

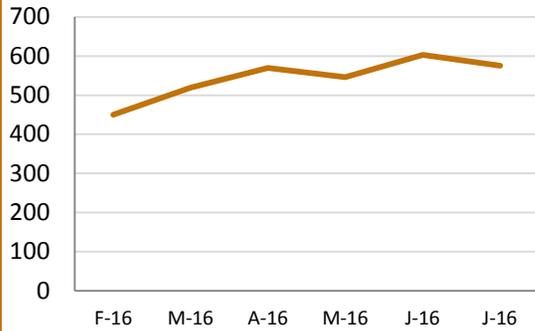
# Litchfield/Waterbury Coordinated Entry Report



July-2016

## Number of Calls to 211

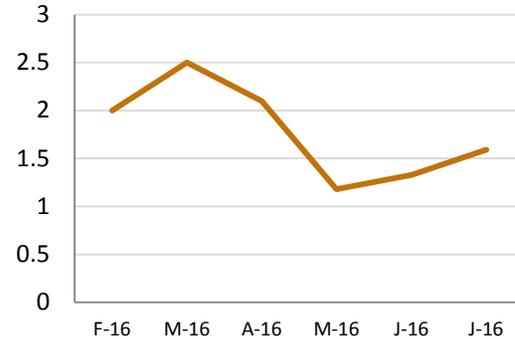
Total Calls This Month:	575
Total Calls Last Month:	603
Last 6 Months Average:	544



Data Source: 211

## 211 Call Wait Times (in Minutes)

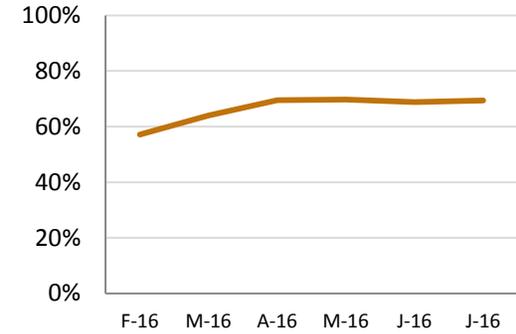
Average This Month:	1.59
Average Last Month:	1.33
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

## Percent Diverted by 211

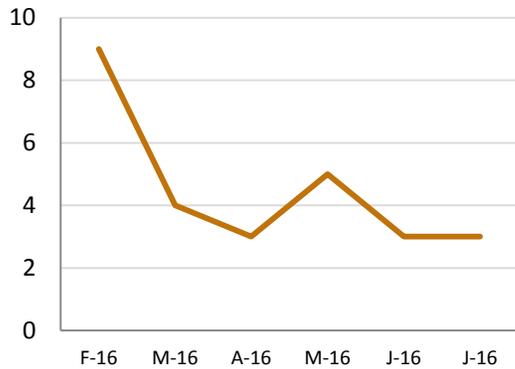
This Month:	69%
Last Month:	69%
Last 6 Months Average:	66%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

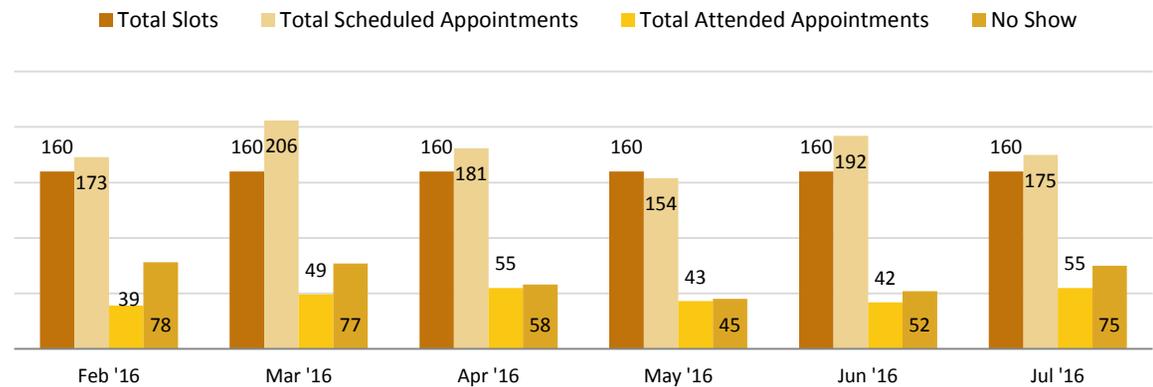
Average Days This Month:	3
Average Days Last Month:	3
Last 6 Months Average:	5



Data Source: CT HMIS

## Appointment Capacity

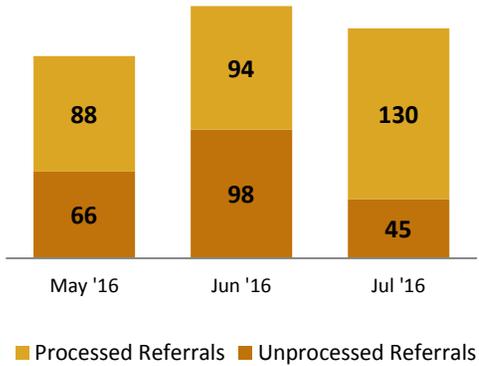
Total Number of Appointment Slots:	160	Total Number of No Shows:	75
Total Number of Scheduled Appointments:	175	Percent of Appointment Capacity Filled:	109%
Total Number of Attended Appointments:	55	Percent of Appointments Attended:	31%



Data Source: CT HMIS

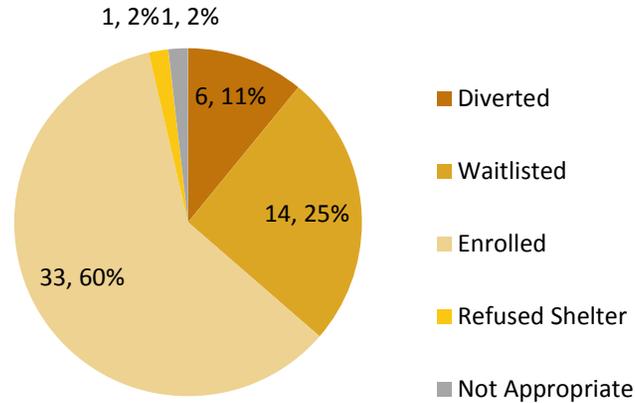


## Referral Data Completeness Last Three Months



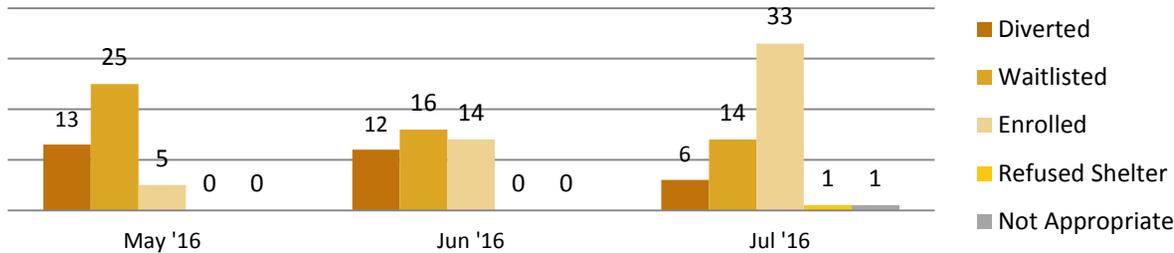
Data Source: CT HMIS

## Outcomes of Attended Appointments July 2016



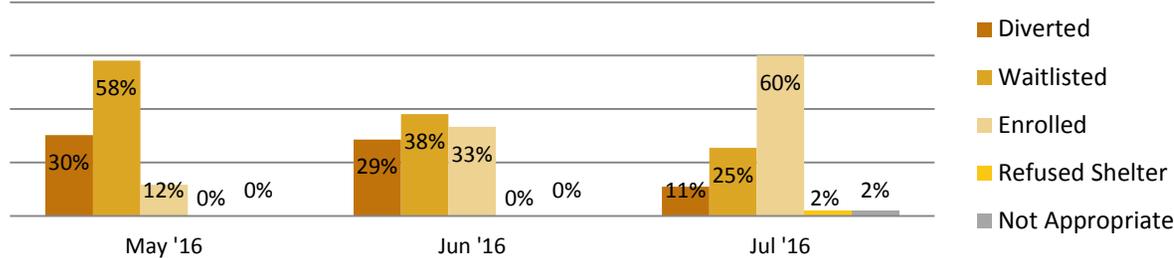
Data Source: CT HMIS

## Last Three Months - By Number



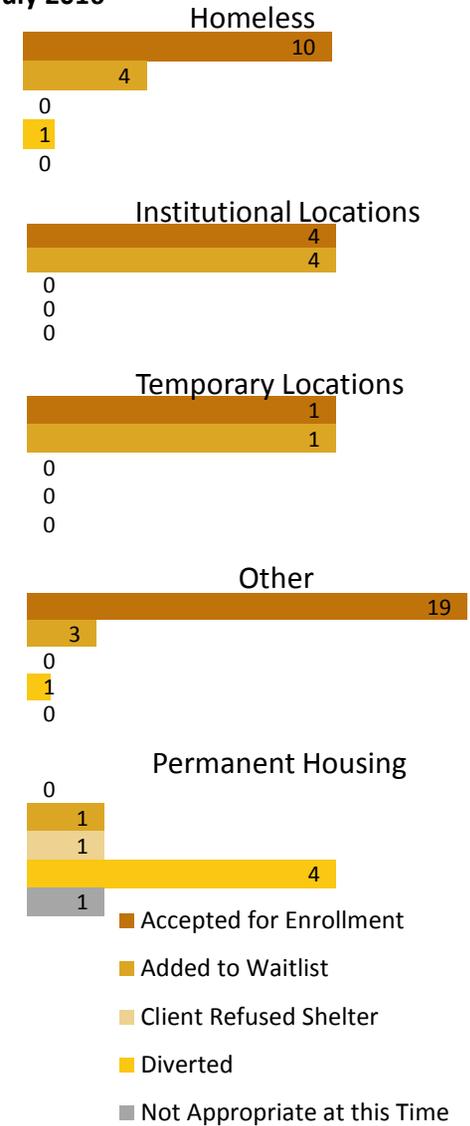
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation July 2016



Data Source: CT HMIS