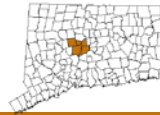


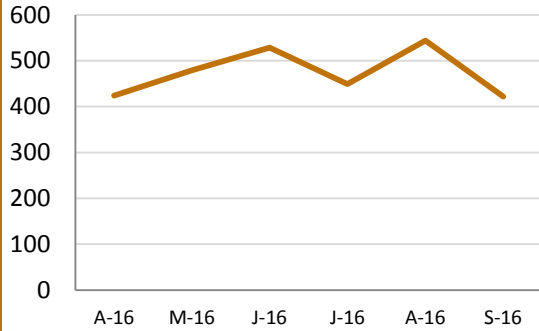
# Central CT Coordinated Entry Report



September-2016

## Number of Calls to 211

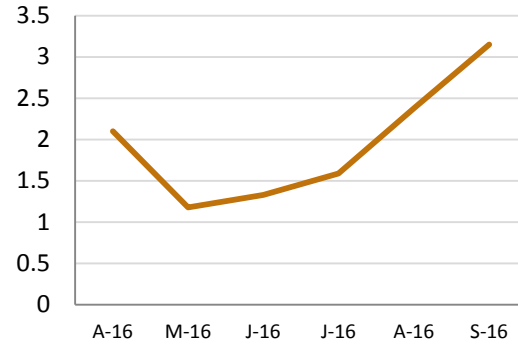
Total Calls This Month:	422
Total Calls Last Month:	544
Last 6 Months Average:	475



Data Source: 211

## 211 Call Wait Times (in Minutes)

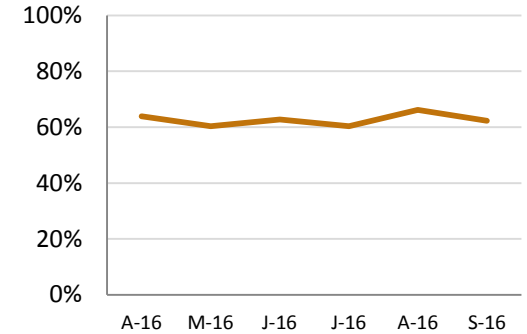
Average This Month:	3.15
Average Last Month:	2.38
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

## Percent Diverted by 211

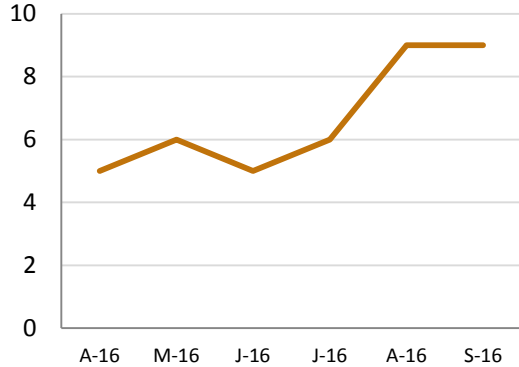
This Month:	62%
Last Month:	66%
Last 6 Months Average:	63%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

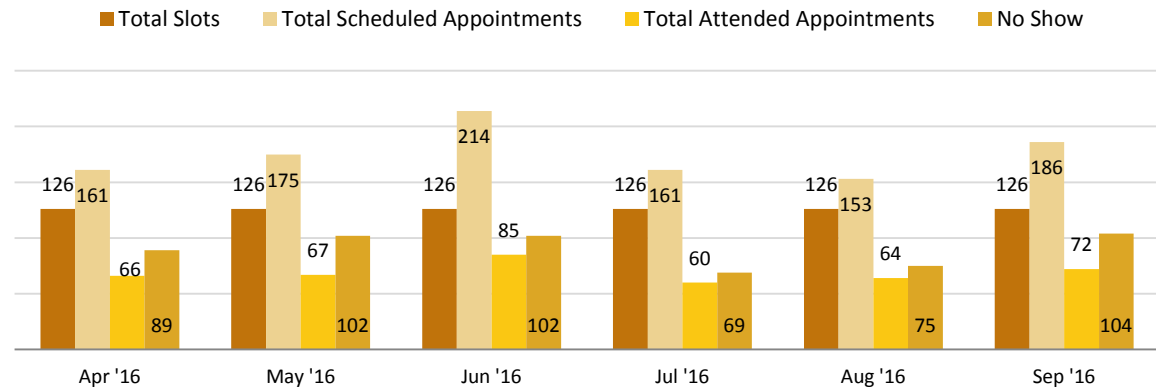
Average Days This Month:	9
Average Days Last Month:	9
Last 6 Months Average:	7



Data Source: CT HMIS

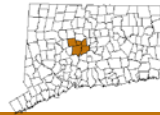
## Appointment Capacity

Total Number of Appointment Slots:	126	Total Number of No Shows:	104
Total Number of Scheduled Appointments:	186	Percent of Appointment Capacity Filled:	148%
Total Number of Attended Appointments:	72	Percent of Appointments Attended:	39%



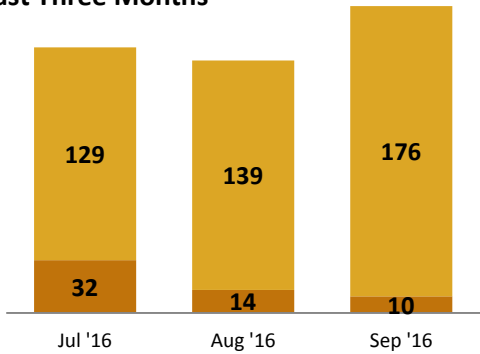
Data Source: CT HMIS

# Central CT Coordinated Entry Report

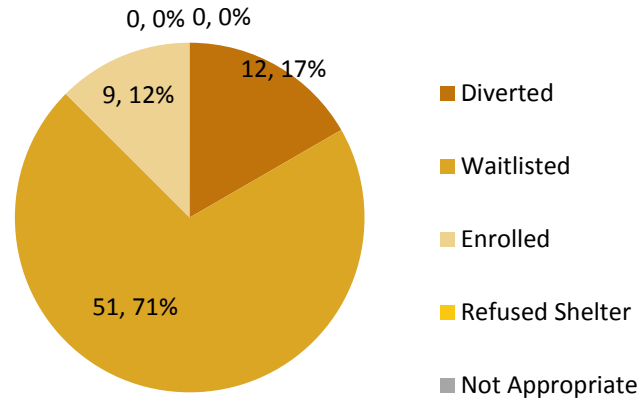


September-2016

## Referral Data Completeness Last Three Months



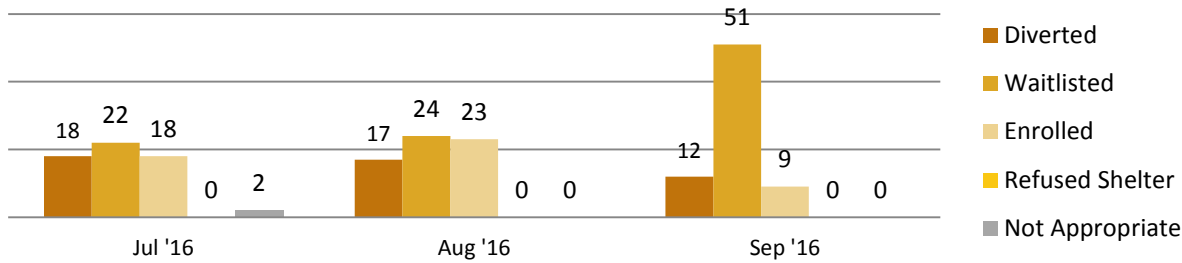
## Outcomes of Attended Appointments September 2016



Data Source: CT HMIS

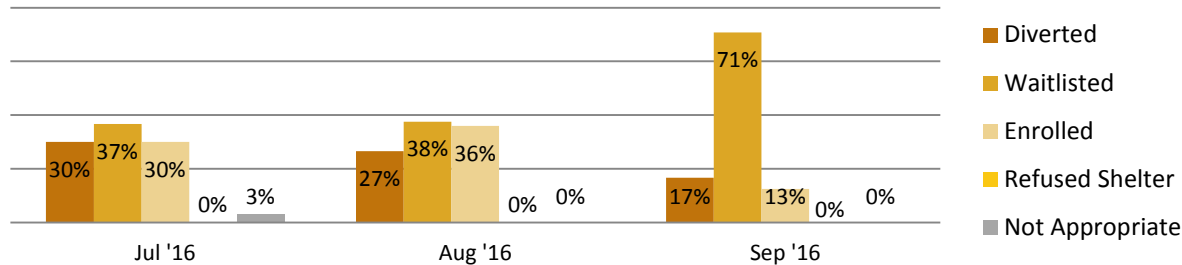
Data Source: CT HMIS

## Last Three Months - By Number



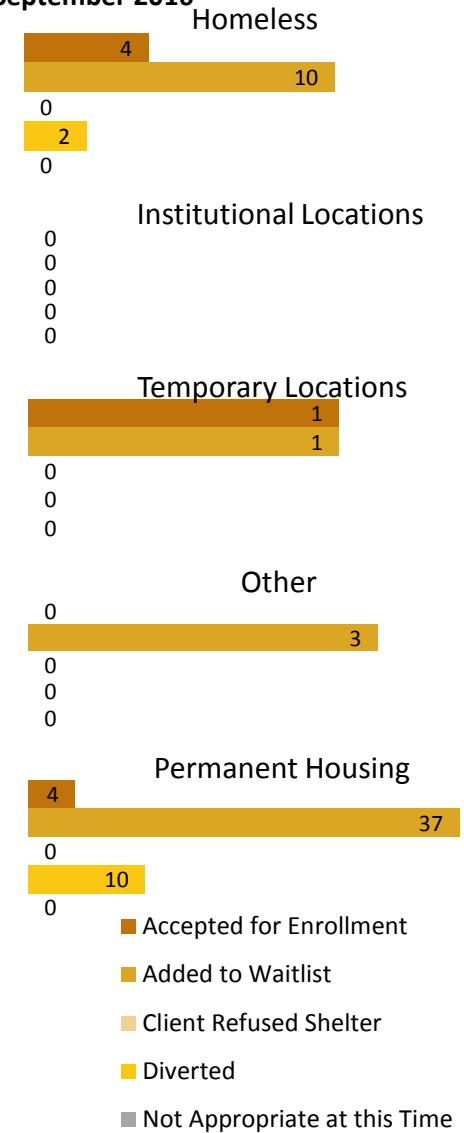
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation September 2016



Data Source: CT HMIS