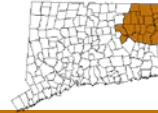


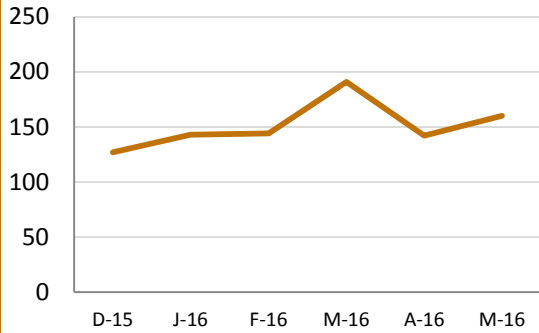
Northeastern CT Coordinated Entry Report



May-2016

Number of Calls to 211

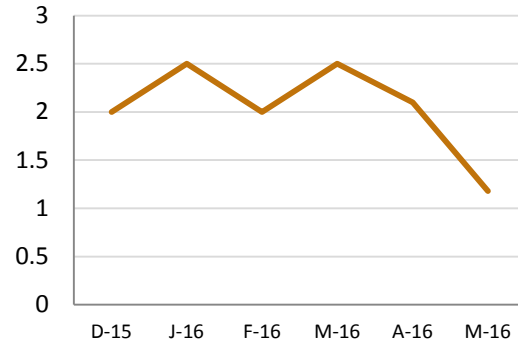
| | |
|-------------------------|-----|
| Total Calls This Month: | 160 |
| Total Calls Last Month: | 142 |
| Last 6 Months Average: | 151 |



Data Source: 211

211 Call Wait Times (in Minutes)

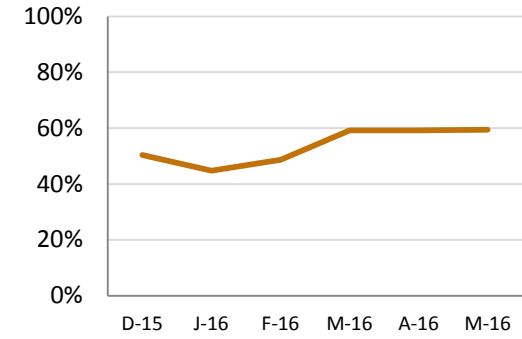
| | |
|------------------------------------|------|
| Average This Month: | 1.18 |
| Average Last Month: | 2.1 |
| Last 6 Months Average: | 2 |
| Longest Call Wait Time This Month: | 20 |



Data Source: 211

Percent Diverted by 211

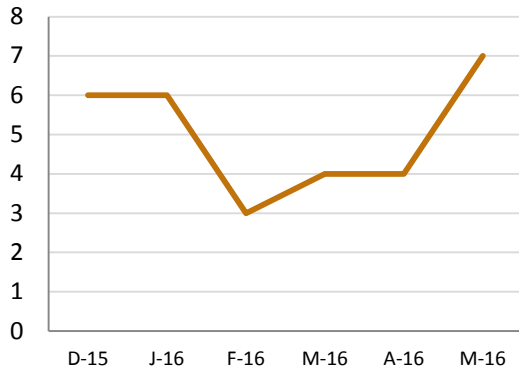
| | |
|------------------------|-----|
| This Month: | 59% |
| Last Month: | 59% |
| Last 6 Months Average: | 54% |



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

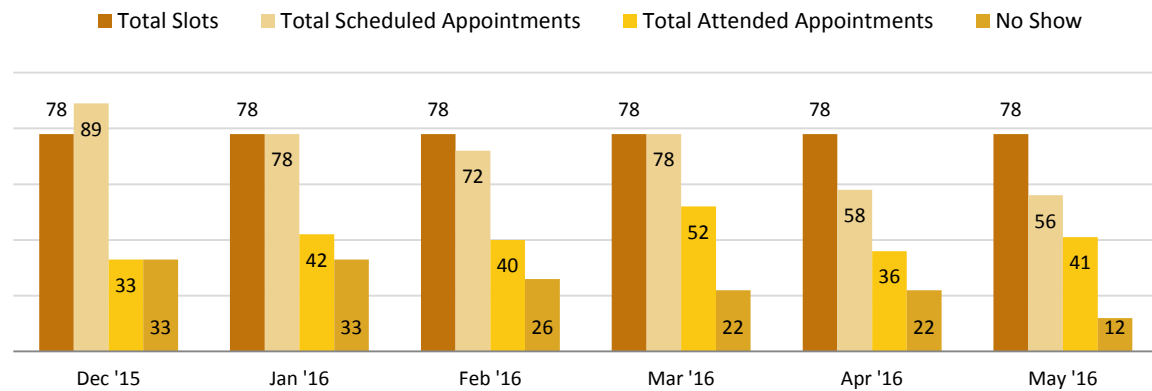
| | |
|--------------------------|---|
| Average Days This Month: | 7 |
| Average Days Last Month: | 4 |
| Last 6 Months Average: | 5 |



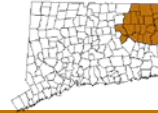
Data Source: CT HMIS

Appointment Capacity

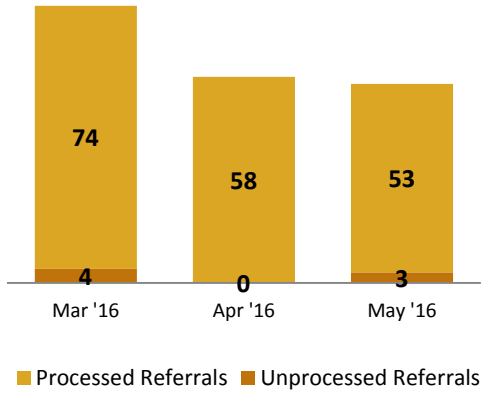
| | | | |
|---|----|---|-----|
| Total Number of Appointment Slots: | 78 | Total Number of No Shows: | 12 |
| Total Number of Scheduled Appointments: | 56 | Percent of Appointment Capacity Filled: | 72% |
| Total Number of Attended Appointments: | 41 | Percent of Appointments Attended: | 73% |



Data Source: CT HMIS

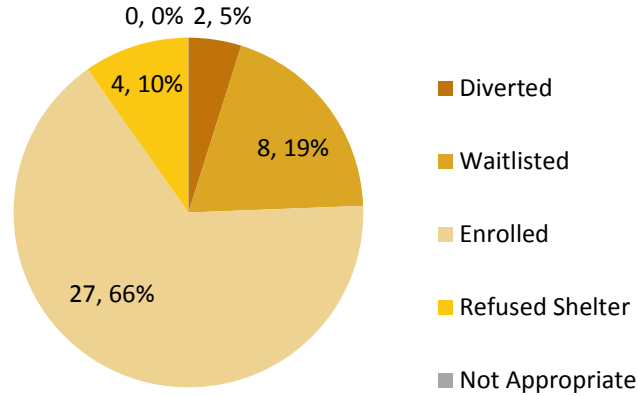


Referral Data Completeness Last Three Months



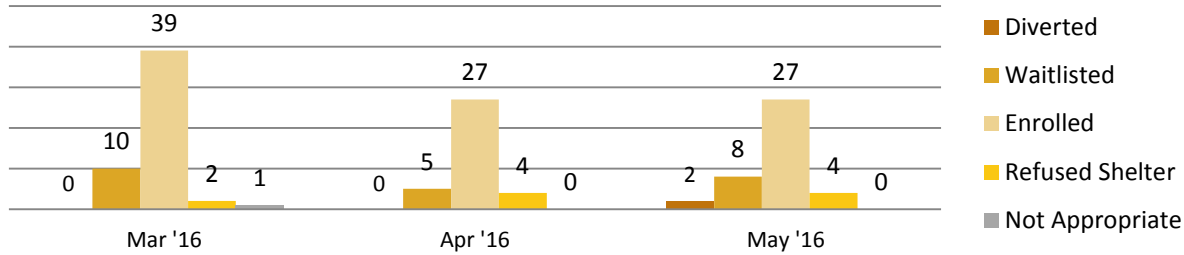
Data Source: CT HMIS

Outcomes of Attended Appointments May 2016



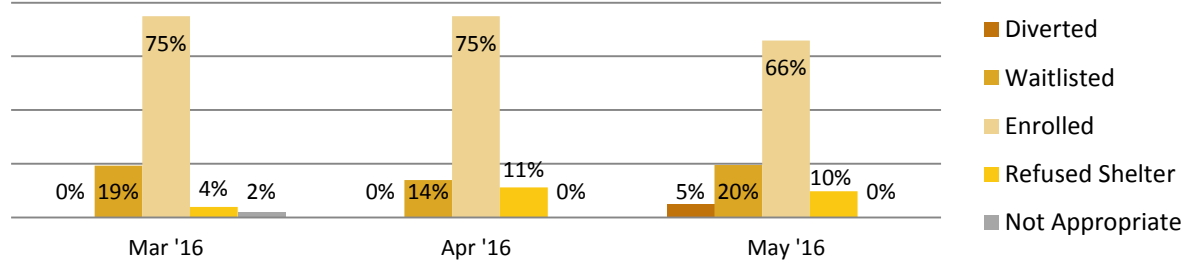
Data Source: CT HMIS

Last Three Months - By Number



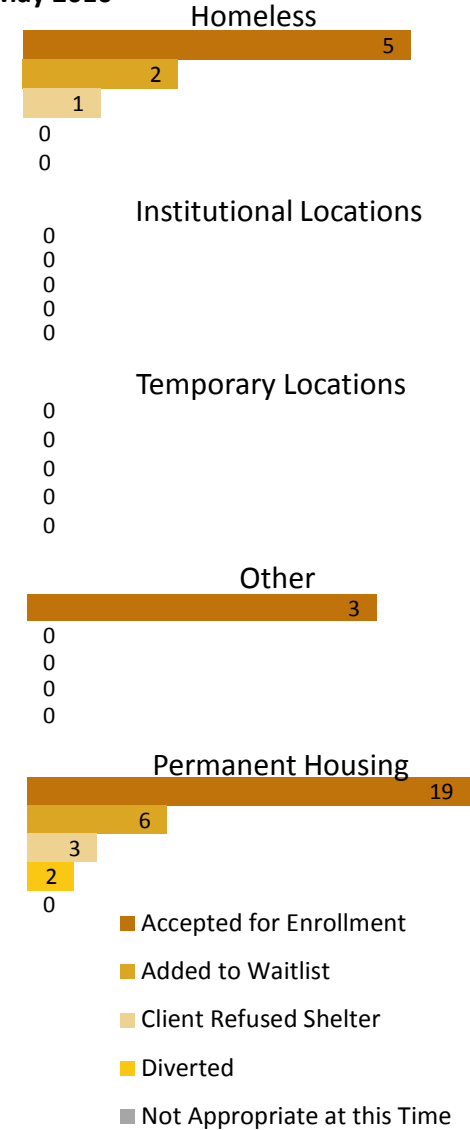
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation May 2016



Data Source: CT HMIS