

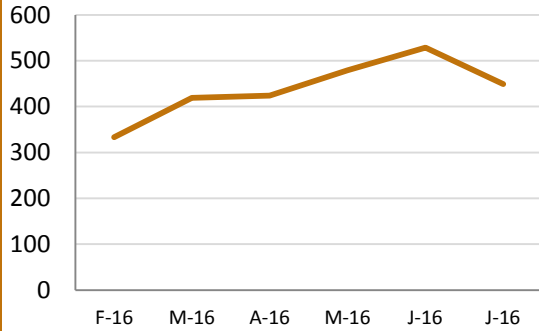
Central CT Coordinated Entry Report



July-2016

Number of Calls to 211

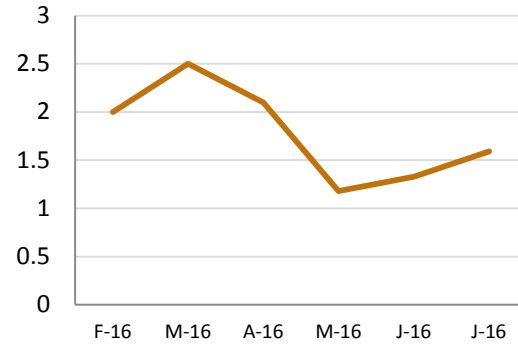
Total Calls This Month:	449
Total Calls Last Month:	529
Last 6 Months Average:	439



Data Source: 211

211 Call Wait Times (in Minutes)

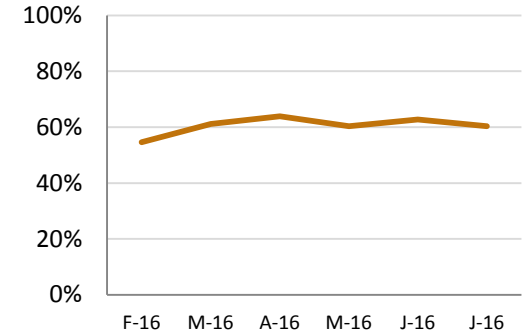
Average This Month:	1.59
Average Last Month:	1.33
Last 6 Months Average:	2
Longest Call Wait Time This Month:	19



Data Source: 211

Percent Diverted by 211

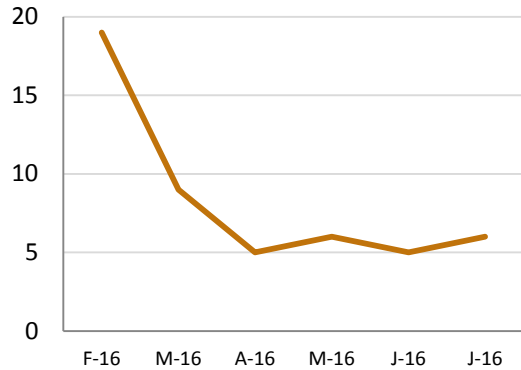
This Month:	60%
Last Month:	63%
Last 6 Months Average:	61%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

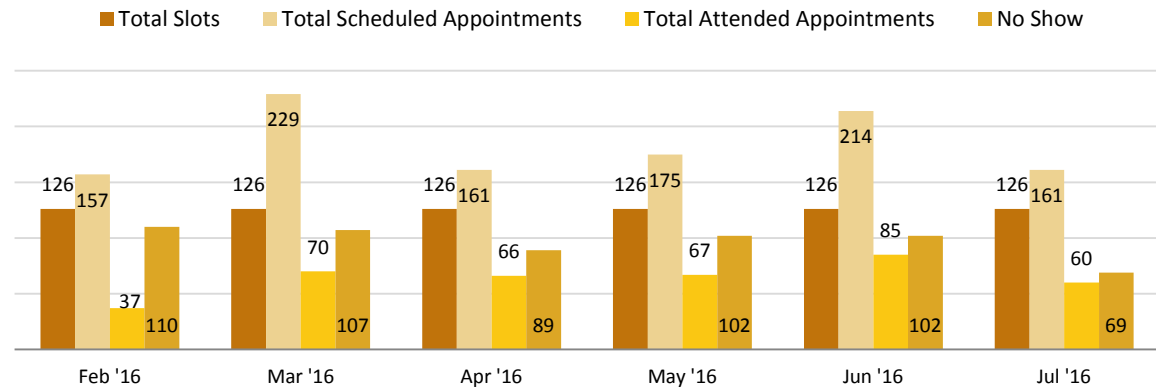
Average Days This Month:	6
Average Days Last Month:	5
Last 6 Months Average:	8



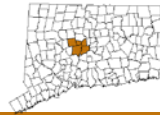
Data Source: CT HMIS

Appointment Capacity

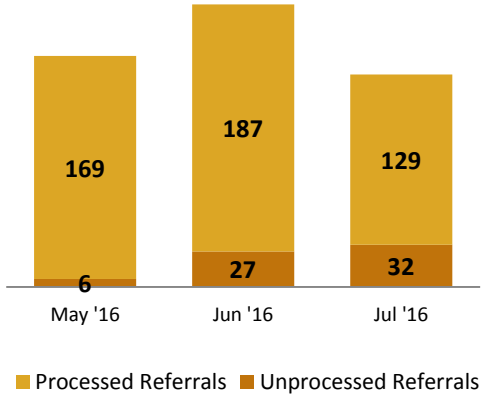
Total Number of Appointment Slots:	126	Total Number of No Shows:	69
Total Number of Scheduled Appointments:	161	Percent of Appointment Capacity Filled:	128%
Total Number of Attended Appointments:	60	Percent of Appointments Attended:	37%



Data Source: CT HMIS

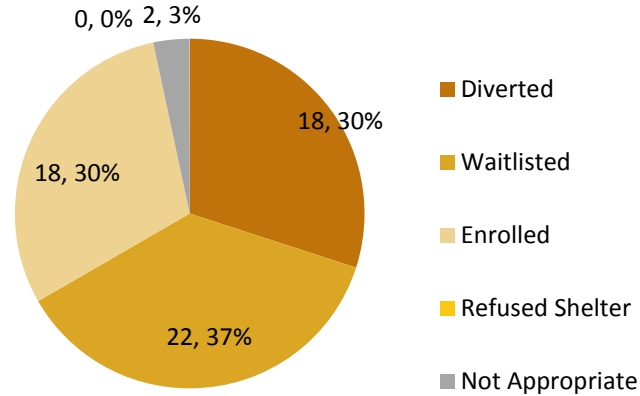


Referral Data Completeness Last Three Months



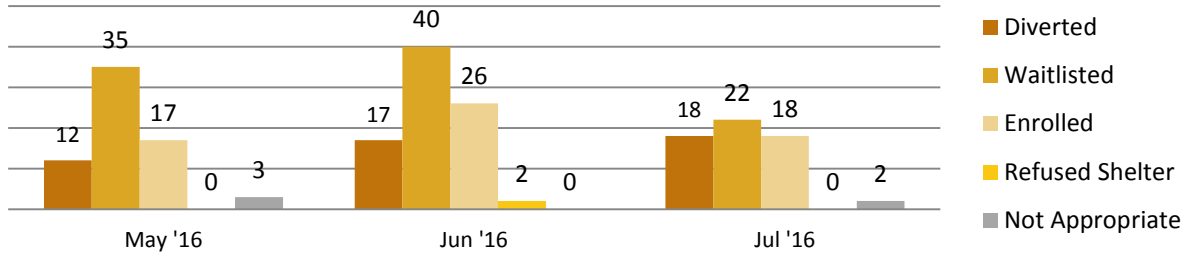
Data Source: CT HMIS

Outcomes of Attended Appointments July 2016



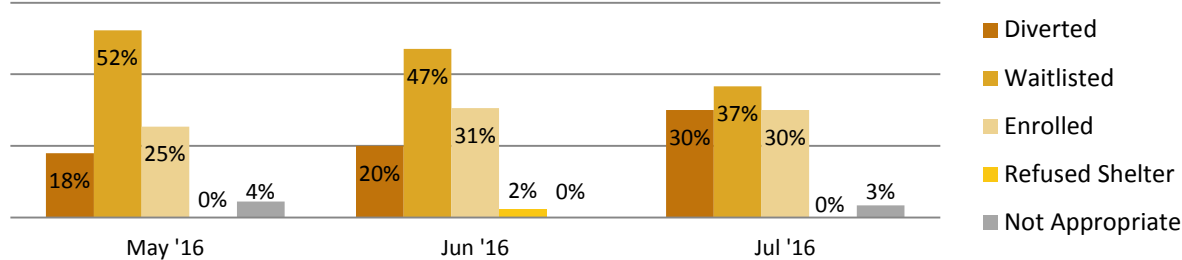
Data Source: CT HMIS

Last Three Months - By Number



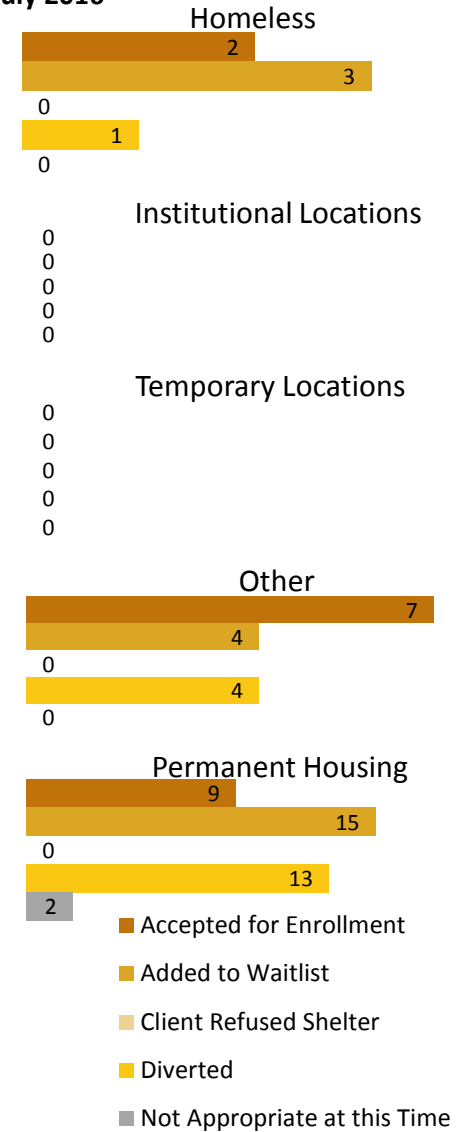
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation July 2016



Data Source: CT HMIS