

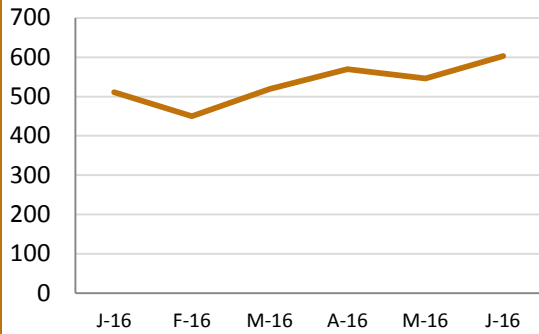
# Litchfield/Waterbury Coordinated Entry Report



June-2016

## Number of Calls to 211

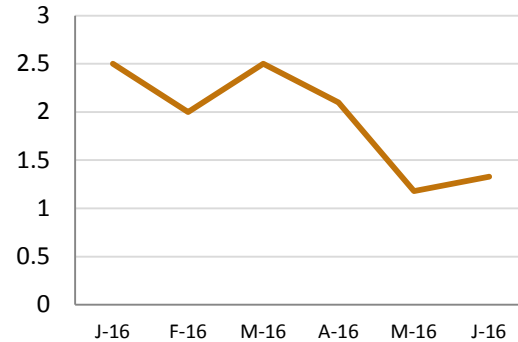
Total Calls This Month:	603
Total Calls Last Month:	546
Last 6 Months Average:	533



Data Source: 211

## 211 Call Wait Times (in Minutes)

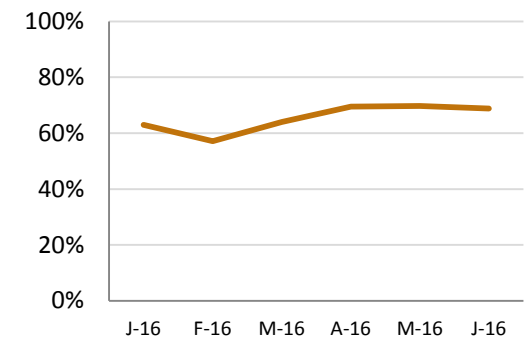
Average This Month:	1.33
Average Last Month:	1.18
Last 6 Months Average:	2
Longest Call Wait Time This Month:	14



Data Source: 211

## Percent Diverted by 211

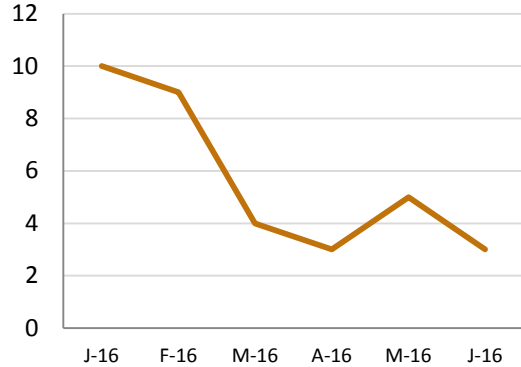
This Month:	69%
Last Month:	70%
Last 6 Months Average:	65%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

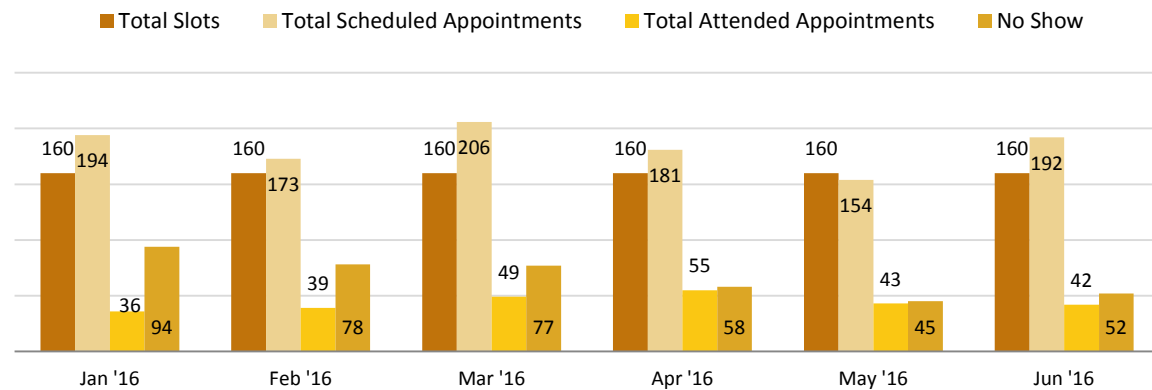
Average Days This Month:	3
Average Days Last Month:	5
Last 6 Months Average:	6



Data Source: CT HMIS

## Appointment Capacity

Total Number of Appointment Slots:	160	Total Number of No Shows:	52
Total Number of Scheduled Appointments:	192	Percent of Appointment Capacity Filled:	120%
Total Number of Attended Appointments:	42	Percent of Appointments Attended:	22%



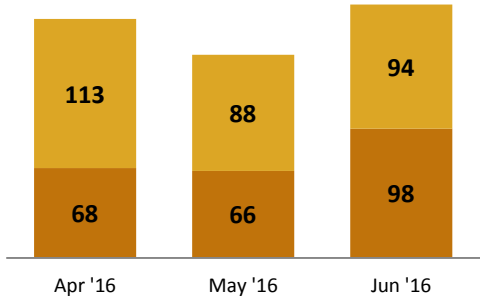
Data Source: CT HMIS

# Litchfield/Waterbury Coordinated Entry Report

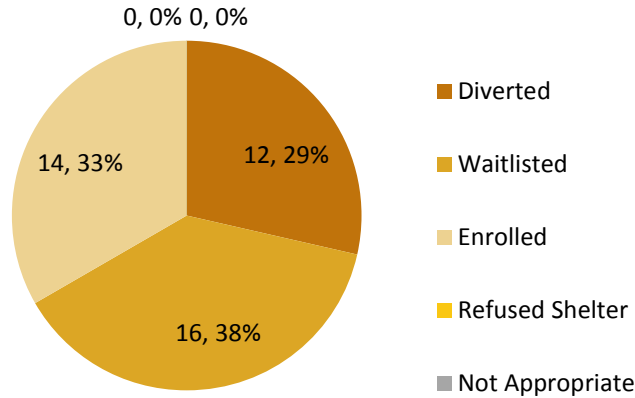


June-2016

## Referral Data Completeness Last Three Months



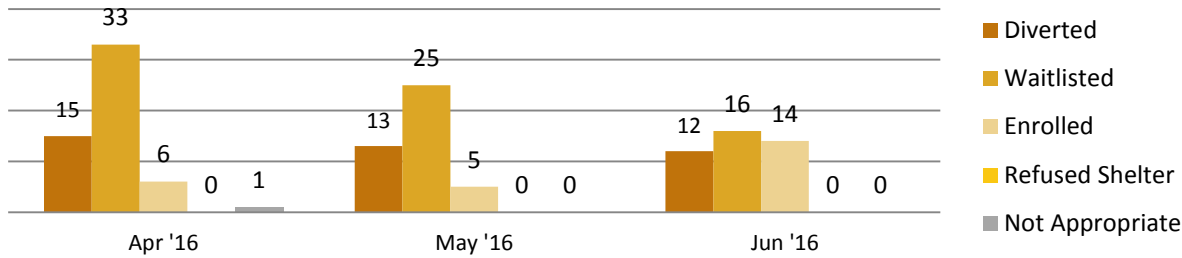
## Outcomes of Attended Appointments June 2016



Data Source: CT HMIS

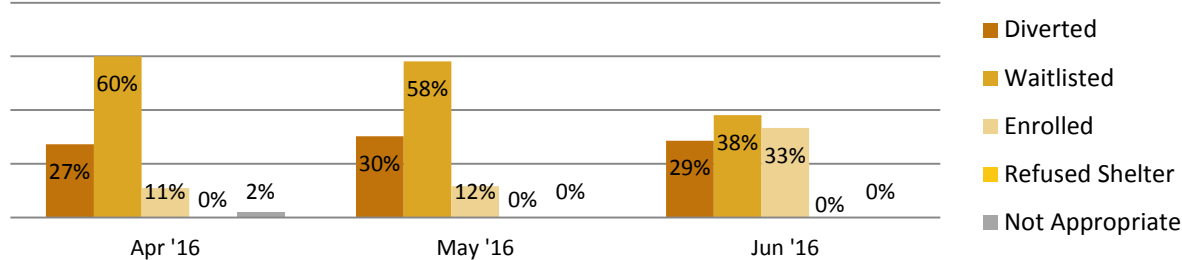
Data Source: CT HMIS

## Last Three Months - By Number



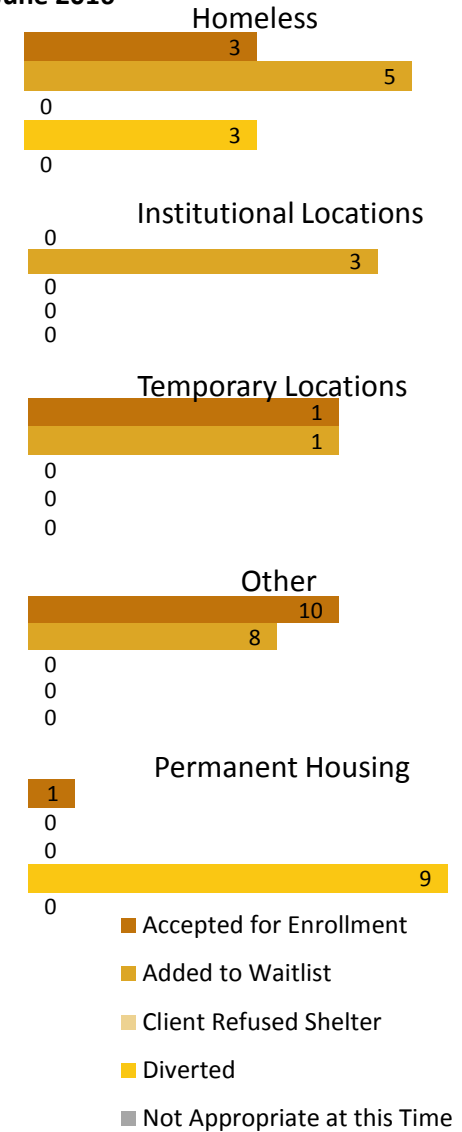
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation June 2016



Data Source: CT HMIS