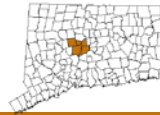


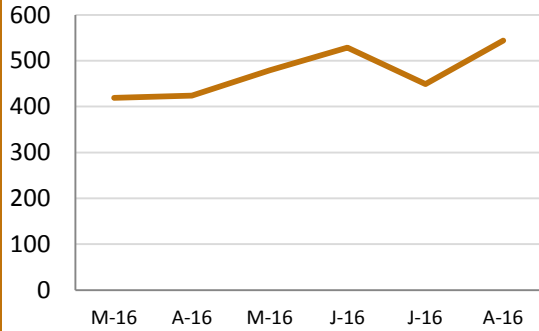
Central CT Coordinated Entry Report



August-2016

Number of Calls to 211

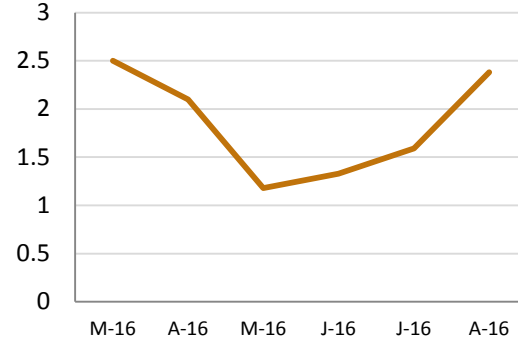
Total Calls This Month:	544
Total Calls Last Month:	449
Last 6 Months Average:	474



Data Source: 211

211 Call Wait Times (in Minutes)

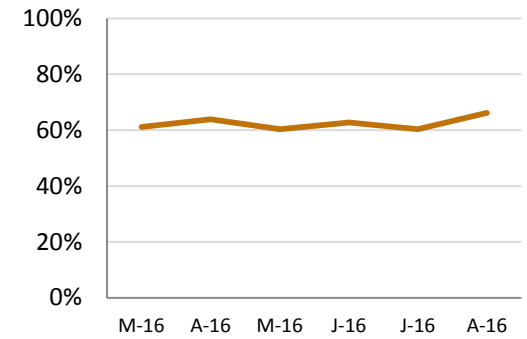
Average This Month:	2.38
Average Last Month:	1.59
Last 6 Months Average:	2
Longest Call Wait Time This Month:	26



Data Source: 211

Percent Diverted by 211

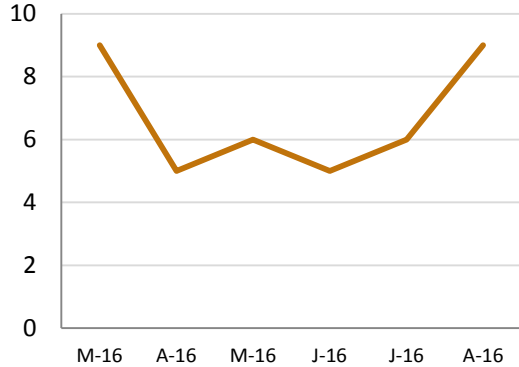
This Month:	66%
Last Month:	60%
Last 6 Months Average:	62%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

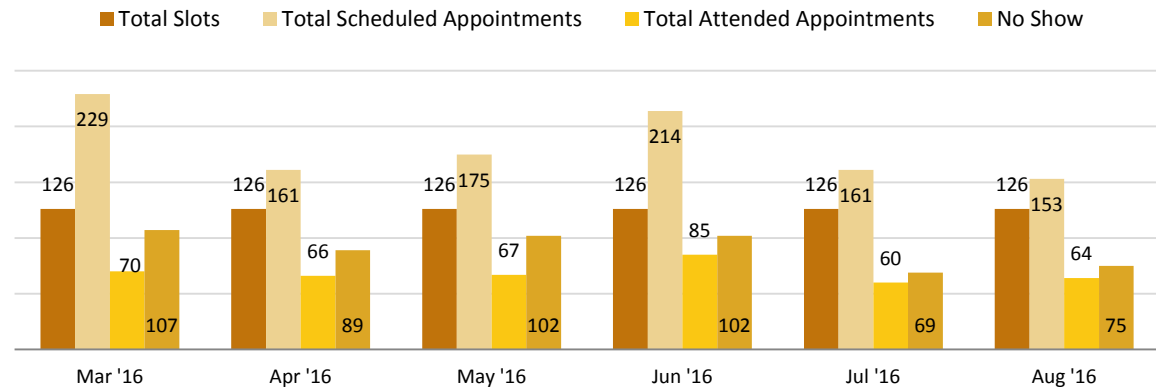
Average Days This Month:	9
Average Days Last Month:	6
Last 6 Months Average:	7



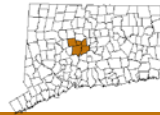
Data Source: CT HMIS

Appointment Capacity

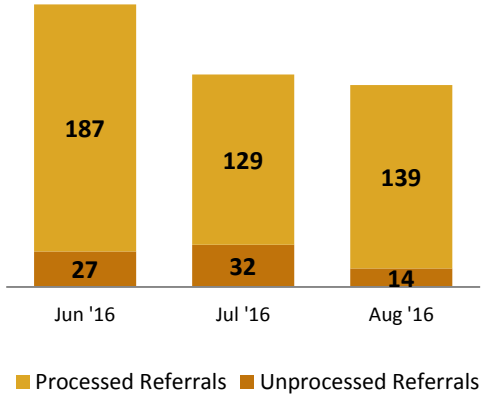
Total Number of Appointment Slots:	126	Total Number of No Shows:	75
Total Number of Scheduled Appointments:	153	Percent of Appointment Capacity Filled:	121%
Total Number of Attended Appointments:	64	Percent of Appointments Attended:	42%



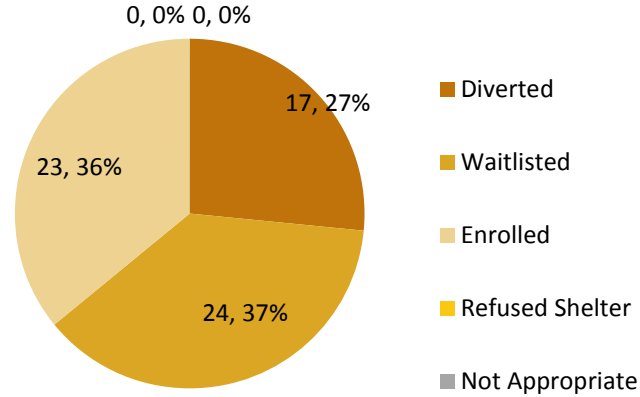
Data Source: CT HMIS



Referral Data Completeness Last Three Months



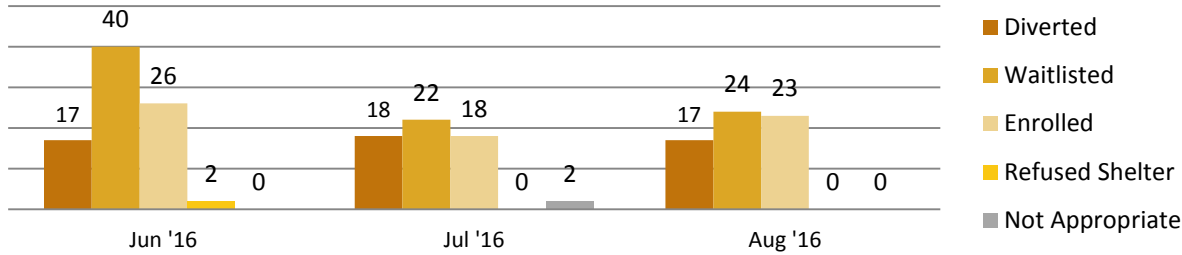
Outcomes of Attended Appointments August 2016



Data Source: CT HMIS

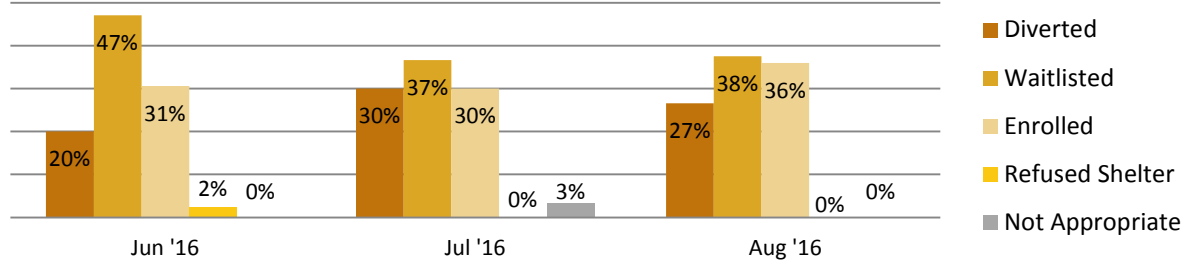
Data Source: CT HMIS

Last Three Months - By Number



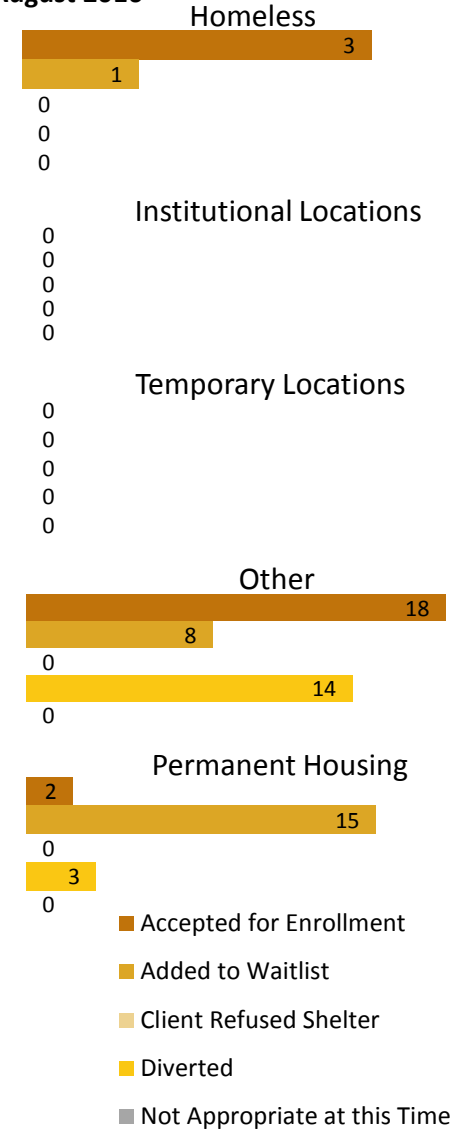
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation August 2016



Data Source: CT HMIS