

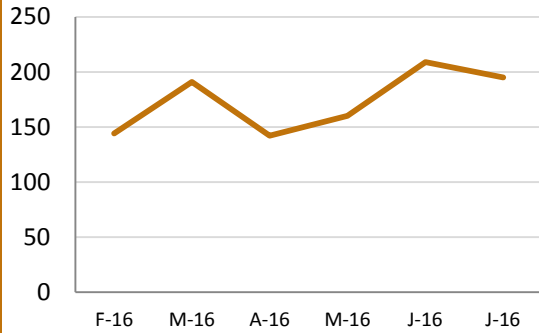
# Northeastern CT Coordinated Entry Report



July-2016

## Number of Calls to 211

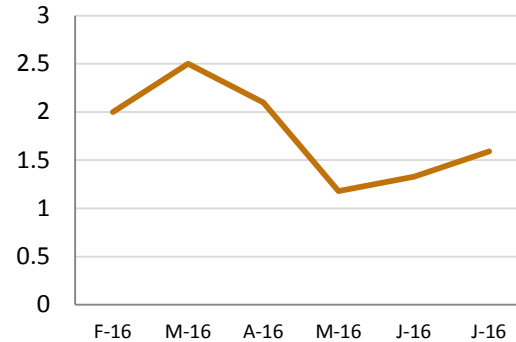
Total Calls This Month:	195
Total Calls Last Month:	209
Last 6 Months Average:	174



Data Source: 211

## 211 Call Wait Times (in Minutes)

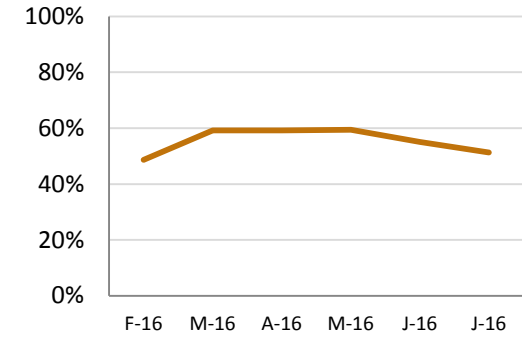
Average This Month:	1.59
Average Last Month:	1.33
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

## Percent Diverted by 211

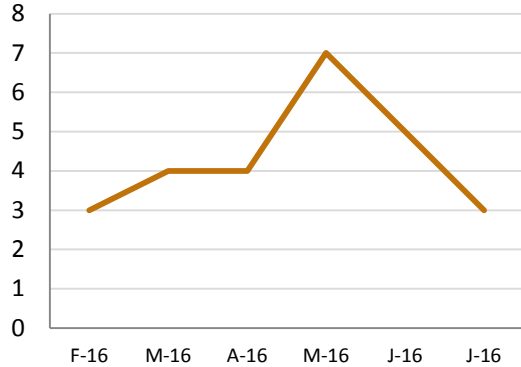
This Month:	51%
Last Month:	55%
Last 6 Months Average:	55%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

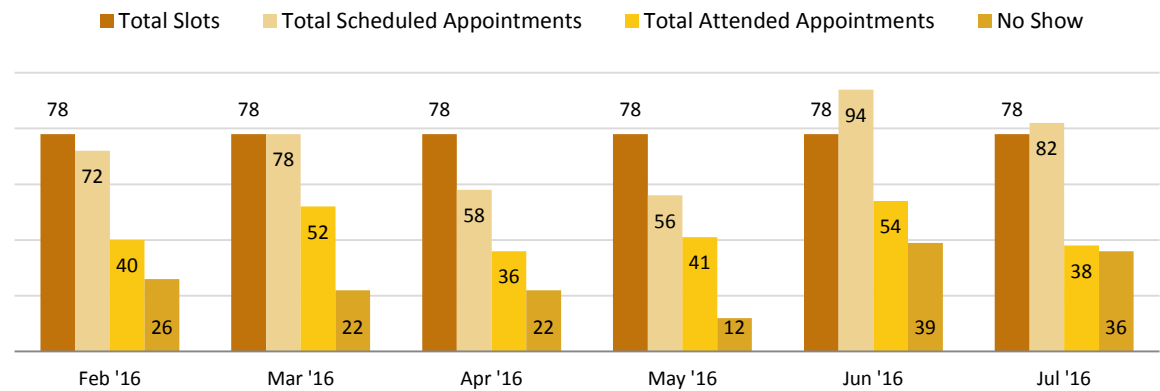
Average Days This Month:	3
Average Days Last Month:	5
Last 6 Months Average:	4



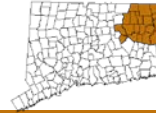
Data Source: CT HMIS

## Appointment Capacity

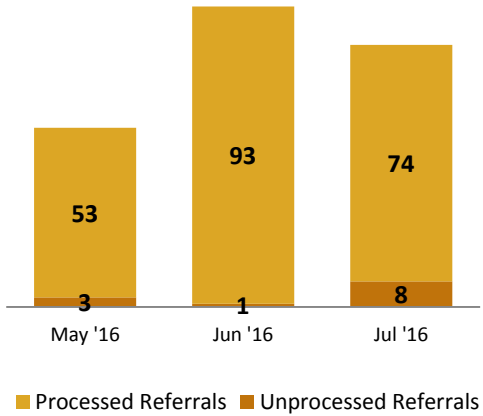
Total Number of Appointment Slots:	78	Total Number of No Shows:	36
Total Number of Scheduled Appointments:	82	Percent of Appointment Capacity Filled:	105%
Total Number of Attended Appointments:	38	Percent of Appointments Attended:	46%



Data Source: CT HMIS

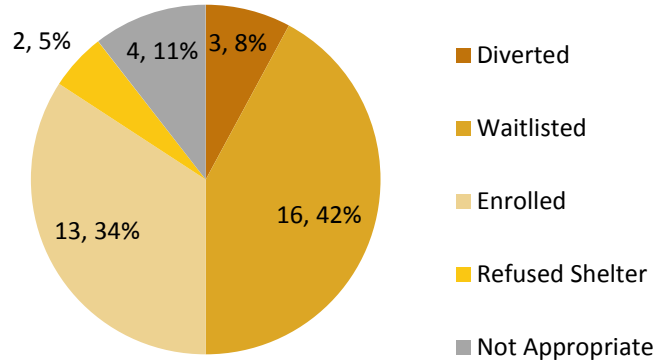


## Referral Data Completeness Last Three Months



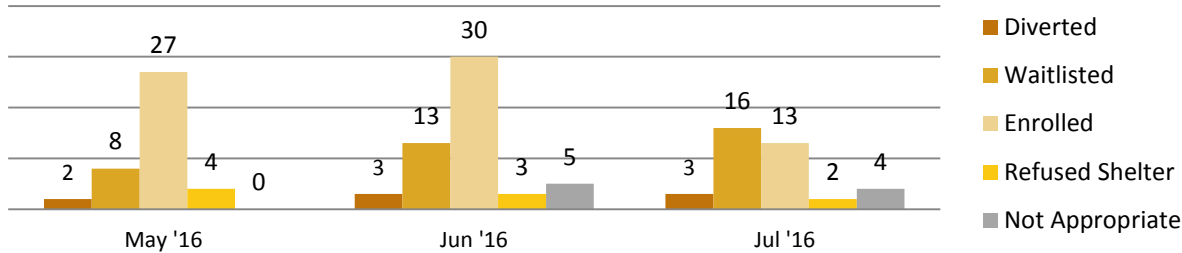
Data Source: CT HMIS

## Outcomes of Attended Appointments July 2016



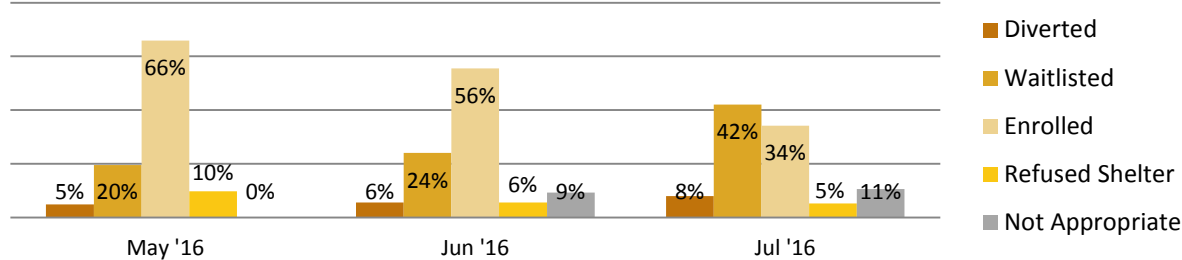
Data Source: CT HMIS

## Last Three Months - By Number



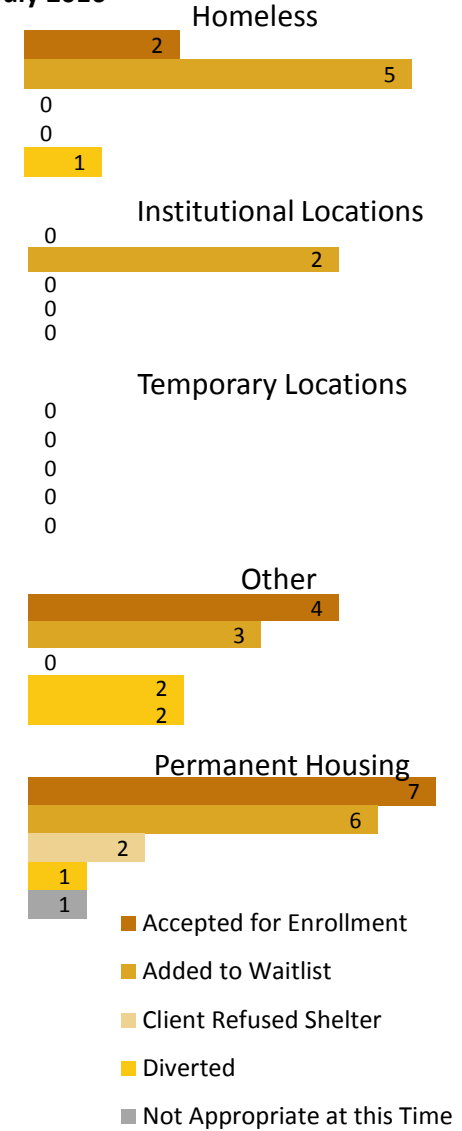
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation July 2016



Data Source: CT HMIS