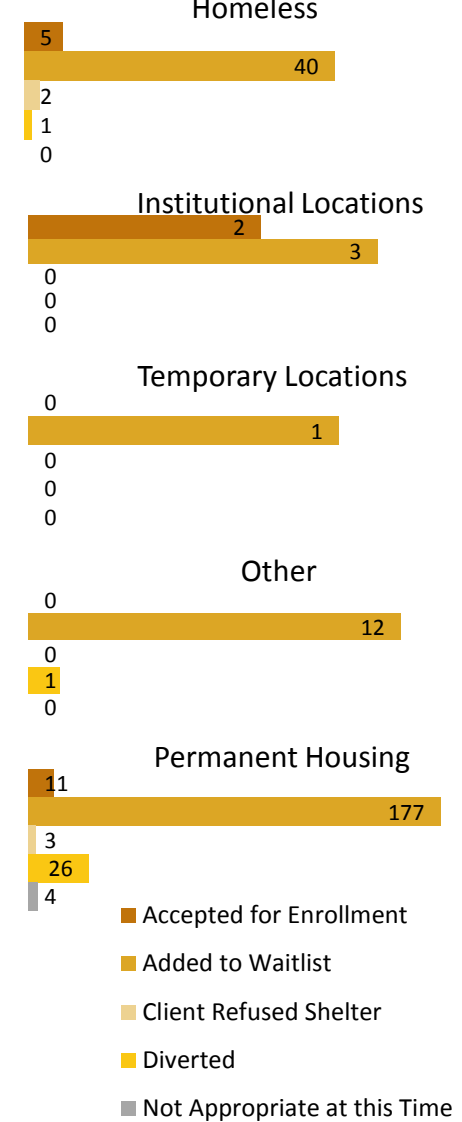
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation September 2016



Data Source: CT HMIS